

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 9 November, 2018 3:56 PM  
**To:** Claims  
**Cc:** 'Mastura'; Admin A; Vic (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SDU 0887 A AND YOUR INSURED SLT8274B DATED ON 04/11/2018 (VEHICLE IN) \*\*\*\*LKK REF:CC3/AIG18020167/jb3

WITHOUT PREJUDICE

Dear Mastura,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement and **we would like to request for a copy of your client's video footage.**

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Please note that this matter is handled by our **Ms Joy**.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 7 November, 2018 5:38 PM  
**To:** Claims  
**Cc:** 'Mastura'; Admin A; Vic (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SDU 0887 A AND YOUR INSURED SLT8274B DATED ON 04/11/2018 (VEHICLE IN) \*\*\*\*LKK REF:CC3/AIG18020167/hb3

Dear Mastura,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 5 November 2018 7:26 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** 'Mastura' <[mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg)>

**Subject:** ACCIDENT INVOLVING SDU 0887 A AND YOUR INSURED SLT8274B DATED ON 04/11/2018 (VEHICLE IN)

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

The third party insurer: **AIG**

**Do take note, video were uploaded in Merimen. Vehicle is towed in.**

Thank you.

Best Regards,

**Mastura**

Claims Administrator

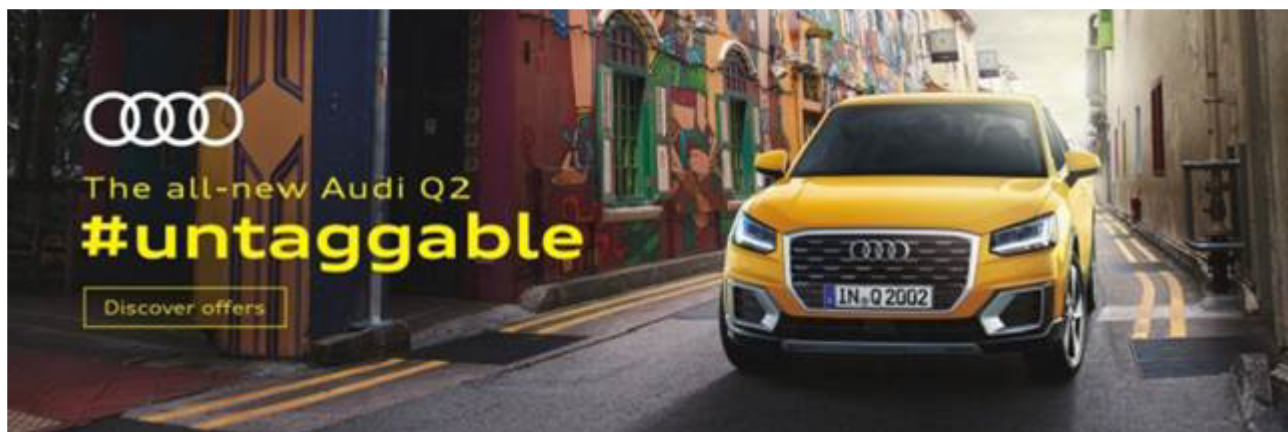
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