

ASS. REC. BY:

REF: CS/FCL18020005 / Gvb07

Special Instruction:

Surveyor:

ASSIGNMENT (Office)From (Person): CWS Joanne Yory of FCL Date/Time: 05-11-2018 11:55am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SDB 5559P Insured: SH 7577Pat Workshop m/s Volkswagen Tel: 9386 7833of 1 Kampong Off Maphuson RdPolicy No: _____ Claim No: D18007813MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 30-10-2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 4hrs 07-11-2018 @ 3pm H.O.D. Endorsement: _____Date/Time: 05-11-2018 12:01pm Person Contacted: Shushi Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SDB 5559P - X</u>
	<u>SH 7577P - NS / INC 16011118 / Hlvb02</u> <u>DOA: 140616</u>
<u>8/11/18</u>	<u>Email preli revised to FCI</u>
<u>21/11/18</u>	<u>@330pm Shu Shi said vehicle has not send in for repair pending liability</u>

AGENCY

XHL

REF: FCI

2885F

ASSIGNMENT

From: Date: 07-11-2018

Estimated Cost:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDB 5559P

at Workshop m/s

of Volkswagen
1 Kompong Ampat off Maphuson Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

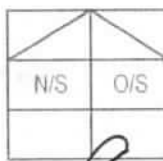
(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

3pm
owner waiting



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SDB5559P Yr Regn: 13 Jul 2015

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta c.c 1390

Colour: Grey A/C Insured / Std / NI / NA

Sp. Reading: 113912 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WUWZZZ16ZFMO01831

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size: F: 205/55 R16

R: 4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. D.O.I. 07-11-18

Survey held at w/s 3pm

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/11/18 @350pm Shu Shi said TP convert to OD claim

30/11/18 Submit preli report

RECEIVED 30 NOV 2018

Date/Time. File Pass to?



☒ : Preli. Report

☐ : Final Report

Date/Time. File Return to?

2) 30/11 - typist

Report Format: CWS

Lump Sum / I.B.I: (\$)

Days Of Repair: 4

Resurvey No. of Trip: -

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech Invs (\$)

☐ Weekend (\$)

Survey Fee:

Transportation:

\$ + R5 \$

Photos

Others

TOTAL

2x15

170+30

50

47

207

MOTOR SURVEY ASSIGNMENT

Date	30-10-2018	Our Ref No. D18007823MFSH
Accident Date	30-10-2018	Claim Type. Third Party
Insured Vehicle	SH7577P	Third Party Vehicle. SDB5559P
Survey Location	1 KAMPONG AMPAT	
Contact Person.	STEVEN CHEE	
Contact No.	69223502/ 93867833	Fax No. 62858620
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN CENTRE SINGAPORE	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Joanne Yong Lai fong <JoanneYong@msfirstcapital.com.sg>
Sent: Friday, 9 November 2018 4:58 PM
To: Tang, Shu Shi (VWG Singapore); Admin-D (LKKAUTO); CS A Team; Admin A
Cc: Chee, Steven (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

WITHOUT PREJUDICE

Dear Sir,

Liability is unclear on without prejudice

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneYong@msfirstcapital.com.sg

First Capital Insurance Limited
A Member of **MS&AD** Insurance Group
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 9 November, 2018 8:43 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joanne Yong Lai fong <JoanneYong@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

Vehicle had been survey, please advise if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 5 November, 2018 9:59 AM
To: Tang, Shu Shi (VWG Singapore); CS A Team; Admin A
Cc: 'Joanne Yong Lai fong'; 'CWS Motor Claims'; Chee, Steven (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Monday, 5 November, 2018 9:56 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

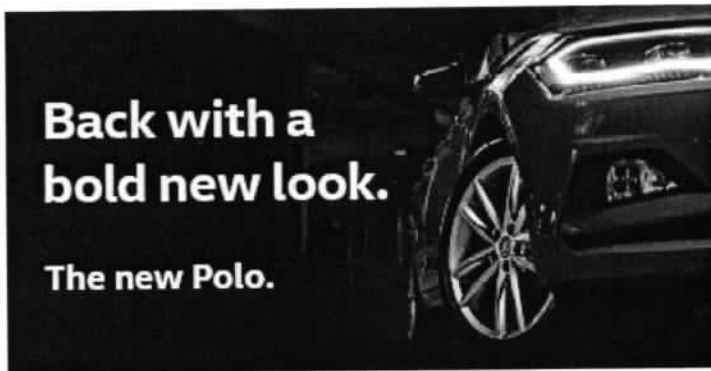
Please arrange survey on Wednesday 07/11/2018 @ 3pm, vw/ka, owner waiting.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Chee, Steven (VWG Singapore)
Sent: Friday, 2 November, 2018 12:25 PM
To: CWS Motor Claims
Cc: Joanne Yong Lai fong; Tang, Shu Shi (VWG Singapore)
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC)
ACCIDENT ON 30-10-2018

Dear claims,

We would like to choose LKK Auto Consultants Pte Ltd as our surveyor.

Best Regards,

Steven Chee
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<http://www.vw.com.sg>



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 2 November, 2018 12:24 PM
To: Chee, Steven (VWG Singapore)
Cc: Joanne Yong Lai fong; CWS Motor Claims
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Without Prejudice

Dear Sirs,

We refer to your survey request,

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

From: Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]
Sent: Friday, November 02, 2018 7:03 AM
To: CWS Motor Claims
Subject: RE: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P. (IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Hi,

I could not open this files, any other list ?

Best Regards,

Steven Chee

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

steven.chee@vw.com.sg

<http://www.vw.com.sg>



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 1 November, 2018 11:50 AM
To: Chee, Steven (VWG Singapore)
Subject: PRI REQUEST : FC REF: SH7577P. (D18007823MFSH) & TP REF: SDB5559P.
(IP04360/17/RC/PC) ACCIDENT ON 30-10-2018

Dear Sir,

We refer to your request dated Oct 30 2018 9:29PM.

Please click on the below link to access our list of surveyors for your reference. Kindly select from our list and inform us of your choice within next 2 days. In case of any difficulties in accessing the link, please reply to this email with your query.

[Click Here](#) for list of surveyors

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

We wish to highlight:

If you do not agree to any of the surveyors from the list, please click on Decline button & you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank You

Thanks and Regrds

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 8 November 2018 3:26 PM
To: 'CWS Motor Claims'
Cc: 'Joanne Yong Lai fong'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007823MFSH/1, SDB 5559P
Attachments: SDB 5559P PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SDB 5559P
Date of survey: 7/11/2018
Number of days : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 5 November 2018 12:03 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007823MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 07.11.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Monday, 5 November, 2018 11:55 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007823MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18007823MFSH
Our ref: CS/FCI18020005/Gvb

Date: 8/11/2018

The Motor Claims Department
M/s First Capital Insurance Limited

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SDB 5559P

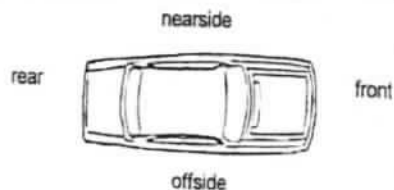
We thank you for your instruction on 5/11/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 7/11/2018 at the premises of M/s VOLKSWAGEN CENTRE SINGAPORE and have the following to report:-

Workshop Estimate Amount	:S\$12,610.34
Revised Estimate Amount	:S\$6,403.27
"Check" Items Amount	:S\$1,079.56
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

XING GUO QIANG (HP 8288 0282)

M.MATAI, AMSAE-A

Automotive Assessor

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2585F
Vehicle Details	
Vehicle No.:	SDB5559P
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Nov 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL 1634G5
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CAXF17153
Chassis No.:	WVWZZZ16ZFM001831
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,625.00
Original Registration Date:	13 Jul 2015
First Registration Date:	13 Jul 2015
Transfer Count:	0
Actual ARF Paid:	\$19,625.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jul 2025
PARF Rebate Amount:	\$14,718.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jul 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$58,700.00
COE Rebate Amount:	\$39,196.00
Total Rebate Amount:	\$53,914.00

The information contained herein is correct as at 08 Nov 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	30/10/2018 14:20
Date Of Accident	30/10/2018 13:15
Exact Location Of Accident	HOLLAND ROAD TWDS ORCHARD RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDB5559P
Insured/Policyholder	
Name Of Registered Owner	NG CHIN TIONG
NRIC No	S1562585F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96190878
Alternative Phone No	OFFICE-96190878
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) HIGHLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A80408031AVW
Cover Note Number	
Driver	
Name of Driver	NG CHIN TIONG
NRIC No	S1562585F
Date Of Birth	22/04/1962
Occupation	INDOOR
Date Of Driving Pass	21/06/1984
Driving Experience	34 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96190878
Fax Number	
Contact Number	OFFICE-96190878
EEmail Address	NOEMAIL

Address	APT BLK 142 BISHAN STRT 12 #09-528 SINGAPORE
Postcode	570142
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIAW AI CHENG GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SH7577P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MS FIRST CAPITAL INSURANCE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

30/10/2018
1430 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

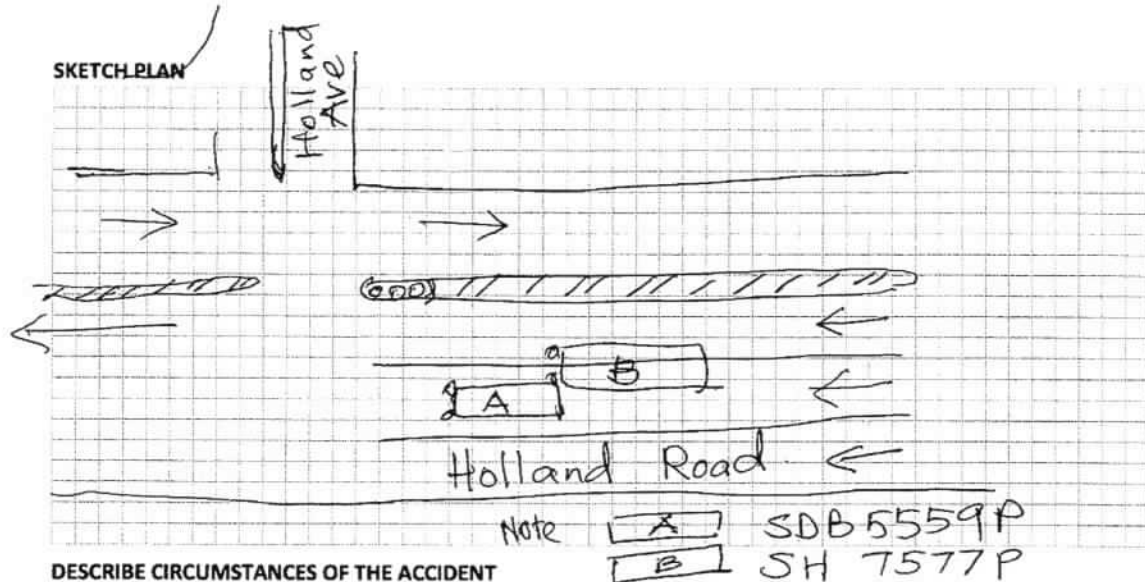
Name:

NRIC/FIN No.:

Steven



Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date 30/10/2018 Time: 1315 hrs

Today 30/10/2018 (Tuesday) Time 1315 hrs When I travel along Holland Road (on 2nd line) toward Orchard Road. Suddenly a taxi (on 1st line) on my right side suddenly cut into my line (2nd line) I horn him but he still go nearest to my car. I keep left a little and keep on forward on 2nd line. and I hear feel a impact on my right side. I stop my car and come down from my vehicle and my right side on the back of vehicle happen to hit on by rear vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 30/10/2018

1430hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
 Tel: (65) 6827 7888 Fax: (65) 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

VW DRIVEEASY

RENEWAL CERTIFICATE

Policy Number	Period of Insurance	Place of Issue
A 80408031 AVW	13/07/2018 to 12/07/2019	SINGAPORE
Name and Address of Insured		Date of Issue
NG CHIN TIONG BLK 142 BISHAN STREET 12 #09-528 SINGAPORE 570142		06/07/2018
		Account Number
		156346
Premium	GST	Total Due
SGD788.66	SGD55.21	SGD843.87

RISK NUMBER 1

VW DRIVEEASY

OCCUPATION

Indoor Occupation

FINANCIAL INTEREST

DBS Bank Ltd
 as Hire Purchase Owners

SCOPE OF COVER Comprehensive

INTEREST INSURED

REGISTRATION NO.	SDB5559P	SUM INSURED	MARKET VALUE
MAKE/MODEL	Volkswagen Jetta 1.4 TSI	INCL. COE/PARF	YES
ENGINE NUMBER	CAXF17153	OFF-PEAK CAR	NO
CHASSIS NUMBER	WVWZZZ16ZFM001831	NO CLAIM DISCOUNT	50.00 % (or F/D)
YEAR OF MFG	2014	GOOD DRIVER'S DISCOUNT	SGD41.51
CAPACITY	1,390 C.C.	NCD PROTECTOR	COVERED
SEATING CAPACITY	5 (INCL. DRIVER)	EXCESS	SGD2,000
WINDSCREEN	UNLIMITED	ANNUAL PREMIUM	SGD788.66

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

Sketch Plan #4 Pg. 1



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1562585F**

Name: **NG CHIN TIONG**

Birth Date: **22 Apr 1962**
Issue Date: **26 May 2003**

000512405D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S1562585F**

Name: **NG CHIN TIONG**
黄振忠

Race: **CHINESE**

Date of birth: **22-04-1962**

Country/Place of birth: **SINGAPORE**

Sex: **M**

S1562585F






YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **21 Jun 1961**

NP 428A

Licence No: **S1562585F**



5834757

NRIC No: **S1562585F**

Date of issue: **01-12-2017**

Address: **APT BLK 142 BISHAN STREET 12
#09-528
SINGAPORE 570142**





PDI TUAS

PDI TUAS

NG CHIN TIONG
142 BISHAN STREET 12
#09-528
Singapore, 570142
Singapore

4 Days. *9/11/18*
before part photos.
Gino Qiao.
82880282
07/11/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- The repairer is to be on a "Without Prejudice" basis
- No Tax Modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Service Quote

Acknowledged by Repairer
Signature: _____
Date: _____

Customer No. CV030232
Quote No. SER/QUO/1801824
Quote Date 30/10/18
Salesperson Anthony Yong
Page 1

Phone No. _____
Fax No. _____
E-Mail _____
VAT Registration No. M20098505-2
Tax No. 199101494Z

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE	107,756	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SDB5559P	WVWZZZ16ZFM001831	13/07/15	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F17153	1634G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	2	5 UNIT	1680	4,200.00
P B&P MACP PAINT	SPRAY PAINT	2	4 UNIT	1600	3,200.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces	?	400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	-	480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un	-	280.00
	Nett				
	Sum Labor				8,560.00
P 5C6807305	REINFORCEMENT ?	1	Pieces		498.22
P 5C6807375	BUMPER SIDE BRACKET LH X NN	1	Pieces		91.14
P 5C6807376	BUMPER SIDE BRACKET RH - RE	1	Pieces		91.14
P 5C6807393E	TAILLIGHT LOWER BRACKET LH X NN	1	Pieces		94.27
P 5C6807394E	TAILLIGHT LOWER BRACKET RH - RE	1	Pieces		94.27
P 5C6807421H GRU	REAR BUMPER - TN	1	Pieces		1,258.64
	Predecessor 5C6807417J GRU				
P 5C6807433J	SPOILER - RE	1	Pieces		535.27
P 5C6807863B	BUMPER CENTRE BRACKET ?	1	Pieces		96.99
P 5C6825205	BUMPER LOWER COVER RH - RE	1	Pieces		145.96
P 5C6853630F ULM	VW SIGN	1	Pieces		108.42
P 5C6853675APGQF	NAME PLATE - TSI - MCL	1	Pieces		50.97
P 5C6853687 739	NAME PLATE - JETTA - MCL	1	Pieces		67.50
P 5C6945094E	TAILLIGHT INNER RH X NN	1	Pieces		316.66
P 5C6945096H	TAILLIGHT OUTER RH X	1	Pieces		505.44
P 5C6945106B	RH REAR REFLECTOR ?	1	Pieces		84.35
P N 10621301	NUT / MCL	6	Pieces		11.10
Sum carried forward					12,610.34

Payments to: - BBN: - Acc.-No.:



PDI TUAS

NG CHIN TIONG
142 BISHAN STREET 12
#09-528
Singapore, 570142
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV030232
Quote No. SER/QUO/1801824
QuoteDate 30/10/18
Salesperson Anthony Yong
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE	107,756	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SDB5559P	WVWZZZ16ZFM001831	13/07/15	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F17153	1634G5
Continued			12,610.34
Sum Item			4,050.34
Sum Labor			8,560.00
Sum Item			4,050.34
Total SGD			12,610.34
7% GST			12,610.34 882.72
Total SGD Incl. GST			13,493.06

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18020005/Gvbe2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 05-12-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 7577P	Veh. Inspected	SDB 5559P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007823MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	05/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WVWZZZ16ZFM001831	Colour	GREY	
Odometer	113912	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/10/2018	Inspection Date	07/11/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE VEHICLE HAS NOT SEND IN FOR REPAIRS. B)DAMAGES CONSISTENT TO ACCIDENT REPORT. C)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. D)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDB 5559P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REINFORCEMENT (SN)	* CHECK	498.22	-
1	BUMPER SIDE BRACKET LH (SN)	NOT NECESSARY	91.14	-
1	BUMPER SIDE BRACKET RH (SN)	DEFORMED	91.14	91.14
1	TAILLIGHT LOWER BRACKET LH (SN)	NOT NECESSARY	94.27	-
1	TAILLIGHT LOWER BRACKET RH (SN)	DEFORMED	94.27	94.27
1	REAR BUMPER (SN)	TORN	1,258.64	1,258.64
1	SPOILER (SN)	DEFORMED	535.27	535.27
1	BUMPER CENTRE BRACKET (SN)	* CHECK	96.99	-
1	BUMPER LOWER COVER RH (SN)	DEFORMED	145.96	145.96
1	VW SIGN (SN)	NECESSARY	108.42	108.42
1	NAME PLATE - TSI (SN)	NECESSARY	50.97	50.97
1	NAME PLATE - JETTA (SN)	NECESSARY	67.50	67.50
1	TAILLIGHT INNER RH (SN)	NOT NECESSARY	316.66	-
1	TAILLIGHT OUTER RH (SN)	NOT NECESSARY	505.44	-
1	RH REAR REFLECTOR (SN)	* CHECK	84.35	-
6	NUT (SN)	NECESSARY	11.10	11.10
			4,050.34	2,363.27
	<u>LABOUR</u>			
	LABOUR.		4,200.00	1,680.00
	SPRAY PAINT.		3,200.00	1,600.00
	SUPPLY & INSTALL REVERSE SE	* CHECK	400.00	-
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS, ECU, S.		280.00	280.00
			-	-
			-	-
			8,560.00	4,040.00
	GRAND TOTAL		12,610.34	6,403.27

Report Ref No. CS/FCI18020005/Gvbe2



RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1,079.56 NETT)			6,403.27
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Report Ref No. CS/FCI18020005/Gvbe2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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