

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 8 November, 2018 2:18 PM
To: Mei Kwan (LKKAuto); eva.kok@eurokars.com.sg
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; Admin A; Vic (LKKAuto)
Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018
*** LKK REF: CC4/III18019968/T1ha3

WITHOUT PREJUDICE

Dear Eva,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)
Sent: Thursday, 8 November, 2018 10:12 AM
To: eva.kok@eurokars.com.sg; Vic (LKKAuto)
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; motorclaim@iii.com.sg; C Meenachi - III; CS A Team; Admin A
Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018 *** LKK REF: CC4/III18019968/T1ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III18019968/T1ha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: Thursday, 8 November, 2018 10:03 AM

To: motorclaim@iii.com.sg; sur@lkkauto.com; admin-d@lkkauto.com; Meenachi@iii.com.sg

Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg

Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

Hi Claims Department,

Please let us have your reply on liability for direct settlement for the case above.

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Eva Kok

Sent: 03 November 2018 10:14 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; C Meenachi - III <Meenachi@iii.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

Hi Meena,

Kindly assist on liability for direct settlement for the case above.

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: 01 November 2018 4:43 PM

To: Eva Kok <eva.kok@eurokars.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Samuel Ng <samuel.ng@eurokars.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKE3666C](#) and let us have your report urgently.

This claim will be handled by [Ms Meena](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: 01 November, 2018 2:45 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; samuel.ng@eurokars.com.sg

Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

Hi,

Please assist assign LKK.

Thank you

Regards,



Eva Kok

Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: 01 November 2018 11:58 AM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Samuel Ng <samuel.ng@eurokars.com.sg>

Subject: RE: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: 01 November, 2018 10:14 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; samuel.ng@eurokars.com.sg

Subject: TP CLAIMS- ACCIDENT INVOLVING - SKE3666C & GBF7612H DOA 22/10/2018

YOUR REF: GBF7612H / OUR REF: SKE3666C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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