

ASS. REC. BY:

REF:

CS/FCL18020010/Asbn2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): (WS Luene Jaw) of FCL Date/Time: 02.11.2018 5:55pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJS 7823C Insured: SHB 2295Y

at Workshop m/s Modern Automotive Tel: 6748 4422.

of Blk 3023A Ubi Road 1 #D1-61

Policy No: Claim No: D18007893MFSH

Sum Insured: Excess:

Make of Veh: D.O.A. 51-102018  
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS' H.O.D. Endorsement:

Date/Time: 05.11.2018 04:56am Person Contacted: Grace Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SJS 7823C - X
	SHB 2295Y - X
15/11/18	@ 16:04 p.m. revert pending estimate to Luene via email.

Adrian

**ASSIGNMENT**

Front: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SJS7823C Yr Regn: 2009 Sept.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Primo Mover /

Truck / Trailer or

Make: Volkswagen ~~Polo~~ Golf c.c 1390

Colour: Grey. A/C: Insured / Std / NI / NA

Sp. Reading: 148817 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WVWZ221K29W581601

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17.

R: 225/45R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falken.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 14/11/18

Survey held at Modern

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP 1st Cop.
	MV: \$19,000.00
	LTA: \$13,727.00
	NEH - \$5,213.00
	MV: 19K
	PV: 13.81K
	Nett: 3,300/-
03/12/18	Combined L/S \$3,000/- @ 4 days with Adrian. (\$4,507.04 Red - 60%)

RECEIVED 03 DEC 2018

Resurvey No - 1

Date/Time, File Pass to? 03/12/18 1) Typist	Date/Time, File Return to? 2) _____ 3) _____ 4) _____ 5) _____	Part Prices Check: IN _____ OUT _____	Survey Fee: Basic & Add. _____ S + RS, SI _____ Photos _____ Others _____ TOTAL _____	Date: 150 50 + 50 29 299
Prel. Report:				
Final Report:				

**MOTOR SURVEY ASSIGNMENT**

<b>Date</b>	02-11-2018	<b>Our Ref No.</b> D18007893MFSH
<b>Accident Date</b>	31-10-2018	<b>Claim Type.</b> Third Party
<b>Insured Vehicle</b>	SHB2295Y	<b>Third Party Vehicle.</b> SJS7823C
<b>Survey Location</b>	BLK 3023A UBI ROAD 1 #01- 61	
<b>Contact Person.</b>	GRACE CHIN	
<b>Contact No.</b>	67484422/ 0	<b>Fax No.</b> 67476720
<b>Survey Type</b>	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
<b>Appointed Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	
<b>Contact Person</b>	NA	<b>Fax No.</b> 68416315
<b>Contact Number.</b>	NA	

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

<b>Cc : Workshop</b>	MODERN AUTOMOTIVE PTE LTD	<b>Attention.</b> NIL
<b>Cc : TP Solicitor</b>	NA	<b>TP Solicitor Fax No.</b> NA
<b>Officer Incharge</b>	LURENE	

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
 This is a computer generated letter, no signature required.

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 15 November 2018 4:04 PM  
**To:** 'Lurene Jaw'; 'CWS Motor Claims'  
**Cc:** SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: SURVEY ASSESSMENT - D18007893MFSH/1

Dear Lurene,

Please be informed that we have inspected the vehicle SJS 7823C on 14/11/2018.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [mailto:[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)]  
**Sent:** Monday, 5 November 2018 11:10 AM  
**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Lurene Jaw' <[LureneJaw@msfirstcapital.com.sg](mailto:LureneJaw@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D18007893MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [mailto:[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)]  
**Sent:** Friday, 2 November, 2018 5:55 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Lurene Jaw <[LureneJaw@msfirstcapital.com.sg](mailto:LureneJaw@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D18007893MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

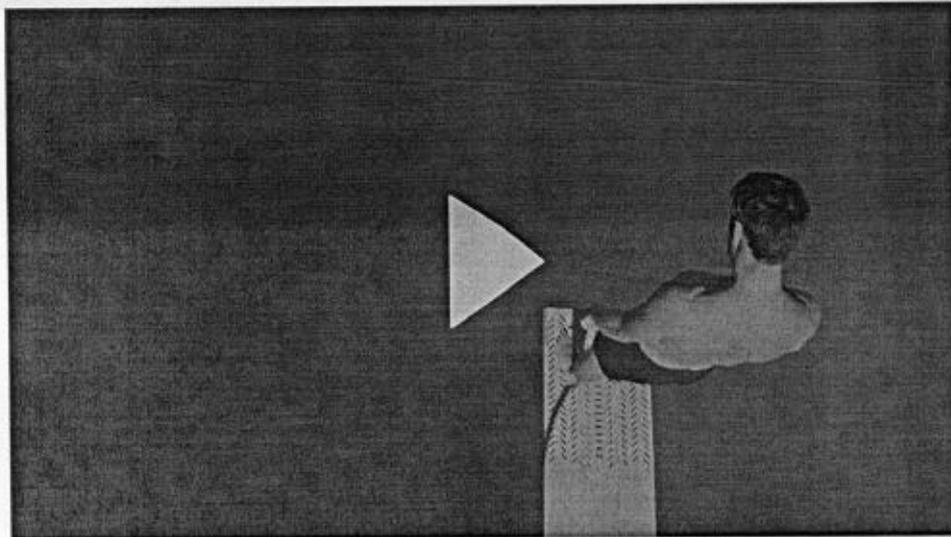
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



Posted: 10-Nov-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.4A TSI | \$18,000 | \$9,100 /yr | 25-Aug-2009 | 1,390 cc | 125,000 km | Hatchback | Available

Not Dealer. Dealers And Low Ballers Will Not Be Entertained. Selling Away Beloved Car Due To An Upgrade. Fitted W Aftermarket Exhaust, Adjustable B12 Dampers And Andriod Entertainment System.

DIRECT OWNER



Posted: 09-Oct-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.4A TSI | \$19,000 | \$9,990 /yr | 15-Sep-2009 | 1,390 cc | - | Hatchback | Available

Newly Done Up Engine Mounting, Water Leak. Elegant White Unit, Well Maintained And Taken Care By Owner. Suitable For Family User Or Daily Usage. Spacious Interior And Car Boot. Well Maintained Interio...

Car Empire Automobiles Pte Ltd



Posted: 03-Nov-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf Sport 1.4A TSI | \$19,900 | \$8,540 /yr | 25-Sep-2009 | 1,390 cc | 160,000 km | Hatchback | Available

Sports Model In Chili Red! Original Condition! High OMV! Superbly Maintained Car! Used But Definitely Not Abused! Excellent Condition Both Inside Out! Solid Under-Carriage! No Funny Sounds Whatsoever...



Posted: 10-Nov-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



### Need to sell your car fast?

With Singapore's most efficient bidding system of over 500 dealers, the highest bid price will be ready for you in just 1 working hour. Receive cash on the spot once you accept the offer.

Find out more!



Volkswagen Golf Sport 1.4A TSI | \$18,500 | \$8,480 /yr | 06-Oct-2009 | 1,390 cc | 119,000 km | Hatchback | Available

Drive Till The End With A Peace Of Mind. No Repairs Required. Superb Exterior And Interior Condition. Trade In And Flexible Loan Packages Available. Call Now For Viewing.



Posted: 07-Nov-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.4A TSI | \$20,555 | \$9,750 /yr | 17-Nov-2009 | 1,390 cc | 130,000 km | Hatchback | Available

No Wasted Trip! Enjoy 2.28% Loan Interest! Gearbox And Aircon Still Under Warranty! Best Deal With The Finance With Guaranteed 100% Loan Approval. \$0 Down Payment. Free 1 Year Warranty, Free Servicing...

Cars Inn Credit Pte Ltd



Posted: 27-Oct-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.4A TSI | \$23,800 | \$12,700 /yr | 20-Nov-2009 | 1,390 cc | 91,380 km | Hatchback | Available

Best Selling Family German Hatchback That Suits City Driving. No Repairs Needed. Beautifully Maintained Interior And Exterior. Consignment Unit. Call For Appointment To View.

CONSIGNMENT



Posted: 18-Oct-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf GTI 3DR | \$27,800 | \$12,160 /yr | 30-Nov-2009 | 1,984 cc | 126,000 km | Sports | Available

Up To 90% Loan Available Or 30% Down Payment \$6k. Monthly \$1722 x 12 Months. Fully Stock Condition. No Dekit. No Mod Been Done! Trade In Welcome! Call Us To Make An Appointment For A Door Step Viewing...

PREMIUM AD



Posted: 12-Nov-2018

Tags: 2009 Volkswagen Golf, 2009 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen

In-Carz Credit Pte Ltd

SHORTLISTED HISTORY

Compare

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	3135L
Vehicle Details	
Vehicle No.:	SJS7823C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	14 Nov 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	NEW GOLF 1.4 TSI AT 5K14Q5
Primary Colour:	Blue
Manufacturing Year:	2009
Engine No.:	CAV021519
Chassis No.:	WVWZZZ1KZ9W581601
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$25,508.00
Original Registration Date:	03 Sep 2009
First Registration Date:	03 Sep 2009
Transfer Count:	2
Actual ARF Paid:	\$25,508.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Sep 2019
PARF Rebate Amount:	\$12,754.00
Intended COE Rebate Details	
COE Expiry Date:	02 Sep 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$12,899.00
COE Rebate Amount:	\$1,033.00
<b>Total Rebate Amount:</b>	<b>\$13,787.00</b>

The information contained herein is correct as at 14 Nov 2018

OK

MODERN AUTOMOTIVE PTE LTD  
 BLK 3023A UBI ROAD 1 # 01-61  
 SINGAPORE 408717

Tel : 6748 4422 / 6745 4422 Fax : 6747-6720 REG NO 200501102H

MS First Capital Insurance Ltd  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877  
 Tel : 6507 - 3848  
 Fax : 6507 - 3849

*Shirley*

QUOTATION  
 DATE : 22.11.2018  
 VEH NO : SJS7823C  
 MODEL : Volkswagen Golf  
 D O A : 31.10.2018  
 YR REF : SHE2295Y

Attn : Motor Claim Dept (Pls arrange survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SJS7823C (VOLKSWAGEN GOLF)

Item	Description	Qty	Amt
<u>LIST ITEMS</u>			
1	Front Bumper <i>Torn</i>	1	1,155.90 ✓
2	Front Bumper Clips <i>new</i>	1 set	30.00 ✓
3	Front Bumper Side Holder - RH <i>new</i>	1	32.60 ✓
4	Head Lamp - RH <i>cracked</i>	1	807.50 ✓
5	Front Fender - RH <i>Dented</i>	1	662.30 ✓
6	Front Fender Inner Shield - RH <i>new</i>	1	145.00 ✓
7	Front Fender Inner Shield Clips - RH <i>new</i>	1	30.00 ✓
8	Front Lower Arm - RH	1	357.30 ✓
9	Front Knuckle Arm - RH	1	631.60 ✓
10	Front Shock Absorber - RH	1	308.40 ✓
11	Front Wheel Hub c/w Bearing - RH <i>new</i>	1	425.00 ✓
			\$ 4,585.60
	Less 10%		\$ (458.56)
			<u>\$ 4,127.04</u>
<u>S/NET ITEMS</u>			
1	Front Wheel Rim - RH <i>wt</i>	1	<del>950.00</del> 500
2	Front Tyre - RH <i>new</i>	1	280.00 ✓
			1,230.00
	<b>Total Parts</b>		<u>\$ 5,357.04</u>

LABOUR CHARGE

1	To knocking & pull out RH side portion & renew damage parts	\$	<del>700.00</del> 500
2	To putty & spray up paint works	\$	<del>600.00</del> 600

RE: ESTIMATE FOR ACCIDENT REPAIR SJS7823C (VOLKSWAGEN GOLF)

3	To check wiring		\$	<del>50.00</del> 30
4	To remove front bumper sensor		\$	<del>100.00</del> 50
5	To remove front undercarriage	1260	\$	350.00 T
6	To perform wheel alignment		\$	<del>150.00</del> 80
			\$	<u>2,150.00</u>
GRAND TOTAL			\$	<u>7,507.04</u>

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total: 4206.47

L/S: 3350

04 pyp

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18020012/Asbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 05-12-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 2295Y	Veh. Inspected	SJS 7823C
Policy No.		Coverage (\$)	0.00
Claim No.	D18007893MFSH	Excess (\$)	0.00
Assign From	LURENE	Assign Date	02/11/2018
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN GOLF	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	WWWZZZ1KZ9W581601	Colour	GREY
Odometer	148817	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/45 R17	FALKEN	6 mm
L/H Front Tyre	225/45 R17	FALKEN	6 mm
R/H Rear Tyre	225/45 R17	FALKEN	6 mm
L/H Rear Tyre	225/45 R17	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	31/10/2018	Inspection Date	14/11/2018
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJS 7823C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	TORN	1,155.90	1,155.90
1	SET FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
1	FRONT BUMPER SIDE HOLDER-RH	NECESSARY	32.60	32.60
1	HEAD LAMP-RH	CRACKED	807.50	807.50
1	FRONT FENDER-RH	DENTED	662.30	662.30
1	FRONT FENDER INNER SHIELD-RH	NOT NECESSARY	145.00	-
1	FRONT FENDER INNER SHIELD CLIPS-RH	NECESSARY	30.00	30.00
1	FROTN LOWER ARM-RH	NOT NECESSARY	357.30	-
1	FRONT KNUCKLE ARM-RH	NOT NECESSARY	631.60	-
1	FRONT SHOCK ABSORBER-RH	NOT NECESSARY	308.40	-
1	FRONT WHEEL HUB C/W BEARING-RH	NOT NECESSARY	425.00	-
	LESS 10% DISCOUNT		-458.56	-271.83
			<b>4,127.04</b>	<b>2,446.47</b>
<b>SPECIAL NETT ITEMS</b>				
1	FRONT WHEEL RIM-RH (SN)	CUT	950.00	500.00
1	FRONT TYRE-RH (SN)	NOT NECESSARY	280.00	-
			<b>1,230.00</b>	<b>500.00</b>
<b>LABOUR</b>				
	TO KNOCKING & PULL OUT RH SIDE PORTION & RENEW DAMAGE PARTS.		700.00	500.00
	TO PUTTY & SPRAY UP PAINT WORKS.		800.00	600.00
	TO CHECK WIRING.		50.00	30.00
	TO REMOVE FRONT BUMPER SENSOR.		100.00	50.00
	TO REMOVE FRONT UNDERCARRIAGE.	NOT NECESSARY	350.00	-
	TO PERFORM WHEEL ALIGNMENT.		150.00	80.00
			<b>2,150.00</b>	<b>1,260.00</b>
<b>GRAND TOTAL</b>			<b>7,507.04</b>	<b>4,206.47</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,350.00</b>



Report Ref No. CS/FCI18020012/Asbn2

**MARKET VALUE: \$19,000.00 (EST)-LTA REIMBURSEMENT VALUE: \$13,787.00=NETT VALUE: \$5,213.00**

A handwritten signature in black ink, appearing to read 'A.L.P.' or similar, written in a cursive style.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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