

ASS. REC. BY:

REF: CS/EE718020132/Asbn2

Special instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Yee Pei Li of E61 Date/Time: 07-11-2018 0325pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBE 3225Z Insured: AZ 8908J

at Workshop m/s Modern Automotive Tel: 6748 2422

of Blk 3023A Ubi Rd 1 #01-61

Policy No: Claim No: AZ 8908J / SL / p

Sum Insured: Excess:

Make of Veh: D.O.A. 03-11-2018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

03-11-2018

H.O.D. Endorsement:

Date/Time: 07-11-2018 3:45pm Person Contacted: Grace Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	GBE 3225Z - x
	AZ 8908J - x
07/11/18	@ 16:37 p.m. revert pending estimate, ^{from report} to Pei Li via email.

REF: E62

ASSIGNMENT

From: Date: 08-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBE 3225Z

at Workshop m/s Modern

of 3023A ubi Rd 1 #01-61

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS'wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBE3225Z. Yr Regn: 2015 Oct.

Type: ~~Car~~ / M.Cycle / Bus / ~~Van~~ / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan NV350 C.G. 2488

Colour: Silver A/C: Insured / Std / NI / NA

Sp Reading: 44093 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1MC2E2620005267.

Gen. Cond: ~~Good~~ / Fair / Poor / BurntSteering: ~~In order~~ / Jammed / Leaked / Burnt orBrake: ~~In order~~ / Jammed / Leaked / Burnt orModi: ~~Nil~~ / SiRim / STD A/Rim or

Tyre Size: F: 195R15C

R: 195R15C

BS: ~~DUN~~ / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A.

D.O.I.

08/11/18.

Survey held at

Modern.

Des. of Damages: Frt / ~~Rear~~ / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ergo.

03/12/18 Confirmed L/S \$6,400/- @ 6 days with Adrian.
(\$ 4,798.23 Red - 43%)

RECEIVED 03 DEC 2018

Date/Time, File Pass to?

03/12/18

1) Typist

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S+PS \$

) Photos

) Cover

) ...

TOTAL:

Add Fee: ☐ Site Insp. (\$☐ Interview (\$☐ Tech Invs (\$☐ Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ 6,400/- HS)

350

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 9 November 2018 4:37 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: SUR; assignments; Admin-D (LKKAuto)
Subject: RE: GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle GBE 3225Z on 08/11/2018.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 7 November 2018 3:48 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 08.11.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]
Sent: Wednesday, 7 November, 2018 3:25 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: SUR (sur@lkkauto.com) <sur@lkkauto.com>
Subject: OI : GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018

Dear Catherine,

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Wednesday, 7 November, 2018 3:25 PM
To: 'admin-d@lkkauto.com'
Cc: SUR (sur@lkkauto.com)
Subject: OI : GZ8908J / TP : GBE3225Z/LKK / DOA : 03/11/2018
Attachments: GZ8908J - SAS.pdf; GBE3225Z - SAS.pdf; GBE3225Z - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **MODERN AUTOMOTIVE PTE LTD**,

ADDRESS : BLK 3023A UBI ROAD 1
#01-61
SINGAPORE 408717

PERSON TO CONTACT : GRACE CHIN @ 6748 4422

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and third party's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9194
Tel.: +65 6829 9199
Fax.: +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ERGO

Date: 07.11.2018
Our Reference: GZ 8908J/SL/pl
Your Reference: GBE 3225Z

Sent via Fax

or

Email

chin@modernautomotive.com.sg

To: MODERN AUTOMOTIVE PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: GBE 3225Z
Insured's Vehicle: GZ 8908J
Date Of Accident: 03.11.2018

We acknowledge receipt of your request for PRS on: 07.11.2018

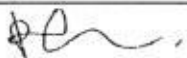
In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPk	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☒ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- ☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
- ☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- ☐ Our Insured's driver has not reported the accident to us today.

☒ Others: We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 # 01-61
SINGAPORE 408717

Tel : 6748 4422/ 6745 4422 Fax : 6747- 6720 REG NO 200501102H

Ergo Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel : 6829 - 9170
Fax : 6829 - 9247

Quotation
DATE : 03.11.2018
VEH NO : GBE3225Z
MODEL : Nissan NV350
D O A : 03.11.2018
YR REF : GZ8908J

Shirley

Attn: Motor Claim Dept (Pls arrange vehicle survey & check liability)

RE: ESTIMATE FOR ACCIDENT REPAIR GBE3225Z (NISSAN NV350)

Item	Description	Qty	Amt
<u>NO</u>	<u>NET ITEMS</u>		
1	Rear Number Plate Lamp - LH & RH <i>new</i>	2	124.00 X
2	Rear Bumper <i>behind</i>	1	662.70 ✓
3	Rear Bumper Clips <i>new</i>	1 set	30.00 ✓
4	Rear Bumper Side Holder - LH & RH <i>new</i>	2	56.60 ✓
5	Rear Bumper Reinforcement <i>behind</i>	1	178.60 ✓
6	Rear End Panel Outer <i>Dented</i>	1	342.10 ✓
7	Rear End Panel Inner <i>Dented</i>	1	446.70 ✓
8	Rear End Panel Top Aluminium Stripe <i>new</i>	1	105.50 X
9	Tail Lamp - LH & RH <i>LH cut</i>	2	568.40 ✓ <i>281.70</i>
10	Tailgate <i>distorted</i>	1	2,101.40 ✓
11	Tailgate Lock <i>distorted</i>	1	261.00 ✓
12	Tailgate Lock Cover <i>cut</i>	1	38.20 ✓
13	Tailgate Weatherstripe <i>cut</i>	1	131.60 ✓
14	Tailgate Inner Trim Board <i>behind</i>	1	129.00 ✓
15	Tailgate Inner Trim Board Clips <i>new</i>	1 set	30.00 ✓
16	Tailgate Outer Chrome Garnish <i>cut</i>	1	370.80 ✓
17	Tailgate Glass Moulding <i>new</i>	1	155.00 ✓
18	Nissan Logo	1	59.70 ✓
19	NV350 Emblem <i>new</i>	1	89.00 ✓
20	Urban Emblem	1	58.60 ✓
21	Rear Exhaust Pipe <i>new</i>	1	887.60 ✓
22	Rear Exhaust Mounting <i>new</i>	1	43.10 ✓

5422.80
4880.52

Less 10%

\$ 6,864.70
(686.47)
\$ 6,178.23

S/ NET ITEMS

1	Rear Number Plate <i>new</i>	1	30.00 X
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RE : ESTIMATE FOR ACCIDENT REPAIR GBE3225Z (NISSAN NV350)

2	Reverse Sensor <i>Damaged</i>	1	280.00 <i>200</i>
3	Rear End Panel Sealant <i>new</i>	1	60.00 ✓
4	Tail Lamp Outer Cover - LH & RH <i>LH RH new</i>	2	60.00 <i>20</i>
5	Tailgate Glass Sealant <i>new</i>	1	60.00 ✓
6	70km/h Sticker <i>3 new</i>	1	10.00 ✓
7	8 Pax Sticker <i>740</i>	1	10.00 ✓
8	Rear Camera <i>Damaged</i>	1	480.00 <i>380</i>

\$ 990.00

Total

\$ 7,168.23

LABOUR CHARGE

1	To knocking & pul out rear portion & renew above parts	\$ 1,500.00 <i>1000</i>
2	To putty & spray up paint works	\$ 1,500.00 <i>1000</i>
3	To check wiring system	\$ 50.00 <i>50</i>
4	To underseal	\$ 150.00 <i>50</i>
5	To remove reverse sensor	\$ 100.00 <i>50</i>
6	To remove rear camera	\$ 100.00 <i>50</i>
7	To remove upholstery	\$ 150.00 <i>50</i>
8	To transfer tailgate fittings	\$ 150.00 <i>80</i>
9	To remove tailgate glass	\$ 180.00 <i>120</i>
10	To remove exhaust pipe	\$ 150.00 <i>x</i>

\$ 4,030.00

Grand Total

\$ 11,198.23

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

total 8050.52

4/s: 64K

06 Aug



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI18020132/Asbn2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 05-12-2018		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 8908J	Veh. Inspected	GBE 3225Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	GZ8908J/SL/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	07/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN NV350	c.c	2488	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	JN1MC2E26Z0005267	Colour	SILVER	
Odometer	44093	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	DUNLOP	6 mm	
L/H Front Tyre	195 R15C	DUNLOP	6 mm	
R/H Rear Tyre	195 R15C	DUNLOP	6 mm	
L/H Rear Tyre	195 R15C	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/11/2018	Inspection Date	08/11/2018	
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 3225Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	REAR NUMBER PLATE LAMP-LH & RH (N)	NOT NECESSARY	124.00	-
1	REAR BUMPER (N)	DEFORMED	662.70	662.70
1	SET REAR BUMPER CLIPS (N)	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE HOLDER-LH & RH (N)	NECESSARY	56.60	56.60
1	REAR BUMPER REINFORCEMENT (N)	BENT	178.60	178.60
1	REAR END PANEL OUTER (N)	DENTED	342.10	342.10
1	REAR END PANEL INNER (N)	DENTED	446.70	446.70
1	REAR END PANEL TOP ALUMINIUM STRIPE (N)	NOT NECESSARY	105.50	-
2	TAIL LAMP-LH & RH (N)	N/S CUT	563.40	281.70
1	TAILGATE (N)	DISTORTED	2,101.40	2,101.40
1	TAILGATE LOCK (N)	DAMAGED	261.00	261.00
1	TAILGATE LOCK COVER (N)	CUT	38.20	38.20
1	TAILGATE WEATHERSTRIPE (N)	CUT	131.60	131.60
1	TAILGATE INNER TRIM BOARD (N)	DEFORMED	129.00	129.00
1	SET TAILGATE INNER TRIM BOARD CLIPS (N)	NECESSARY	30.00	30.00
1	TAILGATE OUTER CHROME GARNISH (N)	CUT	370.90	370.90
1	TAILGATE GLASS MOULDING (N)	NECESSARY	155.00	155.00
1	NISSAN LOGO (N)	NECESSARY	59.70	59.70
1	NV350 EMBLEM (N)	NECESSARY	89.00	89.00
1	URVAN EMBLEM (N)	NECESSARY	58.60	58.60
1	REAR EXHAUST PIPE (N)	NOT NECESSARY	887.60	-
1	REAR EXHAUST MOUNTING (N)	NOT NECESSARY	43.10	-
	LESS 10% DISCOUNT		-686.47	-542.28
			6,178.23	4,880.52
SPECIAL NETT ITEMS				
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	30.00	-
1	REVERSE SENSOR (SN)	DAMAGED	280.00	200.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	60.00	60.00
2	TAIL LAMP OUTER COVER-LH & RH (SN)	N/S NECESSARY	60.00	20.00
1	TAILGATE GLASS SEALANT (SN)	NECESSARY	60.00	60.00

Report Ref No. CS/EGI18020132/Asbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	70KM/H STICKER (SN)	NECESSARY	10.00	10.00
1	8 PAX STICKER (SN)	NECESSARY	10.00	10.00
1	REAR CAMERA (SN)	DAMAGED	480.00	380.00
			990.00	740.00
	LABOUR			
	TO KNOCKING & PULL OUT REAR PORTION & RENEW ABOVE PARTS.		1,500.00	1,000.00
	TO PUTTY & SPRAY UP PAINT WORKS.		1,500.00	1,000.00
	TO CHECK WIRING SYSTEM.		50.00	30.00
	TO UNDERSEAL.		150.00	50.00
	TO REMOVE REVERSE SENSOR.		100.00	50.00
	TO REMOVE REAR CAMERA.		100.00	50.00
	TO REMOVE UPHOLSTERY.		150.00	50.00
	TO TRANSFER TAILGATE FITTINGS.		150.00	80.00
	TO REMOVE TAILGATE GLASS.		180.00	120.00
	TO REMOVE EXHAUST PIPE.	NOT NECESSARY	150.00	-
			4,030.00	2,430.00
GRAND TOTAL			11,198.23	8,050.52
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,400.00

Report Ref No. CS/EGI18020132/Asbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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