

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 22 April 2019 1:06 PM
To: Olivia Lau (LKKAUTO); thh176@yahoo.com
Cc: assignments; SUR
Subject: RE: [LPC]: REQUEST FOR PRS - GBG4389S Our Ref: GBG4389S AMENDED LOD // LKK
Ref: CS/LPC18019943/Jvbe2

Dear Steven,

Kindly check with Lonpac OIC Ms Ong Li Li.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAUTO)
Sent: Monday, 22 April 2019 12:58 PM
To: thh176@yahoo.com; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [LPC]: REQUEST FOR PRS - GBG4389S Our Ref: GBG4389S AMENDED LOD // LKK Ref: CS/LPC18019943/Jvbe2

[LKK Ref: CS/LPC18019943/Jvbe2](#)

Hi Veron,

Kindly check.

Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Thiam Heng Huat [<mailto:thh176@yahoo.com>]

Sent: Monday, 22 April, 2019 11:30 AM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Re: REQUEST FOR PRS - GBG4389S Our Ref: GBG4389S AMENDED LOD

Dear All,

We refer to the emails below.

We have yet to hear from you in regards to this claim. Please look into this claim and we await your reply soonest.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 10 January 2019, 5:41:02 pm GMT+8, Thiam Heng Huat <thh176@yahoo.com> wrote:

Dear All,

We refer to our LOD email of 6 Dec 2018.

Attached is the amended repair invoice and append below are the items our client wish to claim from Lonpac Insurance.

1. Repair costs	\$2,140.00
2. Loss of use for 5 days	750.00
3. Insurance search fee	7.45
	\$2,897.45

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 6 December 2018, 4:29:23 PM GMT+8, Thiam Heng Huat <thh176@yahoo.com> wrote:

Dear all,

We refer to the above mentioned.

Attached is the repair invoice, LTA receipt and below are the items our client wish to claim from Lonpac Insurance.

1. Repair costs	\$2,000.00
-----------------	------------

2. Loss of use for 5 days	750.00
3. Insurance search fee	7.45
	\$2,757.45

We hope to hear from you soon.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On **Friday, 2 November 2018**, 1:39:32 PM GMT+8, ONG LI LI <long@lonpac.com> wrote:

Without Prejudice

Dear Steven

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Kenneth Kong to conduct TP survey on w/p basis.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Thiam Heng Huat [<mailto:thh176@yahoo.com>]
Sent: Friday, 2 November, 2018 1:35 PM
To: ONG LI LI
Subject: Re: REQUEST FOR PRS - GBG4389S Our Ref: TBA

Dear Miss Ong,

Please arrange for 8. Kenneth Kong for the survey.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

On Friday, 2 November 2018, 1:27:33 PM GMT+8, ONG LI LI <llong@lonpac.com> wrote:

Without Prejudice

Save as to Costs

Dear Steven

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	<input type="checkbox"/>
2	Xing Guo Qiang	<input type="checkbox"/>
3	Mohamad Taufikh	<input type="checkbox"/>
4	Bryan Ang	<input type="checkbox"/>
5	Adrian Ling	<input type="checkbox"/>
6	Mohammed Rasul	<input type="checkbox"/>
7	Marcus Chua	<input type="checkbox"/>
8	Kenneth Kong	<input type="checkbox"/>

9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Thiam Heng Huat [<mailto:thh176@yahoo.com>]

Sent: Friday, 2 November, 2018 1:20 PM

To: MT_Claim_SG

Subject: REQUEST FOR PRS - GBG4389S

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295