

COMFORTDELGRO ENGINEERING

Our Ref: T 1118/ SHD3503E /WT(st)

Your Ref:

Date: 12-Nov-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn: Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
504 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3503E YOUR INSURED GBF6476R
AND OTHER _____ ON 05.11.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No: SHD3503E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving: GBF6476R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	321.00
2	<u>4</u> days Loss of Rental @ <u>\$ 125.40</u> per day	\$	501.60
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	830.09

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$	320.00
Total Claims:		\$	1,150.09

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 7 pcs
- b) LTA search slip/s of: GBF6476R
- c) GIA / Police report/s of: SHD3503E
- d) Letter of authority from owner / hirer / operator
 - (☒) Photocopy/s of Accident Scene Photo/s (☐) Traffic Compound (☐) PIR
 - (☐) Witness statement/s (☒) Rental Rate letter (☒) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 16 November 2018 4:16 PM
To: 'ADMIN@COMMERCIAL-DIVING.COM.SG'
Subject: ACCIDENT INVOLVING GBF 6476R(AXA) & SHD 3503E ALONG/AT BEDOK FOOD CENTRE CARPARK ON 05/11/2018

16 Nov 2018

M/S COMMERCIAL DIVING SERVICES (SINGAPORE) PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18020199/K1pb3
YOUR REF : GBF 6476R
ACCIDENT INVOLVING GBF 6476R(AXA) & SHD 3503E ALONG/AT BEDOK FOOD CENTRE CARPARK ON 05/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 3503E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHD3503E , GBF6476R
BEDOK CORNER OPEN SPACE CAR PARK****ON 05-Nov-18 13:30**

I / We

TAN KOK WENG (CHEN ... (Hirer) NRIC No.: **S1789433A**

and/or

(Relief) NRIC No.:

Taxi Number

SHD3503E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

05-Nov-2018

Name of Hirer

TAN KOK WENG (CHEN GUORONG)

Hirer NRIC

S1789433A

Signature :



Address

**272C SENGKANG CENTRAL #02-347
543272**

Contact No.

96330366



redefining / insurance

CLAIM REF : S8M01201
INSURED : COMMERCIAL DIVING SERVICES (SINGAPORE) PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 05/11/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer TAN KOK WENG (CHEN GUORONG) of vehicle no. SHD 3503E.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **EIGHT HUNDRED FIFTY** only (**S\$850.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (**GBF 6476R**) arising out of an accident with (**SHD 3503E**) on 05/11/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **GBF 6476R** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **GBF 6476R**.

Dated this 26 day of February 2019

Signed by _____
(AUTHORISED SIGNATORY)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Company Stamp _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Witness : _____

Name : _____

I/C No : _____

Address : _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

Description : 3P 05.11.18

VEHICLE NO
SHD3503E

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
14.09.2016

CHASSIS CODE
JTDEKB3FU903529637

INV. NO/DATE
91406569 08.11.2018

JOB NO.
305235081

ODOMETER READING

DATE/TIME IN
05.11.2018 15:15

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL BEATING	100.00	100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
SUB-TOTAL :			300.00	

Items total	300.00
Add GST @ 7.000 %	21.00
Invoice amount	321.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91406569	321.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3503E

INV. NO/DATE
91406569 08.11.2018

MAKE
TOYOTA

JOB NO.
305235081

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
14.09.2016

DATE/TIME IN
05.11.2018 15:15

CHASSIS CODE
JTDKKB3FU903529637

Issued by : CHEWBEELENG 08.11.2018 13:56:37
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91406569	321.00	

Our Ref: CT18110114

Date: 08 November 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/11/2018 @ 13:30 hrs
ALONG BEDOK CORNER OPEN SPACE CAR PARK
INVOLVING GBF6476R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3503E** (the "Taxi"). The Taxi was hired to **TAN KOK WENG (CHEN GUORONG) IC NO S1789433A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHD 3535

READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO	FROM	TO			26	42	35	310	FROM		TO	
433	237	2230	0800	2230	28/10/18	John Tan	26	42	35	310	0800	2230		
568	235	2300	0800	2300	29/10/18	John Tan	26	44	48	246	0830	2217		
703	235	2200	0800	2200	30/10/18	John Tan	26	44	72	242	0800	2200		
215	312	2333	1000	2333	31/10/18	John Tan	26	50	03	280	0810	2330		
59	244	2300	0900	2300	01/11/18	John Tan	26	52	69	266	0800	2225		
17	258	2300	0800	2300	02/11/18	John Tan	26	54	53	184	0800	2020		
49	232	2200	0800	2200	03/11/18	John Tan	26	56	79	226	0800	2200		
83	234	2235	0800	2235	04/11/18	John	26	58	27	148	0800	2300		
39	256	2234	0800	2234	05/11/18	John								
52	213	2200	0800	2200	5/11	Accident								
24	272	2200	0900	2200	8/11	repair					1515	1400		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF6476R	05 Nov 2018 / 13:30:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHAD3103E