Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 12 November 2018 5:03 PM

To:

'Claims'; SUR

Subject:

RE: SLJ 908L-DOA: 2/11/2018 (AIG OD)

Attachments:

MARK_EST.pdf

Dear James.

As instructed by our client, please proceed to repair the insured vehicle SLJ 908L (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Friday, 9 November 2018 11:49 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg> Subject: RE: SLJ 908L-DOA: 2/11/2018 (AIG OD)

Dear Veron,

Please refer to the above attached for the interview form.

Thanks.

Best Regards, James Tan Claims Advisor

Premium Automobiles Pte Ltd (Neg No. 188907271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 9 November 2018 7:49 AM

To: PAL Claim; SUR

Subject: FW: SLJ 908L-DOA: 2/11/2018 (AIG OD)

Dear George,

Kindly get insured driver's to sign undertaking letter and interview form.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 8 November 2018 10:38 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLJ 908L-DOA: 2/11/2018 (AIG OD)

Dear Jeffery,

Please forward us vehicle estimate.

Kindly get insured driver's to sign undertaking letter and interview form.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 8 November 2018 9:17 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: SLI 908L-DOA: 2/11/2018 (AIG OD)

Dear Jeffery,

Please forward us vehicle estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with:

*SLJ908L (0724427267SG)

OD Nov 2 2018 10:00AM [CAO FENGGANG] Premium Automobiles Pte Ltd

bject Alert - Adj Mandate Approved (S\$15803.00) - SLJ908L - Claim Handler: Dally Amri, Mimi Zarina proved:15803.00:Re-inspection to be done for damage check and supplementary Items / labour.	eply	Reply All	Mark as Unread	Print Message	Delete Message	Forward		
ubject Alert - Adj Mandate Approved (S\$15803.00) - SLJ908L - Claim Handler: Dally Amri, Mimi Zarina Approved:15803.00:Re-inspection to be done for damage check and supplementary Items / labour.	rom	AIG Asia	Pacific Insura	nce Pte. Ltd. (A	IG_SG), sent on 1	12/11/2018 16:36 PM.		
Approved:15803.00:Re-inspection to be done for damage check and supplementary Items / labour.	Го	LKK_HQ						
			Name of the Owner				ri, Mimi Zarina	
			Name of the Owner				ri, Mimi Zarina	
	Approved		Name of the Owner				ri, Mimi Zarina	

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 9 November 2018 3:49 PM

To:

'Dally Amri, Mimi Zarina'; SUR

Subject:

RE: 0724427267SG / OD / SLJ908L DOA; 02/11/2018 - DOA: 02/11/2018 -

requesting docs

Dear Mimi,

Documents uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Sent: Thursday, 8 November 2018 10:32 AM

To: SUR <sur@lkkauto.com>

Subject: 07244272675G / OD / SLI908L DOA; 02/11/2018 - DOA: 02/11/2018 - requesting docs

Hi Sir/Madam

Please provide the undertaking letter and interview form, Driver Singapore Driving License and NRIC for claim above.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

IMPORTANT NOTICE:

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

MimiZarina.DallyAmri@aig.com | www.AlG.com

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Dally Amri, Mimi Zarina Attn:

Date: 09 Nov 2018

Preliminary Advice

Accident Date : 02/11/2018 Vehicle No : SLJ908L : 2100491686-01 Policy No. : AUDI A4 Excess : \$\$0.00 Assignment Date : 07/11/2018

Est. Duration of Repair : 12.00 Date of Inspection : 07/11/2018

Inspection At : PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,283.00
Revised Amount	:S\$	15,803.00
Check Items (Estimated)	:S\$	556.00
Total	:S\$	16,359.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:5\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	62,949.00
Salvage Value	:S\$	
Margin for Repair	:S\$	47,051.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

ehicle Owner Particulars	E. MINIC
Owner ID Type:	Singapore NRIC
Owner ID: Yehicle Details	7588F
ehicle No.:	SLJ908L
ehicle to be Exported:	No
ntended Deregistration Date:	08 Nov 2018
ehicle Make:	AUDI
ehicle Model:	A4 1.4 TFSI S TRONIC
rimary Colour:	Grey
Manufacturing Year:	2016
ingine No.:	CVN017706
chassis No.:	WAUZZZF46HA025404
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,161.00
Original Registration Date:	28 Nov 2016
irst Registration Date:	28 Nov 2016
ransfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$27,026,00
ARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2026
PARF Rebate Amount: ntended COE Rebate Details	\$20,269.00
COE Expiry Date:	27 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$42,680.00
Total Rebate Amount:	\$62,949.00

The information contained herein is correct as at 08 Nov 2018

OK

1/1



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: CAO FENGGANG

Period of Insurance

: 28 Nov 2017 To 27 Nov 2018

Engine No.

CVN017706

Chassis No.

WAUZZZE46HA025404

Vehicle No.

: SLJ9081

Policy No.

: 2100491686-01

Endorsement No.

Issued Date

: 01 Nov 2017

ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

: NA

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if heighe meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YDR") if you are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fution, driving test, racing, pace-making, reliability trial or speed-festing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CAD FENGGANG - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Util Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotine at +85 5338 6200. Attenuatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from (Tunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/Wis hereby certify that the policy to which this Certificate of insurance relates is issued in eccordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125265

PREMIUM LEASING -CCK

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

HEPUBLIC OF SINGAPORE IDENTITY CARD NO. S7977588F





CAO FENGGANG

09-12-1979

Country of birth CHINA





REPUBLIC OF SINGAPORE **DRIVING LICENCE**

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S8077771Z





ZHANG HUIPING



11-09-1980

\$8077771Z

Country/Place of bit CHINA

10-08-2011

28 JALAN LEMPENG #20-03 SINGAPORE 128807

NRIC No: _ \$7977588F

15/10/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

EFFECTIVE DATE

13-01-2017

28 JALAN LEMPENG #20-83 SINGAPORE 128807

MRIC No: \$80777712

Date: 24/07/2017

NP 428A



AIG Asia Pacific Insurance Pte. Ltd AIG Building 78 Shendon Way

MOTOR ACCIDENT INTERVIEW FORM

	ZHANG HUIP	110						
VEHICLE NUMBER	: SLJ908L	SLJ908L						
DATE/ TIME OF ACCIDENT	02/11/2018 10:	02/11/2018 10:00						
PLACE OF ACCIDENT	B2 CAR PARK	OF TRILING CONDO	S(428804)	JH A				
THIRD PARTY VEHICLE (IF ANY)	: N/A	TRILING	128807	30.21				
NHERE DID YOU START YOUR JOURNEY AND I Started the cay f condo and intende near Clementi MRT. W DID YOU DRINK ANY ALCOHOLIC DRINKS BE POLICE CONDUCT ANY BREATHE-ANALYSER T	tom B2 in ed to drive them I reversed fore YOU DRIVE ON THE	the companie to the state of the control of the accidents	k of ou shopping ce t scratched	ntre				
			10000000	_				
what is the type of collision and the E When I reversed the the cur pask with involved	car, it s	mages to all vehicles i watched the mage. No	nvolved? Pillar V Other Vehi	n_cles				

UNDERTAKING

	l	ZHANG HUIPING	, (NRIC NoSE	3077771Z_), hereby
con	firm that the	Singapore Accident States	ment lodged by me on	02/11/2018
at .		hours pertaining to the		
_		, in which I was the dri	ver are true and accur	ate to the best of my
kno	wledge, info	ormation and belief.		
		that my insurers are not lial	ble under the contract	of insurance if there is
a br	each of pol	icy terms and conditions.		
		at an unrelated/unreported		
the	re is evider	nce emerges that there is	a breach of policy te	rms and conditions, I
irre	vocably un	dertake to absolve my ins	urer from all liability	under the contract of
		I undertake to re-pay any		
con	tract of insu	rance upon receipt of writte	en demand by my insur	ers.
		. 7u A	7	
Sig	nature	:	P	
Na	me of Insu	red / Driver : ZHANG H		
Nri	c No.	S8077771	z	e6.
Dat	te	9/11/2018		
			B	
Sig	nature	:	OF .	
Na	me of Polic	cyholder : CAO FEN	IGGANG	
Nri	ic No.	: S7977588	3F	
Da	te	9/11/2018		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
Year of the second	ACCIDENT STATEMENT
Date Of Report	02/11/2018 17:13
Date Of Accident	02/11/2018 10:00
Exact Location Of Accident	B2 CAR PARK OF TRILING CONDO S(128801)
Country/State of Loss	SINGAPORE
C	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLJ908L
Insured/Policyholder	
Name Of Registered Owner	CAO FENGGANG
NRIC No	S7977588F
Email Address	CAOFENGGANG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98562915
Alternative Phone No	OFFICE-98562915
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100491686-01

Cover Note Number Driver

 Name of Driver
 ZHANG HUIPING

 NRIC No
 \$8077771Z

 Date Of Birth
 11/09/1980

 Occupation
 INDOOR

 Date Of Driving Pass
 30/06/2015

Driving Experience 3 YEARS AND 4 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-81579296

Fax Number

Contact Number OFFICE-81579296

EMail Address NOEMAIL

Address

28 JALAN LEMPENG #20-03

Postcode

128807

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

NO

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

NO 1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

THE DRIVER DRIVE THE CAR IN THE CAR PARK AND SCRACTHED THE PILLAR IN THE CAR PARK. TO FURTHER EXPLAIN, THE DRIVER REVERSE OUT AND SCRATCHED WITH THE PILLAR.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any will a misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centric established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (iii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders

de

Policyholder's Signature Date & Time: 1. Nov 2 V 15

Li conden

张公司

Driver's Signature (If driver is not the policyholder)

Date & Time: 2 Nov 1918

Name: Known & Libry

NRIC/FIN NO.: CILIFTHISA

	1	A	- Prilips	
	T	1	T	
		4		
111			-	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The driver	drive the car in the car part and scratilled
	in the car park.
	r explain, the diviver reverse out and
	with the pillar.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature 1:40 pm

Driver's Signature (If driver is not the policyholder)

Date & Time: 2 N V U 2 U 18"

1=4070

Reporting Control Personnel's Signature Name: Garya Word NRIC/FIN Not: G. CA SA 145 x



55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate Accident Repairs Ubi Road 1 Workshop 6366 2323 Contact No Fax No 6841 1183

Reference PA/OD/1268/2018/GW

08-Nov-18 Date

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Mr. Cao FengGang Owner's Name

Blk 685 A Choa Chu Kang Crescent Address

#10-284

Singapore 681685

HP+65 98562915 Telephone Own Damage Claim Type of Claim 2100491686-01 Policy No.

SLJ 908 L Vehicle No :

: Audi A4 Sedan 1.4 TFSI S Model Code

Nov-16 Model / Year CVN 017706 **Engine No** :

WAUZZZF46HA025404 Chassis No

Mileage Date In

Liability

Excess Cost : Johnny Boo / Allan Wu Estimated By

:

02-Nov-18 Accident Date

B2 Carpark of Triling Condo S(128801) Place of Accident

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 908 L

S/N	Nature of Jobs		 Estimated Charges	_
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	11
2	To renew rear windscreen and lhs 1/4 glass for fener renewal.	S/N	\$ 600.00	11
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	11
4	To remove and reinsall rear seat, back rest, hat tray, abcd pillar trims, luggage conmpartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	1,
	SUB-TOTAL LABOUR CHARGES	:	\$ 3,760.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 908 L

S/N	Nature of Jobs		Charges
5	To dismantle rear bumper and rear lid. Cut out and reweld lhs rear fender. Renew rear bumper. Reoraganize crash management components. Reinstall all parts removed.		\$ 4,800.00 3000 .
6	To respray rear bumper, lhs rear fender, lhs sill panel, door entrances, roof channel, drain channel end panelling. To carry out joint sealand work and stone chip treatment.		\$ 3,900.00 1925
7	To renew lhs rear rim and carry out wheel alignment.	S/N	\$ 280.00 ×
8	To carry out diagnostic check.	S/N	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 12,932.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 908 L

				Damage Parts	& Prices
/N	Parts Description			S/NETT	REMARKS
1	REAR BUMPER Deboned		5	1,907.00 ~	1505.60
2	REAR BUMPER FIXING PARTS 2		S	63.00 *	
3	REAR BUMPER SECURING PLATE	4	s	56.00 ℃	
4	REAR BUMPER SECURING STRIP		5	191.00 *	
5	REAR BUMPER SPOILER		s	216.00 ×	
6	REAR LIGHT REFLECTOR RIGHT-LH		s	35.00 ⊀	
7	REAR BUMPER GUIDE SECTION		s	37.00 ?	29.60
8	REAR BUMPER UPPER GUIDE SECTION-LH		s	19.00 ?	X
9	REAR SENSOR SEAL RING NHE NAME.	4	s	14.00 ×	
10	REAR SECTIONAL PART-LH Distorted		s	2,347.00	
11	REAR WINDOW 2		s	1,014.00	81190
12	PRIMER Nec	2	s	37.00	29-12
13	REAR SIDE WINDOW		s	541.00	1130-110
14	REAR SIDE WINDOW TRIM STRIPS-LH		s	426.00 T	
16	REAR WHEEL HOUSING LINER-LH		\$	215.00*	
17	WHEEL HOUSING LINER ATTACHMENT PARTS		s	78.00	
18	REAR ALUMINIUM RIM-LH 2		\$	563.00 ょ	
19	RUBBER VALVE	4	5	12.00 *	
20	ACRYLIC SEALANT NEL	S/N	5	180.00	180
20	SUB-TOTAL SPARE PARTS	:	\$	7,951.00	

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 908 L

				Damage Parts	s & Prices
S/N	Parts Description			S/NETT	REMARKS
21	CAVITY WAX 2	/N	\$	140.00	HO
22	Ther	/N	\$	180.00	180
23		/N	5	280.00 -	780
24	REAR W/S SEALANT NEC S	/N	\$	200.00	100
25	1/4 GLASS SEALNT S	/N	\$	100.00	
26	SUNDRIES HEN		\$	500.00	13.26
	TOTAL SPARE PARTS		\$	9,351.00	
	TOTAL LABOUR CHARGES :		\$	12,932.00	
	GRAND TOTAL		\$	22,283.00	

Legend:

< (

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Adrian Liny

Surveyed Date

07/11/18

Authorised Date

Excess Cost

.....

Liability

:

Not Anthonised, 12 Days.

Remarks

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before/after spray painting
 To display damaged part(s) during resurvey

. Parts prices are subject to confirmation

. No illegal modification(s) is allowed

Adknowledged by Repairer

Signature: Date:

. Third party survey is on a "Without Prejudice" basis.

 Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1

Contact No : 6366 2323 Fax No : 6841 1183

Reference : PA/OD/1268/2018/GW

Date : 8-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Cao FengGang

Address : Blk 685 A Choa Chu Kang Crescent

#10-284

Singapore 681685

 Telephone
 : HP +65 98562915

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100491686-01

Vehicle No : SLJ 908 L

Model Code : Audi A4 Sedan 1.4 TFSI S

Model / Year : Nov-16 Engine No : CVN 017706

Chassis No : WAUZZZF46HA025404

Mileage :

Date In :

Liability

Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 2-Nov-18

Place of Accident : B2 Carpark of Triling Condo S(128801)

Hi Adrian 12 days - ok - ib - 23 Jan 19

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 908 L

S/N	Nature of Jobs		Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00
2	To renew rear windscreen and lhs 1/4 glass for fener renewal.	S/N	\$ 600.00
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00
4	To remove and reinsall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00
	SUB-TOTAL LABOUR CHARGES	:	\$ 3,760.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 908 L

				Estimated		
S/N	Nature of Jobs			Charges	_	
	c/f	17			S	3,760.00
5	To dismantle rear bumper and rear lid. Cut out and reweld lhs rear fender. Renew rear bumper. Reoraganize crash management components. Reinstall all parts removed.		\$	4,800.00	s	3,000.00
6	To respray rear bumper, lhs rear fender, lhs sill panel, door entrances, roof channel, drain channel end panelling. To carry out joint sealand work and stone chip treatment.		\$	3,900.00	\$	2,200.00
7	To renew lhs rear rim and carry out wheel alignment.	S/N	\$	280.00		
8	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	12,932.00	s	9,152.00
			_			

** * *

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 908 L

			Damage Pa	irts	& Prices
S/N	Parts Description		S/NETT		REMARKS
1	REAR BUMPER		\$ 1,907.00	s	1,525.60
2	REAR BUMPER FIXING PARTS		\$ 63.00	*	1,020.00
3	REAR BUMPER SECURING PLATE	4	 56.00		
4	REAR BUMPER SECURING STRIP		\$ 191.00		
5	REAR BUMPER SPOILER		\$ 216.00		
6	REAR LIGHT REFLECTOR RIGHT-LH		\$ 35.00		
7	REAR BUMPER GUIDE SECTION		\$ 37.00	\$	29.60
8	REAR BUMPER UPPER GUIDE SECTION-LH		\$ 19.00		
9	REAR SENSOR SEAL RING	4	\$ 14.00		
10	REAR SECTIONAL PART-LH		\$ 2,347.00	\$	1,877.60
11	REAR WINDOW		\$ 1,014.00	\$	811.20
12	PRIMER	2	\$ 37.00	\$	29.12
13	REAR SIDE WINDOW		\$ 541.00	\$	432.40
14	REAR SIDE WINDOW TRIM STRIPS-LH		\$ 426.00		
16	REAR WHEEL HOUSING LINER-LH		\$ 215.00		
17	WHEEL HOUSING LINER ATTACHMENT PARTS		\$ 78.00		
18	REAR ALUMINIUM RIM-LH		\$ 563.00		
19	RUBBER VALVE	4	\$ 12.00		
20	ACRYLIC SEALANT	S/N	\$ 180.00	\$	180.00
	SUB-TOTAL SPARE PARTS	\$ 1	\$ 7,951.00	\$	4,885.52

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 908 L

S/N	Parts Description		Damage Pa S/NETT	arts	& Prices REMARKS
		c/f		\$	4,885.52
21	CAVITY WAX	S/N	\$ 140.00	\$	140.00
22	STONE CHIP	S/N	\$ 180.00	\$	180.00
23	METAL FILLER POWDER	S/N	\$ 280.00	\$	280.00
24	REAR W/S SEALANT	S/N	\$ 200.00	\$	200.00
25	1/4 GLASS SEALNT	S/N	\$ 100.00	\$	100.00
26	SUNDRIES		\$ 500.00	\$	13.28
	TOTAL SPARE PARTS	1 1	\$ 9,351.00	S	5,798.80
	TOTAL LABOUR CHARGES	:	\$ 12,932.00	\$	9,152.00
	GRAND TOTAL	±	\$ 22,283.00	\$	14,950.80

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date :

Authorised Date :

Excess Cost :

Liability :

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 1 February 2019 5:39 PM

To:

Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee

Sing; SUR

Subject:

RE: FINAL REVISION - SLI908L - OD AIG - SURVEYED 7 NOV 18

Dear Mr Boo.

Confirm repair cost of \$14,950.80 before excess \$600 and GST @ 12 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com> Sent: Wednesday, 23 January 2019 5:44 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLI908L - OD AIG - SURVEYED 7 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$14,950.80 @ 12 days of repairs.

Your early closure is well appreciated.

Best regards - jb

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims Dept Yr Ref: SLJ 908 L Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

PA/OD/1268/2018/MAS

from
Telephone +65Telefax +65EMail
Our department
Our Ref

26 Feb 2019

Your Ref Date

Dear Sir.

RE: INSURANCE CLAIM FOR SLJ 908 L, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SLJ 908 L, claimant, Mr. Cao Fenggang, please find the related document per attached.

- A copy of the Original invoice no. 85013464 S\$15,355.36
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLJ 908 L

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7977588F





CAO FENGGANG



09-12-1979



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S8077771Z





ZHANG HUIPING

CHINESE Date of birth 11-09-1980

CHINA

580777712



16-08-2011

28 JALAN LEMPENG #20-03 SINGAPORE 128807

NRIC No: _ S7977588F

15/10/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

13-01-2017

28 JALAN LEMPENG #20-03 SINGAPORE 128807

NRIC No: \$8077771Z

Date: 24/07/2017



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CAO FENGGANG

Period of Insurance

: 28 Nov 2017 To 27 Nov 2018

Engine No.

CVN017706

Chassis No.

WAUZZZF46HA025404

Vehicle No.

: SLJ908L

Policy No.

: 2100491686-01

Endorsement No.

Issued Date

: 01 Nov 2017

ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

a) I me Poscytumer b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if helighe meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") If You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fulfion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CAD FENGGANG - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AJG Authorised Repairers, please contact our 24-hour accident emergency hotine at +65 6338 6200. Alternatively, you may refer to AJG website www.aig.com.sg or AJG SG Mobile App. Simply search and download "AJG SG" from ITunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of 5 the Road Transport Act, 1987 (Melaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Melaysia)

0504125265

PREMIUM LEASING -CCK

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

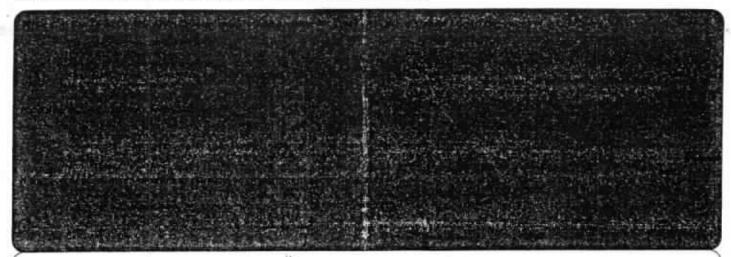
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. **AUTHORISED REPRESENTATIVE**

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.



LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- 2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AlG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
- 7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223 55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles Pte Ltd

281 Alexandrá Road Singapore 199938

Main Telephone: 6836 2223 Main Talefan 6471 3753 Alexandra Service Centre 281 Alexandra Road

François (1993) Telephone: 6388 2223 Telefall 5415 1013 35 Um Acod 1

4006-2523 1626 1225

INS TAX INVOICE Cospany Reg: Not 199982271W

Page 1 11:41

MOTOR CLAIM DEPT

AIG BUILDING

#07-16

78 SHENTON WAY

Invoice: 85813464

BST Reg. No. 199982271W

Account: A0006

(T

Order : SLJ8988L

Term : 38

Date : 16/02/2019

AIB ASIA PACIFIC INSURANCE PTE LTD. MOTOR CLAIM DEPT

AIB BUILDING 78 SHENTON WAY

#87-16

SINGAPORE 079120

Regn No.: SLJ0908L (V 31189)

SINGAPORE 079120 079120

Regn Date: 28/11/2016

Mileage: 9233

WIP No.: 31234

Model: A4 SEDAN 1.4 TFSI 5 tranic

AIG ASIA PACIFIC INSURANCE PTE LTD

Chassis: WAUZZZF46HW025404

Engine: CVN 017706

Dept: U

VSB No. I

You have been assisted by 1- UB-Jiayee

1 33 1

		Details	Qty	Unit Price	Amount
1	EXC	M: 8888 Insurance Excess/Liability	-600,00	1.00	-600.00
	BODYHORK	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR, CHECK FUNCTION	358.00	1.00	368.00
	BODYWORK	TO REVEN REAR WINDSCREEN AND LHS 1/4 BLASS FOR FENDER REVIEWAL	600.00	1.00	600.00
	BODYMORK	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,480.00
	BODYWORK	M: TD REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
	BODYWORK	M:	3800.00	1.00	3,000.00

Sub-Total

7% GST

Grand Total

Customer

Premium Automobiles Pte Ltd



Audi Centre Singspore 201 Alexandra Road Simpleway 159916

285 Aliceanship Road

55 Mild Read 1

6366 2323 9628 1233

Mein Telephone 8835-3223 Main Tillefax 6411 3733 Page 2 11:41

Allexandra Service Corps

THE TAX THEOLOGY INS TAX THEOLOGY trips. 6475 1023 Company 1Reg. Nati-1199902271W 85T Reg. No. 199902271W

Account: A0006

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #87-16

SINGAPORE 079120 079120

Invoice: 85013464

Date : 16/02/2019

Order : SLJ0908L

Term : 38

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIS BUILDING

78 SHENTON WAY #07-16

SINGAPORE 079120

Regn No.: SLJ0908L (V 31189)

Regn Date: 28/11/2016

Mileage: 9233 WIP No.: 31234

Model: A4 SEDAN L. 4 TFSI S tronic

Chassis: WAUZZZF46HA025404

Engine: CVN 017706

Dept: U

VSB No. 1

You have been assisted by :- UB-Jiayee

(33)

		D	etails	Qty	Unit Price	Amount
		TO DISMANTLE REAR BUMPER AND AND REWELD LHS REAR FENDER, RE REORGANISE CRASH MANAGEMENT O REINSTALL ALL PARTS REMOVED	DIEN REAR BUMPER.			
60	ВОДУМОРК	TO RESPRBY REAR BUMPER, LHS RE SILL PANEL AND END PANELLING. JOINT SEALER WORK AND STONE O	TO CARRY OUT	2200.00	1.00	2,200.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK	Ma	192,00	1.00	192,00
S	SODYNORK	TO SUPPLY ACRYLIC SEALANT, CAV CHIP, METAL FILLER POMDER, REAR SEALANT AND 1/4 BLASS SEALANT	M: VITY WAX, STONE R WINDSCREEN	1880.00	1.00	1,000.00
X	A6W5809837	SUBPART	Less 828%	1.00	2347.00	1,877.68
X	ABI45845297D NVB	SIDE WINDO	Less 820%	1.00	540.50	432, 48
X	ABNSBASS01B NVB	REARWINDOW	Less 828%	1.00	1814,88	811.28
Y	A8W5807067A GRU	COVER	Less 828%	1.00	1907,00	1,525.68

Sub-Total

7% GST

Grand Total

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore 211 Alexandric Food Singapore 159938

Main Telephone #835 2223 Male Telefon \$477.3733. Page 3 11:41 Alexandra Service Centre 281 Alexandra Road

311gapom 199518 Telephone 6389 2223 Telefau. 8479-1023.

35 Util Rend 1

E300-2123 9878 1223

INS TAX INVOICE Company 'Reg. Not-199902271W

65T Reg. No. 199982271W

ALG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#87-16

SINGAPORE 079120 079120

Invoice: 85013464

Dat# : 16/02/2019

Order : SLJ8988L

Term : 30

Account: A0006

(T

AIB ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON MAY

007-15

SINGAPORE 079120

Regn No.: SLJ0908L (V 31189)

Regn Date: 28/11/2016

Mileage: 9233

WIP No. 1 31234

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF46HA025404

Engine: CVN 017706

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

33

		Details	Qty	Unit Price	Amount
ABN5887453 AD 00920002 ANATO05160	GUIDE PRIMER (DG) BOLT	Less 820% Less 820% Less 820%	1.00 2.00 2.00	37.00 18.20 8.30	29.68 29.12 13.28

4,718.88 Parts 0.00 Labour Sublet 18,232.88 Menus 0.00 0.00 Lubricant

Received by

7% GST

Grand Total

15, 355, 36

14,358,88

1,004.56

For & on behalf of Presius Autosobiles Pte Ltd

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Yr Ref: SLJ 908 L

Norah Khai 6768 9828 6841 1183 from Telephone +65-Telefax +65-

Body Repair

1

Mobile +65-Our department

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

(65) 6471 3733

PA/OD/1268/2018/JW

Your Claim Ref Our Ref

7th December 2018

total pages

Showroom

9 Leng Kee Road Singapore 159090

Date

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A4 Sedan 1.4 TFSI S

Vehicle Chassis No.

WAUZZZF46HA025404

Vehicle Regn No.

SLJ 908 L

Vehicle Mileage

9233 km

Vehicle Owner

Mr. Cao FengGang

Certificate No

2100491686-01

Own Damage Excess :

S\$ 642.00 (inclusive of 7% GST)

Accident Date

02/11/2018

Place

B2 Carpark of Triling Condo S(128801)

Repair Cost

\$ 15,355.36

WIP No.

31234

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

	SFOLDER TRA	CKING								
Case	Notified	Est Submitted	AdJ Assigned	Adj Rpt	1	Adj Sübmitted	Ins Auth'e	S	tatus	
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CLAIM S	UBFOLDER DE	TAILS				[Created	t by insurer]			
Insured:	CAO FENO	GANG, ID: 579	77588F, Tel: +65	98562915						
Vehicle Re No.:	SD9081				Date of Los	Digital Control of the Control of th	18 10:00 - :59 hs and 5 Days I	rom LTA	Reg Date (N	fan Yr)]
Claim Type: OD / 0724427267SG				Policy/Covi	er 21004916	586-01 (Compre	hensive)			
					Excess:	S\$600.00				
Repairer:	Premium	Automobiles Pt	e Ltd (UBI) 55 Ubi	Road 1, 408	8699 Ubi - T	el: 67689828,	/9827/9911			
Handling Insurer:		Pacific Insurance. DallyAmri@aig.c	e Pte. Ltd. (SG) - 1 om	Tel: 65-641] 000E+@	Handled by Da	ally Amri, Mim	i Zarina)		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled b	Y ADRIAN LI	NG] [Final	Rpt due	16/11/2	018]
Driver/Cus dian:	ZHANG HU	IPING (38 / Fema	ile) , NRIC: S8077	771Z, Te	1: +658157	9296 Email: N	OEMAIL			
	TED MATI DE	CEIVED						View Ali	Compos	e Case Mail
ASSOCIA	IED MALL RE									
AIG_SG	(12/11/2018):		date Approved (S / 02/11/2018 / C				ndler: Dally Ar	nri,		
AIG_SG	(12/11/2018):	SL3908L / OD /					ndler: Dally Ar Search Tasks	00.7711	New Task	Complete

Claim Documents

*SLJ908L (0724427267SG)
OD
Nov 2 2018 10:00AM
[CAO FENGGANG]
Premium Automobiles Pte Ltd

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12	08/11/18 09:10	General View	0	Load JPG	V
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3	09/11/18 15:43	Driver's Driving License	0	Load PDF	
4	09/11/18 15:43	INTERVIEW FORM	0	Load PDF	
5	09/11/18 15:44	UNDERTAKING	0	Load PDF	
6	09/11/18 15:44	MARK ESTIMATE	0	Load PDF	
7	04/03/19 08:41	WORKSHOP INVOICE	0	Load PDF	
В	04/03/19 08:41	DISCHARGE VOUCHER	0	Load PDF	

Linked Accident Report Documents

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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No:199807198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG18020112/AVBQ2

Date:

04/03/2019

REFERENCE

Date of Loss:

Insured/Claimant:

CAO FENGGANG

02/11/2018

Policy No:

2100491686-01

Nature of Claim:

Claim No:

0724427267SG

WAUZZZF46HA025404

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLJ908L

Make & Model:

AUDI A4, 1.4 TFSI S TRONIC (A)

Engine No: Chassis No: Odometer:

CVN017706

8926 km

Reg. Date:

Colour:

28/11/2016 (Man. Year: 2016)

Grey

Engine Capacity: Market Value/New Car Price: S\$110,000.00 Sum Insured (S\$):

1395 cc

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

Continental 6 mm

Rear Left Side: Rear Right Side:

Continental 6 mm Continental 6 mm

Front Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		9,351.00	5,798.80	3,552.20	37.99
Miscellaneous Items		0.00	0.00	0.00	
Labour		12,932.00	9,152.00	3,780.00	29.23
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	22,283.00	14,950.80	7,332.20	32.90
	- Excess (S\$)	600.00	600.00	0.00	0.00
	(S\$)	21,683.00	14,350.80	7,332.20	33.82
	+ GST 7.00/7.00% (S\$)	1,517.81	1,004.56	513.25	33.82
	Nett Amount (S\$)	23,200.81	15,355.36	7,845.45	33.82

INSPECTION

Date of Assignment:

07/11/2018

Date Inspected:

07/11/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

12.0 days

ADRIAN LING Adjuster:

Manager: VERON CHEN

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_p... 4/3/2019

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00FS	*1,525.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*-FS
3	4		*REAR BUMPER SECURING PLATE	Not Necessary	56.00 FS	*-FS
4	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*-FS
5	1		*REAR BUMPER SPOILER	Not Necessary	216.00 FS	*-FS
6	1		*REAR LIGHT REFLECTOR RIGHT -LH	Not Necessary	35.00 FS	*-FS
7	1		*REAR BUMPER GUIDE SECTION	Damaged	37.00 FS	*29.60 FS
8	1		*REAR BUMPER UPPER GUIDE SECTION -LH	Not Necessary	19.00 FS	*-FS
9	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*-FS
10	1		*REAR SECTIONAL PART -LH	Distorted	2,347.00 FS	*1,877.60 FS
11	1		*REAR WINDOW	Necessary	1,014.00 FS	*811.20FS
12	2		*PRIMER	Necessary	37.00 FS	*29.12 FS
13	1		*REAR SIDE WINDOW	Necessary	541.00 FS	*432.40 FS
14	1		*REAR SIDE WINDOW TRIM STRIPS-LH	Not Necessary	426.00 FS	*-FS
15	1		*REAR WHEEL HOUSING LINER -LH	Not Necessary	215.00 FS	*-FS
16	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	78.00 FS	*-FS
17	1		*REAR ALUMINIUM RIM -LH	Not Necessary	563.00 FS	*-FS
18	4		*RUBBER VALVE	Not Necessary	12.00 FS	*-FS
19	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
20	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
21	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
22	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
23	1		*REAR W/S SEALANT	Necessary	200.00 FS	*200.00 FS
24	1		*1/4 GLASS SEALNT	Necessary	100.00 FS	*100.00 FS
25	1		*SUNDRIES	Necessary	500.00 FS	*13.28 FS
F=Fra	nchise	part. S=Spcl	Nett.			
				Total Parts (S\$)	9,351.00	5,798.80

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND TRANSFER REAR PARKING AI LID KICK SENSOR ,CHECK FUNCTION	D AND REAR New	360.00	360.00
2	TO RENEW REAR WINDSCREEN AND LHS 1/4 GL FENEL RENEWAL	ASS FOR New	600.00	600.00
3	TO DISLODGE AND REINSTALL REAR WIRE HAR LIGHTS ,BATTERY MANAGER ,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENT		1,400.00	1,400.00
4	TO REMOVE AND REINSTALL REAR SEAT, BACK TRAY, ABCD PILLAR TRIMS, LUGGAGE CONMPA TRIMS. DISLODGE ROOF LINER AND DISENGAGE AIRBAG ETC	RTMENT	1,400.00	1,400.00
5	TO DISMANTLE REAR BUMPER AND REAR LID .C AND REWELD LHS REAR FENDE .RENEW REAR BUMPER .RE-ORAGANIZE CRASH MANAGEMEN' COMPONENTS .REINSTALL ALL PARTS REMOVE	т	4,800.00	3,000.00
6	TO RESPRAY REAR BUMPER, LHS REAR FENDE PANEL, DOOR ENTRANCES, ROOF CHANNEL, DR CHANNEL END PANELLING. TO CARRY OUT JOIL SEALAND WORK AND STONE CHIP TREATMENT	TAIN NT	3,900.00	2,200.00
7	TO RENEW LHS REAR RIM AND CARRY OUT WH ALIGNMENT	EEL New	280.00	0.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labour Cost (S\$)		12,932.00	9,152.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.