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Catherine Chong (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Monday, 5 November, 2018 12:09 PM

To:

Nivitha (LKK Auto); assignments@lkkauto.com

Cc:

MT_Claim_SG

Subject:

RE: 2nd Notice to conduct Pre-Repair Survey: Your ref: 18/18/18/VP05/020942 Our

Ref: SKT4915Z/NP/sy/wl

Attachments:

20942 TPD SR.pdf

Dear Catherine/Nivitha

Attached is the TP survey report.

Please let us have your surveyor's comment.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 27 September, 2018 12:50 PM To: ONG LI LI; assignments@lkkauto.com

Cc: MT_Claim_SG; 'SUR'

Subject: RE: 2nd Notice to conduct Pre-Repair Survey: Your ref: 18/18/18/VP05/020942 Our Ref:

SKT4915Z/NP/sy/wl

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 27 September 2018 12:05 PM

To: accident@kscgp.com; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; motor@kscgp.com

Subject: RE: 2nd Notice to conduct Pre-Repair Survey: Your ref: 18/18/18/VP05/020942 Our Ref:

SKT4915Z/NP/sy/wl

Without Prejudice Save as to Costs

Dear Wei Lin

We are not agreeable to your proposed surveyors and shall appoint our surveyor to survey your client's vehicle.

Under the NIMA protocol, if your client is not agreeable to our proposed list of surveyors, he has to provide at least 10 surveyors for us to choose. We are of view that your client is in breach of protocol. Therefore, we urge your client not to engage another surveyor but to use our appointed surveyor as a Single Joint Expert in this case.

Dear Nivitha/Catherine

Please see below and assign surveyors to conduct TP survey.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: accident@kscqp.com [mailto:accident@kscqp.com]

Sent: Thursday, 27 September, 2018 11:50 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; motor@kscqp.com

Subject: 2nd Notice to conduct Pre-Repair Survey: Your ref: 18/18/18/VP05/020942 Our Ref: SKT4915Z/NP/sy/wl

Dear Sirs.

Please find enclosed herein our 2nd Notice to conduct Pre-Repair Survey. Our client is not agreeable to your proposed list of motor surveyors.

The workshop details are as follows:

New Pioneer Auto Pte Ltd 1 Soon Lee Street #01-50 Pioneer Centre Singapore 627605

Contact: Mr Tan Tick Cuan (96158550)

Thank you.

Regards, Wei Lin KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscqp.com

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---- Original Message -----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

To: accident@kscgp.com
Cc: mt_claim@lonpac.com

Sent: Tue, 25 Sep 2018 06:24:44 +0000

Subject:

WITHOUT PREJUDICE

Our Ref

: 18/18/18/VP05/020942

Dear Wei Lin,

Please see attached and revert to us.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Tuesday, 25 September, 2018 1:47 PM To: MT_Claim_SG; GERALD POH WEE BIN

Cc: motor@kscqp.com

Subject: Notice to Conduct Pre-Repair Survey - Your insured's vehicle: SLX 5041E Our ref: SKT 4915Z/NP/sy/wl

Dear Sirs,

Please find enclosed herein the Notice to conduct Pre-Repair Survey, for your attention and necessary action.

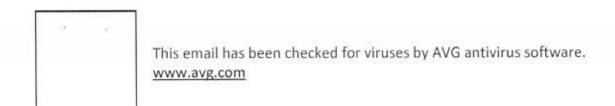
Thank you.

Regards, Wei Lin KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscqp.com

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PRECISION APPRAISAL SERVICES

Insurance Loss Assessors/Adjusters Cargo Surveyors & Licensed Appraisers 227 Simei St 4 #06-42 Singapore 520227 Fax: 64444886 Company Registration No. 53139926E



AUTOMOBILE INSPECTION REPORT

To:

MOHD RADZI BIN ABDUL RAHMAN C/O 1 Soon Lee Street #01-50 Pioneer Centre Singapore 627605

INSURANCE DETAILS

Insured

Policy No. / Claim No.

Sum Insured

Excess Clause

Windscreen Coverage

Type of Claims : Third Party Claims

Third Party Insurer

Third Party Policy No. : -

REFERENCE

Assigned By : As above

Accident Date

: 22 September 2018

Assignment Date

: 25 September 2018

Inspection Date Our Reference No. :

PAS/NP/181013/TP

25 September 2018

Workshop Name:

Inspection Report Date: 08 October 2018

Inspection Address:

New Pioneer Auto Pte. Ltd.

1 Soon Lee Street #01-50 Pioneer Centre

Singapore 627605

PARTICULARS OF VEHICLE

Registration No.

: SKT 4915 Z .

Make/Model

: TOYOTA WISH 1.8X A

Yr of Manuf/Regn : 2015

Carrying Capacity: 7 Seater

Chassis No.

: ZGE206019670

Engine No.

: 2ZR1501843

Colour

: Metallic Black

Class

; Passenger (Station Wagon)

Mileage

: 109370

Km/h

Radio/Casette CD Disc Player : Fitted : Fitted

Air Conditioner

: Fitted

Clock

Market Value

: Fitted

Seat Belt

: Fitted

Wing Mirror Other : Fitted

Accessories

Wreck Value (Parf) :

: Fitted

PRE-ACCIDENT CONDITION (Static Check Only) VEHICLE VALUE

Body Work

: Good

Paint Work

: Good

Handbrake

: Serviceable

Footbrake

Steering

: Serviceable

: Serviceable

Any Apparent Eng: None

Modifications

TYRE SIZE & CONDITION

Front N/s Size

195/65R15

80 %

BRIDGESTONE

80 %

80 %

Make Spare

195/65R15 BRIDGESTONE

80 %

Rear N/s size :

195/65R15

Rear O/s Size

Front O/s Size :

80 % 195/65R15 BRIDGESTONE

Make

Make

BRIDGESTONE

Size

Make

Spare Size Make

195/65R15 BRIDGESTONE

Make

Type of Wheel Rims: Alloy

Jack & Tools : Intact/Missing

Note: The above percentage % represent the estimated remaining tyre threads.

PRECISION APPRAISAL SERVICES

-Insurance Loss Assessors / Adjusters Cargo Surveyors & Licensed Appraisers

(Olegram A)

VEHICLE REGISTRATION NO.: SKT 4915 Z

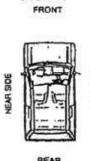
APPENDIX A

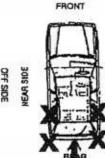


POINT OF IMPACT

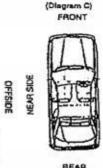
Direction of impact/damage marked (→) (X)

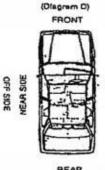
The vehicle sustained impact on its Rear Portion. (see Diagram B)





(Olagram B)





TIC-V1

GENERAL DESCRIPTION OF DAMAGES

Parts damaged were:

The bootlid and centre mldg, rear bumper and panel, both rear fenders and chassis were dented.

ADJUSTMENTS & RECOMMENDATIONS

A static inspection was carried out on 25/09/2018 & our report is here with enclosed for your perusal. The Repairs Estimate submitted by M/s New Pioneer Auto Pte. Ltd. as per attached Appraisement Schedule have been revised and scrutinised thoroughly by us & in our opinion, we consider it to be fair and reasonable. The repairer has agreed to effect repairs to the owners satisfaction & to roadworthy condition on an agreed Part-By-Part Repair Basis of \$ 8,398.98 after deducting the Policy Excess Clause of \$ NA.

As instructed, we have not authorised any of the repairs on your behalf.

1		Repairer's			Ou	ır
	Es	timate	Amount	Re	vised	Amount
Phares Parts	:	7412	51	near o	5118	98
Jwing Charges	:	Х	X		X	X
PB Labour Charges	:	1800	00	8	1400	00
Others Misc Charges	:	700	00		480	00
Paintwork	:	1800	00		1400	00
Total	: \$	11712	51	\$	8398	98

Under normal circumstances, the duration of repairs should not exceed Seven (07) days excluding

Pre - Repair Inspection (PRI) / Pre - Repair Survey (PRS) & Public Holidays waiting time frame.

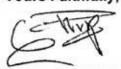
Attached photographs taken during inspection Eighty - Four (84) Photographs.

SPECIAL REMARKS

- 1. The inspection was conducted on a 'without prejudice' basis
- On 28/09/2018, we examined the extent of damages
- On 04/10/2018, we examined the new replacement parts.
- 4. On 08/10/2018, we examined the repaired vehicle.

Inspection Report Date: 08 October 2018

Yours Faithfully,





TFNG PHILIP FOO
ACII CAE, AMIMI
AIAME, AMSAE-A
Licensed Appraiser/Adjuster

VEHICLE-REGN NO :

SKT-4915 Z

OUR REFERENCE : '-

Qty

1pc

1pc

1pc

1pc

1pc

1pc

4pcs

2pcs

2pcs

2pcs

2pcs

9pcs

1pc

2pcs

2pcs

2pcs

2pcs

1set

1set

1set

1pc

1set

1pc

1pc

1pc

1pc

1pc

1pc

2pcs

2pcs.

1set

1pc

S/No

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27

28

29

30

1

2

1

2

3

4

5

6

7

8

9

10

PAS/NP/181013/TP

Dented

Necessary

8-Oct-18

PARTS SUPPLY - LIST ITEMS

Bootlid 'Valve Matic' emblem

Bootlid shock absorber@\$198.20

Rear bumper bracket@\$85.80

Rear bumper reflector@\$57.70

Rear bumper side retainer@\$68.73

Bootlid centre logo

Bootlid centre mlda

Bootlid upper lock

Bootlid lower lock

Bootlid nuts@\$5

Rear bumper clips

Rear panel garnish

Rear panel centre switch

Rear panel garnish clips

Rear windscreen upper midg

Rear windscreen lower mldg

Rear windscreen left mldg

Rear panel beam@\$125

Rear windscreen right mldg

Rear windscreen spacer@\$75.

Rear bumper

Rear panel

Boot rubber

Spare tyre cover

Less: 25% discount

SPECIAL NETT ITEMS

Rear bumper sensor

Total spare parts

Check electrical

Rewire rear portion

Tuff Kote

Rear windscreen sealant

LABOUR & MISC. CHARGES

Remove the necessary affected parts, cut/weld rear panel, straighten bootfloor

Remove and refit reverse camera

both fenders and chassis and replace parts

Putty and Spraypaint (include rear bumper)

Bootlid stopper@\$10.5

Bootlid hinges@\$78.50

INSPECTION REPORT DATE:

Bootlid

APPRAISEMENT SCHEDULE

Remarks / Condition	Repairer's Estimate Amount	Recommendation / Revised Amount
Badly Dented	\$ 1400:00 ^{ts}	\$1400.00 ds
Necessary	56.20	56.20
Necessary	41.17	41.17
Bent	278.50	278.50
Bent	311.67	311.67
Bent ·	101.75	101.75
Bent	42.00	42.00
Bent	396.40	396.40
D4 .	157.00	157.00

Bent Bent 157.00 157.00 Serviceable Bootlid damper upper stay bracket@\$70 140.00 Bootlid damper lower stay bracket@\$75 150.00 Serviceable NEC. 45.00 45.00 Necessary DDV 574.67 **Badly Dented** 574.67 171.60 BTV 171.60 Bent 137.46 137.46 MEC Bent Rear bumper inner side sponge@\$\73.60 Serviceable 147.20 115.40 OKA 115.40 Cracked NEC 46.68 46.68 Necessary DDV **Badly Dented** 704.93 704.93 CRAV Cracked 171.67 171.67 298.44 298.44 CRAV Bent NELV 25.68 Necessary 25.68 341.21 341.21 NNX Torn 72.90 72.90 Necessary 72.90 72.90 Necessary NECV 69.54 69.54 Necessary 69.54 69.54 Necessary 473.00 NNX Bent/Warped 473.00 250.00 250.00 Bent BTV Serviceable 150.00 7012.51 6425.31 1606.33 7012.51 4818.98

350.00

7412.51

1800.00

1800.00

100.00

50.00

50.00

50.00 40.00 100.00 60.00 100.00 60.00 Remove and refit rear bumper sensors 50.00 30.00 NN 120.00 80. Remove and refit rear windscreen 150.00 80.00 50. Remove and refit bootlid components 100.00

11712.51

SUB / GRAND TOTAL

PRECISION APPRAISAL SERVICES

250.00 CUTV

5118.98

50.00 NECV

1400.00 600.

1400.006 00.

60.00-40

8398.98

30.00X NHD

00

00

Repair days 5+1

Rewire reverse camera



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation		
LON	PAC INSURANCE	BHD	Ref : CS3/LPC18017	7614/T1sd3e2-1
	BEACH ROAD 04/07 THE CONC	OURSESINGAPORE 199555	Date: 15-11-2018 Code: LPC2	
1.		Policy Particulars	:- THIRD PARTY CLA	IM
	Insured Veh.	SLX 5041E	Veh. Inspected	SKT 4915Z
	Policy No.		Coverage (\$)	0.00
	Claim No.	18/18/18/VP05/020942	Excess (\$)	0.00
	Assign From	ONG LI LI	Assign Date	05/11/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model	TOYOTA WISH	c.c	1797
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.	ZGE206019670	Colour	BLACK
	Odometer	109370	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
	L/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
	R/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm
	L/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm
4.	Les Marie Sile	Descripti	on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR PORTION.	
5.	A STATE OF THE PARTY OF		I Information	
	Accident Date	22/09/2018	Inspection Date	27/09/2017
	Survey held at	NEW PIONEER AUTO - 1 SOO	N LEE ST #01-50	
	Repairer	120		
5a.		R	emarks	
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V		
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	6 Working Day	ys



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 4915Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted
	REPLACEMENT OF PARTS		1	(+)
1	BOOTLID	DENTED	1,400.00	1,400.00
1	BOOTLID CENTRE LOGO	NECESSARY	56.20	56.20
1	BOOTLID 'VALVE MATIC' EMBLEM	NECESSARY	41.17	41.17
1	BOOTLID CENTRE MLDG	CRACKED	278.50	278.50
1	BOOTLID UPPER LOCK	BENT	311.67	311.67
1	BOOTLID LOWER LOCK	NOT NECESSARY	101.75	311.07
4	BOOTLID STOPPER @\$10.50	NOT NECESSARY	42.00	
2	BOOTLID SHOCK ABSORBER @\$198.20	NOT NECESSARY	396.40	-
0.000	BOOTLID HINGES @\$78.50	NOT NECESSARY	157.00	1
2	BOOTLID DAMPER UPPER STAY BRACKET @\$70.00	SERVICEABLE	140.00	
	BOOTLID DAMPER LOWER STAY BRACKET @\$75.00	SERVICEABLE	150.00	
	BOOTLID NUTS @\$5.00	NECESSARY	45.00	45.00
1	REAR BUMPER	DENTED	574.67	574.67
2	REAR BUMPER BRACKET @\$85.80	BENT	171.60	171.60
2	REAR BUMPER SIDE RETAINER @\$68.73	NECESSARY	137.46	137.46
	REAR BUMPER INNER SIDE SPONGE @\$73.60	SERVICEABLE	147.20	137.46
	REAR BUMPER REFLECTOR @\$57.70	CRACKED	115.40	115.40
	SET REAR BUMPER CLIPS	NECESSARY	46.68	46.68
1	SET REAR PANEL	DENTED	704.93	704.93
1	SET REAR PANEL CENTRE SWITCH	CRACKED	171.67	171.67
1	REAR PANEL GARNISH	CRACKED	298.44	298.44
1	SET REAR PANEL GARNISH CLIPS	NECESSARY	25.68	25.68
	BOOT RUBBER	NOT NECESSARY	341.21	25.08
1	REAR WINDSCREEN UPPER MLDG	NECESSARY	72.90	72.00
1 1	REAR WINDSCREEN LOWER MLDG	NECESSARY	72.90	72.90 72.90
1 1	REAR WINDSCREEN LEFT MLDG	NECESSARY	69.54	69.54
1	REAR WINDSCREEN RIGHT MLDG	NECESSARY	69.54	69.54
	SPARE TYRE COVER	NOT NECESSARY	473.00	09.34
2 F	REAR PANEL BEAM @\$125.00	BENT	250.00	250.00
2557	REAR WINDSCREEN SPACER @\$75.00	SERVICEABLE	150.00	250.00

Report Ref No. CS3/LPC18017614/T1sd3e2-1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LESS 25% DISCOUNT		-	-1,228.49
			7,012.51	3,685.46
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER SENSOR (SN)	сит	350.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	50.00
	Samuel Color of Color	C (000-1-80000-0-10000000)	400.00	250.00
	LABOUR			
	REMOVE THE NECESSARY AFFECTED PARTS, CUT/WELD REAR PANEL, STRAIGHTEN BOOTFLOOR BOTH FENDERS AND CHASSIS AND REPLACE PARTS.		1,800.00	800.00
	PUTTY AND SPRAYPAINT (INCLUDE REAR BUMPER)		1,800.00	600.00
	CHECK ELECTRICAL.		50.00	40.00
	TUFF KOTE.		100.00	60.00
	REMOVE AND REFIT REAR BUMPER SENSORS.		100.00	60.00
	REWIRE REAR PORTION.	NOT NECESSARY	50.00	5
	REMOVE AND REFIT REAR WINDSCREEN.		150.00	80.00
	REMOVE AND REFIT BOOTLID COMPONENTS.		100.00	50.00
	REMOVE AND REFIT REVERSE CAMERA.		100.00	40.00
	REWIRE REVERSE CAMERA.	NOT NECESSARY	50.00	
			4,300.00	1,730.00
	GRAND TOTAL		11,712.51	5,665.46

RECOMMENDED COST OF REPAIRS	5,665.40

Report Ref No. CS3/LPC18017614/T1sd3e2-1

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

XXX.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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