

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 9 November, 2018 6:09 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); CS A Team; Admin A
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021097
LKK REF: CC4/LPC18020154/R1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SCA 8828K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 7 November, 2018 5:04 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 7 November, 2018 4:44 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); CS A Team
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021097
LKK REF: CC4/LPC18020154/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 7 November, 2018 9:52 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 7 November, 2018 9:06 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>
Subject: FW: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Our Ref : 18/18/18/VC05/021097

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]

Sent: Monday, 5 November, 2018 6:36 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC

Subject: Direct Settlement(FC) - Accident Involving SCA8828K and GBF2637U DOA 03/11/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GBF2637U thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



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