

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 28 November 2018 11:32 AM
To: 'Gnoh, Pau Loong'; SUR
Cc: assignments
Subject: RE: Pls advise status of report ; RE: Sompo request for paper resurvey ; RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018
Attachments: GBG1056 Invoice.pdf; GBG1056 Adjustment.pdf; GBG1056 Inspection.pdf

Dear Mr Gnoh,

Enclosed herewith GBG 1056Y report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 28 November 2018 11:12 AM
To: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Pls advise status of report ; RE: Sompo request for paper resurvey ; RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref : CS3/SMO18007604/Gqbs2-1

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Wednesday, 28 November 2018 11:07 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: Pls advise status of report ; RE: Sompo request for paper resurvey ; RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON

24.04.2018

Importance: High

Dear Catherine,

With reference to the email below, please advise / expedite the survey report, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 8 November, 2018 10:56 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Sompo request for paper resurvey ; RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Dear Mr Gnoh,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]

Sent: Thursday, 8 November, 2018 10:49 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Sompo request for paper resurvey ; RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Dear Catherine,

Thank you for your email and please note as captioned, we are requesting for paper re-survey to be conducted. We have the PRI report.

Please forward the soft copy of the paper resurvey report once ready, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 8 November, 2018 10:43 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Dear Mr Gnoh,

Enclosed herewith the Pre-repair Inspection report for GBG 1056Y.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Thursday, 8 November, 2018 10:37 AM
To: Sim Teo Koon <tk_sim@juseq.com.sg>
Cc: 'CONNIE CHANG' <hsautomotives@yahoo.com>; admin-d@lkkauto.com; assignments@lkkauto.com
Subject: Your ref : JEQ/180314/0418/HSA(ZL) ; RE: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018
Importance: High

Without Prejudice

Dear Sir,

With reference to the above, we acknowledge receipt of your letter dated 29.08.18 and we have clarified with our surveyor,
M/s LKK AUTO that they have conducted the post repair inspection and we will be conducting the paper resurvey.

Kindly hold hands and we will revert to you as soon as possible.

By copy to M/s LKK AUTO (FOR YOUR REF : cs3/smo18007604/gz4bs2),

Please assist in the above and revert to us the soft copy as soon as possible, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Teo, Grace

Sent: Wednesday, 25 April, 2018 11:19 AM

To: Sim Teo Koon <tk_sim@juseq.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'CONNIE CHANG' <hsautomotives@yahoo.com>

Subject: CMTD1801760/GPL - SUV(PS)/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Our Reference : CMTD1801760/GPL
Your Reference: JEQ/ 180314/0418/HS A (zl)

Without Prejudice
EMAIL ONLY

Date: 25th April 2018

Attention:
M/S JUSEQUITY LAW COPORATION

Dear Sir/ Madam,

ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

We refer to your email reply dated 24/04/2018.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Yours faithfully,

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Sim Teo Koon [mailto:tk_sim@juseq.com.sg]

Sent: Wednesday, April 25, 2018 10:53 AM

To: Teo, Grace

Cc: Gnoh, Pau Loong; Ye, Yong Kang Melvin; 'CONNIE CHANG'

Subject: FW: CMTD1801760/GPL - PRI/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Dear Sir,

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) PAR Automotive Consultancy,
- 2) SK Auto Consultants,
- 3) Chartered Auto Assessors,
- 4) LCW APPRAISER PTE LTD
- 5) Sincere Appraisal Services,
- 6) Pal's Appraisal Pte Ltd,
- 7) Mc-Coy Appraiser Pte Ltd,
- 8) CM Automotive Consultancy,

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

H S Automotive Services

Blk 2 Kaki Bukit Avenue 2 #02-25

Kaki Bukit AutoHub,

Singapore 417921

Person In-Charge: Mr. Alex. Tel: 6538 1368. Fax: 6538 1367

* Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

Regards,

Sim Teo Koon

JusEquity Law Corporation

171 Chin Swee Road #02-06, CES Centre

Singapore 169877

Tel: 6506 6488 / 6536 9339

Fax: 6536 5368

E-mail: tk_sim@juseq.com.sg

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Tuesday, April 24, 2018 5:14 PM

To: juseq@singnet.com.sg

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD1801760/GPL - PRI/ ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

Our Reference : CMTD1801760/GPL
Your Reference: JEQ/ 180314/0418/HS A (zl)

Without Prejudice
EMAIL ONLY

Date: 24th April 2018

Attention:
M/S JUSEQUITY LAW COPORATION

Dear Sir/ Madam,

ACCIDENT INVOLVING SGG1419A & GBG1056Y ON 24.04.2018

We refer to your Notice of Accident dated 24/04/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147



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