

(INSUR)

INS. CASE OWNER:

Winnic

CC

/AXA1801

007h, Uebh

LKK

IDAC

Surveyor:

Marius

DOI:

ASSIGNMENT

5/10/16

Date / Time:

5/10/16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKK 5716T

Claim No.:

88001100179402

Name of Insured:

HOB ERM - EN TOWN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

24/10/16

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

GBF 1968X



INSRS:

WSP:

Tel:

Liability:

RMKS:

11h's
Pro

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

GBF 1968X - X

11h's - X

STAGE

DATE / PIC

Non-Reporting hr (1st): 12.11.16

Non-Reporting hr (2nd): 20.11.16

Non-Reporting hr (Final): 04.12.16

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

01 REAR ENDOR TP

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+350

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF:

AXA/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No.:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 13920

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.:

G3F1968X

Yr Regn:

7.16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

FIAT Doblo

c.c

1598

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

38293

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

2FA26300006-D00006

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/60216

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kumho

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

24/10/18

D.O.I.

5/11/18

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

745. End.

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + PS. \$

) Photos

) Others:

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18020023/Ueb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 05-11-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKK 5726T	Veh. Inspected	GBF 1968X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/10/2018	Inspection Date	05/11/2018	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 1196N

Vehicle Details

Vehicle No.: GBF1968X
Vehicle to be Exported: No
Intended Deregistration Date: 02 Nov 2018
Vehicle Make: FIAT
Vehicle Model: DOBLO CARGO MAXI 1.6 MTJ
AMT GLAZE

Primary Colour: Blue
Manufacturing Year: 2016
Engine No.: 263A50007640451
Chassis No.: ZFA26300006D00006
Maximum Power Output: -
Open Market Value: \$19,233.00
Original Registration Date: 22 Jul 2016
First Registration Date: 22 Jul 2016
Transfer Count: 1
Actual ARF Paid: \$962.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 21 Jul 2026
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
PQP Paid: \$18,056.00
COE Rebate Amount: \$13,935.00
Total Rebate Amount: \$13,935.00

The information contained herein is correct as at 02 Nov 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2018 21:08
Date Of Accident	24/10/2018 18:30 ✓
Exact Location Of Accident	ALONG KENT RIDGE ROAD ✓
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF1968X ✓
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	198703585C
Email Address	ISAACNGCL@GOLDBELLCORP.COM
Mobile Phone No	
Alternative Phone No	OFFICE-64942897

Vehicle Particulars

Manufacturer	FIAT
Model	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL VEHICLE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090757MFCV
Cover Note Number	

Driver

Name of Driver	FOO WEONG TOH
NRIC No	S0893327H
Date Of Birth	06/09/1947
Occupation	OUTDOOR
Date Of Driving Pass	19/08/1969
Driving Experience	49 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98285522
Fax Number	
Contact Number	
Email Address	NOEMAIL

Accident Sketch Plan

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and the Driver.
3. Information provided must be as truthful and accurate as possible. Any attempt to mislead or withholding of material facts may result in an admission of fraud on the part of insurance companies.
4. The issue and acceptance of this form by insurance companies is subject to the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will be made available to the reporting centre and to copies of the report.
5. Any false reporting may be referred to the Police for investigation.
6. By the lodgement of this report to the insurers, you hereby consent under the Personal Data Protection Act (PDPA) to the insurers, my workshop and the General Insurance Association of Singapore (GIA) to collect, use, disclose and/or process my personal data/personal information set out in this form (collectively the "Personal Information") and the vehicle(s) involved in this accident (all insurers who have insured the vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the Department of the Claims and necessary investigations relating to the claims).
- (i) processing, handling and/or dealing with my claims including:
 - (a) investigating the accident and/or my claims;
 - (b) carrying out and/or dealing with my instructions or requests;
 - (c) administering my claims (including the making of correspondence, disclosure of certain personal data about me to bring about packages); and/or
 - (d) complying with applicable law in administering, processing and/or dealing with my claims.
- (ii) all insurer(s) who have insured vehicle(s) involved in this accident are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (iii) my Personal Information may be disclosed by any of the Insurers, my lawyers/law firms, the Monetary Authority of Singapore, for one or more of the above Purposes.

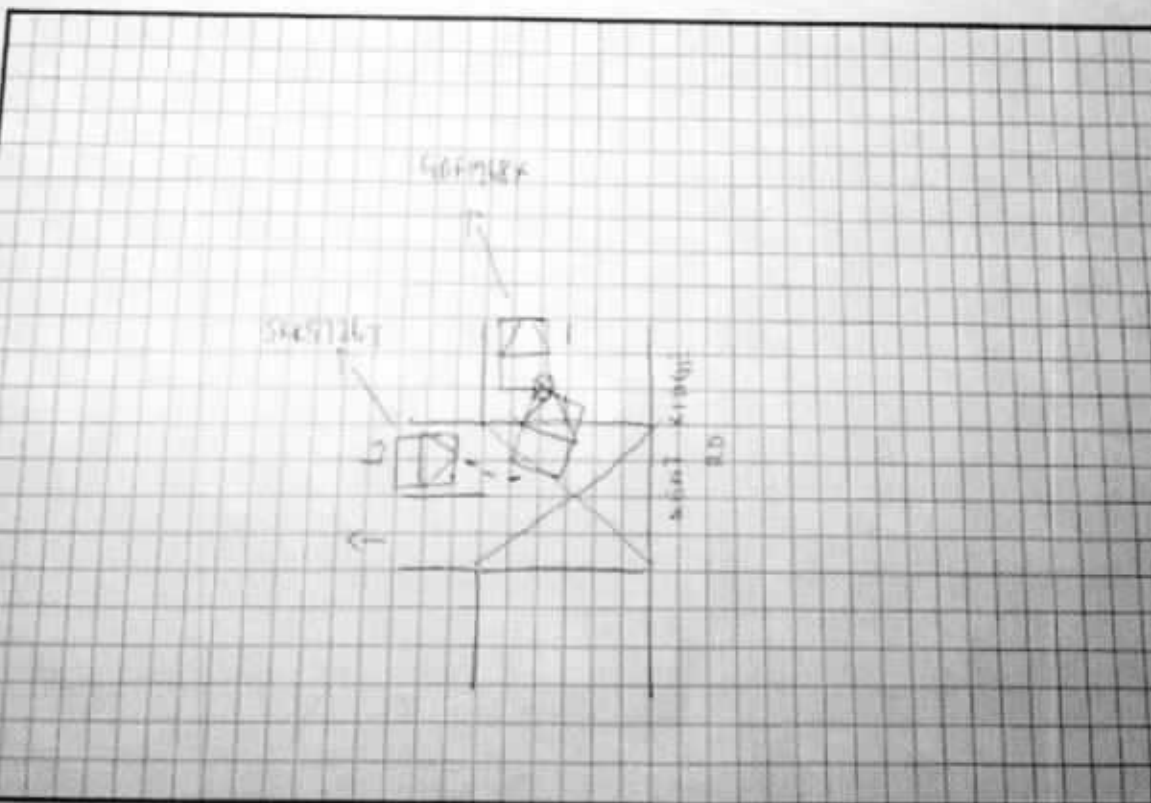
VERIFIED BY AJAX MARS
REPORTING OFFICER
MOHAMMAD SULHANDI BIN
MOHD AFFANDI

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-170479
Date of Request: 02/11/2018

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 02/11/2018
Enquiry By: Susan Low Siew Yian
TP Vehicle No: SKK5726T
Accident Date: 24/10/2018

Enquiry Result

TP Vehicle No	Insurer	Period of Insurance	Insurer Tel. No.
SKK5726T	AXA Insurance Pte Ltd	31/07/2018-30/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

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Advertiser Login

Ways of Selling

Audi S5 Cabriolet



Low Mileage, Low Usage And
Reliable.
Direct Owner - Star68









Browse by Category

Sort by Date Posted

10 vehicles

Fiat Doblo

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Ty
Search Selection	Fiat Doblo		Any	Any	2016	Any	Any	Ar
		Fiat Doblo Cargo Maxi 1.6A	\$49,800	\$6,510 /yr	29-Jun-2016	1,598 cc	-	Va
		Fuel Type: Diesel						
		Why Get A New One When This Vehicle Condition Is Exactly Like New. Well Maintain Exterior And Interior. Fully Service By Agent Since Day 1. Provide Flexible 100% In House And Bank Loan. View To Bell...						
		ABWIN Bus Pte Ltd						
		Posted: 05-Nov-2018 Tags: 2016 Fiat Doblo, 2016 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat						
		Fiat Doblo Cargo Maxi 1.6M	\$47,800	\$6,000 /yr	24-Oct-2016	1,598 cc	36,000 km	Va
		Fuel Type: Diesel						
		Original Factory Fitted GPS System, USB Audio System And Reverse Camera, Front Camera.						
		Posted: 03-Nov-2018 Tags: 2016 Fiat Doblo, 2016 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat						
		Fiat Doblo Cargo Maxi 1.6M	\$44,800	\$6,060 /yr	28-Mar-2016	1,598 cc	80,260 km	Va
		Fuel Type: Diesel						
		1 Owner, Still Under Agent Warranty 3 Year Or 100k Km Whichever Come First, Buy With Peace Of Mind, Low Depreciation, Cheaper Than Re Van, Please Call For Viewing.						
		Posted: 03-Nov-2018 Tags: 2016 Fiat Doblo, 2016 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat						
		Fiat Doblo Cargo Maxi 1.6M	\$47,800	\$6,110 /yr	31-Aug-2016	1,598 cc	32,000 km	Va
		Fuel Type: Diesel						
		Cheapest In The Market. Like Brand New Condition. High Spec Model. 1 Owner Only. Vehicle Still Under 160,000Km/5 Years Agent Warranty E Motorviva. 6 x Free Servicing To Go. Comes With Rear Sofa. Nice...						
		Posted: 29-Oct-2018 Tags: 2016 Fiat Doblo, 2016 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat						
		Debut of the new Fiat Doblo Cargo						
		Making its debut at the Hanover IAA Motor Show, the new Fiat Doblo also debuts the ultra-efficient new 'EcoJet' derivative.						
		Read this article						
		Fiat Doblo Cargo Maxi 1.6A	\$68,888	\$8,660 /yr	17-Oct-2016	1,598 cc	-	Va
		Fuel Type: Diesel						
		5 Years And 160000km Warranty By Motorviva Pte Ltd.						
		Posted: 29-Oct-2018 Tags: 2016 Fiat Doblo, 2016 fiat doblo, Fiat Doblo, fiat doblo, Fiat, Doblo, doblo, Used Fiat						

Compare

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1196N
Vehicle Details	
Vehicle No.:	GBF1968X
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Nov 2018
Vehicle Make:	FIAT
Vehicle Model:	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	263A50007640451
Chassis No.:	ZFA26300006D000006
Maximum Power Output:	-
Open Market Value:	\$19,233.00
Original Registration Date:	22 Jul 2016
First Registration Date:	22 Jul 2016
Transfer Count:	1
Actual ARF Paid:	\$962.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jul 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$18,056.00
COE Rebate Amount:	\$13,920.00
Total Rebate Amount:	\$13,920.00

The information contained herein is correct as at 05 Nov 2018

OK




Service Request Details

Claim

S8M011QJ

Reference

None 

Loss Date

October 24, 2018

Request Date

November 5, 2018

Due Date

November 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

05-11-2018 @ 1039am

Susan. vch in

Marwiz

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration

GBF1968X

Make

TPVD FIAT

Model

DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE

Service Address

...

Primary Contact/Insured

CHOO ROU-EN JOAN (ZHU ROU'EN)

33 KEPPEL BAY VIEW, #33-98, 098419, Singapore

choohulfen@gmail.com, joanchooo@gmail.com

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

12 November, 2018

CHOO ROU-EN JOAN (ZHU ROU'EN)
33 KEPPEL BAY VIEW, #33-98,
Singapore 098419

Dear Sir,

OUR REF : CC4/ASM18020023/Ueb3
YOUR REF : SKK 5726T
ACCIDENT INVOLVING SKK 5726T & GBF 1968X ON 24/10/2018 ALONG/AT
KENT RIDGE ROAD

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ashersng@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 NOV 2018

1st Reminder

CHOO ROU-EN JOAN (ZHU ROU'EN)
33 KEPPEL BAY VIEW
#33-98
SINGAPORE 098419

Dear Madam,

Your Ref: SKK 5726T

Our Ref: CC4/ASM18020023/Ueb3 / S8M011QJ

Accident involving SKK 5726T & GBF 1968X ALONG KENT RIDGE ROAD ON 24/10/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 12.11.2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by noon of 27.11.18**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of GBF 1968X has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27.11.18**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

This is a computer generated letter and no signature is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 4 December 2018 10:20 AM
To: 'choohulfen@gmail.com'; 'joanchoo@gmail.com'
Subject: [2ND REMINDER] Accident involving SKK 5726T & GBF 1968X ALONG KEAT RIDGE ROAD ON 24/10/2018

4 December, 2018

2ND REMINDER

CHOO ROU-EN JOAN (ZHU ROU'EN)
33 KEPPEL BAY VIEW
#33-98
SINGAPORE 098419

Dear Sir,

Your Ref: SKK 5726T
Our Ref: CC4/ASM18020023/Ueb3 / S8M011QJ

Accident Involving SKK 5726T & GBF 1968X ALONG KEAT RIDGE ROAD ON 24/10/2018

We refer to our letters of 12 NOV 18 and 1st reminder letter dated 20 NOV 18 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 05 days, i.e by noon of 09 DEC 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the Traffic Police of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **GBF 1968X** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **09 DEC 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6841 6051 at our operating hours 9:00am to 5:30pm or ashersng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 17 April 2019 5:41 PM
To: JOANRCHOO@GMAIL.COM
Subject: [PRIVATE SETTLEMENT] ACCIDENT INVOLVING SKK 5726T AND GBF 1968X ON 24/10/2018

Dear Ms Joan,

We refer to our tele-conversation.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD:

1. Cost Repair	\$ 1,300.00
2. Loss of Use (5days x \$60)	\$ 300.00
3. LTA Search Fee	\$ 2.00
Total	\$ 1,602.00

4. Professional Fee (w/GST) \$ 374.50

Please issue the following 2 cheques:

- 1) \$ 1,602.00 payable to LIU'S BROTHER AUTO ENGINEERING WORKSHOP
- 2) \$ 374.50 payable to LKK AUTO CONSULTANTS PTE LTD

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

- 1) your cheque payment;
- 2) the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10days.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



PRIVILEGE RESERVE

United Overseas Bank Limited, Singapore

日期 DATE

0 5 0 5 1 9
D D M M Y Y

新交 PAY

Liu's BROTHER AUTO ENGINEERING
WORKSHOP

持票人 OR BEARER

新加坡币 DOLLARS

One thousand six hundred and
two dollars only

S\$1602.00

DR CHOO HOCK HENG &/OR
DR YONG HUI FEN

CHECK NO.

BANK BRANCH NO.

ACCOUNT NO.

請在底線以上簽名或蓋章 PLEASE SIGN ABOVE THIS LINE

⑈5⑈549862⑈7375⑈018⑈1293053060⑈



PRIVILEGE RESERVE

United Overseas Bank Limited, Singapore

日期 DATE

0 5 0 5 1 9
D D M M Y Y

新交 PAY

LKK Auto Consultants Pte Ltd

持票人 OR BEARER

新加坡币 DOLLARS

Three hundred seventy four
dollars and fifty cents only

S\$374.50

DR CHOO HOCK HENG &/OR
DR YONG HUI FEN

CHECK NO.

BANK BRANCH NO.

ACCOUNT NO.

請在底線以上簽名或蓋章 PLEASE SIGN ABOVE THIS LINE

⑈8⑈549863⑈7375⑈018⑈1293053060⑈

Signature & Company Stamp

Received By: LKK Auto Consultants P/L

Date:

Our Ref: GBF1968X181024

Date: 17/11/2018

Your Ref:

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG KENT RIDGE ROAD
INVOLVING GBF1968X AND SKK5726T ON 24/10/2018**

We/I, **Messers Goldbell Leasing Pte Ltd** (Nric / ROC No: **199001196N**, the registered owners of m/vehicle – **GBF1968X** at all material times of the above accident. Our/my vehicle was surveyed by “**AXA**” authorized appraiser and we/I based our/my claims on his recommendation for **S\$1,300-00** being the repair for **03** Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **SKK5726T** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBF1968X**.

We/I whereby you are the insurers of m/vehicle **SKK5726T** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBF1968X** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	1,300-00
(b) LOU for pre-repair notice 02 days @ S\$60-00		120-00
(c) LOU Fee for 03 days @S\$60-00		180-00
(d) GIA / LTA search fee		2-00

Total Amount	S\$	1,602-00
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We/I enclose herewith copies of the supporting documents for vehicle no. **GBF1968X** as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



The owner of m/vehicle **GBF1968X**
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793 / Tel: 6741-1730 / 739 / Fax: 6744-5746. Email: liushro@gmail.com

Invoice/Ref No: GBF1968X181024

Final Bill**Customer**

Name: AXA Insurance Singapore Pte Ltd

Date: 17-11-18

Address Motor Claims Department

Vehicle No: GBF1968X

8 Shenton Way #27-01

Model/Make: Fiat Doblo Cargo

AXA Tower

Singapore 068811

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Rh Bumper	\$ 745.00	\$ -
2	Bumper Clips 1 set	\$ 65.00	\$ -
3	Bumper Reinforcement	\$ 752.00	\$ -
4	Bumper Reflector Lh	\$ 98.00	\$ -
5	Bumper Reflector	\$ 117.60	\$ -
6	Bumper Reverse Sensor	\$ 220.00	\$ -
7	Tailgate	\$ 1,895.90	\$ -
8	Tailgate Hinge 02 pcs (@ \$366.30)	\$ 332.60	\$ -
9	Tailgate "Professional" Emblem	\$ 163.50	\$ -
10	Tailgate "Multijet" Emblem	\$ 119.60	\$ -
11	Tailgate "90" Sticker	\$ 97.50	\$ -
12	Tailgate "6 PAX" Sticker	\$ 12.00	\$ -
13	Tailgate Weatherstrip	\$ 297.00	\$ -
14	Tailgate "Fiat" Emblem	\$ 87.80	\$ -
15	Tailgate Glass Sealant	\$ 80.00	\$ -
16	Tail Lamp	\$ 462.70	\$ -
	Remove & reinstall Rear Rh Windscreen Glass to facilitate repairs	\$ 120.00	\$ -
	Remove and refix rear Rh tailgate components & wiper mechanism	\$ 80.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 600.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 700.00	\$ -
	To check all wiring & electrical component for proper function	\$ 50.00	\$ -
	Remove and refix rear reverse sensor	\$ 80.00	\$ -
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 80.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 7,256.20

Total amount in Lump Sum Basis for repaired vehicle

\$ 1,300.00

SDLS: One Thousand Three Hundred Only



M/s Liu's Brother Auto Engrg Wks



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No. M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-170479
Date of Request: 02/11/2018

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 02/11/2018
Enquiry By: Susan Low Siew Yian
TP Vehicle No: SKK5726T
Accident Date: 24/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKK5726T	AXA Insurance Pte Ltd	31/07/2018-30/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

PRIVATE SETTLEMENT

"We/I, LIU'S BROTHER AUTO ENGINEERING WORKSHOP (53291793J), workshop of motor vehicle GBF 1968X hereby agree to accept the sum of (S\$1,602.00) as payment from the owner/driver of the motor vehicle SKK 5726T, CHOO ROU-EN JOAN (NRIC: S8815784B) for the repair to the damages and loss of use to the owner of the motor vehicle GBF 1968X as a result of the accident involving motor vehicle SKK 5726T and GBF 1968X on 24/10/2018 along KENT RIDGE ROAD JUNCTION.

We/I, LIU'S BROTHER AUTO ENGINEERING WORKSHOP (53291793J), workshop of motor vehicle GBF 1968X hereby agree that there will be no any further claim(s), including any personal injury claims to the driver of motor vehicle SKK 5726T at the time of the incident against the owner and insurer of the motor vehicle SKK 5726T for the above mentioned accident upon accepting the amount of S\$1,602.00.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 05 (month) 20 19 (year)



Signed & chop by workshop of GBF 1968X



Signed by registered owner/driver of vehicle SKK5726T
CHOO ROU-EN JOAN
(NRIC: S8815784B)

**UOB**

PRIVILEGE RESERVE

United Overseas Bank Limited, Singapore

日期 DATE

0	5	0	5	1	9
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祈文 PAY

LIU'S BROTHER AUTO ENGINEERING
WORKSHOP

持票人 OR BEARER

新加坡币 DOLLARS

One thousand six hundred andS\$1602.00two dollars onlyDR CHOO HOCK HENG &/OR
DR YONG HUI FENYH Fan

CHECK NO.

BRN - BRANCH NO.

ACCOUNT NO.

請在橫線上簽名 PLEASE SIGN ABOVE THIS LINE

⑈5⑈549862⑈7375⑈018⑈1293053060⑈

Signature & Company Stamp
Received By:
Date: