

## Vic (LKKAuto)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 4 March, 2020 8:44 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Khoo, Kay-Eng; Fong, Andy-SY  
**Subject:** RE: Our Ref: 3546399823SG003; Your Ref: CC4/AIG18019954/R1FA3Q2  
**Attachments:** RE: SF10P - 3rd Party Claim / AIG; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 3947M & SF 10P ALONG BRADDELL ROAD ON 26/10/2018 - LKK REF CC4/AIG18019954/R1ha3

Dear Vic,

Without the ATA, we should not even communicate with the repairer in the first place.

Kindly advise at which stage your side will request for ATA?

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Tuesday, March 3, 2020 6:38 PM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref: 3546399823SG003; Your Ref: CC4/AIG18019954/R1FA3Q2

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Dear Saliha,

We refer further to our below email.

TP repairer informed us that they are unable to produce the ATA (see attached email) as owner may insist not at fault and TP repairer will bear the 50% instead.

Kindly advise if we can proceed to close the matter without the ATA and/or for your further instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 3 March, 2020 3:25 PM

**To:** Syed-Yusoff, Saliha; Khoo, Kay-Eng

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Our Ref: 3546399823SG003; Your Ref: CC4/AIG18019954/R1FA3Q2

Dear All,

We refer further to the below email.

Please be informed that TP repairer just informed us today to close case as per agreed amount (see attached email).

We are currently pending for TP ATA for file closure.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]  
**Sent:** Friday, 14 February, 2020 12:08 PM  
**To:** Khoo, Kay-Eng; Vic (LKKAuto)  
**Subject:** RE: Our Ref: 3546399823SG003; Your Ref: CC4/AIG18019954/R1FA3Q2

Dear Kay Eng,

This is the matter that repairer requested us to convince TP owner accept our 50% as he refused to sign the LOA.

TP repairer have previously accepted our offer and returned the signed DV as well.

As previously discussed, we're in no position to advise TP on his NCD repercussion and also our basis for 50% offer as it's between him and his insurer as well repairer.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Khoo, Kay-Eng  
**Sent:** Friday, February 7, 2020 5:04 PM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** Our Ref: 3546399823SG003; Your Ref: CC4/AIG18019954/R1FA3Q2

Dear Vic,

Please review and advise current status of this claim residing in Merimen at Pending Adjuster Survey stage.

Thank you.

**Khoo Kay Eng**  
**AIG**

Manager, Auto Property Damage Claims  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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