

Hsiao Tong (LKKAuto)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Tuesday, 25 June 2019 5:05 PM
To: Catherine Koh Mui Gek
Cc: CHIONH Hock San Christopher; Asher Sng (LKKAuto); KKLau; William Tan Thoo Seng; Aileen Tan Lee Noi; cynthia.chan@gia.org.sg; KHOR Saw Theng
Subject: RE: Yr ref SLH1165S our taxi SHC3218J doa 1.11.18 - (non reporting) S8M011LH
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Catherine,

Please be informed that we had since exercised repudiation to our insured for breach of policy terms and condition.

As such, you may wish to re-direct your claim towards our insured.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: CHAN Kian Chuan
Sent: Monday, June 24, 2019 9:20 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; kklau@lkkauto.com; William Tan Thoo Seng <williamtan@cdge.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; cynthia.chan@gia.org.sg; KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Subject: RE: Yr ref SLH1165S our taxi SHC3218J doa 1.11.18 - (non reporting)
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Catherine,

Thank you for writing in to us and informing us of your intention.
For this matter, till date our insured had yet to report the said accident despite multiple reminders.
We seek your kind understanding by giving us up till 1/7/19 while we review on the matter.
We will keep you updated once there is any development.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, June 21, 2019 4:59 PM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; kklau@lkkauto.com; William Tan Thoo Seng <williamtan@cdge.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; cynthia.chan@gia.org.sg
Subject: Re: Yr ref SLH1165S our taxi SHC3218J doa 1.11.18 - (non reporting)
Importance: High

Dear Kian Chuan

Till today, we have not heard from you. We shall proceed to seek redress directly from your insured.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

From: Catherine Koh Mui Gek

Sent: Thursday, 23 May 2019 4:54 PM

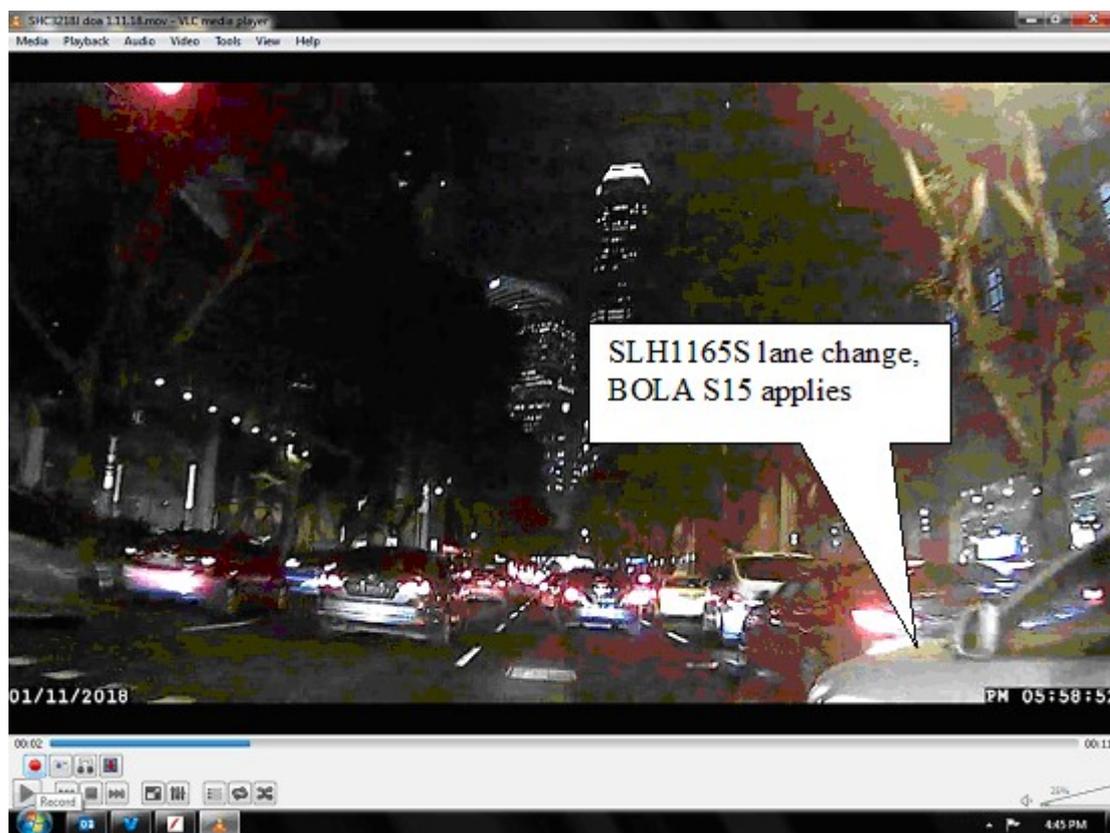
To: kianchuan.chan@axa.com.sg

Cc: chris.chionhhs@axa.com.sg; Asher Sng (LKKAuto); kklau@lkkauto.com; William Tan Thoo Seng; Aileen Tan Lee Noi; cynthia.chan@gia.org.sg

Subject: Re: Yr ref SLH1165S our taxi SHC3218J doa 1.11.18 - (non reporting)

Dear Kian Chuan

Attached video screenshot and scene photos for your review. Kindly revert urgently by 27.5.19 after which we deem you have no objection for us to seek redress directly from your insured.



Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Catherine Koh Mui Gek

Sent: Monday, 13 May 2019 2:05 PM

To: kianchuan.chan@axa.com.sg

Cc: chris.chionhhs@axa.com.sg; Asher Sng (LKKAuto); kklau@lkkauto.com; William Tan Thoo Seng; Aileen Tan Lee Noi; cynthia.chan@gia.org.sg

Subject: Yr ref SLH1165S our taxi SHC3218J doa 1.11.18 - (non reporting)

Dear Kian Chuan

Till today, > 6 months, we were informed by your service provider that your insured has yet to report accident.

Kindly confirm your good office shall repudiate liability so that we can seek redress directly from your insured.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.