

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 9 November 2018 4:37 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: SUR; assignments; Admin-D (LKKAuto)
Subject: RE: GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle GBE 3225Z on 08/11/2018.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 7 November 2018 3:48 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 08.11.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]
Sent: Wednesday, 7 November, 2018 3:25 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: SUR (sur@lkkauto.com) <sur@lkkauto.com>
Subject: OI : GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **MODERN AUTOMOTIVE PTE LTD**,

ADDRESS : BLK 3023A UBI ROAD 1
#01-61
SINGAPORE 408717

PERSON TO CONTACT : GRACE CHIN @ 6748 4422

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and third party's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

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