

Hsiao Tong (LKKAuto)

From: Pepper Yeo <wyppco@yahoo.com>
Sent: Wednesday, 22 May 2019 5:10 PM
To: Khanchna (LKK Auto)
Cc: simyaoyang1@gmail.com
Subject: Re: ACCIDENT INVOLVING SJT7082T [AXA] AND SLU1096P ALONG ANG MO KIO AVE 5 TWDS CTE ON 09/09/2018
Attachments: SJT7082T.pdf

Dear Khanchna,

Re our tele-conversation earlier and I confirmed that the said accident happened on 09/09/2018 which is on Sunday night.

Attached is the Addendum Form duly signed by me for your necessary action.

I will mail the original to you.

Thank you for your kind assistance in this issue and appreciate it if you could drop me your acknowledgment via email.

Should you need further clarification, please contact me at 94878828.

Yeo Pei Pei
Policy Holder

On Wednesday, 22 May 2019, 4:34:35 PM SGT, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear **Ms. Yeo Pei Pei**,

OUR REF : CC4/ASM18020027/Khb3

YOUR REF : SJT7082T [Driver: SIM YAO YANG]

ACCIDENT INVOLVING SJT7082T [AXA] AND SLU1096P ALONG ANG MO KIO AVE 5 TWDS CTE ON 09/09/2018

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AXA Insurance Pte Ltd** to deal with the third-party claim against your policy.

We have received a claim from M/s ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of SLU1096P against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle collided into the rear of the Third-Party vehicle SLU1096P and collision ensued. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

Kindly also fill up the GIA addendum form and e-mail us back a copy of the duly filled form if you are unable to submit the form at the same Authorised reporting centre.

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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