

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 24 July 2019 7:15 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed

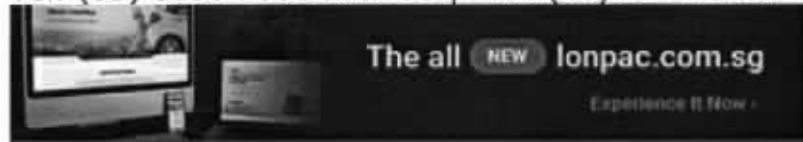
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 19 July, 2019 12:42 PM
To: GERALD POH WEE BIN
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Lonpac Ref: **18/18/18/VC05/021097**

LKK Ref: CC4/LPC18020154/R1da3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 09/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**BORNEO MOTORS (SINGAPORE) PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,710.50	\$ 5,716.37
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$ 9,212.50	\$ 6,218.37
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**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 9 November, 2018 6:09 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021097

LKK REF: CC4/LPC18020154/R1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SCA 8828K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November, 2018 5:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 7 November, 2018 4:44 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); CS A Team

Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021097

LKK REF: CC4/LPC18020154/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 7 November, 2018 9:52 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 7 November, 2018 9:06 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: FW: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Our Ref : 18/18/18/VC05/021097

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]

Sent: Monday, 5 November, 2018 6:36 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC

Subject: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GBF2637U thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



Borneo Motors

Co-Reg No: 1967000862

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2019/02/PD9255/DS(FC)

Your Ref: LONPAC-GBF2637U

01 Feb 2019

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Asher Sng

Dept : Motor Claims

RE : ACCIDENT INVOLVING SCA8828K AND GBF2637U ON 03 Nov 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$5,716.37	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$500.00(\$100x5days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$6,218.37

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (✓) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SCA 8828K and 6BF 7637U on 03-11-18
Own vehicle's number Other vehicle's number Date of accident

along Upper Bt Timah Rd Towards Woodlands
Accident location

BY THE LETTER OF AUTHORITY, I/we Kua Seng Teck
Name of Policy Holder & IC Passport/Company Registration number

of BLK 361 Choa Chu Kang Ave 3 #15-23 (S) 689884
Address of Policy Holder

owner of Vehicle Registration No SCA 8828K hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which "I/we may have against the other "party/parties to the Accident and under the insurance "policy/policies taken up by such "party/parties or **alternatively** under Insurance Policy number taken up by "me/us and pay the compulsory excess in respect of the cost of repairs suffered by "me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

"I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on "my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by "me/us in "my/our own proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

"I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

"I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of "my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, "I/we have hereunto to set "my/our hand and sign this 30 of the month Nov Year 20 18.

Signed & Delivered By:



(To be sign by the policy holder only)

"Please stamp the company chop for vehicle registered under a company's name

Witness By:



Francis Cher
Motor Claims Assessor
Borneo Motors (S) Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/021097

DATE : 24 JULY 2019

DISCHARGE VOUCHER

I/We, KUA SENG TECK confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF 2637U the sum of Singapore Dollar Six Thousand Two Hundred Eighteen and Cents Thirty-Seven Only (\$6,218.37) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SCA 8828K and GBF 2637U on 03 November 2018 along UPPER BUKIT TIMAH ROAD TOWARDS WOODLANDS.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SGP UNITED TRADING PTE LTD AND/OR CHNG KOON HONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (SINGAPORE) PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 5/8/19
.....
Signature of vehicle owner/Date

Kua Seng Teck 5/8/19
.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

TAX INVOICE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:
www.toyota.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
Lompac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLP11	Mr Kua Seng Teck 361 Choa Chu Kang Avenue 3 #15-23 Singapore 689884 Mobile: 94239787
	Document No 38032961	
	Document Date 16/01/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
13	JEXGBT H2	AVV50R	20/05/2013	SCA8828K	166151	37338	5DS/SCA8828K/031111
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053CK5004010630	2ARU022641	60	Francis Cher T S	12/12/2018 18.06	12/12/2018 18.06		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : LONPAC INS. T/P VEH. : GBF2637U ACC DATE : 03.11.18 BY : RASUL (LKK)	*			50.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT)	*			100.00
3	B	BP-LAB CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	*			169.50
4	B	BP-LAB DRILL HOLE TO INSTALL REVERSE SENSOR.	*			169.50
5	B	BP-LAB REMOVE REAR BOOT COMPONENTS TO TRANSFER ONTO NEW DOOR.	*			339.00
6	B	BP-LAB REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, REAR BOOT, TAIL-LAMP PANEL AFFECTED PORTION OF CAR.	*			1356.00
7	B	BP-RES SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			1112.00
8	1	S52159-06974 COVER, RR BUMPER	1.00	646.40		646.40
9	2	S52575-06131 RETAINER, RR BUMPER R	1.00	108.30		108.30

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 **3888816**

TO SECURITY GUARD

3888816

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/01/2019
TIME 22:42

VEHICLE NO SCA8828K

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg
 Toyota Bodycare Centre
 No. 2 Pandan Crescent
 Singapore 128462
 Tel no. : 6631 1188

Co Reg No : 196700086Z
 GST Reg No : MR-8500000-9

TAX INVOICE


Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Mr Kua Seng Teck 361 Choa Chu Kang Avenue 3 #15-23 Singapore 689884 Mobile: 94239787
	Document No 38032961	
	Document Date 16/01/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
13	JEXGBT H2	AVV50R	20/05/2013	SCA8828K	166151	37338	5DS/SCA8828K/031111
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053CK5004010630	ZARU022641	60	Francis Cher T S	12/12/2018 18.06	12/12/2018 18.06		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
10	3	S52161-0K040	PIECE, RR BUMPER	4.00	4.00	16.00
11	4	S64401-06820	PANEL, LUGGAGE DOOR	1.00	1121.60	1121.60
12	5	S75443-06830	PLATE, LUGGAGE COMPT	1.00	44.80	44.80
13	6	S75442-06230	PALTE, LUGGAGE	1.00	44.80	44.80
14	7	T75441-33151	PLATE, LUGGAGE	1.00	64.50	64.50

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 2,046.40	5,342.40
		Labour 3,296.00	GST 7.00% 373.97
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 5,716.37

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462
 PLEASE TEAR ALONG PERFORATED LINE

3888817

3888817

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/01/2019
 TIME 22:42

VEHICLE NO SCA8828K

CUSTOMER

SIGNATURE
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**




TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
KUA SENG TECK BLK 361 CHOA CHU KANG AVENUE 3 #15-23 SINGAPORE 689884

DATE	INVOICE NO.
30-Nov-2018	BMS 3640

DESCRIPTION	VHA NO	DUE DATE	VEH. NO.
	BMS 3640	30-Nov-2018	SLQ 5934 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 NOVEMBER 2018 TO 30 NOVEMBER 2018 YOUR REF: SCA 8828 K	5	93.458	467.29
			
GST @ 7%			\$32.71
TOTAL			\$500.00

All cheques must be made payable to **BKW Rent A Car Pte Ltd**.
Please write the vehicle and invoice number on the reserve.



VEHICLE HIRING AGREEMENT

Hirer's Own Vehicle No:

HIRER'S PARTICULARS

Name (as in IC): **KUA SENG TECK**
NRIC/Passport No: **S1712631H** Date of Birth: **16-12-1965**
Address: **BLK 361 CHOA CHU KANG AVE3** Age: **52**
#15-23 S(**689884**)
Name & Address of Employer:
Occupation: Driving Exp: **33**
Driving Licence No: **S1712631H** Passed Date: **23.05.1985**
D/L Type: Local/Int'l/Others:
Tel(O) (F) HP **94239787**

DRIVER'S PARTICULARS

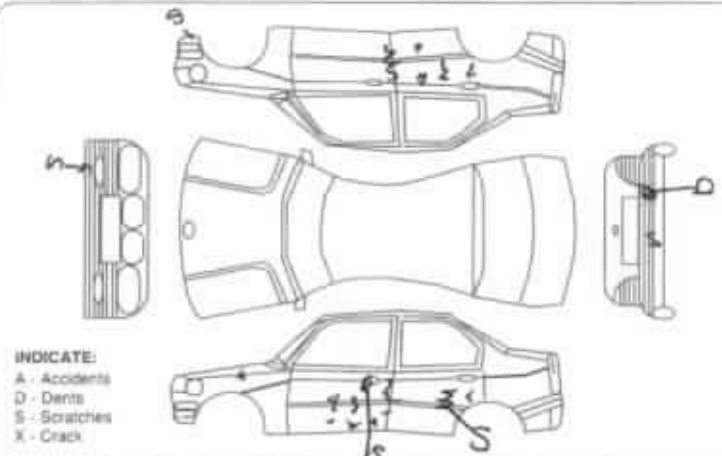
Name (as in IC):
NRIC/Passport No: Date of Birth:
Address: Age:
S()
Occupation: Driving Exp: Yrs
Driving Licence No: Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contract No:

Loan Vehicle No: **SLQ5934R** Replace Veh No:
Make & Model: **TOYOTA ALTIS** (Auto/Manual) VR No:
CHARGES \$ cts
Daily **05** day @ \$ **93.458** Per day **467** **29**
Weekly/Monthly week @ \$ Per week/Monthly
Others
CDW/PAI @ \$ Per day/Monthly
Delivery/Collection Svc
GST
OR No: (A) SUB-TOTAL
Petrol Level OUT E 1/4 1/2 3/4 F
Surcharge IN
First km FREE per day GST **7%** **32** **71**
Excess mileage is chargeable at cents per km TOTAL CHARGES **500** **00**

Security Deposit : \$ Bank: **POSB**
CASH/NETS/VISA/MC/AMEX/CHQ No: **5520 3800 1390 6033**
Expiry Date: **12-25** Card ID No: **816**
Name as in Card: **GILBERT KUA**

NON WAIVER EXCESS (Subject to GST): \$ **1500**
ACCESSORIES CHECK
☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: Additional Driver's Signature:
SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT
1. Only persons above 22 & below 65 years of age with more than 2 years driving experience authorized licensed and signing this agreement may drive the vehicle.
2. All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
4. Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non disclosure of Malaysia usage.
6. The hirer and/or driver shall be responsible for all damages or losses whatsoever caused, all traffic violations, fines and penalties, imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident.
8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair, between \$200 - \$400.
9. Any punctured tyres, empty petrol tank, loss of vehicle's key or locked key inside a vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-hour Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to assume all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
11. The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is cold and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.

Date Out	Time Out	Mileage	Check By	Remarks
26-11-18	0805	21750	EdWIN	

Return Of Vehicle. The Hirer Driver is Required to Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
26-11-18	1630	22211	alib	1601220

Hirer's/Driver Signature:

Hirer's/Driver Signature:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-171395

Date of Request: 05/11/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 05/11/2018
Enquiry By Siti Nabilah Binte Abdul Rahim
TP Vehicle No. GBF2637U
Accident Date 03/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF2637U	Lonpac Insurance Bhd	17/08/2018-16/08/2019	+65 62507388

Thank You.

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