

Vic (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 25 November, 2019 4:21 PM
To: Vic (LKKAUTO)
Cc: Syed-Yusoff, Saliha
Subject: FW: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Importance: High

Hi Vic,

Can you advise if this case is resolved? Wai Sing has copied our CEO feedback mailbox and we are required to provide findings and remediation.

Please advise.

Andy

From: Vic (LKKAUTO)
Sent: Monday, November 11, 2019 3:48:33 AM (UTC+00:00) Monrovia, Reykjavik
To: Lee Wai Sing
Cc: Richard Harjanto; Admin A; CS A Team; CEO AIG Singapore; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Ising,

We refer to your below email and to our telephone conversation previously, you had already accepted our offer of 50/50 and DV was already signed.

We were also informed by our principal that they were not able to speak directly with your client since your good office is the one acting on behalf of him.

As such, we and our principal do not have the authority to talk to your client directly.

Please assist to explain to your client that the matter was settled on a without prejudice basis.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]

Sent: Monday, 11 November, 2019 11:34 AM

To: Vic (LKKAuto)

Cc: Richard Harjanto; Admin A; CS A Team; CEO_SG@aig.com

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

How long I need to wait? And keep no reply ? All go to holiday ?

Thanks & Regards,



**Lamborghini Singapore
EuroSports Auto Pte Ltd**

Ising Lee

Service Advisor

24 Leng Kee Road #06-02

Singapore 159096

Phone: +65 6882 0863

Mobile: +65 9799 9596

Email: waising@eurosportsauto.com.sg

Web: www.lamborghini-singapore.com

Web: www.eurosportsglobal.com

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From: Lee Wai Sing

Sent: Wednesday, 6 November 2019 10:56 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE

NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Almost one month but I haven't get any reply . How long I need to wait ?

Thanks & Regards,



**Lamborghini Singapore
EuroSports Auto Pte Ltd**

Ising Lee

Service Advisor

24 Leng Kee Road #06-02

Singapore 159096

Phone: +65 6882 0863

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Email: waising@eurosportsauto.com.sg

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 10 October 2019 2:12 PM

To: Lee Wai Sing <waising@eurosportsauto.com.sg>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE
NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Without Prejudice

Dear Ising,

We are still pending instruction from our principal.

We will continue to follow up.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]

Sent: Thursday, 10 October, 2019 2:08 PM

To: Vic (LKKAuto)

Cc: Richard Harjanto; Admin A

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Any update?

From: Lee Wai Sing

Sent: Thursday, 10 October 2019 10:56 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Any update ?

From: Lee Wai Sing

Sent: Tuesday, 1 October 2019 4:04 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Any update ?

From: Lee Wai Sing

Sent: Tuesday, 1 October 2019 11:25 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF
CC4/AIG18019954/R1ha3

Hi ,

How long I need to wait ?

Thanks & Regards,



**Lamborghini Singapore
EuroSports Auto Pte Ltd**

Ising Lee

Service Advisor

24 Leng Kee Road #06-02

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, 30 September 2019 5:20 PM

To: Lee Wai Sing <waising@eurosportsauto.com.sg>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Without Prejudice

Dear Ising,

We refer to your below email and to our telephone conversation earlier.

As spoken, we had seek instructions to our principal with regards to your request and we are yet to receive any instruction.

We will follow up and will get back to you for an update the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]

Sent: Friday, 27 September, 2019 3:48 PM

To: Vic (LKKAuto)

Cc: Richard Harjanto; Admin A

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Hi ,

My client just spoke with me , he NOT SATISFIED the result of 50% - 50% .

Can arrange someone to call client and explain ?

Thanks & Regards,



**Lamborghini Singapore
EuroSports Auto Pte Ltd**

Ising Lee

Service Advisor

24 Leng Kee Road #06-02

Singapore 159096

Phone: +65 6882 0863

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 26 September 2019 12:12 PM

To: Lee Wai Sing <waising@eurosportsauto.com.sg>

Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Without Prejudice

Dear Ising,

Received with thanks.

Kindly also forward to us a copy of the **Authorization to Act Letter duly signed by the owner** for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]

Sent: Thursday, 26 September, 2019 11:43 AM

To: Vic (LKKAuto)

Cc: Richard Harjanto; Admin A

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Hi ,

Kindly refer to attachment .

Thanks & Regards,



**Lamborghini Singapore
EuroSports Auto Pte Ltd**

Ising Lee

Service Advisor

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 23 September 2019 10:40 AM
To: Lee Wai Sing <waising@eurosportsauto.com.sg>
Cc: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Without Prejudice

Dear Ising,

Please find amended DV for your further action.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]
Sent: Monday, 23 September, 2019 10:34 AM
To: Vic (LKKAuto)
Cc: Richard Harjanto; Admin A
Subject: Re: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Hi ,

Client name is “ NG KIM SWEE” , not “NG KIM WEE” .

Thanks
Ising

Sent from my iPhone

On 4 Sep 2019, at 09:38, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We refer further to our below email.

If agreeable with our offer, kindly chop and sign the attached DV and **forward back a copy to us together with the Authorization to Act Letter duly signed by the owner** for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

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From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Wednesday, 3 July, 2019 4:08 PM

To: Lee Wai Sing <waising@eurosportsauto.com.sg>; Richard Harjanto <richardharjanto@eurosportsauto.com.sg>

Cc: SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018

Importance: High

Without Prejudice

Save as to Costs

Your Ref: SF 10P

Our Ref: CC4/AIG18019954/R1fa3

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG
BRADDELL ROAD ON 26/10/2018**

We refer to the above matter.

Please be informed that our Principal had review the matter and given a point of view that this case could be 50/50 due to both vehicles changing lane and side-swipe each other, The damages of Our Insured bumper's front left also indicates your client vehicle's position was in slanting towards right before impact. We are view that your client has moved out from Lorong Chuan before changing lane from left most lane to central lane. Both vehicles should exercise caution when changing lanes.

As such, we have instruction from our principal to offer settlement as below.

1. Cost of Repair(\$39,944.46 + 7% GST)	\$ 42,740.57
2. Loss of Use (8 days x \$180.00)	\$ 1,440.00
Total	\$ 44,180.57 at 50%= \$22,090.29

As both vehicles are changing lane causing the accident. BOLA is applicable whereby 50% is fair settlement unless your client can provide concrete evidence like CCTV Footage for our review.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: Lee Wai Sing [<mailto:waising@eurosportsauto.com.sg>]
Sent: Monday, 10 June 2019 5:19 PM
To: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>
Subject: RE: SF10P - 3rd Party Claim / AIG

Attn : Poh Kim.

Thanks & Regards,

Lamborghini Singapore <[image002.jpg](#)>
EuroSports Auto Pte Ltd
Ising Lee
Service Advisor
24 Leng Kee Road #06-02
Singapore 159096
Phone: +65 6882 0863
Mobile: +65 9799 9596
Email: waising@eurosportsauto.com.sg
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From: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>
Sent: Wednesday, 23 January 2019 3:48 PM
To: cs-a@lkkauto.com; SUR <sur@lkkauto.com>
Cc: SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>
Subject: SF10P - 3rd Party Claim / AIG

Attn: Poh Kim
LKK Auto

Hello,

I have attached the signed DV and our invoice,
so that you may proceed to process and
finalize this claim.

Our customer's car, SF10P, has been repaired and delivered.
And this is a third party claim against SKT3947M – AIG insured.

Thank you and,

Best regards,
Richard Harjanto

Lamborghini Singapore
EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor

24 Leng Kee Road #01-03
Singapore 159096
Phone: +65 6882 0865
Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg

Web: www.lamborghini-singapore.com

Web: www.eurosportsglobal.com

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