Vic (LKKAuto)

From: ONG LI LI < llong@lonpac.com>
Sent: Monday, 8 April, 2019 4:41 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: <SEEK MANDATE> TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our

Ref: 18/18/18/VP05/021094 LKK REF CC4/LPC18020017/T1hb3 [External General]

Sensitivity: Confidential

Lonpac External - General

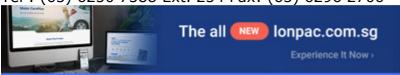
Dear Vic

Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 4 April, 2019 2:11 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref:

18/18/18/VP05/021094 LKK REF CC4/LPC18020017/T1hb3

Sensitivity: Confidential

Your Ref: 18/18/18/VP05/021094 Our Ref: CC4/LPC18020017/T1hb3

Dear Lili,

ACCIDENT INVOLVING VEHICLES SFY 5005B (OI) AND SCN 666U (TP) ON 01/11/2018

We refer to the above matter.

We refer to the assignment dated 5th November 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "WEARNES AUTOMOTIVE PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,660.76	\$ 5,896.63
Loss of Rental w/gst (\$130 x 4 days)	\$ 556.40	\$ 556.40
TOTAL	\$ 13,217.16	\$ 6,453.03

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
TOTAL	4 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: ONG LI LI [mailto:llong@lonpac.com] Sent: Friday, 16 November, 2018 4:02 PM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 15 November, 2018 5:47 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SCN 666U at M/s Wearnes Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 9 November 2018 4:32 PM

To: Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 9 November, 2018 3:30 PM

To: ONG LI LI

Cc: MT Claim SG; Admin A; Vic (LKKAuto)

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 5 November 2018 11:09 AM

To: 'ONG LI LI' < ! assignments @lkkauto.com **Cc:** 'MT Claim SG' < mt claim@lonpac.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 5 November, 2018 9:33 AM

To: Paul Ong Qing Yong <<u>paul.ong@wearnes.com</u>>; <u>assignments@lkkauto.com</u>; Catherine Chong (LKK Auto) <<u>admin-</u>

d@lkkauto.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B Our Ref: 18/18/18/VP05/021094

Sensitivity: Confidential

Without Prejudice

Dear Paul

Pleas liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

fya

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]

Sent: Monday, 5 November, 2018 9:04 AM

To: MT_Claim_SG

Subject: TP Claim - Our Client SCN666U; TP Vehicle SFY5005B

Sensitivity: Confidential

Attached for TP Claim,

Please advise if can settle direct.

Best Regards,

Paul Ong

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

M (65) 8126 1237
D (65) 6378 9336

www.wearnesauto.com
paul.ong@wearnes.com

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