

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 16 January 2019 4:41 PM
To: Ng, Sharon; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

Dear Sharon,

According to our surveyor, the damages is minor and they are asking for more repair cost in the beginning.

Our surveyor persuade them yesterday and today, they agree to accept \$1000/-(lump sum) .

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Sent: Monday, 14 January 2019 11:49 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

Hi Denise

Why is the reason why the workshop is not agreeable to the repair cost?

Regards

Sharon

Great American

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, January 11, 2019 10:15 AM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [External] RE: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

Dear Sharon,

Our surveyor is of the opinion that the damages to TP vehicle is minor as the impact was of low speed. The front grille of TP vehicle was damaged and recommended to be replaced.

This is consistent to the incident scene photo which showed contact at the front grille.

Our recommend COR is \$1000/-(Lump Sum)

However, workshop is not agreeable on our repair cost.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>

Sent: Monday, 7 January 2019 4:29 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

Hi Catherine

Please furnish prelim findings.

Regards

Sharon

Great American

From: Ng, Sharon

Sent: Wednesday, December 05, 2018 10:36 AM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

Hi Catherine

Sorry to add on, OI is concerned on the vast discrepancies between the 2 quotes. Please let us have your surveyors comments.

Thanks

Sharon

Great American

From: Ng, Sharon

Sent: Thursday, November 08, 2018 9:27 AM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P || GAIC ref: CLMOMVC000003322

WITHOUT PREJUDICE

Dear LKK

PRI request from TP-SDN5600P's repairer CL Auto Pte Ltd, quoting \$8,704.80 versus \$1,604.50. Please check thoroughly in view of OI's disputes on the alleged collision.

Kindly comment on the possibility that OI's GV4071U reversed into SDN5600P.

Regards

Sharon Ng

Great American

From: Jessica CL Auto <jessicaclauto@gmail.com>
Sent: Wednesday, November 7, 2018 6:24 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Subject: [External] PRE-REPAIR SURVEY PROTOCOL FOR SDN5600P

Our Ref. TP/SDN5600P

07 Nov 2018

GREAT AMERICAN INSURANCE COMPANY
3 Temasek Ave
#16-01 Centennial Tower
Singapore 039190

Attn: Motor Claims Department

Dear Sirs

ACCIDENT INVOLVING SDN5600P & GV4071U AT WEST COAST PLACE ON 21.06.2018 @ 2100HRS

We refer to the above matter and have been instructed by Mr. Sea Chee Yew to notify you of the above-captioned matter.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair of our client's vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you and Best Regards,

Jessica Goh
CL Auto Pte Ltd
No.48 Toh Guan Road East
#02-125 Enterprise Hub
Singapore 608586
Tel: 679564009
Fax: 67950920

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