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Date/Time	Action/Instruction (✓) Estimate	Donlot Madrie
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			8/11/2018.

Repair days 12

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OD (TP)WS/TP RES/OD RES/EVA/INV/MV	Type: M.Car M.Cycle Bus Van Lorry Taxi Prime Mover			
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a Workshop mis World Auto	More Herida Westel == 1496			
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No. 1 Kranji Leop , 13 9535	Sp Reading T Radio Insured / Std / NI / NA			
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DAC Accident Room Consistent? Yes or No	Front Rear			
GIA PR Seen. Consistent? Yes or No	R/Sa 6 mm R/Sa 4 mm			
Est Reparts IH days Res Yes or No	LBM / mm			
Lum Sum. 19 3 Val. Yes or No.	DOA 11/2/2017 DOI 15/9/2017 C 11.1			
	Survey held as World Mate			
CA REV REP. 24 HRS WP	Des of Damages (Fit) I Rear / O/S / N/S / U/C / Rooftop or			
Date Person Contacted Yenicle IN / OUT	The U/C / Chassis frame / Body Structure affected due to collision			

RECEIVED 1.5 APR 2018

Date Time File Pass to 1	: Preli. Report		Days Of Repair:	14		
Date Time File Return of	: Final Report		Resurvey No. of Trip:	5	Survey Fee Transposed	120 50
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Report Format :	PRQ .		Interview (5) Prome	10
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					1014	180

Catherine Chong (LKK Auto)

From:

Monica Chung < Monica_Chung@sg.msig-asia.com>

Sent:

Wednesday, 7 November, 2018 11:12 AM

To:

assignments@lkkauto.com

Subject:

RE: FW: 3rd party survey for SLK 9706M

Dear Catherine,

We have sent back case for paper adjustment.

Thanks.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg





A Member of MSSAD INSURANCE GROUP

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, September 15, 2017 9:38 AM

To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Cc: Monica Chung < Monica_Chung@sg.msig-asia.com>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: FW: 3rd party survey for SLK 9706M

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rashitha Binte Shahuthuman [mailto:rashitha shahuthuman@sg.msig-asia.com]

Sent: Thursday, 14 September, 2017 5:06 PM

To: 'Sim'; 'Ashley Chong (LKK Auto)'

Cc: Monica Chung; Rashitha Binte Shahuthuman Subject: RE: FW: 3rd party survey for SLK 9706M

Dear LKK,

Please survey SLK9706M @ World Auto Pte Ltd. Thank you .

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com





MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on

A member of MS&AD INSURANCE GROUP

From: Sim [mailto:sim@worldauto.com.sg] Sent: Thursday, 14 September, 2017 4:53 PM

To: Rashitha Binte Shahuthuman <rashitha shahuthuman@sg.msig-asia.com>

Subject: Re: FW: 3rd party survey for SLK 9706M

Dear sir We would like to engage LKK for this survey Regards

S.T.Sim Claims Manager 97588347 World Auto Pte Ltd No 1 Kranji Loop Singapore 739535

----Original Message----

From: "Rashitha Binte Shahuthuman" < rashitha shahuthuman@sq.msig-asia.com>

To: "sim@worldauto.com.sg" <sim@worldauto.com.sg>

Cc: "Monica Chung" < Monica Chung@sq.msig-asia.com >, "Rashitha Binte Shahuthuman"

<rashitha shahuthuman@sq.msiq-asia.com>

Date: 14-09-2017 16:29

Subject: FW: 3rd party survey for SLK 9706M

OUR REF - MSC/V/17-001419

WITHOUT PREJUDICE

Dear Sirs.

We refer to your email.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd

3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on

A member of MS&AD INSURANCE GROUP

From: Sim [mailto:sim@worldauto.com.sg]

Sent: 14 September 2017 11:23

To: Claims < claims@sg.msig-asia.com > Subject: Re: 3rd party survey for SLK 9706M

Dear sir

Please arrange a 3rd party surveyor to survey the following car

Our client: SLK 9706M Your Insured: SLC 7408D Date of accident: 11/09/17

Regards

S.T.Sim Claims Manager 97588347 World Auto Pte Ltd No 1 Kranji Loop Singapore 739535

CONFIDENTIALITY NOTICE
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Sub	mitted	Ad) Assigned	Adj Rpt. Adj Submitted Ins \$\$0.00 \$\$0.00 Edit Estimates View Rpt		Rpt Adj Submitted 1		ed Status	
Main	12 Sep 2017			15 Sep 2017 14:15 Edit Adj Rpt			The second secon		Pending for Cancel Ca	or Survey Report
	Hain		Ri	eference		Claim	Details	Do	cuments	Show All
CLAIM S	UBFOLDER DE	TAILS							[Created by ins	urer]
Insured:						Part of the state	D, Co. Reg. No.:	199400399N		
Main Clair	mant:		LCRF	PTE LTD, Co. R	eg. No.:	201624597	K		***********	C. Line
Vehicle R	eg. No.:		SLK9	706M		Date	Date of Loss:		11/09/2017 12:00 [7 Months and 2 to Reg Date (Man Yr	Days From LTA
Claim Typ	pet	TO (MCCAVITY 001410 Belleville Note him (Comprehensive)			rage: 01/06/2017 -					
Vehicle R	eg. No. (Insured)	±1	SLC7408D			Policy	Policy No. (Claimant):			
						Exces	51		5\$1,500.00	
Repairer:							ranji Loop, 739535			
Handling	Insurer:		Zhen	6594 2552]	30 5	- 6	HQ) - Tel: +65 682			
Adjuster:			Fina	I Rpt due 09/1	1/2018	1]	i: 6256-3561 [Hi	indled by Sel	bastian Yeang W	al Keen]
September 1	istodian (Insured)):	NEO KEE TECK (), NRIC: \$1414132D, Tel: +6581331515							
Adj Asg.	Remarks:		pri							
ASSOCI	ATED MAIL REG	EIVED						- 1	riew All Com	pose Case Mail
 MSIG, 	SG (07/11/2018)	Report	Send Ba	ck Alerts - SLK	9706M (TP)				
8										
ALL ASS	SOCIATED TAS	KS					View All Sear	ch Tasks	Create New Tas	k Complete
Due D.		Туре	Task	Group Subje	ect H	andler	Assigned By	Complete	d On Create	ed On Done?



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

28/08/2018

Your Ref:

Our Ref:

TP/1428/2017

MSIG INSURANCE (SINGAPORE) PTE LTD 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807

Attn: Motor Claim Dept - Third Party

Dear Sirs,

10

ACCIDENT INVOLVING VEH.NO. SLK9706M / SLC7408D ON 11/09/2017

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only:-

a) Our Final Repair Bill

Please assist in our claims of:

Final Bill	S	23986.96
GST 7%	S	1679.09
Search Fee	S	2.00
Surveyor report	S	805.00
Pre-repair Inspection (\$60x 2 days)	S	120.00
Loss of Use (\$60 x 13 days)	5	780.00
Amount	S	27373.05

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

REG/CS/PAY/FA

WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No.: 64513933 Fax No.: 64557576 E-Mail: worldaut@singnet.com.sg Website: www.worldauto.com.sg

Tax Reg. No.: 200006765H Buss. Reg. No.: 200006765H

MSIG INSURANCE (SINGAPORE) PTE LTD 4 SHENTON WAY #21-01 SGX CENTRE 2

S'PORE 068807

Attention: Motor Claim Department

Contact: 68277888 Fax No.: 68277809

Tax Invoice: F188735

Date: 28/08/2018

Vehicle Num. : SLK 9706M Make/Model : HONDA VEZEL HYBRID

Chassis/Eng#:

Accident Date: 11/09/2017

Claim No.: TP/1428/2017

Reference: Policy No.:

S/N	Quantity	Particular	Unit Price	Amount SS
		LIST ITEMS :		
20	1	BONNET		795.00
0	1	BONNET HINGES		170.00
3.	1	BONNET LOCK		160.00
4.	1	FRONT BUMPER		495.00
5.	1	FRONT BUMPER LOWER		295.00
6.	4	FRONT BUMPER REINFORCEMENT		445.00
7.	1	FRONT BUMPER SIDE RETAINER O/S		75.00
8.	1	FRONT BUMPER LOWER GRILLE		118.00
9.	2	HEADLAMP ASSY LH/RH	1,580.00	3,160.00
10.	2 2	HEADLAMP TOP BRACKET	68.00	136.00
11.	2	HEADLAMP LOWER BRACKET	78.00	156.00
12.	1	FRONT GRILLE BASE	76.00	380.00
13.	1	FRONT GRILLE MOULDING		368.00
14.	1	GRILLE CENTRE BRACKET		98.00
15.	1	FOG LAMP COVER		45.00
16.	1	SUPPORT PANEL		672.80
17.	1	SUPPORT PANEL TOP GARNISH		94.00
18.	1	RADIATOR		
19.		10767084 4774 paran		1,311.90
20.	4	A/C CONDENSER		1,160.00
77.7		FRONT FENDER O/S		499.60
21.	1	FRONT FENDER WHEEL ARCH GARNISHES O/S		144.60
22.	1	FRONT FENDER UNDERDUST COVER O/S		152.80
	1	FRONT WHEELHOUSE INNER PANEL O/S		198.00
-	1	FRONT WHEELHOUSE OUTER PANEL O/S		186.00
25.	3	FRONT WHEELHOUSE EXTENSION INNER PANEL O/S		98.00
26,	1	FRONT WHEELHOUSE EXTENSION OUTER PANEL O/S		88.00
27.	1	WIPER WASHER TANK		125.00
28.	1	AIR RESONATOR		122.00
29,	1	AIR INTAKE AIR DUCT		60.00
30.	1	DASHBOARD		1,045.80
31.	1	DRIVER AIRBAG		1,345,80
32.	1	FRONT PASSENGER AIRBAG		2,340.10
33.	1	STEERING WHEEL AIRBAG SPIRAL CABLE		366.90
34.	1	STEERING ANGLE SENSOR		398.60
35.	2	FRONT IMPACT SENSOR	243.80	487.60
36.	2	FRONT SEAT BELTS	1,298.00	2,596.00
37.	2	FRONT SEAT BELT BUCKLES	328.00	656.00

WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No.: 64513933 Fax No.: 64557576 E-Mall: worldaut@singnet.com.sg Website: www.worldauto.com.sg

Tax Reg. No.: 200006765H Buss. Reg. No.: 200006765H

MSIG INSURANCE (SINGAPORE) PTE LTD 4 SHENTON WAY #21-01 SGX CENTRE 2

5'PORE 068807

Attention: Motor Claim Department

Contact: 68277888 Fax No.: 68277809

Tax Invoice: F188735

Date : 28/08/2018 Vehicle Num. : SLK 9706M

Make/Model: HONDA VEZEL HYBRID

Chassis/Eng#:

Accident Date : 11/09/2017 Claim No. : TP/1428/2017

Reference: Policy No.:

Amount SS	Unit Price	Particular	Quantity	S/N
936.20		AIRBAG CONTROL MODULE	1	38.
186.00		RADIATOR FAN COWLING	1	39.
80.00		RADIATOR FAN BLADE	1	1
320.00		RADIATOR FAN MOTOR	1	4
110.00		A/C CONDENSER FAN COWLING	1	42.
75.00		A/C CONDENSER FAN BLADE	1	43.
320.00		A/C CONDENSER FAN MOTOR	1	44.
158.00		AIRCON RECEIVER PIPE	1	45.
223.00		A/C DISCHARGE HOSE	1	46.
160.00		SUCTION PIPE	1	47.
120.00	60.00	RADIATOR AIR GUIDE	2	48.
75.00	00.00	ENGINE UNDERCOVER O/S	1	49.
23,808.70		List TotalSS :		
4,761.74		20.00% Discount SS:		
19,046.96				
		SPECIAL NETT ITEMS:		
30.00		BONNET INSULATOR CLIPS	1 SET	1.
30.00		FRONT BUMPER CLIPS	1 SET	2.
20.00		FRONT SUPPORT PANEL TOP GARNISH CLIPS	1 SET	3,
20.00		FRONT FENDER UNDERDUST COVER CLIPS	1 SET	4.
60.00		RADIATOR COOLANT	1	5.
160.00		Special Nett Total SS:		
		LABOUR:		
150.00		TO REPLACE DAMAGED LAMPS, CHECK WIRES AND CONNECTIONS		
		FOCUS HEADLAMPS, INCLUDING REMOVE AND REFIT BATTERY, RELAYS AND SUPPORT PANEL HARNESS WIRES AND ETC.		
1,750.00		. TO REMOVE AND REPLACE THE ABOVE LISTED PARTS, KNOCK		
1,7 30.00		OUT, STRAIGHTEN AND RESHAPE, CUT/WELD BODY PANEL PARTS		
		WHERE NECESSARY, RE-POSITION AND RE-ALIGN, REPLACEMENT		
		PARTS TO ORIGINAL POSITION INCLUDING ADJUSTMENT, USING		
		OF REQUIRED EQUIPMENTS AND TOOLS IF NECESSARY		

WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No.: 64513933 Fax No.: 64557576 E-Mail: worldaut@singnet.com.sg Website: www.worldauto.com.sg

Tax Reg. No.: 200006765H Buss. Reg. No.: 200006765H

MSIG INSURANCE (SINGAPORE) PTE LTD 4 SHENTON WAY #21-01 SGX CENTRE 2

S'PORE 068807

Attention: Motor Claim Department Contact: 68277888 Fax No.: 68277809 Tax Invoice: F188735

Date : 28/08/2018 Vehicle Num. : SLK 9706M

Make/Model: HONDA VEZEL HYBRID

Chassis/Eng#:

Accident Date : 11/09/2017 Claim No. : TP/1428/2017

Reference : Policy No. :

		SACOLA C	NO MATRICPORTO		
S/N	Quantity	Particular	Unit Price	Amount SS	
(REPLACE BODY PANELS INCLUDING SUPPLY OF PAINT MATERIALS SUCH AS MASKING TAPE, SAND, PAPERS, PRIMER, POLISHING COMPUND			
ň.		TO REMOVE AND REPLACE AIRBAGS, SET BELTS, DASHBOARD, STEERING WHEEL AND OTHERS, ANCILLARIES PARTS AND ETC.		350.00	
		TO RESET FAULT CODES BY USING DIAGNOSTIC EQUIPMENTS AND SAFETY CHECK ETC		250.00	
		TO REPLACE RADIATOR, CHECK PIPES AND HOSES INCLUDING WATER PRESSURE TEST AND ETC		120.00	
		TO REPLACE AIRCON CONDENSER PIPES, HOSES CHECK LEAK AND REFILL GAS		150.00	
		TO REMOVE AND REFIT ENGINE TO FACILITATE OF REPAIR BOTH FRONT CHASSIS FRAMES AND REPLACE WHEELHOUSING, INNER AND OUTER PANELS AND ETC		350.00	
		TOWING CHARGE		60.00	
		Labour Total SS :		4,780.00	

Total S\$: 23,986.96 GST 7% S\$: 1,679.09

Amount Due SS: 25,666.05

WORLD AUTO PTE LTD



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-17-136620

Date of Request:

13/09/2017

Your Ref No:

Online Purchase

World Auto Pte Ltd 47 Jln Pemimpin #01-02/03 Halcyon 2 Singapore 577200

Dear Sir/Madam,

quiry Date

13/09/2017

quiry By

FOO MEI LING

TP Vehicle No. Accident Date

SLC7408D 11/09/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel, No.
SLC7408D	MSIG Insurance (Singapore) Pte. Ltd.	01/06/2017-31/05/2018	+65 6827 7888

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-17-136620

Date of Request:

13/09/2017

Your Ref No:

Online Purchase

World Auto Pte Ltd 47 Jln Pemimpin #01-02/03 Halcyon 2 Singapore 577200

Dear Sir/Madam,

Enquiry Date

13/09/2017

quiry By

FOO MEI LING

TP Vehicle No. Accident Date

SLC7408D 11/09/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

ROG ASSOCIATES

Bedok Central Post Office P.O.Box 577 (Business Regn. No. 272691/00C)

Automobile Licensed Appraisers/Assessors

& Loss Adjusters

AUTOMOBILE & MECHANICAL ENGINEERS

Mr Kang Eng Klang

C/o World Auto Pte Ltd

47 Jalan Pemimpin #01-02/03

Halcyon 2 Building

Singapore 577200

Bill No.

: 184080

Your Ref

: Third Party

Our Ref

: 184080.Ps

Date

: 30 May 2018

PARTICULARS

AMOUNT S\$

Vehicle No:

SLK9706M

Model : Date of Accd: Honda Vezel HB 1.5 (A)

11 Sep 2017

Policy No.

: :

Claim No

.

Insured :

To our Professional charges in connection with the below matters:-

 To peruse accident reports, repair estimation, analysis vehicle accident damaged portion, to submit survey reports (2sets) and attached with photographs and etc. 780.00

 To supply of colour inks, provide photography service and print out/submit (25) colour photographs.

25.00

(SDLS: EIGHT HUNDRED AND FIVE ONLY)

Please quote our Bill No. or return a copy Bill with your remittance. Cheque should be made payable to ROG ASSOCIATES

Total:

\$805.00

.........

ROG ASSOCIATES

Authorised Signature

E.&.O.E



ROG ASSOCIATES

Business Regn. No. 272691/00C Bedok Central Post Office P.O. Box 577 Singapore 460218 Tel:67495955/96423855 Fax:62433728

Email: rogassociates@gmail.com

Date: 30 May 2018

Our Ref: 184080.Ps

Your Ref: Assessment cost of repair

Mr. Kang Eng Kiang C/o World Auto Pte Ltd 47 Jalan Pemimpin #01-02/03 Halcyon 2 Building Singapore 577200

Dear Sir,

ASSESSEMNT COST OF REPAIR FOR VEHICLE SLK9706M (FEB/2017) ACCIDENT ON 11 SEP 2017 WITH VEHICLE SLC7408D

REFERENCE

We refer to your instruction dated 12 May 2018.

DOCUMENTS

Basing on the below documents received;

- Colour photographs of your vehicle SLK9706M, herein after ("the vehicle");
- 2. Accident report of the vehicle; and
- 3. An estimation cost of repair of M/s World Auto Pte Ltd.

FINDINGS AND ASSESSEMNT COST OF REPAIR

The vehicle has sustained a severe impact on the frontal in direction more towards offside (o/s) portion. As a result, both front chassis frames bent, airbags activated and the entire front quarter portion shifted to nearside (n/s) and etc. We herewith render our professional assessment cost of repair on the attachment appendix (A). In our opinion, it is fair and reasonable.

Acc. Reconstructionists

- Integrated Consultants
- Mechanical Engineers
- · Automobile Engineers
- Diagnostic Engineers
- Adjusters/Appraisers
- Valuers/Assessors
- Expert witnesses
- Arbitration
- Mediation

Page 1 of 2

Page (2)

ROG ASSOCIATES

Our Ref: 184080.Ps

Your Ref: Assessment cost of repair

Veh No. SLK9706M

Mr. Kang Eng Kiang

The entire repair require about (13) days to complete.

We attached herewith (25) colour photographs showing the vehicle damaged portion as well as the vehicle before painting.

Without Prejudice of the foregoing, we trust that this report provided by us will be of assistance to you in dealing with the matter.

Kindly notify us within (14) days of this report, if there is any discrepancy.

Yours faithfully,

ROGER & GAN (P.Eng.UK) MITAI, MSOAR, FIDiagE, MSIArb

APPENDIX A

ROG ASSOCIATES

Our Ref Date : 184080.Ps : 30 May 2018

Survey held at:

2.00

M/s World Auto Pte Ltd 1 Kranji Loop

Singapore 739535

Veh. No:	SLK9706M	Model: Honda Vezel HB 1.5 (A)

			Repairer's	Our Revised
Qty	Description	Condition	Estimation	Recommendation
			S\$	S\$
	Parts Supply		22	33
	LIST ITEMS			
1	Front bonnet	Buckled	795.00	795.00 DD V
	Front bonnet hinges	Twisted	170.00	170.00 BT V
1	Front bonnet insulator	Intact	160.00	0.00 ×n×1
1	Bonnet lock	Bent	160.00	60 00 160.00 BTV
Ċ	Front bumper	Distorted	495.00	495.00 BRV
(Front bumper lower	Distorted	295.00	295.00 BRV
1	Front bumper reinforcement	Bent	445.00	445.00 BTV
1	Front bumper o/s retainer	Bent	75.00	75.00 NEC
	Front bumper lower grille	Cracked	118.00	118.00 CRAV
1 2 2 2 1	Headlamps	Cracked	3,160.00	3,160.00 CKAV
2	Headlamp top brackets	Bent	136.00	120 00 67
2	Headlamp lower brackets	Bent	156.00	450 00 07
1	Front grille base	Cracked	380.00	380.00 CRAV
1	Front grille moulding	Cracked	368.00	368.00 CRAV
4	Grille centre lock bracket	Twisted	98.00	98.00 BT V
1	Fog lamp o/s cover	Cracked	45.00	45.00 CRAV
4	Support panel	Distorted	672.80	672.80 DDV
1	Support panel top granish	Cracked	94.00	94.00CRAV
1	Radiator	Bent	1,311.90	1,311.90 BT /
4	Condensor	Bent	1,160.00	1,160.00 BT
1 2 2 1	Front fenders (o/s) only	Buckled	999.20	499.60 DDV
2	Fender wheel arch garnishes (o/s) only	Missing	289.20	144.60 MISV
1	Fender o/s under dust cover	Cracked	152.80	152.80 CRA
(Front o/s wheel housing inner panel	Buckled	198.00	198.00 DIS V
(Front o/s wheel housing outer panel	Buckled	186.00	186.00 DD
1	O/s wheel house extension panel inner	Bent	98.00	98.00BT V
4	O/s wheel house extension panel outer	Bent	88.00	88.00 ST
4	Wiper washer tank	Dented	125.00	125.00 DD V
4	Radiator sub-tank	Intact	68.00	0.00 7 KA
4	Water pump	Intact	680.00	0.00
4	Air resonator	Cracked	122.00	122.00 CRA V
4	Air intake air duct	Cracked	60.00	60.00 CRAV
4	Thermostat w/cover	Intact	90.00	0.00 7 xno
1	EGR valve	Intact	450.00	0.00 3
			13,900.90	11,808.70

ROG ASSOCIATES

Cont's sheet

...2/-

Our Ref : 184080.Ps Date

: 30 May 2018

Veh. No:	SLK9706M	Model:	Honda Vezel HB 1	.5 (A)
			Repairer's	Our Revised
Qty	Description	Condition	Estimation	Re commendation
			5	\$
		C/F	13,900.90	11.808.70
1	Dashboard	Cracked	1,045.80	1,045.80 CRA
1	Driver Airbag	Activated	1,345.80	1,345.80 № €
1	Front n/s passenger airbag	Activated	2,340.10	2,340.10 NE
	Steering wheel airbg spiral cable	Necessary	366.90	366.90 NEC
1	Steering Angle sensor	Necessary	398.60	398.60 1/11
2	Impact airbag sensors	Activated	487.60	487.60 NE
2	Front seat belts	Activated	2,596.00	2,596.00
2	Front seat belts buckles	Activated	656.00	656.00× N
1 2 2 2 1	Airbag control module	Activated	936,20	936.20 ME
1	Radiator fan cowling	Cracked	186.00	186.00 CRA
-	Radiator fan blade	Twisted	80.00	80.00 CRA
(Radiator fan motor	Dented	320.00	320.00 00
1	Aircon-condensor fan cowling	Cracked	110.00	110.00 CRA
1 1 1 1 1 2	con-condensor fan balde	Bent	75.00	75.00 BT
1	Air-con condensor fan motor	Jammed	320.00	320.00 DD
4	Aircon receiver pipe	Kinked	158.00	158.00)
1	Discharge hose	Kinked	223.00	223.00 / 67
4	Suction pipe	Kinked	160.00	160.00
2	Radiator air guides	Cracked	120.00	120.00 CRA
1	Wiper washer tank motor	Intact	96.00	0.00 ×
1	Engine o/s under cover	Cracked	75.00	75.00 € € €
			25,996.90	23,808.70
		Less 20%	5199.52	4761.74
			20,797.52	19,046.96
,				
	Special Nett	E-E-Market Market	VIII II VIII II VIII II VIII II VIII II	for an
1	Front bonnet insulator clips (set)	Necessary	30.00	30.00
1	Front bumper clips (set)	Necessary	30.00	30.00 N
1	Support panel top garnish clips (set)	Necessary	20.00	20.00
1	Fender under cover cliips (set)	Necessary	20.00	20.00
1	Radiator coolant	Necessary	80.00	40.00 60.00
			21,037.52	19,206.96

APPENDIX A

ROG ASSOCIATES

Cont's sheet

..3/-

Our Ref Date : 184080.Ps : 30 May 2018

SLK9706M Veh. No: Model: Honda Vezel HB 1.5 (A) Repairer's Our Revised Qty Description Condition Estimation Re commendation \$ C/F 21,037.52 19,206.96 Labour Charges 1 To replace damaged lamps, check wires 180.00 150.00 50.00 and connections focus head lamps, including remove and refit battery, relays and support panel harness wires and etc. To remove and replace the above 1,800.00 1.750.00 1/140 00 listed parts, knock out, straighten 1.200 and reshape, cut and weld body panel parts where necessary, re-position and re-align, replacement parts to the original position including adjustment, using of required equipments and tools if necessary. 1,600.00 (000 -00 To putty, sanding, spray paint and 1,800.00 polish repaired and replaced body panels including supply of paint materials such as masking tape, sand papers, primer, polishing compound 4 To remove and replace airbags, seat belts, 480.00 350.00 150 00 dashboard, steering wheel and others, ancillaries parts and etc. 5 To reset fault codes by using diagnostic 280.00 250.00 100-00 equipments and safety check etc. To replace radiator, check pipes and hoses, 250.00 120.00 50.00 inculding water pressure test and etc. To replcae aircon-condensor pipes, hoses 250.00 150.00 /20100 check leak and refill gas. To remove and refit engine to facilitate of 480.00 350.00 200.00 repair both front chassis frames and replcae wheel housing, inner and outer panels and etc. 60.00 60.00 To tow vehicle charge. \$26,557.52 \$23,736.96

ROGER SE GAN

P.Eng (UK), MITAI, MSOAR, FIDiagE, MSIArb.

Repair days 12

25 986 96

TGEW IM

Motor Claims Discharge Voucher

Insured / Owner	LCRF Pte Litel	Vehicle No	6LK 9706M			
Policy No.		NRIC	2016 24597K			
Adress		1100010000				
Tel	:	Н/Р	¥			
I am / We are th accident.	e registered owners(s) of the	above motor vehic	le involved in the above captioned			
Halcyon 2 S'pe	rized repairs WORLD AUT ore 577200 Will be forward all the legal costs incurred t	ing to you all the re	Jalan Pemimpin #01 - 02/03, levant documents. I / We			
	horizied WORLD AUTO P driver of the other vehicle a		ent me / us in all aspects of my			
involved in the deduct from the	above accident. I / We her	reby irrevocable in r legal costs and ir	struct and authorize you to scidentals and thereafter to			
	e M/S WORLD AUTO PTE y documents in connection v		charge voucher / indemnity forms of the above claim.			
	e to idemnity you and keep y oult of your complying with n		espect of any claim or action that			
s'pore 577200 vehicle was in	that I have taken delivery of vehicle registration no. <u>SLK 9F06M</u> from the search of					
I hereby assig WORLD AUT	n all monies arising from r O PTE LTD of 47 Jalan Po	ny claims, due und emimpin #01 - 02	der insurrance policy to M/S /03, Halcyon 2 S'pore 577200.			
Kindly effect p	payment of all monies to M	I/S WORLD AUTO	PTE LTD and only payment to			

Signature of Insured / Owner:

them will constitute a good effective discharge of the debt.

Date: 16 [10] 2017

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case N	intified	Est Submitted	Adj Assigned	Adj Rpt		Adj Subr	nitted	Ins Auth'ed	Status	
Main 1	2 Sep 2017		15 Sep 2017 14:15 Edit Adj Rpt	5\$21,00 Edit Es	33.68 timates	5\$21,06 View R;	A CONTRACT		Repor	ng for Survey t el Case
м	ain	R	eference	(laim Deta	ils		Documents		Show All
CLAIM SUB	FOLDER DE	TAILS				[Cr	reated I	by insurer]		
insured:	HITACHI	CAPITAL ASIA P	ACIFIC PTE LTD,	Co. Reg. N	o.: 199400	3399N				
fain Jaimant:	LCDE DTE LTD CA Dan NA - 2016/24502K									
/ehicle Reg. Vo.:	SLK970	6M			Date of Lo			12:00 - :59 and 2 Days From	LTA Reg Da	ste (Man Yr)]
Claim Type:	TP / MS	C/V/17-001419			Policy/Co Note No.:			17-001233-00 (C 01/06/2017 - 31/0		ive)
Vehicle Reg. No. (Insured):	SLC74081	9			Policy No. (Claimant					
III D. RI J. A. P.					Excess:	S\$1	1,500.00			
lepairer:	World Au	to Pte Ltd - Kran	ji (HQ) No 1 Kranji	Loop, 7395	35 Kranji	- Tel: 63	621776			
tandling nsurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65	5827 7888	3 [Han	dled by	Monica Chung P	el Zhen - (6594 2552)
Adjuster:	09/11/20		Ltd (HQ) - Tel: 62	56-3561	[Handled	by Sebas	stian Ye	ang Wai Keen]	[Final	Rpt due
Driver/Custo dian (Insured):	NEO KEE 1	TECK (), NRIC: S	31414132D, Tel: +	+65813315	15					
Adj Asg. Remarks:	pri									
ASSOCIATE	D MAIL RE	CEIVED						View	v All C	ompose Case Mai
MSIG_SG	(07/11/2018	Report Send i	Back Alerts - SLK9	706M (TP)					
ALL ASSOC	IATED TAS	KS =				View	All S	earch Tasks C	reate New 1	ask Complete
Due Date No results.	Priority	Type Task	Group Subjec	t Hand	ler As	signed E	Ву	Completed On	Creat	ed On Done

Claim Documents

*SLK9706M (MSC/V/17-001419)

[SLC7408D]

TP

LCRF PTE LTD

Sep 11 2017 12:00PM

[HITACHI CAPITAL ASIA PACIFIC PTE LTD]

World Auto Pte Ltd - Kranji

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Merimen e-Claims Page 3 of 4

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2	15/09/17 14:16	WORLD AUTO NOMINATE LKK	0	Load PDF	
3	04/10/18 17:53	LOD, TAX INVOICE, GIA SEARCH, SURVEY REPORT, DV,	0	Load PDF	_
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2	13/11/18 15:41	PRS Invoice Colour Photo	ő	Load PDF	

Merimen e-Claims Page 4 of 4

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
CONTRACTOR AND	
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG17017808/BQBE2-1

Date:

13/11/2018

REFERENCE

Handling Insurer:

MSIG Insurance (Singapore) Pte.

Policy No:

MSD/VPCP/17-001233-

00

Claimant Vehicle

Insured Vehicle

Nature of Claim:

SLC7408D

No:

SLK9706M

No:

TP

Claim No:

MSC/V/17-001419

DESCRIPTION & IDENTIFICATION OF VEHICLE

11/09/2017

Reg No:

SLK9706M

Make & Model:

Date of Loss:

HONDA VEZEL, 1.5 HYBRID (A) 09/02/2017 (Man. Year: 2016)

Engine No:

LEB5914768

Reg. Date: Colour

Black

Chassis No: Odometer:

RU31214758 0 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side:

Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side:

Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,977.52	18,133.68	2,843.84	13.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,580.00	2,930.00	2,650.00	47.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	26,557.52	21,063.68	5,493.84	20.69
+ GST 7.00/7.00% (S\$)	1,859.03	1,474.46	384.57	20.69
Nett Amount (S\$)	28,416.55	22,538.14	5,878.41	20.69

INSPECTION

Date of Assignment:

15/09/2017

Date Inspected:

15/09/2017

Inspected At:

World Auto Pte Ltd - Kranji (HQ)

No 1 Kranji Loop Singapore 739535

Estimated Period of Repair:

12.0 days

Adjuster:

Sebastian Yeang Wai Keen

Manager:

SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Nov 2018)
Parts:	M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SLK9706M)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values r	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Dented	795.00 FL	*795.00 FL
2	2		*FRONT BONNET HINGES	Bent	170.00 FL	*170.00 FL
3	1		*FRONT BONNET INSULATOR	Not Necessary	160.00 FL	*-FL
4	1		*BONNET LOCK	Bent	160.00 FL	*60.00 FL
5	1		*FRONT BUMPER	Broken	495.00 FL	*495.00 FL
6	1		*FRONT BUMPER LOWER	Broken	295.00 FL	*295.00 FL
7	1		*FRONT BUMPER REINFORCEMENT	Bent	445.00 FL	*445.00 FL
В	1		*FRONT BUMPER O/S RETAINER	Necessary	75.00 FL	*75.00 FL
9	1		*FRONT BUMPER LOWER GRILLE	Cracked	118.00 FL	*118.00 FL
10	2		*HEADLAMPS	Cracked	3,160.00 FL	*3,160.00 FL
11	2		*HEADLAMP TOP BRACKETS	Bent	136.00 FL	*60.00 FL
12	2		*HEADLAMP LOWER BRACKETS	Bent	156.00 FL	*70.00 FL
13	1		*FRONT GRILLE BASE	Cracked	380.00 FL	*380.00 FL
14	1		*FRONT GRILLE MOULDING	Cracked	368.00 FL	*368.00 FL
15	1		*GRILLE CENTRE LOCK BRACKET	Bent	98.00 FL	*98.00 FL
16	1		*FOG LAMP O/S COVER	Cracked	45.00 FL	*45.00 FL
17	1		*SUPPORT PANEL	Dented	672.80 FL	*672.80 FL
18	1		*SUPPORT PANEL TOP GARNISH	Cracked	94.00 FL	*94.00 FL
19	1		*RADIATOR	Bent	1,311.90 FL	*1,311.90 FL
20	1		*CONDENSOR	Bent	1,160.00 FL	*1,160.00 FL
21	1		*FRONT FENDER	O/S Dented	999.20 FL	*499.60 FL
22	1		*FENDER WHEEL ARCH GARNISHES	O/S Missing	289.20 FL	*144.60 FL
23	1		*FENDER O/S UNDER DUST COVER	Cracked	152.80 FL	*152.80 FL
24	1		*FRONT O/S WHEEL HOUSING INNER PANEL	Distorted	198.00 FL	*198.00 FL
25	1		*FRONT O/S WHEEL HOUSING OUTER PANEL	Dented	186.00 FL	*186.00 FL
26	1		*O/S WHEEL HOUSE EXTENSION PANEL INNER	Bent	98.00 FL	*98.00 FL
27	1		*O/S WHEEL HOUSE EXTENSION PANEL OUTER	Bent	88.00 FL	*88.00 FL
28	1		*WIPER WASHER TANK	Dented	125.00 FL	*125.00 FL
29	1		*RADIATOR SUB-TANK	Not Necessary	68.00 FL	*-FL
30	1		*WATER PUMP	Not Necessary	680.00 FL	*-FL
31	1		*AIR RESONATOR	Cracked	122.00 FL	*122.00 FL
32	1		*AIR INTAKE AIR DUCT	Cracked	60.00 FL	*60.00 FL
33	1		*THERMOSTAT W/COVER	Not Necessary	90.00 FL	*-FL
34	1		*EGR VALVE	Not Necessary	450.00 FL	*-FL
35	1		*DASHBOARD	Cracked	1,045.80 FL	*1,045.80 FL
36	1		*DRIVER AIRBAG	Necessary	1,345.80 FL	*1,345.80 FL
37	1		*FRONT N/S PASSENGER AIRBAG	Necessary	2,340.10 FL	*2,340.10 FL
38	4		*STEERING WHEEL AIRBG SPIRAL CABLE	Necessary	366.90 FL	*366.90 FL
39	1		*STEERING ANGLE SENSOR	Not Necessary	398.60 FL	*-FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	2		*IMPACT AIDBAG SENSORS	Necessary	487.60 FL	*487.60 FL
41	2		*FRONT SEAT BELTS	Activated	2,596.00 FL	*2,596.00 FL
42	2		*FRONT SEAT BELTS BUCKLES	Not Necessary	656.00 FL	*-FL
43	1		*AIRBAG CONTROL MODULE	Necessary	936.20 FL	*936.20 FL
44	1		*RADIATOR FAN COWLING	Cracked	186.00 FL	*186.00 FL
45	1		*RADIATOR FAN BLADE	Cracked	80.00 FL	*80.00 FL
46	1		*RADIATOR FAN MOTOR	Dented	320.00 FL	*320.00 FL
47	1		*AIRCON-CONDENSOR FAN COWLING	Cracked	110.00 FL	*110.00 FL
48	1		*AIR-CON CONDENSOR FAN MOTOR	Dented	320.00 FL	*320.00 FL
49	1		*AIRCON RECEIVER PIPE	Bent	158.00 FL	*158.00 FL
50	1		*DISCHARGE HOSE	Bent	223.00 FL	*223.00 FL
51	1		*SUCTION PIPE	Bent	160.00 FL	*160.00 FL
52	2		*RADIATOR AIR GUIDES	Cracked	120.00 FL	*120.00 FL
53	1		*WIPER WASHER TANK MOTOR	Not Necessary	96.00 FL	*- FL
54	1		*ENGINE O/S UNDER COVER	Cracked	75.00 FL	*75.00 FL
55	1		*SET FRONT BONNET INSULATOR CLIPS	Necessary	30.00 FS	*30.00 FS
56	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
57	1		*SET SUPPORT PANEL TOP GARNISH CLIPS	Necessary	20.00 FS	*20.00 FS
58	1		*SET FENDER UNDER COVER CLIPS	Necessary	20.00 FS	*20.00 FS
59	1		*RADIATOR COOLANT	Necessary	80.00 FS	*40.00 FS
80	1		*CON-CONDENSOR FAN BALDE	Bent	75.00 FL	*75.00 FL
F=Fn	inchise	part S=Spc	Nett. L=ListItemDisc.	CI DISCOURSE DE LA	200000000000000000000000000000000000000	Mark Services
				Sub Total (S\$)		22,632.10
			- List Item Discount on L Item	s 20.00/20.00% (S\$)	5,199.38	4,498.42
				Total Parts (S\$)	20.977.52	18,133.68

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE DAMAGED LAMPS, CHECK WIRES AND CONNECTIONS FOCUS HEAD LAMPS, INCLUDING REMOVE AND REFIT BATTERY, RELAYS AND SUPPORT PANEL HARNESS WIRES AND ETC	New	180.00	50.00
2	TO REMOVE AND REPLACE THE ABOVE LISTED PARTS, KNOCK OUT, STRAIGHTEN AND RESHAPE, CUT AND WELD BODY PANEL PARTS WHERE NECESSARY, RE-POSITION AND RE-ALIGN, REPLACEMENT PARTS TO THE ORIGINAL POSITION INCLUDING ADJUSTMENT, USING OF REQUIRED EQUIPMENTS AND TOOLS IF NECESSARY	New	1,800.00	1,200.00
3	TO PUTTY, SANDING, SPRAY PAINT AND POLISH REPAIRED AND REPLACED BODY PANELS INCLUDING SUPPLY OF PAINT MATERIALS SUCH AS MASKING TAPE, SAND PAPERS, PRIMER, POLISHING COMPOUND	New	1,800.00	1,000.00
4	TO REMOVE AND REPLACE AIRBAGS, SEAT BELTS, DASHBOARD, STEERING WHEEL AND OTHERS, ANCILLARIES PARTS AND ETC	New	480.00	150.00
5	TO REPLACE RADIATOR, CHECK PIPES AND HOSES, INCLUDING WATER PRESSURE TEST AND ETC	New	250.00	50.00
6	TO REPLACE AIRCON-CONDENSOR PIPES, HOSES CHECK LEAK AND REFILL GAS	New	250.00	120.00
7	TO REMOVE AND REFIT ENGINE TO FACILITATE OF REPAIR BOTH FRONT CHASSIS FRAMES AND REPLACE WHEEL HOUSING, INNER AND OUTER PANELS AND ETC	New	480.00	200.00
8	TO TOW VEHICLE CHARGE	New	60.00	60.00
9	TO RESET FAULT CODES BY USING DIAGNOSTIC EQUIPMENTS AND SAFETY CHECK ETC	New	280.00	100.00
	Gross Labour	r Cost (S\$)	5,580.00	2,930.00

< END OF ESTIMATES >