

Jiale

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLT 8274 B**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1267/2019/NH

23 NOV 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SDU 887 A, Audi A4 SEDAN 1.4 TFI S  
TRONIC.**

With reference to the above-mentioned vehicle, no. **SDU 887 A**, claimant,  
**Mr. Loh Boon Yiong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014454 – S\$ 51,360.00
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of rental bill - S\$ 3,300.00 (S\$ 100.00 x 33 days)
6. Loss of Use – S\$ 1,620 (S\$ 60.00 x 27 days)

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SDU 887 A

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg.No.199902271W

GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014454 Date : 12/11/2019 Order : SDU0887A Term : 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SDU0887A (V 33346)	Regn Date: 18/04/2017	Mileage: 45197	WIP No : 30928
Model : A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF41HA124843	Engine: CVN 032575	Dept : U
You have been assisted by:- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LIMIT repair basis as agreed	48,000.00	1.00	48,000.00

Parts 0.00  
Labour 0.00  
Sublet 48,000.00  
Menus 0.00  
Lubricant 0.00

Sub- Total 48,000.00  
7% GST 3,360.00  
Grand Total 51,360.00



13/11

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, LOH BOON YIONG (the third party claimant) of 87 Jurong West Central 3  
#11-48, Singapore 648343 (address), owner of SDU887A (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SDU887A that was damaged pursuant to the accident which occurred on 04/11/2018  
(date) along JUNCTION OF BISHAN ST 14 AND BISHAN ST 15 (location) involving vehicle no/s  
SLT8274B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 51,360 (Repair Cost), S\$ 4,900 (Loss of rental/use), S\$ (Disbursement), for vehicle no. SDU887A that was damaged pursuant to the accident which occurred on 04/11/2018 (date) along JUNCTION OF BISHAN ST 14 AND BISHAN ST 15 (location) involving vehicle no/s SLT8274B. This is pursuant to the inspection conducted on 12/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH BOON YIONG ("the third party claimant") of vehicle no. SDU887A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDU887A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



\_\_\_\_\_  
Signed by appointed surveyor

\_\_\_\_\_  
Signed by "the workshop" (with chop)

### BREAKDOWN OF PAYMENT

Vehicle No: SDU887A

Accident on 04/11/2018 at JUNCTION OF BISHAN ST 14 AND BISHAN ST 15

Involving vehicle/s SLT8274B

1) Repair cost \$ 51,360

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$                     

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 4,920

Payable to: LOH BOON YIONG

4) Medical fees \$\_\_\_\_\_

Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_

Payable to: \_\_\_\_\_



**RENTAL AGREEMENT**

HA 201811 - 0103

Hirer's Name <b>Loh Boon Yiong</b>		Date of Birth <b>18/2/72</b>	Passport/ Nric No. <b>S720623712</b>	Nationality <b>Life</b>
Address <b>87 Surong West Central 3</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry
<b>#11-48</b>		Postal Code <b>648343</b>	Contact No.	Mobile Phone No. <b>96962615</b>
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address <b>28 Her Raju Crescent</b>		Occupation	Driving Licence No.	Date of Expiry
		Postal Code	Contact No.	Mobile Phone No.

**CHECK OUT**

**CHECK IN**

Date <b>12-11-18</b>	Time <b>3:30pm</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>15-12-18</b>	Time <b>9:10am</b>	Mileage KM	Remarks

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	33	@	100	3300
DISCOUNT				
GST @ 7%				
TOTAL				3300
EXTENSION				V100985
			201812 - 0252	
Audi/James				
SDU887A				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.



Hirer's Signature



Joint Hirer's/ Guarantor's Signature



for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SLJ9941E</b>	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

**LOH BOON YIONG**  
BLK 87 #11-48  
JURONG WEST CENTAL 3  
SINGAPORE 648343

INVOICE : AR1812-0400  
DATE : 28/12/2018  
TERMS : C.O.D  
STAFF ID : AINI  
AGREEMENT NO. : HA201811-0103

ATTN : LOH BOON YIONG

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLJ9941E 3,084.11  
Make / Model :  
Rental Dates : Rental Billing From 12/11/2018 To 15/12/2018  
Period : 33 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SDU887A

AMOUNT : S\$  
THREE THOUSAND THREE HUNDRED DOLLARS  
ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 3,084.11  
GST 7% : 215.89  
**TOTAL S\$ : 3,300.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC /CH :	
CS / CC /CH :	





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : LOH BOON YIONG(LUO WENXIONG)  
**Period of Insurance** : 18 Apr 2018 To 17 Apr 2019  
**Engine No.** : CVN032575  
**Chassis No.** : WAUZZZF41HA124843

**Vehicle No.** : SDU887A  
**Policy No.** : 2100507389-01  
**Endorsement No.** :  
**Issued Date** : 08 Mar 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

LOH BOON YIONG(LUO WENXIONG) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125268

PREMIUM LEASING -MPL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

SSPSLT



**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.