

Veron Chen (LKKAUTO)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 9 November 2018 8:43 AM
To: Admin-D (LKKAUTO); CS A Team; Admin A; 'Joanne Yong Lai fong'; 'CWS Motor Claims'
Cc: Chee, Steven (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

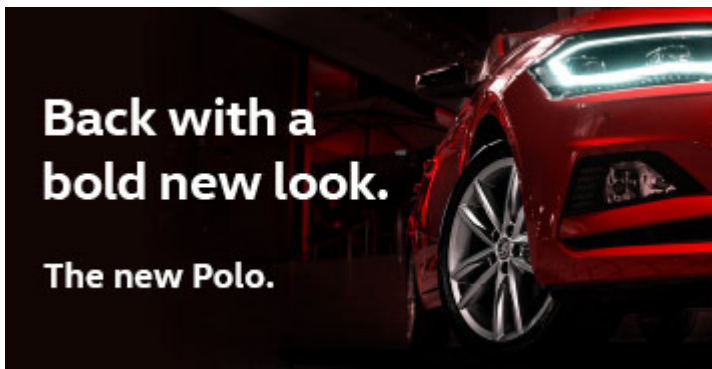
Vehicle had been survey, please advise if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Admin-D (LKKAUTO) [mailto:admin-d@lkkauto.com]
Sent: Monday, 5 November, 2018 9:59 AM
To: Tang, Shu Shi (VWG Singapore); CS A Team; Admin A
Cc: 'Joanne Yong Lai fong'; 'CWS Motor Claims'; Chee, Steven (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Monday, 5 November, 2018 9:56 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

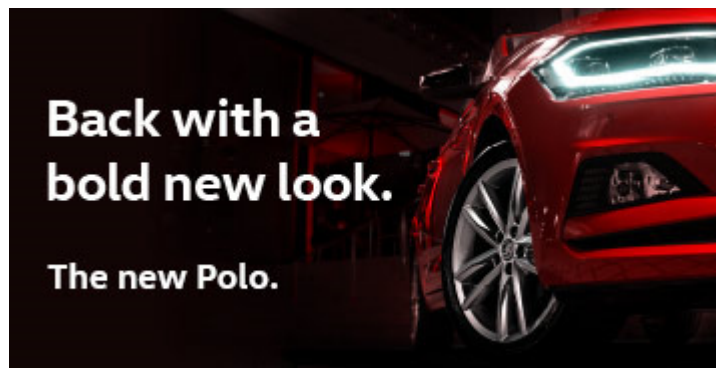
Please arrange survey on Wednesday 07/11/2018 @ 3pm, vw/ka, owner waiting.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

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Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Chee, Steven (VWG Singapore)
Sent: Friday, 2 November, 2018 12:25 PM
To: CWS Motor Claims
Cc: Joanne Yong Lai fong; Tang, Shu Shi (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Dear claims,

We would like to choose LKK Auto Consultants Pte Ltd as our surveyor.

Best Regards,

Steven Chee
Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat
Singapore 368314

Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<http://www.vw.com.sg>



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 2 November, 2018 12:24 PM
To: Chee, Steven (VWG Singapore)
Cc: Joanne Yong Lai fong; CWS Motor Claims
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC)
ACCIDENT ON 30-10-2018

Without Prejudice

Dear Sirs,

We refer to your survey request,

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

From: Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]
Sent: Friday, November 02, 2018 7:03 AM
To: CWS Motor Claims
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P.
(IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

I could not open this files, any other list ?

Best Regards,

Steven Chee

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

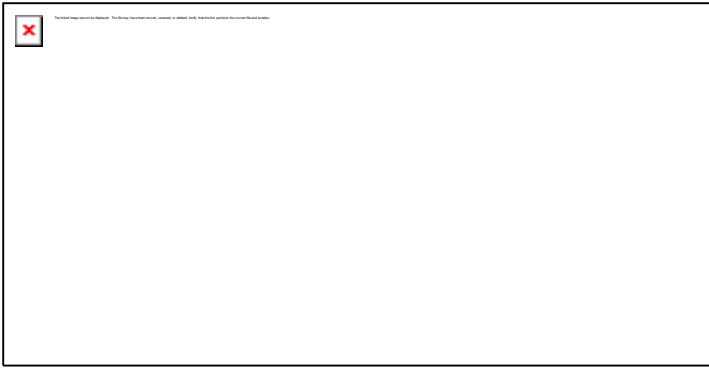
Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

steven.chee@vw.com.sg

<http://www.vw.com.sg>



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 1 November, 2018 11:50 AM
To: Chee, Steven (VWG Singapore)
Subject: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P.
(IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Dear Sir,

We refer to your request dated Oct 30 2018 9:29PM.

Please click on the below link to access our list of surveyors for your reference. Kindly select from our list and inform us of your choice within next 2 days. In case of any difficulties in accessing the link, please reply to this email with your query.

[Click Here](#) for list of surveyors

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

We wish to highlight:

If you do not agree to any of the surveyors from the list, please click on Decline button & you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection

of the vehicle.

Thank You

Thanks and Regrds

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg