Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Monday, 5 November, 2018 3:08 PM

To: 'Justin Wong'

Cc: Admin A; assignments

Subject: RE: FW: ACCIDENT INVOLVING SJQ 4852 Z & GY4280S ON 03/11/18 ALONG PIE

TWDS CHANGI AFTER TOA PAYOH EXIT AT ABOUT 1526 HOUR

Categories: HMK

Dear Justin,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong < justin.wong@eqinsurance.com.sg>

Sent: Monday, 5 November 2018 2:47 PM **To:** Admin A admin-a@lkkauto.com>

Cc: SUR < sur@lkkauto.com>

Subject: FW: FW: ACCIDENT INVOLVING SJQ 4852 Z & GY4280S ON 03/11/18 ALONG PIE TWDS CHANGI AFTER TOA

PAYOH EXIT AT ABOUT 1526 HOUR

Dear LKK,

Kindly assist with PRS.

Take note that OI non-reporting.

Regards,

Justin Wong

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Progressive Auto [mailto:claims@progressiveauto.sg]

Sent: Monday, November 5, 2018 2:34 PM

To: Justin Wong < justin.wong@eqinsurance.com.sg>

Subject: Re: FW: ACCIDENT INVOLVING SJQ 4852 Z & GY 4280 S ON 03/11/18 ALONG PIE TWDS CHANGI AFTER TOA

PAYOH EXIT AT ABOUT 1526 HOUR

Hi Justin,

Thank you for your email. Kindly be inform that we choose No. 6 LKK Auto Consultants Pte Ltd.

Thank you.

Regards, Mandy Sin

Progressive Auto Pte Ltd

No.1 Kaki Bukit Ave 6 AutoBay #02-48/50 Singapore 417883 Tel: 6844 4620

Fax:6844 4620

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

On Mon. Nov 5, 2018 at 2:24 PM Justin Wong < iustin wong@eginsurance.com.sg > wrote:

Without Prejudice
Save As To Costs
Dear Mandy,

Kindly email all future PRS request to eqiprs@eqinsurance.com.sg

We refer to your email on PRI on even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) Infiniti Appraisal Service	6) LKK Auto Consultants Pte Ltd
Tel: 9009 9001 , 96684818	Tel: 6256-3561
Fax: 6458 7432	Fax: 6741-4108
Contact Person: Cedric / Edward	
7) Kelvin Automotive Appraising Services Tel: 81825263	8) Automotive Appraiser & Surveying Services
Fax: 67461148	Tel: 96623655 Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822

Fax: 63445328 Fax: 67470070

Contact Person: Jasmine

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Justin Wong

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



No history come in diagram 1 half any learning most, and

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Progressive Auto [mailto:claims@progressiveauto.sg]

Sent: Monday, November 5, 2018 1:45 PM

To: Justin Wong < justin.wong@eqinsurance.com.sg>

Subject: Re: ACCIDENT INVOLVING SJQ 4852 Z & GY 4280 S ON 03/11/18 ALONG PIE TWDS CHANGI AFTER TOA

PAYOH EXIT AT ABOUT 1526 HOUR

Hi Justin,

Please find attached our client GIA Report & accident photo for your perusal.

Progressive Auto Pte Ltd No.1 Kaki Bukit Ave 6 AutoBay #02-48/50 Singapore 417883 Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	Thanks & Regards		
No.1 Kaki Bukit Ave 6 AutoBay #02-48/50 Singapore 417883 Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.	Mandy Sin		
No.1 Kaki Bukit Ave 6 AutoBay #02-48/50 Singapore 417883 Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.			
Singapore 417883 Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote:</justin.wong@eqinsurance.com.sg>	Progressive Auto Pte Ltd		
Singapore 417883 Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	No.1 Kaki Bukit Ave 6		
Tel: 6844 4620 Fax:6844 4625 EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	AutoBay #02-48/50		
EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	Singapore 417883		
EMAIL DISCLAIMER The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	Tel: 6844 4620		
The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	Fax:6844 4625		
The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>			
You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission. On Mon, Nov 5, 2018 at 1:38 PM Justin Wong <justin.wong@eqinsurance.com.sg> wrote: Without Prejudice</justin.wong@eqinsurance.com.sg>	EMAIL DISCLAIMER		
Without Prejudice	You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. Progressive Auto Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or		
	On Mon, Nov 5, 2018 at 1:38 PM Justin Wong < <u>justin.wong@eqinsurance.com.sg</u> > wrote:		
	Without Prejudice		
Save As To Costs	Save As To Costs		

Dear Mandy,

Please let us have your client's GIA report to confirm the accident before we send our list of surveyors.

Regards,

Justin Wong

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Progressive Auto [mailto:claims@progressiveauto.sg]

Sent: Monday, November 5, 2018 1:32 PM

To: Bazlin Ahmad bazlin.ahmad@eginsurance.com.sg

Cc: Janet Tan < janet.tan@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING SJQ 4852 Z & GY 4280 S ON 03/11/18 ALONG PIE TWDS CHANGI AFTER TOA

PAYOH EXIT AT ABOUT 1526 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 03/11/18 at about 1526 hours along ALONG PIE TWDS CHANGI AFTER TOA PAYOH EXIT involving our client's SJQ 4852 Z and GY 4280 S driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop :Progressive Auto Pte Ltd

Address: No.1 Kaki Bukit Ave 6 AutoBay #02-48/50 Singapore 417883

Telephone no.: 6844 4620

Best Regards, Mandy Sin

Progressive Auto Pte Ltd

No.1 Kaki Bukit Ave 6

AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

.....

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. Progressive Auto Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

Progressive Auto Pte. Ltd. asserts copyright in respect to this email

including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

Total Control Panel Login

To: <u>bazlin.ahmad@eqinsurance.com.sg</u> <u>Remove progressiveauto.sg</u> from my allow list

From: claims@progressiveauto.sg

 $You\ received\ this\ message\ because\ the\ domain\ \underline{progressiveauto.sg}\ is\ on\ your\ allow\ list.$