

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 30 September, 2019 4:28 PM
To: Syed-Yusoff, Saliha
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M (OI) AND SF 10P (TP) ON 26-10-2018; LKK ref : CC4/AIG18019954/R1ha3; AIG ref: 3546399823SG
Attachments: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3
Importance: High

Dear Saliha,

We refer to the subject matter.

Please be informed that TP repairer initially accepted our offer of 50/50 but later on, the claimant (owner) had rejected the 50/50.

TP repairer is requesting for you to speak with him (Ising) or the claimant (owner) directly as now he is not satisfied with the outcome.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Tuesday, 18 June, 2019 11:09 AM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: RE: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M (OI) AND SF 10P (TP) ON 26-10-2018; LKK ref : CC4/AIG18019954/R1fa3; AIG ref: 3546399823SG

Dear Poh Kin,

After collision photos can be quite subjective as it did not show how exactly the accident happened. Given benefit of doubt to insured's version of the accident, shouldn't we offer liability at 50% unless TP has more substantial evidence to support his claim?

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
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From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: Thursday, June 13, 2019 1:10 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M (OI) AND SF 10P (TP) ON 26-10-2018; LKK ref : CC4/AIG18019954/R1fa3; AIG ref: 3546399823SG

Importance: High

This message is from an external sender; be cautious with links and attachments.

Your Ref: 3546399823SG

Our Ref: CC4/AIG18019954/R1fa3

Dear Ms Saliha,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M (OI) & SF 10P (TP) ALONG BRADDELL ROAD ON 26/10/2018

We refer to the above matter.

OID reported that he was driven straight along extreme right lane on the said road and changing lane into second lane from right, suddenly third party also change lane from left side and side swipe each other.

Third party reported that he was driven straight along middle lane of Braddell Road after moving off from Lorong Chuan (side road), suddenly our insured change lane and collided into his vehicle right rear portion.

Both party have no video footage, based on accident **screen photo** in TP GIA report shows OI position is in-between lane and Third Party position is In front of OI vehicle and it seem like TP version more creditable.

We did clarify PIC(Ms Anne) the nature of the accident and they agree to settle this matter at best.

We hereby seek your approval to offer to Third Party repairer, "EUROSPORTS AUTO PTE LTD" is as follows:

	Amount <u>Claimed</u>	Amount <u>Revised</u>
1. Cost of Repair	\$ 49,088.00 (w/gst)	\$ 42,740.57 (\$39,944.46 + 7% GST)
2. Loss of Use	\$ 1,440.00 (8 days x \$180.00)	\$ 1,440.00 (8 days x \$180.00)
Total	\$ 50,528.00	\$ 44,180.57

Total amount of claim (**Liability 100%**)

\$44,180.57

***Recommended 5 repair days + 1 day survey/downtime + 2 days weekend(Saturday/Sunday) = 8 days LOU

All the relevant documents had been uploaded in Merimen for your perusal.

For your comments/ instruction/ approval on this matter.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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