

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 4 December 2018 10:20 AM
To: 'choohulfen@gmail.com'; 'joanchoo@gmail.com'
Subject: [2ND REMINDER] Accident involving SKK 5726T & GBF 1968X ALONG KEAT RIDGE ROAD ON 24/10/2018

4 December, 2018

2ND REMINDER

CHOO ROU-EN JOAN (ZHU ROU'EN)
33 KEPPEL BAY VIEW
#33-98
SINGAPORE 098419

Dear Sir,

Your Ref: SKK 5726T
Our Ref: CC4/ASM18020023/Ueb3 / S8M011QJ

Accident involving SKK 5726T & GBF 1968X ALONG KEAT RIDGE ROAD ON 24/10/2018

We refer to our letters of 12 NOV 18 and 1st reminder letter dated 20 NOV 18 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 05 days, i.e by noon of 09 DEC 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the Traffic Police of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **GBF 1968X** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **09 DEC 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6841 6051 at our operating hours 9:00am to 5:30pm or ashersng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)