

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 21 February 2019 9:56 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** 'Ong Chin Kiat'; Admin A  
**Subject:** RE: <Seek Mandate>Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SJA9164C.pdf

Dear Sirs/Mdm,

We refer to our mandate dated 06/01/2019.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Sunday, 6 January 2019 1:44 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; 'Ong Chin Kiat' <chinkiat.ong@sg.cntaiping.com>  
**Subject:** <Seek Mandate>Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018

Your ref : **TBA**

Our ref : CC6/CTI18020018/Kpb3n2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING GX 8360Z(OI) & SJA 9164C(TP) ON 30/10/2018**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**BH AUTO SERVICES PTE LTD**" at **\$4,068.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,164.07	\$ 3,317.00
2. Loss of Rental (9days x \$180.00)(w/GST)	\$ 1,733.40	\$ 749.00(7days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$10,899.47	<b><u>\$ 4,068.00</u></b>

\*\*05days recommendation for repair + 1PRS + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 26 December 2018 9:41 AM

**To:** 'Ong Chin Kiat' <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018

**Your Ref:** TBA

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>

**Sent:** Wednesday, 21 November 2018 10:52 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018

**Without Prejudice**

Dear Shu Pei,

Attached our insured's GIA report as per your request.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Tuesday, 20 November, 2018 7:11 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 5 November 2018 6:58 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** elaine.cheong@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GX8360Z (OI : CTI - TBA) AND SJA9164C (TP : LKK REF - CC6/CTI18020018/Kpb3) on 30.10.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJA 9164C at M/s BH Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

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**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Saturday, 2 March 2019 5:19 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Our Ref: **SNM18D05167/C02/0** Your Ref: **CC6/CTI18020018/Kpb3** - Date of Accident: 30.10.2018

Dear Hsiao Tong,

We refer to your email dated 21.02.2019.

Please proceed to settle third party as per your advice.

Thank you.

Regards,

**Ong Chin Kiat**  
Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7174 / 6224 7478  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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# BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 200917512K

GST REG NO. 200917512K

HT

**PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING**

Your Reference: GX8360Z

Our Reference: SJA9164C

Date: 20/12/2018

M/s China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

BY POST & EMAIL

Attention: Claims Department

**CLAIMANT: TAN JUI HWA**

**PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 30/10/2018 ALONG PIE EXIT PAYA LEBAR RD INVOLVING VEHICLE NO SJA9164C & GX8360Z**

We act for TAN JUI HWA who was the owner of motor vehicle no. SJA9164C

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 30/10/2018 involving our client's vehicle registration number SJA9164C and vehicle registration number GX8360Z, driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1	Cost of Repair (Included 7% GST)	\$ 3317.00
2	Loss of Rental (\$ 180.00 x 9days) (Included 7% GST)	\$ 1733.40
3	LTA Search Fee	\$ 2.00
	<b>Total :</b>	<b>\$ 5052.40</b>

We enclose a copy of each of the following documents for your consideration:-

- GIA/ Police report lodged by driver of ;
- Final Repair Bill
- Rental Invoice / Loss Of Use
- LTA Search Fee Invoice
- Letter Of Authorization

Kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Yun Shi  
(O): 6559 8944 (F): 6269 2404  
Email: yunshi.chan@bhauto.com.sg





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18020018/Kpb3

27 DEC 2018

**JEREMY RENOVATION**  
171 STIRLING ROAD  
#01-1109 STIRLING VIEW  
SINGAPORE 140171

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 8360Z AND SJA 9164C ON 30/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJA 9164C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**AUTHORISATION**

Name of owner of m/vehicle: TAN JUI HWA

Address: BLK 139B LORONG 1A TOA PAYOH #08-58 SINGAPORE 312139.

NRIC No: S6811046G

RE: ACCIDENT ON: 30/10/2018

ALONG: PIE EXIT PAYA LEBAR RD

INVOLVING: SJA9164C & GX8360Z

In consideration of **BH AUTO SERVICES PTE LTD** ("the Workshop") repairing my/our vehicle no. **SJA9164C** at my/our request, I/We the abovenamed owner of motor vehicle no. **SJA9164C** hereby authorise the Workshop to demand claim, negotiate, settle my/our claim for cost of repairs loss of use and all other expenses and damages arising out of the above accident.

I/We further authorise the Workshop to appoint solicitors to demand, claim, negotiate, settle and/or commence legal proceedings in my/our name for the above purpose and at the sole discretion of the Workshop. All sums recovered therefrom shall belong to the Workshop absolutely and I/We further authorise the Workshop to give absolute discharge on my/our behalf and to sign all discharge vouchers and other documents in relation to the same on my/our behalf. I/We further agree to fully co-operate with the solicitors appointed by the Workshop on my/our behalf and attend all Court hearings that are necessary to prosecute the claims maintained by the Workshop.

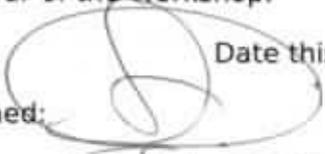
I/We agree that in the event that the claim is rejected for whatsoever reason or the Workshop decides not to proceed with legal proceedings or for whatsoever reason the Workshop is unable to recover all of the repair costs or are only able to recover a portion of the same I/we hereby undertake to pay them the full repair costs and or any portion thereof that cannot be recovered and all expenses including legal costs that they may have incurred in pursuing the claim within 7 days from the date of the written notice for payment by them to my/our last known address.

I/We hereby declare that I/we will always remain and be liable to the Workshop for the cost of repair to my/our motor vehicle and expenses incurred on my/our behalf. In the event that Workshop has to issue any notice or commence legal proceedings against me/us to enforce this undertaking against me/us, I/we shall be liable for the Workshop's expenses and legal cost (including solicitor and client cost) on an indemnity basis.

I/We further authorise the Workshop to give to the other party/parties absolute discharge in respect of any liability and any sum, whether agreed or not made the Workshop or to the law firm appointed by the Workshop towards full settlement of my/our claim it shall be regarded as full and final discharge of the claim.

I/We further authorise the Workshop to settle the above mentioned claim in a manner that they deem fit and the Workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the Workshop.

Signed:



Date this: 31 (day) of 10 (month) 2018 (year)

Owner of m/vehicle : SJA9164C  
HP: 93692064

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMV201748341801      Claim No : SM1805167/C32/0

Claimant : TAN JUI HWA

Amount : **S\$4,068.00**  
SINGAPORE DOLLARS FOUR THOUSAND SIXTY EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJA9164C  
Insured Vehicle No. : GXP160Z

Date of Loss : 30/10/2018  
Place of Accident : PIE EXIT PAYA LERAN ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JEREMY RENOVATION  
Driver Name : ONG HOCS LYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Recess	S\$	3,317.00
(3) Loss of Use/Rental/Recessing	S\$	749.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
<b>TOTAL</b>	<b>S\$</b>	<b>4,068.00</b>



Claimant Name : Tan Jui Hwa

NRIC No : S68110966

Signature :

Date : 04/04/2019

**This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.**

## BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE  
SECTOR C #01-115 SINGAPORE 575636

Tel: 6743 3494

Fax: 6269 2404

CO. REG. NO. 201006106C

GST REG NO. 201006106C

### TAX INVOICE

## Final Repair Bill

Our Ref: SJA9164C

Date: 30/10/2018

M/s China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

BY POST & EMAIL

Vehicle No : SJA9164C  
Make/ Model : TOYOTA COROLLA  
Year of Manufacture : 2007  
Chassis No. : NZE1416050484  
Colour : BEIGE  
D.O.A : 30/10/2018

QTY	ITEM/PARTICULARS	AMOUNT (S\$)
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1. Repair Cost for Motor Vehicle No. SJA9164C  
Type of repair: LUMP SUM :S\$ 3100.00

GST @ 7% : S\$ 217.00

**GRAND TOTAL:S\$ 3317.00**

**Total : Singapore Dollars Three Thousand Three Hundred and Seventeen Dollars Only.**

  
Company's Stamp & Signature



明輝汽車服務私人有限公司  
BH AUTO SERVICES PTE LTD

NO. 215, KRANJI ROAD, SINGAPORE 730485 TEL: (65) 6593 8944  
FAX: (65) 6515 3144 CO. REG. NO.: D09917512K GST REG. NO.: 200917512K

Reference No.: CS 04024

Invoice No.: \_\_\_\_\_

Customer Name: Tan Jui Hwa

Date/ Time: \_\_\_\_\_

Address: Blk 159B Lorong 1A Toa Payoh Hdb-58 Singapore 31259. Mobile Number: 9369 2064

Car Make & Model: Toyota AXIO

Car Plate No: SJA 9164C

SN	Services Provided	Brand	Qty	Unit Price	Amount
1	Towing Service				S\$
2	Battery				S\$
3	Tyres				S\$
4	Others: <u>Rental</u>	<u>SGU 198U</u>	<u>9</u>	<u># 180.00</u>	S\$ <u>1620.00</u>
Total Amount (inclusive of GST):					S\$ <u>1733.40</u>

Special Remarks

From 31/10/18 to 08/11/18

Service Done by:

Acknowledged by:

Received by:

  
Sales Person Name & Signature

Customer Name & Signature

Finance Department



# BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

## VEHICLE RENTAL AGREEMENT

Owner: BH AUTO SERVICES PTE LTD ("the owner") Date: 31/10/2018  
 Hirer: Tan dai hwa Tel / HP: 93692064  
 NRIC / Co. Reg No: S68110466 FAX: -  
 Address: Blk BFB Toa Payoh Lor 1A (312139)

Owner and Hirer have agreed to this Vehicle Rental Agreement for the motor vehicle described below and upon the Terms and Conditions contained on both sides of this document. Hirer acknowledges having read and understood all the Terms and Conditions and signifies acceptance upon signing.

Owner Vehicle No.	<u>SJA 9164C - Toyota Axio</u>	
Vehicle Reg. No.	<u>SGU 1984</u>	Rental:
Odometer:		
Date & Time Out:	<u>31/10/18 @ 1200 HRS</u>	Hirer's Signature: 
Date & Time In:	<u>8/11/18 @ 1200H</u>	Hirer's Signature: 

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2,000.00 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first S\$ 2,000.00 excess for collision or damage to first party (owner) and shall pay additional plus loss of earnings while damaged vehicle is under repair.

### **BH AUTO SERVICES PTE LTD**



Authorised Signature



Hirer's Signature

31/10/18 @ 1200 HRS.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-168808

Date of Request: 31/10/2018

Your Ref No:

Online Purchase

 BH Auto Services Pte Ltd  
 Blk 1 Sin Ming Industrial Estate Sector C  
 #01/111/113/115/117  
 Singapore 575636

Dear Sir/Madam,

Enquiry Date 31/10/2018

Enquiry By Zhou Yaping

P Vehicle No. GX8360Z

Accident Date 30/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX8360Z	China Taiping Insurance (Singapore) Pte. Ltd.	02/10/2018-01/10/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

 Our Ref No: GR-18-168808  
 Date of Request: 31/10/2018

Your Ref No: Online Purchase

 BH Auto Services Pte Ltd  
 Blk 1 Sin Ming Industrial Estate Sector C  
 #01/111/113/115/117  
 Singapore 575636

Dear Sir/Madam,

 Enquiry Date: 31/10/2018  
 Enquiry By: Zhou Yaping  
 TP Vehicle No: GX8360Z  
 Accident Date: 30/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque