

ASS. REC. BY:

REF:

CS/1CS18020164 / Rlvb12

Special Instruction:

Survivor:

Mafman

## ASSIGNMENT (Office)

From (Person): Junice Goh

of

ICS

Date/Time: 07-11-2018 4:55pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKZ 5639H

Insured:

SJS 1217S

at Workshop m/s

Volkswagen

Tel:

6365 7176

9236 1399

of

17 Tuas Ave 9

Policy No:

Claim No:

DMPC1800417H

Sum Insured:

Excess:

Make of Veh:

D.O.A.

06/11/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

06/11/2018

H.O.D. Endorsement:

Date/Time:

07-11-2018 3:44pm

Person Contacted:

Charmaine

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKZ 5639H - X

SJS 1217S - X

28/11/18

Final fig \$ 7992.37 confirmed by email (Ref 19,377.44, 7/17)

From:

Date: 08-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKZ 5639H

at Workshop m/s

Volkswagen

of

17 Tugs Ave 9

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S

O/S

Bal. or Market Value:

62K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

3KZ 5639H

Type:

M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make:

Volkswagen Jetta 1.4

Colour:

GRY

Sp. Reading:

60472

Eng/No:

C/No:

WVW 222162GMO13327

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

06/11/18

D.O.I.

08/11/18

Survey held at

Volkswagen

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
08/11/18	email to charmaine from Volkswagen, inform her that repair cost is 8K only. ?
RECEIVED 28 NOV 2018.	

Date/Time. File Pass to?

☐ : Preli. Report
 ☐ : Final Report

1)

08/11- typist

Date/Time. File Return to?

2)

Report Format:

Merimen

Lump Sum / I.B.I. (\$)

7992.37

Days Of Repair:

12

Resurvey No. of Trip:

1

Add Fee:

☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)

Survey Fee:

Transportation

\$ + R\$

Photos

Others

TOTAL

460

## Veron Chen (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Friday, 9 November 2018 10:27 AM  
**To:** Kong, Charmaine (VWG Singapore); Oh, Aik Seong (VWG Singapore)  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** RE: SKZ 5639H DOA : 06/11/18

Hi Charmaine,

As spoken with Aik Seong, repair limit is 8K. Due to the cost of repair exceeded more than 8K, propose on repairing on LUMPSUM basis is permissible

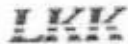
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Rasul (LKKAUTO)  
**Sent:** Friday, 9 November, 2018 9:20 AM  
**To:** 'Kong, Charmaine (VWG Singapore)'  
**Cc:** 'Oh, Aik Seong (VWG Singapore)'; Veron Chen (LKKAUTO)  
**Subject:** SKZ 5639H DOA : 06/11/18

Hi Charmaine,

Repair limit for this vehicle is 7K only

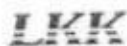
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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## Catherine Chong (LKK Auto)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Wednesday, 7 November, 2018 4:55 PM  
**To:** Kong, Charmaine (VWG Singapore); 'assignments'  
**Cc:** Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); ECICS Claims  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKZ5639H & SJS1217S ON 6.11.18 ; Our ref DMPC1800417H.  
**Attachments:** MyDocument\_2018\_11\_07\_03\_37\_04.pdf; SKZ5639H- MSIG WINNER VS ECICS 06-11-2018.pdf

Without Prejudice

Hi Charmaine

Thank you for your email.

Liability is clear for direct settlement.  
We will appoint LKK for the survey.

Aside LKK

Our ref DMPC1800417H/JG.

Please assist to arrange survey for TP PRI.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

---

**From:** Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]  
**Sent:** Wednesday, 7 November, 2018 3:52 PM  
**To:** ECICS Claims  
**Cc:** Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore)  
**Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKZ5639H & SJS1217S ON 6.11.18

Dear Claims,

Please revert on liability & arrange survey at 17 Tuas Ave 9. Car already in Tuas workshop.

Thanks.

Best Regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



**From:** charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]  
**Sent:** Wednesday, 7 November, 2018 3:38 PM  
**To:** Kong, Charmaine (VWG Singapore)  
**Subject:** Scan von MyMFP

Scan from MyMFP

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 10:59 AM  
**To:** Rasul (LKKAUTO); Cheong, Pearlyn (VWG Singapore); SUR; Admin A; Admin-D (LKKAUTO)  
**Cc:** Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)  
**Subject:** RE: SKZ5639H - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirmed COR \$7992.37 before GST

Total 12 workings day

**Kindly send Final invoice and all supporting documents to ECICS**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rasul (LKKAUTO)  
**Sent:** Friday, 23 November 2018 9:10 AM  
**To:** Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>  
**Subject:** RE: SKZ5639H - FINALISE

Hi Pearlyn,

Kindly forward the damage photos for both LH RH taillight lower bracket

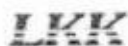
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

**Sent:** Thursday, 22 November, 2018 6:48 PM

**To:** Rasul (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)

**Cc:** Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore)

**Subject:** SKZ5639H - FINALISE

Dear Rasul,

Please confirmed

COR \$7992.37 before GST

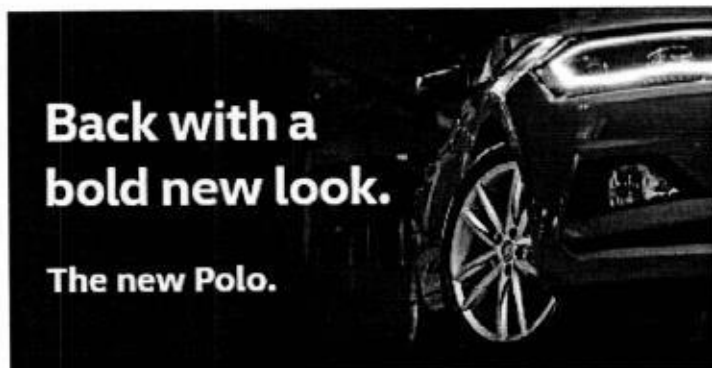
Total 12 workings day

Best regards,

Pearlyn Cheong  
Service Advisor  
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7288  
Mobile : +65 9236 1336  
Main line: +65 6305 7299  
Main Fax: +65 6474 3643  
[pearlyn.cheong@vw.com.sg](mailto:pearlyn.cheong@vw.com.sg)  
<http://www.vw.com.sg>



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9479G
Vehicle Details	
Vehicle No.:	SKZ5639H
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Nov 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL HID 1634G5
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CAXF83813
Chassis No.:	WVWZZZ16ZGM013327
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,562.00
Original Registration Date:	27 Jan 2016
First Registration Date:	27 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$22,187.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jan 2026
PARF Rebate Amount:	\$16,640.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jan 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,301.00
COE Rebate Amount:	\$37,000.00
<b>Total Rebate Amount:</b>	<b>\$53,640.00</b>

The information contained herein is correct as at 09 Nov 2018

OK

62,000  
53,640  
8,360



MS1h  
WINNER

VS

ECICS

TOW - IN

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/11/2018 08:03
Date Of Accident	06/11/2018 12:45
Exact Location Of Accident	YISHUN AVE 9 AND YISHUN CENTRAL JUNCTION
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ5639H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANG WEI CHONG
NRIC No	S8219479G
Email Address	ANGWEICHONG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97684278
Alternative Phone No	OFFICE-97684278

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) HIGHLINE HIDC
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28677434 AVW
Cover Note Number	

### Driver

Name of Driver	POH YEN LI
NRIC No	S8311731A
Date Of Birth	30/04/1983
Occupation	INDOOR
Date Of Driving Pass	15/08/2014
Driving Experience	4 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97560340
Fax Number	
Contact Number	
Email Address	POHYENLI@GMAIL.COM

Address	BLK 15 YISHUN ST 51 #05-31
Postcode	767973
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE SIZE EXCEEDED
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJS1217S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHRIS
NRIC/Passport Number	
Contact Number	9475 8245
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 7/11/18 0808hr

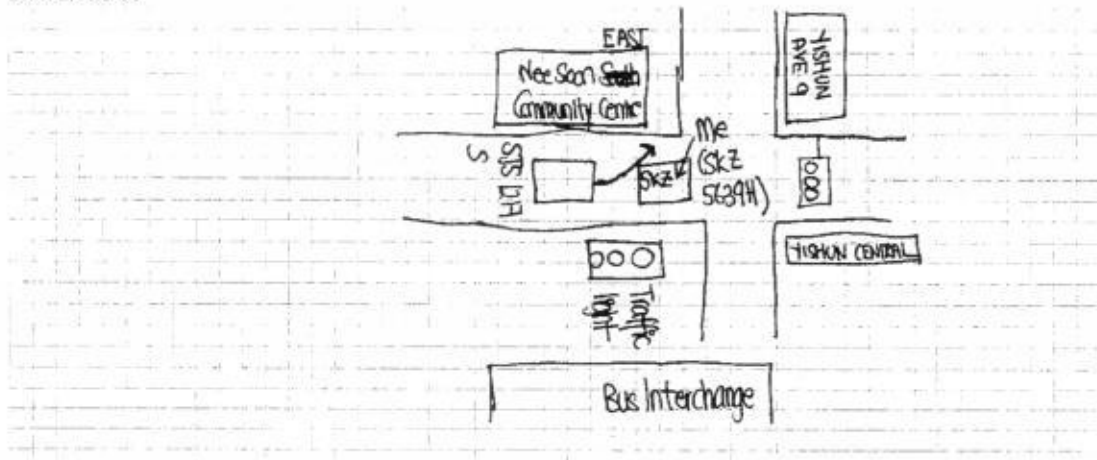
Driver's Signature  
(If driver is not the policyholder)

Date & Time: 7/11/18 8.07am

Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along the road and saw the traffic light turned amber. Hence, I stepped on the brake to stop the car and the car behind (SJS 1275) collided into my car.

THIRD PARTY :

Chris

9475 8245

SJS 1275

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 7/11/18 0808hr

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 7/11/18 8.07am

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Service Order Confirmation

SERVICE ORDER NO.: 18IP2907

CUSTOMER NO.: CV032857

CUSTOMER NAME: ANG WEI CHONG

TELEPHONE NO.:

ADDRESS: 15 YISHUN STREET 51 #05-31

Singapore

VEH No.: SKZ5639H

Order Date: 11/07/18

Reg Date: 01/27/16

KM: 59,695

VIN NO.: WVVZZZ16ZGM013327

ENGINE NO:

SA: Goh Edmund

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	195
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
4	B&P MECH	R&R U/CARRIAGE TO R&R SILENCER HEAT PLATE	2	TU	840	1,680
5	B&P MECH	R&R RIM & BALANCE	1	TU	50	50
6	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	360	360
7	B&P ALEX LABOUR	LABOUR	7	UNIT	840	5,880
8	B&P ALEX PAINT	SPRAY PAINT	7	UNIT	800	5,600
9	B&P ALEX LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT	840	840
10	B&P ALEX LABOUR	TRANSFER BOOT LID MECHANISM	1	UNIT	840	840
11	B&P ALEX LABOUR	R&R EXHAUST SILENCER	1	UNIT	840	840
12	B&P TYRE SALES	TYRE	1	PCS	680	680
<b>Item</b>						
13	5C6827025E	REAR LID	1	PCS	1,539.60	1,539.60
14	WHT007341	NUT	4	PCS	2.18	8.72
15	8D0853419D	REAR NUMBER PLATE PACKING	1	PCS	24.84	24.84
16	5C6827705A 5AP	WTHRSTRIP	1	PCS	265.71	265.71
17	5C6853630F ULM	VW SIGN	1	PCS	108.42	108.42
18	5C6853687 739	NAME PLATE - JETTA	1	PCS	67.51	67.51
19	5C6853675APGQF	NAME PLATE - TSI	1	PCS	50.97	50.97
20	5C6845096L	TAILLIGHT OUTER RH	1	PCS	505.44	505.44
21	5C6807421H GRU	REAR BUMPER	1	PCS	1,258.65	1,258.65
22	5C6919491D	SENSOR BRACKET	1	PCS	23.79	23.79
23	5C6919491E	SENSOR BRACKET	2	PCS	23.79	47.58
24	5C6919492D	SENSOR BRACKET	1	PCS	23.79	23.79
25	D 180KU2A1	2KADHESIVE	1	PCS	89.84	89.84
26	D 822150A1	BONDAGENT	1	PCS	64.27	64.27
27	5Q0919275B GRU	SENSOR	1	PCS	144.40	144.40
28	5Q0919133 9B9	SENSOR O-RING	1	PCS	1.72	1.72

## Service Order Confirmation

SERVICE ORDER NO: 18IP2907

CUSTOMER NO.: CV032657

CUSTOMER NAME: ANG WEI CHONG

TELEPHONE NO.:

ADDRESS: 15 YISHUN STREET 51 #05-31

Singapore

VEH No.: SKZ5639H

Order Date: 11/07/18

Reg Date: 01/27/16

KM: 59 695

VIN NO.: WVVZZZ16ZGM013327

ENGINE NO:

SA: Goh Edmund

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5CU971104 SENSOR WIRE HARNESS <i>9. xan</i>	1	PCS	161.15		161.15 <i>nn</i>
30	5C6807433J SPOILER <i>cat /</i>	1	PCS	535.28		535.28 <i>315.82</i>
31	5C6807305 REINFORCEMENT <i>PA - x sucx</i>	1	PCS	498.23		498.23 <i>546</i>
32	5C6807863B BUMPER CENTRE BRACKET <i>DE /</i>	1	PCS	96.99		96.99 <i>57.22</i>
33	5C6807393E TAILLIGHT LOWER BRACKET LH <i>i / ✓ cat /</i>	1	PCS	94.28		94.28 <i>55.63</i>
34	5C6807394E TAILLIGHT LOWER BRACKET RH <i>i / ✓ cat /</i>	1	PCS	94.28		94.28 <i>55.63</i>
35	5C6807375 BUMPER SIDE BRACKET LH <i>me / m x</i>	1	PCS	91.14		91.14 <i>nn</i>
36	5C6807376 BUMPER SIDE BRACKET RH <i>x an</i>	1	PCS	91.14		91.14 <i>nn</i>
37	5C6945105B LH REAR REFLECTOR <i>cat - x suc</i>	1	PCS	84.36		84.36 <i>546</i>
38	5C6810971D REAR FENDER LINER LH <i>DE / x suc</i>	1	PCS	203.66		203.66 <i>546</i>
39	3C0819465 REAR FENDER AIR DUCT LH <i>? x suc</i>	1	PCS	44.63		44.63 <i>546</i>
40	1K5825701B REAR SILENCER HEAT PLATE <i>PA - x suc</i>	1	PCS	187.63		187.63 <i>546</i>
41	5C6825721 REAR SILENCER CENTRE HEAT PLATE <i>PA / suc</i>	1	PCS	249.20		249.20 <i>546</i>
42	5C6253609J REAR SILENCER <i>PA / x suc</i>	1	PCS	1,611.25		1,611.25 <i>546</i>
43	1K0253141R CLAMP <i>me / m x</i>	1	PCS	117.47		117.47 <i>nn</i>
44	5K0601025AL8Z8 16" SPOKANE RIM ONLY <i>cat / x suc</i>	1	PCS	1,256.58		1,256.58 <i>546</i>
45	311601361 RUBBER VALVE <i>me / x an</i>	1	PCS	2.29		2.29 <i>nn</i>

Remarks: ACCIDENT TO THE REAR LEFT SIDE



## Service Order Confirmation

SERVICE ORDER NO.: 18IP2907  
CUSTOMER NO.: CV032657  
CUSTOMER NAME: ANG WEI CHONG  
TELEPHONE NO.:  
ADDRESS: 15 YISHUN STREET 51 #05-31  
Singapore

VEH No.: SKZ5639H

Order Date: 11/07/18  
Reg Date: 01/27/16 KM: 59,695  
VIN NO.: WVVZZZ16ZGM013327 ENGINE NO:  
MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

SA: Goh Edmund

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

*Resul*  
*4p 90010068*  
*12 days*  
*08/10/18 @ 1400*  
*Reg 54 paint*  
*check m/v*  
*9/11/18.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey and water spray painting.
- To display damaged parts in "resurvey".
- Parts prices are based on "resurvey".
- Third party insurance claims are on "resurvey" basis.
- No illegal modification.
- Supplemental charges are subject to final appraisal.

Acknowledged by Repairer:  
Signature:  
Date:

TOTAL	27,369.81
GST AMOUNT	1,915.89
TOTAL AMOUNT	29,285.70



Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Service Order Confirmation

SERVICE ORDER NO: 18IP2907

CUSTOMER NO.: CV032657

CUSTOMER NAME: ANG WEI CHONG

TELEPHONE NO.:

ADDRESS: 15 YISHUN STREET 51 #05-31

Singapore

**VEH No.: SKZ5639H**

Order Date: 07/11/18

Reg Date: 27/01/16 KM: 60,472

VIN NO.: WVWZZZ16ZGM013327

ENGINE NO:

SA: Goh Edmund

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P TOWING B&P TOWING CHARGES	156	TU	1.25		195
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	30	196
3	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480	30	336
4	B&P MECH R&R U/CARRIAGE TO R&R SILENCER HEAT PLATE	1	TU	840	30	588
5	B&P MECH R&R RIM & BALANCE	1	TU	50	30	35
6	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	360	30	252
7	B&P ALEX LABOUR LABOUR	4	UNIT	840	30	2,352
8	B&P ALEX PAINT SPRAY PAINT	4	UNIT	800	30	2,240
9	B&P ALEX LABOUR R&R REAR LUGGAGE TRIM	0.5	UNIT	840	30	294
10	B&P ALEX LABOUR TRANSFER BOOT LID MECHANISM	0.5	UNIT	840	30	294
11	B&P ALEX LABOUR R&R EXHAUST SILENCER	0.5	UNIT	840	30	294
12	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
13	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
14	5C6853630F ULM VW SIGN	1	PCS	108.42	41	63.97
15	5C6853687 739 NAME PLATE - JETTA	1	PCS	67.51	41	39.83
16	5C6853675APGQF NAME PLATE -TSI	1	PCS	50.97	41	30.07
17	5C6945096N TAILLIGHT	1	PCS	505.44	41	298.21
18	5C6807433J SPOILER	1	PCS	535.28	41	315.82
19	5C6807863B BUMPER CENTRE BRACKET	1	PCS	96.99	41	57.22
20	5C6807393E TAILLIGHT LOWER BRACKET LH	1	PCS	94.28	41	55.63
21	5C6807394E TAILLIGHT LOWER BRACKET RH	1	PCS	94.28	41	55.63

Remarks : Repair limit is 8K

ECICS DIRECT SETTLEMENT

DOA 6.11.2018

TP VEHICLE SJS1217S

SURVEYOR LKK RASUL



## Service Order Confirmation

SERVICE ORDER NO: 18IP2907

CUSTOMER NO.: CV032657

CUSTOMER NAME: ANG WEI CHONG

TELEPHONE NO.:

ADDRESS: 15 YISHUN STREET 51 #05-31

Singapore

**VEH No.: SKZ5639H**

Order Date: 07/11/18

Reg Date: 27/01/16

KM: 50,472

VIN NO.: WVVZZZ16ZGM013327

ENGINE NO:

SA: Goh Edmund

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	7,992.37
GST AMOUNT	559.47
TOTAL AMOUNT	8,551.84

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS18020164/R1VBN2

Date: 04/12/2018

REFERENCE

Handling Insurer:	ECICS Limited	Policy No:	MPC18A00279500
Claimant Vehicle No :	SKZ5639H	Insured Vehicle No :	SJS1217S
Date of Loss:	06/11/2018	Nature of Claim:	TP
		Claim No:	DMPC1800417H/JG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKZ5639H	Engine No:	CAXF83813
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WVWZZZ16ZGM013327
Reg. Date:	27/01/2016 (Man. Year: 2015)	Odometer:	60472 km
Colour:	Grey		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,324.81	916.37	9,408.44	91.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,045.00	7,076.00	9,969.00	58.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>27,369.81</b>	<b>7,992.37</b>	<b>19,377.44</b>	<b>70.80</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,915.89</b>	<b>559.47</b>	<b>1,356.42</b>	<b>70.80</b>
<b>Nett Amount (S\$)</b>	<b>29,285.70</b>	<b>8,551.84</b>	<b>20,733.86</b>	<b>70.80</b>

INSPECTION

Date of Assignment:	07/11/2018	
Date Inspected:	08/11/2018	Inspected At: Volkswagen Group Singapore Pte Ltd (HQ) No: 17 Tuas Ave 9 Singapore 639197
Estimated Period of Repair:	12.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2018)
<b>Parts:</b>	143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKZ5639H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LID	Serviceable	1,539.60 FS	*- FS
2	4		*NUT	Serviceable	8.72 FS	*- FS
3	1		*REAR NUMBER PLATE PACKING	Serviceable	24.84 FS	*- FS
4	1		*WTHRSTRIP	Serviceable	265.71 FS	*- FS
5	1		*VW SIGN	Necessary	108.42 FS	*63.97 FS
6	1		*NAME PLATE-JETTA	Necessary	67.51 FS	*39.83 FS
7	1		*NAME PLATE-TSI	Necessary	50.97 FS	*30.07 FS
8	1		*TAILLIGHT OUTER RH	Cracked	505.44 FS	*298.20 FS
9	1		*REAR BUMPER	Serviceable	1,258.65 FS	*- FS
10	1		*SENSOR BRACKET	Serviceable	23.79 FS	*- FS
11	2		*SENSOR BRACKET	Serviceable	47.58 FS	*- FS
12	1		*SENSOR BRACKET	Serviceable	23.79 FS	*- FS
13	1		*2KADHESIVE	Serviceable	89.84 FS	*- FS
14	1		*BONDAGENT	Serviceable	64.27 FS	*- FS
15	1		*SENSOR	Serviceable	144.40 FS	*- FS
16	1		*SENSOR O-RING	Serviceable	1.72 FS	*- FS
17	1		*SENSOR WIRE HARNESS	Not Necessary	161.15 FS	*- FS
18	1		*SPOILER	Cut	535.28 FS	*315.82 FS
19	1		*REINFORCEMENT	Serviceable	498.23 FS	*- FS
20	1		*BUMPER CENTRE BRACKET	Deformed	96.99 FS	*57.22 FS
21	1		*TAILLIGHT LOWER BRACKET LH	Cracked	94.28 FS	*55.63 FS
22	1		*TAILLIGHT LOWER BRACKET RH	Cracked	94.28 FS	*55.63 FS
23	1		*BUMPER SIDE BRACKET LH	Not Necessary	91.14 FS	*- FS
24	1		*BUMPER SIDE BRACKET RH	Not Necessary	91.14 FS	*- FS
25	1		*LH REAR REFLECTOR	Serviceable	84.36 FS	*- FS
26	1		*REAR FENDER LINER LH	Serviceable	203.66 FS	*- FS
27	1		*REAR FENDER AIR DUCT LH	Serviceable	44.63 FS	*- FS
28	1		*REAR SILENCER HEAT PLATE	Serviceable	187.63 FS	*- FS
29	1		*REAR SILENCER CENTRE HEAT PLATE	Serviceable	249.20 FS	*- FS
30	1		*REAR SILENCER	Serviceable	1,611.25 FS	*- FS
31	1		*CLAMP	Not Necessary	117.47 FS	*- FS
32	1		*16 SPOKANE RIM ONLY	Serviceable	1,256.58 FS	*- FS
33	1		*RUBBER VALVE	Not Necessary	2.29 FS	*- FS
34	1		*TYRE	Serviceable	680.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>10,324.81</b>	<b>916.37</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	B&P TOWING CHARGES	New	195.00	195.00
2	CHECK WIRE HARNESS ECU SENSOR SOCKET	New	280.00	196.00
3	PROGRAMMING & CALIBRATION	New	480.00	336.00
4	R&R U/CARRIAGE TO R&R SILENCER HEAT PLATE	New	1,680.00	588.00
5	R&R RIM & BALANCE	New	50.00	35.00
6	B&P WHEEL ALIGNMENT	New	360.00	252.00
7	LABOUR	New	5,880.00	2,352.00
8	SPRAY PAINT	New	5,600.00	2,240.00
9	R&R REAR LUGGAGE TRIM	New	840.00	294.00
10	TRANSFER BOOT LID MECHANISM	New	840.00	294.00
11	R&R EXHAUST SILENCER	New	840.00	294.00
Gross Labour Cost (\$\$)			17,045.00	7,076.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >