

ASS. REC. BY:

REF: CS/EEL18030028/RH/b02

Special Instruction:

SURVIVOR

ASSIGNMENT (Office)

From (Person): Yee Pui Li of EEL Date/Time: 05-11-2008 3:21pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKZ 2814M Insured: XD9850Z

at Workshop m/s Tan Chong Motor Tel: 6703 3916 9645 6019

of 911 Bukit Timah Rd

Policy No: Claim No: XD9850Z / RH/pi

Sum Insured: Excess:

Make of Veh: D.O.A. 22102618

(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS.

H.O.D. Endorsement:

Date/Time: 05-11-2008 3:38pm Person Contacted: Zuhri Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKZ 2814M - X
	XD9850Z - X
7/12@5:15pm	- revised preli advise via email
	Part by Part \$1022.04 (Red: 2719.92; 270%)

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 5 November, 2018 3:21 PM
To: 'admin-d@lkkauto.com'
Cc: SUR (sur@lkkauto.com)
Subject: OI : XD9850Z / TP : SKZ2814M/LKK / DOA : 22/10/2018
Attachments: XD9850Z - SAS.pdf; SKZ2814M - SAS.pdf; SKZ2814M - ESTIMATE.pdf; SKZ2814M - PRS FORM.pdf; RE: ACCIDENT INVOLVING SKZ2814M & XD9850Z ON 22.10.2018 INS/IC/ZHR/0489/2... (176 KB)

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **TAN CHONG MOTOR SALES PTE LTD**.

ADDRESS : 913 BUKIT TIMAH ROAD
SINGAPORE 589622

PERSON TO CONTACT : ZUHRI @ 6703 8916 / 6469 4091

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimates, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
Tel : +65 6829 9199
Fax : +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

ERGO

Date: 05.11.2018
Our Reference: XD 9850Z/RH/pl
Your Reference: SKZ 2814M
To: TAN CHONG MOTOR SALES PTE LTD

Sent via Fax

or

Email

zuhri@tanchong.com

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SKZ 2814M
Insured's Vehicle: XD 9850Z
Date Of Accident: 22.10.2018

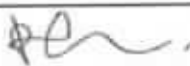
We acknowledge receipt of your request for PRS on: 05.11.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPk	JP Knights Pte Ltd	VAC	Vicom Ltd

<input type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us to date.
<input checked="" type="checkbox"/>	Others: <u>We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICER-IN-CHARGE - ROHAINI</u>

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 7 December 2018 5:11 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.); Admin-D (LKKAUTO)
Cc: SUR
Subject: RE: XD9850Z / TP : SKZ2814M/LKK / DOA : 22/10/2018
Attachments: PRELI ADVISED SKZ 2814M.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKZ 2814M**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 5 November 2018 3:21 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: OI : XD9850Z / TP : SKZ2814M/LKK / DOA : 22/10/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **TAN CHONG MOTOR SALES PTE LTD.**

ADDRESS : 913 BUKIT TIMAH ROAD
SINGAPORE 589622

PERSON TO CONTACT : ZUHRI @ 6703 8916 / 6469 4091

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimates, insured and TP's SAS (note: reports not to be released to any Third Party).

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 30 April 2019 2:44 PM
To: Muhammad Zuhri
Subject: RE: SKZ 2814M / TP / ERGO / DOA: 22/10/2018

Dear Zuhri,

Confirm part by part \$7,022.40, 7Days.

Please submit your relevant documents to ERGO

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Tuesday, 30 April 2019 8:34 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Subject: RE: SKZ 2814M / TP / ERGO / DOA: 22/10/2018

Hi Denise ,

Finalize & Photo attached .

Sorry for the inconvenience caused & the delay.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: 15 April 2019 11:45
To: Lawrence Teo <lawrenceteo@tanchong.com>; Muhammad Zuhri <zuhri@tanchong.com>
Subject: RE: SKZ 2814M / TP / ERGO / DOA: 22/10/2018

Dear Zuhri,

Can update me status? Got sent in for repair?

S/C
DS

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/10/2018 14:56
Date Of Accident	22/10/2018 19:20
Exact Location Of Accident	JUNCTION OF TUAS SOUTH AVE 5 & TUAS SOUTH AVE 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ2814M
Insured/Policyholder	
Name Of Registered Owner	FOO KOK FONG (FU GUOFENG)
NRIC No	S7377013J
Email Address	FOOGUOFENG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91129355
Alternative Phone No	OFFICE-91129355

Vehicle Particulars

Manufacturer	NISSAN
Model	SERENA-2.0 G S-HYBRID D/AIRBAGS 5DR 2WD (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100448015-02
Cover Note Number	

Driver

Name of Driver	FOO KOK FONG (FU GUOFENG)
NRIC No	S7377013J
Date Of Birth	24/10/1973
Occupation	INDOOR
Date Of Driving Pass	09/12/1994
Driving Experience	23 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91129355
Fax Number	
Contact Number	OFFICE-91129355
Email Address	FOOGUOFENG@GMAIL.COM

Address	415 EUNOS RD 5 #11-56
Postcode	400415
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD9850Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ALAGARSAMY KANNAN
NRIC/Passport Number	
Contact Number	96714290/68989181
Address	TECH OFFSHORE MARINE 13 TUAS SOUTH ST 3
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

23/10/2018
1433hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Hand-drawn sketch of a T-junction on grid paper. A horizontal road is labeled "Twas South Ave 5". A vertical road, labeled "Twas South Ave 2" written vertically, intersects it from the bottom. At the intersection, there is a "Red Light" indicated by a red circle with a diagonal line through it. A rectangular box on the horizontal road contains the numbers "9850" and "2314" with an arrow pointing right.

Accident Date:	22 Oct 2018	Accident Time:	19:23 hrs	PM
Accident Location:	Junction of Tuas South Ave 5 & Tuas South Ave 2			
- Details of circumstances -				
<p>I was stopping at a red^{traffic} light when a trailer XD9850Z hit the back of my car. Traffic light is at the junction of Tuas South Ave 5 & Tuas South Ave 2</p>				
3rd party details below:-				
B) Veh No:	XD9850Z	Hp No:	96714290	Pax incl driver:
Driver name:	ALAGARSAMY KANNAN			
C) Veh No:		Hp No:		Pax incl driver:
Driver name:				

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: 23/10/2018
1433 hrs

Driver's Signature
(If driver is not the policyholder)
Date & Time: 23/10/2018
1433 hrs

Reporting Center Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE — DRIVING

FOO KOK FONG (FU GUOFENG)

24 Oct 1973

21 Dec 2002

00052711F

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7377013J

17

FOO KOK FONG
(FU GUOFENG)
符国峰

Race
CHINESE

Date of birth
24-10-1973

Country/Place of birth
MALAYSIA

Sex
M

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

09 Dec 1994

NP 420A

Licence No. S7377013J

5671428

S7377013J

Date of issue
14-11-2016

Address
APT BLK 415 EUNOS ROAD 5
#11-58
SINGAPORE 400415



CERTIFICATE OF INSURANCE

NISSAN AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Foo Kok Fong (Fu Guofeng)
 Period of Insurance : 16 Jan 2018 To 15 Jan 2019
 Engine No. : MR20706863B
 Chassis No. : HFC26272034

Vehicle No. : SKZ2814M
 Policy No. : 2100448015-02
 Endorsement No. :
 Issued Date : 30 Nov 2017

ABOUT THE COVER

Make/Model : NISSAN SERENA S-HYBRID HIGHWAY STAR/BASE
 Engine Capacity/Tonnage : 1,997.00 CC Sum Insured : Market Value First Year of Registration : 2016
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Foo Kok Fong (Fu Guofeng) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. TC AutoClinic Add: No.1, Sixth Lok Yang Road Singapore 638039 63622212
2. Autoklen Industrial Add: 18 Ubi Road 4 Singapore 408623 64999666
3. TC AutoClinic Add: 25 Leng Kee Road Singapore 159097 67038511 67038513
4. Tan Chong Motor Sales Add: 913 Bukit Timah Road Singapore 589623 64894091 64894092 64894093
5. Tan Chong Motor Sales Add: 17 Larong 8 Tse Payoh Singapore 319254 63670753 63670754

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1969 (Malaysia).

0500610307

TAN CHONG CREDIT PTE LTD-CKK

911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE

SINGAPORE 589622 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Kenny Goh

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/IHR/0489/2018
DATE : 02-NOV-2018

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
S(038985)
TEL : 68299199
FAX : 68299247/9248
ATTN : CLAIM MANAGER

OWNER'S NAME : FOO EOK FONG
ADDRESS : BLK 45 UNOS ROAD 3
#11-56
S(-)
TELEPHONE NO : 91129355

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-KD9850E
VEHICLE NO : SK22814M
MODEL CODE : EDRA8GVC26GDA-APAB
MODEL/YEAR : NISSAN SERENA S-HYBRID HIGHWAY STAR
ENGINE NO : MR20706863B FQI
CHASSIS NO : HFC26272034
MILEAGE : 1 KM
DATE IN : 02/11/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 22/10/2018

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

~~CAR AT WORKSHOP~~ / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

3/11/2018

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SK22814M

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS		
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR 2X AFFECTED PANEL	240.00 120	
3 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00 /	
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY 2X AREA PANEL	200.00 100	
5 22/001	ADJUST R/LAMP, VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00 /	
6 22/002	R/INSTALL REAR WINDSCREEN	240.00 /	
7 22/003	REPAIR REAR END PANEL, REAR FENDER RH & LH SIDE RENEW REAR BACK DOOR & REAR BUMPER COVER	2340.00 1755	
8 22/004	S/PAINT REAR FENDER RH & LH SIDE, REAR END PANEL, REAR BACKDOOR, REAR BUMPER COVER & PAN FLOOR	1500.00 1250	
TOTAL LABOUR CHARGES		4678.00	

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKE2814H

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	SENSOR-REVERSE ? nm	SENSOR			250.00 X nm
2	RR PANEL-LWR repair	79120-1VA0A	215.00	X	
3	BOARD ASSY X nm	84906-1VA0B	504.00	X	
4	PLATE-KICKING,T X nm	84990-1VA0B	48.30	X	
5	EMBLEM-DOOR ne c /	80892-1VM0A	101.30	✓	
6	EMBLEM-REAR ne /	90897-CN400	46.90	✓	
7	ORNAMENT-REAR ne /	90886-1VA0A	59.70	✓	
8	FINISHER BE X nm	90901-1VA5B	276.40	X	
9	LOCK & REMOCON X nm	90500-WL000	557.90	X	
10	A FIN BACK DOOR DO ✓	90810-1VA3A	462.00	✓	
11	DOOR BACK Pm -	9010M-1VAMA	1670.40	✓	
12	WEATHER STRIP ne /	90830-1VA0A	121.30	✓	
13	BRACKET-BUMPER RH X nm	85270-CY80A	15.00	X	
14	BRACKET-BUMPER LH X nm	85271-CY80A	15.00	X	
15	CLIP(10X1.2) ne /	01553-05933	12.00	✓	
16	PAGE-RR BUMPER DE -	85022-1VA1A	1615.00		
17	REAR LICENCE PLATE X nm	RLP			60.00 X
18	SUNDRIES X nm	HPH			50.00 X
19	SEALANT - REAR W/SCREEN GLASS ne /	SEALANT - 2			80.00 ✓
20	RUBBER DUM ne /	G2G16-89900	60.20	✓	
SUB TOTAL			5780.40	0.00	440.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			1156.08	0.00	0.00
GRAND TOTAL			4624.32	0.00	440.00
OVERALL TOTAL			5064.32		

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO BX12814H

		DAMAGED PARTS & PRICES				
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	REMARKS

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SKI2814M

TOTAL LABOUR CHARGES	4678.80
TOTAL SPARE PARTS CHARGES	5064.32
GRAND TOTAL	9742.32 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME :
 SURVEYED DATE :
 AUTHORIZED DATE :
 EXCESS CLAUSE : 0.00
 LIABILITY : 0.00
 REMARKS :

Repair - Hp 90010068
 13/11/18 @ 1500 hrs

[Signature]
 15/11/18

6-7 days

Refurb 64 paint

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To disclose damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No Regain and Insurance payment
- Supplementary fee for extra work agreed and is subject to final quotation from insurance company

Accepted by Repairer
 Signature:
 Date:

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALISED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0489/2018
DATE : 02-NOV-2018

DS => Rasu1

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
S(038985)
TEL : 68299139
FAX : 68299247/9248
ATTN : CLAIM MANAGER

ZHR

OWNER'S NAME : TEO KOK FONG
ADDRESS : BLK 45 UNOS ROAD 5
#11-56
S(-)
TELEPHONE NO : 91129355

Recommend (7 Days)

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-XD98562
VEHICLE NO : BEK2814H
MODEL CODE : EDRARGVC26GDA-APAR
MODEL/YEAR : NISSAN SERENA S-HYBRID HIGHWAY STAR
ENGINE NO : ME207068638 FQ1
CHASSIS NO : HPC26272034
MILEAGE : 1 KM
DATE IN : 02/11/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 22/10/2018

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKX2814M

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS		
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR 2X AFFECTED PANEL	240.00	120.00
3 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	110.00
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY 2X AREA PANEL	200.00	100.00
5 II/001	ADJUST R/LAMP, VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	48.00
6 II/002	R/INSTALL REAR WINDSCREEN	240.00	240.00
7 II/003	REPAIR REAR END PANEL, REAR FENDER RH & LH SIDE RENEW REAR BACK DOOR & REAR BUMPER COVER	2340.00	1755.00
8 II/004	S/PAINT REAR FENDER RH & LH SIDE, REAR END PANEL, REAR BACKDOOR, REAR BUMPER COVER & PAN FLOOR	1500.00	1250.00
TOTAL LABOUR CHARGES		4678.00	3623.00

TAN CHONG MOTOR SALES PTE. LTD.
SUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SK22814M

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 RR PANEL-LWR	79120-1VA0A	215.00			X
2 SENSOR-REVERSE	SENSOR			250.00	X
3 BOARD ASSY	84906-1VA0B	504.00			X
4 PLATE-KICKING,T	84990-1VA0B	48.30			X
5 EMBLEM-DOOR	80892-1VH0A	101.30			OK
6 EMBLEM-REAR	90897-CH400	46.90			OK
7 ORNAMENT-REAR	90886-1VA0A	59.70			OK
8 FINISHER	90901-1VA5B	276.40			X
9 LOCK & REMOCON	90500-WL000	557.90			X
10 A FIN BACK DOOR	90810-1VA3A	462.00			OK
11 DOOR BACK	K010H-1VAMA	1670.40			OK
12 WEATHER STRIP	90830-1VA0A	121.30			OK
13 BRACKET-BUMPER RH	85270-CY80A	15.00			X
14 BRACKET-BUMPER LH	85271-CY80A	15.00			X
15 CLIP(10X1.2)	01553-05933	12.00			OK
16 FACE-RR BUMPER	85022-1VA1A	1615.00			OK
17 REAR LICENCE PLATE	RLP			60.00	X
18 BUNDRIES	NPH			50.00	X
19 SEALANT - REAR W/SCREEN GLASS	SEALANT - 2			80.00	OK
20 RUBBER DUM	G2016-89900	60.20			OK
SUB TOTAL		4148.80	0.00	80.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		829.76	0.00	0.00	
GRAND TOTAL		3319.04	0.00	80.00	
OVERALL TOTAL		3399.04			

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SK12814M

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SK22814M

NETT ITEM	4148.80
LESS 20.00%	-829.76
NETT AMOUNT	3319.04

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	80.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	80.00

TOTAL LABOUR CHARGES	3623.00
TOTAL SPARE PARTS CHARGES	3399.04

TOTAL CHARGES	7022.04
ADD 7 % GST	491.54

GRAND TOTAL	7513.58
-------------	---------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI18020028/R1tbe2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 15-05-2019	
			Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 9850Z	Veh. Inspected	SKZ 2814M	
Policy No.		Coverage (\$)	0.00	
Claim No.	XD9850Z/RH/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	05/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN SERENA 2.0G S	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	HFC26272034	Colour	BROWN	
Odometer	66557	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/60 R16	BRIDGESTONE	6 mm	
L/H Front Tyre	195/60 R16	BRIDGESTONE	6 mm	
R/H Rear Tyre	195/60 R16	BRIDGESTONE	6 mm	
L/H Rear Tyre	195/60 R16	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/10/2018	Inspection Date	13/11/2018	
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 2814M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RR PANEL-LWR (N)	TO REPAIR SEE LABOUR	215.00	-
1	BOARD ASSY (N)	NOT NECESSARY	504.00	-
1	PLATE-KICKING, T (N)	NOT NECESSARY	48.30	-
1	EMBLEM-DOOR (N)	NECESSARY	101.30	101.30
1	EMBLEM-REAR (N)	NECESSARY	46.90	46.90
1	ORNAMENT-REAR (N)	NECESSARY	59.70	59.70
1	FINISHER (N)	NOT NECESSARY	276.40	-
1	LOCK & REMOCON (N)	NOT NECESSARY	557.90	-
1	A FIN BACK DOOR (N)	DEFORMED	462.00	462.00
1	DOOR BACK (N)	BUCKLED	1,670.40	1,670.40
1	WEATHER STRIP (N)	NECESSARY	121.30	121.30
1	BRACKET-BUMPER RH (N)	NOT NECESSARY	15.00	-
1	BRACKET-BUMPER LH (N)	NOT NECESSARY	15.00	-
10	CLIP @\$1.20 (N)	NECESSARY	12.00	12.00
1	FACE-RR BUMPER (N)	DEFORMED	1,615.00	1,615.00
1	RUBBER DUM (N)	NECESSARY	60.20	60.20
	LESS 20% DISCOUNT		-1,156.08	-829.76
			4,624.32	3,319.04
<u>SPECIAL NETT ITEMS</u>				
1	SENSOR-REVERSE (SN)	NOT NECESSARY	250.00	-
1	REAR LICENCE PLATE (SN)	NOT NECESSARY	60.00	-
1	SUNDRIES (SN)	NOT NECESSARY	50.00	-
1	SEALANT - REAR W/SCREEN GLASS (SN)	NECESSARY	80.00	80.00
			440.00	80.00
<u>LABOUR</u>				
	PERFORM RUST PROOFING & TREATMENT FOR 2X AFFECTED PANEL		240.00	120.00
	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST.		110.00	110.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RE		200.00	100.00

Report Ref No. CS/EGI18020028/R1tbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	ADJUST R/LAMP, VERTICAL ALIGNMENT TO FACTORY SPECIFICATION.		48.00	48.00
	R/INSTALL REAR WINDSCREEN.		240.00	240.00
	REPAIR REAR END PANEL, REAR FENDER RH & LH SIDE RENEW REAR BACK DOOR & REAR BUMPER COVER. INCLUSIVE OF THE REPAIR OF RR PANEL-LWR.		2,340.00	1,755.00
	S/PAINT REAR FENDER RH & LH SIDE, REAR END PANEL, REAR BACK DOOR, REAR BUMPER COVER & PAN FLOOR.		1,500.00	1,250.00
			4,678.00	3,623.00
GRAND TOTAL			9,742.32	7,022.04
RECOMMENDED COST OF REPAIRS				7,022.04

Report Ref No. CS/EG18020028/R1tbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.