

Kasir

STATEMENT

DOI 8/11/18

Date / Time: 7/11/2018

Registered in Meritrim:

Pre-assign / CCU / FTE

Gbf 26374



Insured Vehicle No.

Name of Insured

SGP United Trading Pte

Insured Tel No.

HP:

Excess Sec II: SS

D.O.A:

3-11-18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.

18/18/18/2005/021097

Policy No.

Make / Model

Place of Accident:

Woodlands Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SCA 8828 K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Borneo



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KWS

Repair Cost: PIP SS5,343.40

( 5 days) Reduction: 39 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 5/8/17

Confirm with: Angela

Email ☒ Call ☐

Final Liability:

% 40

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lis:

Repair Cost:

SS5,716.37

\*GO REAR END TO TP

Loss of Rental (LOR):

SS 500.00

( 5 days) x 100

Loss of Use (LOU):

SS -

( \$ x days)

Loss of Income (LOI):

SS -

( \$ x days)

LOR only ☒

LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$450

Total:

SS6,218.37

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$6218.37

Name 1:

Borneo Motors (Singapore) Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Handwritten signature

Form

REF:

LPC

20134 (14243) - (e) 26314

# ASSIGNMENT

From

Date:

08/12/018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SCA 8828K

at Workshop n/s:

Borneo Motor

at

2 Pandan Crescent

Insured

Policy No:

Claims No:

Sum Insured

Excess:

(Client's Record)

Make of Veh

Francis

(Policy Condition)

3pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

5

days

Res:

Yes or No

Lump Sum:

-

%

3 Vis:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Veh No:

SCA 8828K

Yr Engr:

2013 May

Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA CAMRY HYBRID

cc 2454

Colour:

GREEN

A/C

Insured / Std / NI / NA

Sp Reading

164507

T/Rider: Insured / Std / NI / NA

Eng/No:

C/No

MR6 53CK5004010630

Gen. Cond: Good ☒ / Fair / Poor / Burnt

Steering: ☒ Worder / Jammed / Leaked / Burnt /

Brake: ☒ Worder / Jammed / Leaked / Burnt /

Modi: Nil ☒ / STD A/Rim or

Tyre Size

F:

215/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A

03/11/18

D.O.

08/11/18

Survey held at

BORNEO MOTOR

Des. of Damages: Frt ☒ / Rear / O/S / N/S / U/C / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

Plp: +5,342.40 (RED: + 3268.10 39%)

Date/Time, File Pass to?

☐

Prel. Report

fi

☐

Final Report

Date/Time, File Return to?

Di

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. 100 - 100

1. 1000

1. 10000

1. 100000

Total

Add Fee:

☐

Site Insp

1\$

☐

Interview

1\$

☐

Technical

1\$

☐

Witness

1\$

Report Format:

Lump Sum / I.B / 1\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VC05/021097  
Our ref: CC4/LPC18020154/R1ea3

Date: 09.11.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SCA 8828K**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.11.2018 at the premises of M/s Borneo Motors (S) Pte Ltd (Pandan) and have the following to report:-

Workshop Estimate Amount	: S\$	8,710.50
Revised Estimate Amount	: S\$	5,342.40
"Check" Items Amount	: S\$	782.10
Total (Including Check Items)	: S\$	6,124.50
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S1712631H**

Name: **KUA SENG TECK**

Birth Date: **16 Dec 1965**

Issue Date: **23 Apr 2003**

088415712631




**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S1712631H**

**KUA SENG TECK**

柯成德

CHINESE

Date of Birth: **16-12-1965** Sex: **M**

Country of Birth: **SINGAPORE**





**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **23 May 1985**

NP 422X

Licence No: **S1712631H**

2644672

**S1712631H**

14-06-1995

APT BLK 361 CHOA CHU KANG AVENUE 3 #15-23  
SINGAPORE 889884

NRIC No: **S1712631H** Date: **18/08/2018**




## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number:** 5082848285-01

**Cover :** drive CLASSIC

1. Index mark and Registration Number of Vehicle

**SCA8828K**

Chassis Number

**MR053CK5004010630**

2. Name of Policyholder

**KUA SENG TECK**

3. Effective Date of Insurance

**20 Nov 2017**

4. Expiry Date of Insurance

**19 Nov 2018**

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

**This Policy does not cover**

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation)

Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: YES (FREE)
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: KUA SENG TECK
NAMED DRIVER (1)	: CHUA SIEW HONG
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: MAYBANK
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

(We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : DICKSON AUTO AGENCY (00000614645)

Date of Issue : 08 Nov 2017 14:42 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyotasingsapore.com.sgToyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Join Toyota ME @ http://toyotame.borneomotors.com.sg &amp; earn points to redeem for attractive items!

## ESTIMATE

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM  <i>LKK</i> <i>Catharina</i> <i>6741 8484</i>	S1000020 / TPCLAIM	Mr Kua Seng Teck 361 Choa Chu Kang Avenue 3 #15-23 Singapore 689884 Mobile: 94239787
	Document No	
	Document Date	
	0	
	05/11/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
13	JEXGBT H2	AVV50R	20/05/2013	SCA8828K	0	37338	5DS/SCA8828K/031111
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053CK5004010630	2ARU022641	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : <i>compac</i> T/P VEH. : GBF2637U ACC DATE : 03.11.18 BY :				<i>50</i> <del>100.00</del>
2	Z	BP-SLANT SUPPLY SEALANT (NETT) <i>new</i>				100.00
3	B	BP-LAB CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.				169.50
4	B	BP-LAB DRILL HOLE TO INSTALL REVERSE SENSOR.				169.50
5	L	BP-LPO <del>SUPPLY REAR PLATE (PO#</del> ) <i>MV</i>				<del>68.00</del>
6	B	BP-LAB REMOVE REAR BOOT COMPONENTS TO TRANSFER ONTO NEW DOOR.				339.00
7	B	BP-LAB REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, REAR BOOT, TAIL-LAMP PANEL AFFECTED PORTION OF CAR.				<i>1356</i> <del>2712.00</del>
8	B	BP-RES SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.				<i>1112</i> <del>2224.00</del>

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
<i>tg</i>	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
			Materials
		Lubrication/Fluid	
		Others	

PLEASE TEAR ALONG PERFORATED LINE

3828341

TO SECURITY GUARD

3828341

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/11/2018  
TIME 09:17

VEHICLE NO SCA8828K

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyotasingsapore.com.sgToyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no. : 6631-1188Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
<b>THIRD PARTY CLAIM</b>	<b>S1000020 / TPCLAIM</b>	<b>Mr Kua Seng Teck</b> <b>361 Choa Chu Kang Avenue 3</b> <b>#15-23</b> <b>Singapore 689884</b> <b>Mobile: 94239787</b>
	Document No	
	Document Date	
	0	
	05/11/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
13	JEXGBT H2	AVV50R	20/05/2013	SCA8828K	0	37338	5DS/SCA8828K/031111
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053CK5004010630	2ARU022641	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	1	S52159-06974 COVER, RR BUMPER	1.00	646.40		646.40/
10	2	S52023-06081 REAR BPR REINFORCEMENT	1.00	391.60		391.60
11	3	S52575-06131 RETAINER, RR BUMPER R	1.00	108.30		108.30
12	4	S52161-0K040 PIECE, RR BUMPER	4.00	4.00		16.00
13	5	S64401-06820 PANEL, LUGGAGE DR	1.00	1121.60		1121.60
14	6	S75443-06830 PLATE, LUGGAGE COMPT	1.00	44.80		44.80
15	7	S75442-06230 PLATE, LUGGAGE	1.00	44.80		44.80
16	8	T75441-33151 PLATE, BACK DOOR	1.00	64.50		64.50
17	9	T89341-33210 B1 ULTRASONIC SENSOR	1.00	390.50		390.50

LKK Auto Consultants, please notify the Repairer of the following:

- To survey & confirm spray painting
- To display damaged parts during survey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal action/claim is allowed
- Supplementary fee(s) must be surveyed and is subject to final approval from Insurance Company

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 8 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

*Handwritten notes:*


Resul

Up 900kms

5 days

08/11/18 @ 1500hrs

Receiving bf paint

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	8,710.50
		Labour	2,828.50
		Materials	5,814.00
		Lubrication/Fluid	68.00
		Others	0.00
			0.00
			Amount Due
			9,320.24

PLEASE TEAR ALONG PERFORATED LINE

3828342

TO SECURITY GUARD

3828342

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/11/2018  
TIME 09:17VEHICLE NO  
SCA8828K

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**Catherine Chong (LKK Auto)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 7 November, 2018 9:06 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG; Siti Nabilah PTCBC  
**Subject:** FW: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018  
**Attachments:** SCA8828K 03112018\_Est Inv.pdf; SCA8828K 03112018\_SAS.pdf; IMG\_0049.JPG; IMG\_0051.JPG; IMG\_0052.JPG; IMG\_0053.JPG; IMG\_0055.JPG; IMG\_0056.JPG; IMG\_0059.JPG; IMG\_0060.JPG

Our Ref : 18/18/18/VC05/021097

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

*07/11/2018 @ 950am  
Francis veh not in*

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]  
**Sent:** Monday, 5 November, 2018 6:36 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Siti Nabilah PTCBC  
**Subject:** Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GBF2637U thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,  
Nabilah  
TPR Team (Claims Accident Recovery Dpt)  
DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)



THE FIRST MADE-FOR-SINGAPORE  
TURBOCHARGED HARRIER  
NOW AT BORNEO MOTORS

TOYOTA  
ALWAYS BETTER

A black and white advertisement for the Toyota Harrier. The car is shown from a front-three-quarter view, parked on a dirt road with a rocky hillside in the background. The text 'THE FIRST MADE-FOR-SINGAPORE TURBOCHARGED HARRIER NOW AT BORNEO MOTORS' is prominently displayed in the upper left. The Toyota logo and 'ALWAYS BETTER' slogan are in the top right corner.



THE ALL-NEW LEXUS LS  
WITHOUT PRECEDENT

LEXUS

A black and white advertisement for the Lexus LS. The car is shown from a side profile, parked on a light-colored surface. The text 'THE ALL-NEW LEXUS LS WITHOUT PRECEDENT' is on the left, and the Lexus logo is below it.



THE MOST  
POWERFUL HATCHBACK  
IN ITS CLASS

FOR THREE IN THE WORLD  
2018 WORLD CAR AWARDS  
WORLD URBAN CAR

The All-New  
**SWIFT**

A black and white advertisement for the Suzuki Swift. The car is shown from a front-three-quarter view, parked on a wet street. The text 'THE MOST POWERFUL HATCHBACK IN ITS CLASS' is on the left. A small award logo is in the bottom left, and 'The All-New SWIFT' is in the bottom right.

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

## Mei Kwan (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 7 November, 2018 5:04 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018  
**Attachments:** 07112018170155.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, 7 November, 2018 4:44 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO); CS A Team  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

### WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021097  
LKK REF: CC4/LPC18020154/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

As for liability clearance, kindly revert to this email

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,

Nabilah

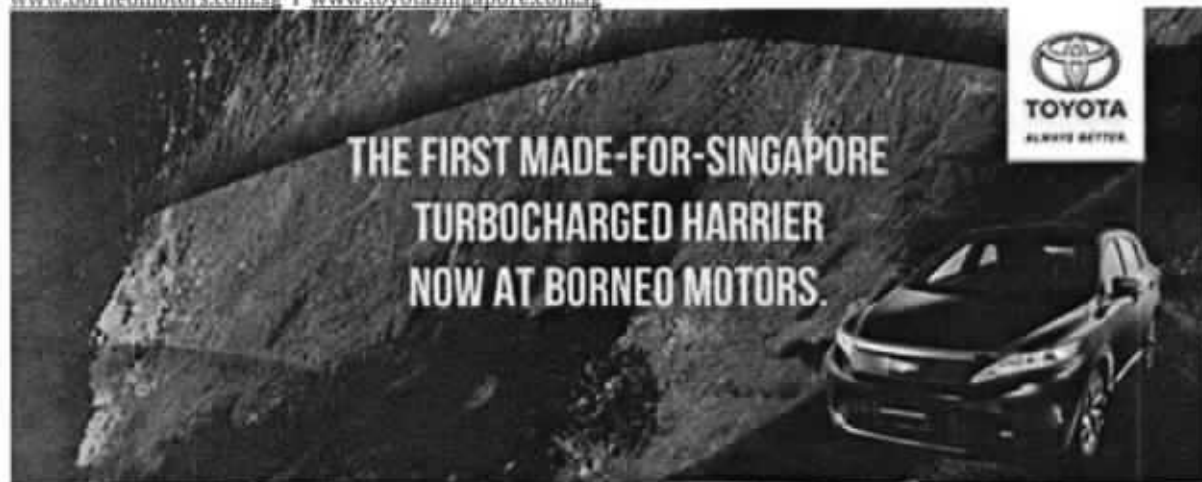
TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)



This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 14 November 2018 3:01 PM  
**To:** 'Siti.Nabilah@inchcape.com.sg'  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Siti Nabilah PTCBC <[Siti.Nabilah@inchcape.com.sg](mailto:Siti.Nabilah@inchcape.com.sg)>  
**Sent:** Wednesday, 14 November 2018 2:33 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Siti Nabilah PTCBC <[Siti.Nabilah@inchcape.com.sg](mailto:Siti.Nabilah@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Hi All,

Has your insured reported?

If yes, appreciate if you could revert to us on the liability clearance soonest.

Thank you,

Nabilah

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 7 November 2018 9:06 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>  
**Subject:** FW: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Our Ref : 18/18/18/VC05/021097

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]  
**Sent:** Monday, 5 November, 2018 6:36 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Siti Nabilah PTCBC  
**Subject:** Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GBF2637U thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

BD 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462



THE ALL-NEW LEXUS LS  
WITHOUT PRECEDENT

LEXUS



This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.



**Borneo Motors**

Jiale

Co Reg No: 196700086Z

**Borneo Motors (Singapore) Pte Ltd**  
Inchcape Centre  
Level 4, Bodycare Centre  
2 Pandan Crescent  
Singapore 128462  
Tel: +65 6631 1855/1500  
Fax: +65 6872 7260  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

Our Claim Ref: BMS2019/02/PD9255/DS(FC)

Your Ref: LONPAC-GBF2637U (GBF2637U)

7 August 2019

**BY HAND**

**M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD**

Attention : Claims Payable / Officer In-Charge

Department : Motor Claims

**RE: ACCIDENT INVOLVING SCA8828K & GBF2637U ON 03 Nov 2018**

Reference to the above-mentioned.

Enclosed is the duly signed release voucher for your kind perusal.

Kindly let us have the cheque **\*WITHIN 14 WORKING DAYS\*** from date of this letter.

Please **quote our claim reference** on your cheque.

To avoid any inconvenience, please make the cheque payable as per details below:-

- **BORNEO MOTORS (SINGAPORE) PTE LTD - \$6,218.37**

**Cheque to be mail to:-**

**Borneo Motors (Singapore) Pte Ltd**

**Inchcape Centre**

**2 Pandan Crescent**

**Level 4, Bodycare Centre**

**Singapore 128462**

**Attention: Claims Service Department / TPR Team**

Thank you.

Yours faithfully,

TPR Team / Claims Services Department

D: 6631 1855 or 6631 1500 / F: 6872 7260 / E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

encl.

(As this is a computer generated letter, no signature is required.)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-171395

Date of Request: 05/11/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd  
33 Leng Kee Road  
Singapore 159096

Dear Sir/Madam,

Enquiry Date 05/11/2018  
Enquiry By Siti Nabilah Binte Abdul Rahim  
TP Vehicle No. GBF2637U  
Accident Date 03/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF2637U	Lonpac Insurance Bhd	17/08/2018-16/08/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-171395

Date of Request: 05/11/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd  
33 Leng Kee Road  
Singapore 159096

Dear Sir/Madam,

Enquiry Date: 05/11/2018  
Enquiry By: Siti Nabilah Binte Abdul Rahim  
TP Vehicle No.: GBF2637U  
Accident Date: 03/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933  
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

Ref : CC4/LPC18020154/R1da3n2

LONPAC INSURANCE BHD

300 BEACH ROAD  
#17-04/07 THE CONCOURSE SINGAPORE 199555

Date : 16-08-2019

Code : LPC2



## Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	GBF 2637U	Veh. Inspected	SCA 8828K
	Policy No.	Z/18/VC05/000266	Coverage (\$)	0.00
	Claim No.	18/18/18/VC05/021097	Excess (\$)	0.00
	Assign From	GERALD	Assign Date	07/11/2018

## Vehicle Particulars & Condition

2.	Make & Model	TOYOTA CAMRY HYBRID	c.c	2494
	Engine No.	HIDDEN	Year of Reg.	2013
	Chassis No.	MR053CK5004010630	Colour	GREY
	Odometer	164507	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		

## Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre	215/55 R17	MICHELIN	6 mm
	L/H Front Tyre	215/55 R17	MICHELIN	6 mm
	R/H Rear Tyre	215/55 R17	MICHELIN	6 mm
	L/H Rear Tyre	215/55 R17	MICHELIN	6 mm

## Description of Damages

4.	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
----	--

## General Information

5.	Accident Date	03/11/2018	Inspection Date	08/11/2018
	Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		

## Remarks

5a.	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
-----	---

## Estimate Days of Repair

5b.	ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-----	-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCA 8828K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
1	COVER ,RR BUMPER (SN)	DEFORMED	646.40	646.40
1	REAR BPR REINFORCEMENT (SN)	NOT NECESSARY	391.60	-
1	RETAINER ,RR BUMPER R (SN)	NECESSARY	108.30	108.30
1	PIECE ,RR BUMPER (SN)	NECESSARY	16.00	16.00
4	PANEL ,LUGGAGE DR (SN)	NECESSARY	1,121.60	1,121.60
1	PLATE ,LUGGAGE COMPT (SN)	BENT	44.80	44.80
1	PLATE ,LUGGAGE (SN)	NECESSARY	44.80	44.80
1	PLATE ,BACK DOOR (SN)	NECESSARY	64.50	64.50
1	ULTRASONIC SENSOR (SN)	NECESSARY	390.50	-
1	SEALANT (SN)	NOT NECESSARY	100.00	100.00
1	REAR WITH CASING (SN)	NECESSARY	68.00	-
		NOT NECESSARY	3,096.50	2,196.40
<b>LABOUR</b>				
	CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.		169.50	169.50
	DRILL HOLE TO INSTALL REVERSE SENSOR.		169.50	169.50
	REMOVE REAR BOOT COMPARTMENTS TO TRANSFER ONTO NEW DOOR.		339.00	339.00
	REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE ,REPAIR ,STRAIGHTEN REAR BUMPER,REAR BOOT,TAIL-LAMP PANEL AFFECTED PORTION OF CAR.		2,712.00	1,356.00
	SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.		2,224.00	1,112.00
			5,614.00	3,146.00
			8,710.50	5,342.40
<b>GRAND TOTAL</b>				5,342.40
<b>RECOMMENDED COST OF REPAIRS</b>				

Report Ref No. CC4/LPC18020154/R1da3n2

**MRB**

MOHAMMED RASUL BIN MOHD YUNUS  
Automotive Assessor

HO LEONG CHUAN  
Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.