

ASS. REC. BY:

REF: CS3/LPC18019943/Jvber | Special Instruction:

SURVEYOR

ASSIGNMENT (Office)

From (Person): Ong Li Li of LPC Date/Time: 02/12/018 1:37pm

Estimated Cost: Bill to:

OD / IT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBG 4389S Insured: GW 8330R

at Workshop m/s Thiam Heng Huat Tel: 6263 6295

of 176 Sin Ming Drive #05-14

Policy No: Claim No: 18/18/18 / VCOV / 021092

Sum Insured: Excess:

Make of Veh: D.O.A. 31-10-2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 42pm

Date/Time: 02-11-2018 1:40pm Person Contacted: Steven

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction ( X ) Estimate
	GBG 4389S - X
	GW 8330R - X
	Dismantle - 21/11/18
	After paint - 22/11/18
23/11/18	Submit PRS report

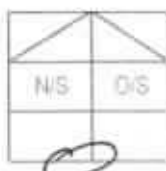
3/12/18  
@ 4:19pm  
Gerald

PRS  
Hwa die

REF: LPC

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s: \_\_\_\_\_  
 of **176 Sin ming Dr #05-14**  
 Insured \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / FR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **GBG A389S** Yr Regn: **10 Aug 2017**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: **Fiat Doblo max.** CC: **1598**  
 Colour: **white** A/C: Insured / Std / NI / NA  
 Sp. Reading: **50548** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **ZFA26300006687375**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Normal / Jammed / Leaked / Burnt or  
 Brake: Normal / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **195/60R16**  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /

TOYO / YOKO or **Harlook**

Front		Rear	
R/Bal.	<b>6</b> mm	R/Bal.	<b>6</b> mm
L/Bal.	<b>6</b> mm	L/Bal.	<b>6</b> mm
D.O.A.	<b>31/10/18</b>	D.O.I.	<b>19/11/18</b>
Survey held at: _____		<b>@ 1835</b>	

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
**Rear**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

**3/12/18 LS \$ 2000 confirmed by email (Ref 3870, 661)**

RECEIVED 2-3 NOV 2018

Date/Time, File Pass to? ☐ Prel. Report  
☐ Final Report

Date/Time, File Return to?

3/12 - typist

Report Format: **TP**  
 Lump Sum / I.B.1: **2000/2**

Days Of Repair: **4**

Resurvey No. of Trip: **2**

Add Fee: ☐ Site Insp. 1\$  
☐ Interview 1\$  
☐ Tech. Insp. 1\$  
☐ Workshop 1\$

Survey Fee

Transportation

1. S + R = 38

2. Insp.

3. Travel

4. Other

TOTAL

**350**

**350**

**Catherine Chong (LKK Auto)**

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 2 November, 2018 1:27 PM  
**To:** Thiam Heng Huat; MT\_Claim\_SG; assignments@lkkauto.com; Catherine Chong (LKK Auto)  
**Subject:** RE: REQUEST FOR PRS - GBG4389S Our Ref: TBA  
**Attachments:** GBG4389S\_31102018.pdf; receipt-20181102-121425.pdf

Without Prejudice  
Save as to Costs

Dear Steven

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Thiam Heng Huat [mailto:thh176@yahoo.com]  
**Sent:** Friday, 2 November, 2018 1:20 PM

**To:** MT\_Claim\_SG  
**Subject:** REQUEST FOR PRS - GBG4389S

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	31/10/2018 15:48
Date Of Accident	31/10/2018 08:40
Exact Location Of Accident	ALLANBROOKE RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBG4389S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HORIZON AUTOMOTIVE PTE LTD
Co Reg No	201216371K
Email Address	GERALDCHEWSC@HORIZON-AUTOMOTIVE.COM
Mobile Phone No	(LOCAL) +65-92311006
Alternative Phone No	OFFICE-92311006
<b>Vehicle Particulars</b>	
Manufacturer	FIAT
Model	DOBLO CARGO MAXI-1.6 D MTJ AMT GLAZE (M)
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101976617
Cover Note Number	
<b>Driver</b>	
Name of Driver	JUARIME BIN IBRAHIM
NRIC No	S7125500Z
Date Of Birth	24/06/1971
Occupation	OUTDOOR
Date Of Driving Pass	07/09/2015
Driving Experience	3 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97881743
Fax Number	
Contact Number	OFFICE-97881743
EMail Address	GERALDCHEWSC@HORIZON-AUTOMOTIVE.COM

Address	BLK 11 YORK HILL #07-98
Postcode	162011
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	THOMSON NPP 25 SIN MING ROAD
Police Station Address	ROAD: 25 SIN MING ROAD #01-180 , POSTCODE: 570025 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GW8330R
Vehicle Make/Model/Colour	NISSAN CABSTAR
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MARIMUTHA MANIKANDAN
NRIC/Passport Number	
Contact Number	93928859
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name	JUARIME BIN IBRAHIM
Approximate Age	
Injuries Sustain	7 DAYS OF MEDICAL LEAVE
Injured person in which vehicle?	GBG4389S
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

**SKETCH PLAN**

**IMPORTANT NOTICE**

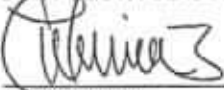
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**NOTE: PLEASE TAKE NOTE THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.**

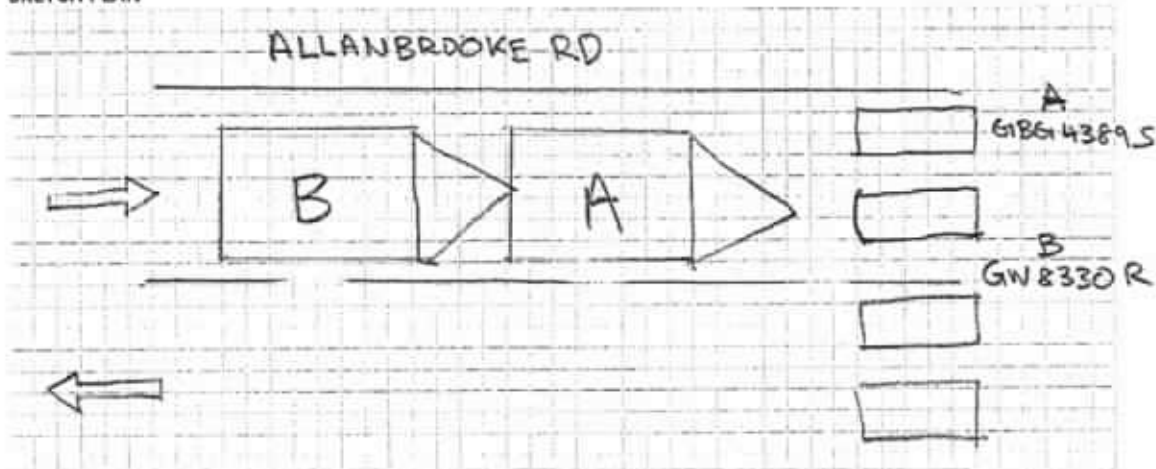
3/1/2018  
  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ATTACHED POLICE REF

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

31/10/8

Policyholder's Signature  
Date & Time:

true in every respect.  
 C. L. M. 3

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



T/20181031/2108

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

1 of 3  
Report No. T/20181031/2108

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 31/10/2018 17:51	Vide Report No.:	Station Diary No.: 54
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Informant's Particulars			
Name of Informant: JUARIME BIN IBRAHIM		Address: APT BLK 11 YORK HILL #07-98 SINGAPORE 162011	
ID Type / ID No.: NRIC NO / S7125500Z		Contact No.: Home/Office: Mobile: 97881743	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 47	Date of Birth: 24/06/1971	Type of Informant: Driver
Race: Boyanese		Language:	Institution / School Name:
Occupation: DESPATCH DELIVERY		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 31/10/2018 08:40	Type of Location: Straight Road
Location: Along Road 1 ALLANBROOKE ROAD towards Artillery Ave				
Weather: Drizzling		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Not Controlled	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passengers
GBG4389S	Van				Slightly Damaged	0
GW8330R	Lorry				Slightly Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

## POLICE REPORT Pg. 1



**SINGAPORE  
POLICE FORCE**



T/20181031/2108

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

2 of 3

Report No. T/20181031/2108

## CONTINUATION OF REPORT

Name	JUARIME BIN IBRAHIM	ID No.	S7125500Z
Related Vehicle	GBG4389S (Van)	Contact No.	97881743
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	31/10/2018	Date Discharge	31/10/2018
No. of Days granted Medical Leave	07	Degree of Injury	Slight
Name	Marimuthu manikandan	ID No.	G2962880M
Related Vehicle	GW8330R (Lorry)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On the above mentioned date and time, I was driving my van (GBG4389S) along Allanbrooke Rd towards Artillery Ave. As I reached the zebra-crossing, I stopped my van to allow the pedestrian to cross the road. While stationary, I suddenly felt a strong impact coming from the rear.

I alight my van and discovered that a lorry(GW8330R) had collided into the rear portion of my van. I then took photo of the accident and exchange particulars with the driver. After which I carried on with my journey.

Awhile later I felt pains on neck and my hands. As such I went to Mount Alvernia to seek medical treatment. I was given 7 days medical leave



**SINGAPORE  
POLICE FORCE**



T/20181031/2108

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

3 of 3

Report No. T/20181031/2108

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: E / Sgt 3 MUHAMMAD RIDZUAN BIN ABDUL RAHMAN	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 31/10/2018 17:51
Officer In Charge Of Case: TP / AEIT / Sr Staff Sgt MOHAMAD ZULFAZDL ABDULLAH Contact No.: 65476204	Classification Of Case: SN 070
Authentication Stamp NP188	SINGAPORE POLICE FORCE THAT/IDE

# Thiam Heng Huat Pte Ltd

Block 176 Sin Ming Drive, Sin Ming Autocare

#05-14 Singapore 575721

Hp: 82636295 Fax: 62662881

Company Registration No: 201605960N

Estimate repair cost

GBG4389S DOA= 31-10-2018

Fiat Doblo

Chassis: ZFA2630006G87375

<u>Qty</u>	<u>Parts</u>		<u>List price</u>
1	Rear RH door "Professional" emblem NN	\$	120.00 x
1	Rear RH door "Fiat" emblem NN	\$	115.00 x
1	Rear LH door "Doblo" emblem NN	\$	110.00 x
1	Rear LH door "Maxi" emblem NN	\$	110.00 x
1	Rear LH door "90" emblem NN	\$	100.00 x
1	Rear LH door "Mulitjet" emblem NN	\$	120.00 x
1	Rear door frame weatherstrip NN	\$	380.00 x
1	Rear bumper DD	\$	720.00 /
1	Rear bumper step garnish NEC	\$	240.00 /
1set	Rear bumper clips NEC	\$	60.00 /
1	Rear bumper RH side reflector CRA	\$	50.00 /
1	Rear bumper LH side reflector CRA	\$	50.00 /
1	Rear bumper RH tow cover NN	\$	65.00 x
1	Rear bumper RH side retainer NN	\$	65.00 x
1	Rear bumper LH side retainer NN	\$	65.00 x
1	Rear bumper reinforcement DD	\$	420.00 /
1	End panel 10%	\$	580.00 x R
		\$	3,370.00

## Special Nett

1	Rear RH door "6pax" sticker NN	\$	15.00 x
1	Rear LH door "70km/h" sticker NN	\$	15.00 x
1set	Rear bumper reverse sensor NN	\$	280.00 x

Labour and Misc charges

Labour charges on affected areas	\$	450	<del>800.00</del> ✓
Putty and respray affected areas	\$	550	<del>1,000.00</del> ✓
Check wiring and lighting system	\$	50.00	x 30 ✓ Δ
Apply rust proofing on replaced and repaired panels	\$	60.00	x X Δ
Remove and replace rear inner trims and garnish	\$	200.00	x
Remove and replace rear bumper reverse sensor and wire harness	\$	50	<del>53,280.00</del> ✓
	\$		5,870.00

D.O.I - 19/11/18  
Estimate Received - 29/11/18

*Amunth*  
29/11/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Ony Hwee Jie (LKK)

29/11/18

4 days

*Signature*

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 3 December 2018 2:53 PM  
**To:** 'thiam heng huat'  
**Cc:** SUR  
**Subject:** RE: GBG 4389 S - ESTIMATE RPT & GIA RPT

Dear Steven,

Noted with thanks.

**Kindly send Final invoice and all supporting documents to LONPAC INSURANCE**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** thiam heng huat <thiamhenghuat@gmail.com>  
**Sent:** Friday, 30 November 2018 2:03 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** Re: GBG 4389 S - ESTIMATE RPT & GIA RPT

Dear Veron - lkk Case Handler

We hereby confirmed our acceptance of **lump sum repair \$2,000.00 @ 4 working days.**

Thank you for your assistance to this matter.

*Warmest regards,*

*Steven/Jo-PA Manager*

*Thiam Heng Huat Pte Ltd- HP: 8263 6295*

*(A car workshop in Sin Ming Auto-Care Building)*

*Address: Blk 176 Sin Ming Drive #05-14, Sin Ming Auto Care Building, Singapore 57572136295*

On Fri, 30 Nov 2018 at 13:26, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Steven,

WITHOUT PREJUDICE

Re-offer Lump Sum \$2000/- @ 4 working days.

Please check and confirm.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** thiam heng huat <[thiamhenghuat@gmail.com](mailto:thiamhenghuat@gmail.com)>

**Sent:** Friday, 30 November 2018 11:30 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: GBG 4389 S - ESTIMATE RPT & GIA RPT

Dear Veron Chen - LKK case handler

**GBG 4389 S - DOA=31-10-2018**

We have reviewed and also assessed that we require **\$2,450** for this vehicle to be repaired for this accident.

We hope to hear your favourable reply.

Thank you.

Best Rgds

Steven/Jo-PA mgr

Thiam Heng Huat Pte Ltd



(A car workshop in Sin Min Auto-Care Building)

Address: Blk 176, #05-14, Sin Min Auto-Care Building, Singapore 575721

On Fri, 30 Nov 2018 at 07:41, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Steven,

Please refer to my email below.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** thiam heng huat <[thiamhenghuat@gmail.com](mailto:thiamhenghuat@gmail.com)>

**Sent:** Thursday, 29 November 2018 6:29 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: GBG 4389 S - ESTIMATE RPT & GIA RPT

Dear Veronchen - LKK

Your attached amended Estimate Report did not indicate the Lump Sum amount offered. I only saw 4 working days indicated by your surveyor.

Kindly assist to get it indicated in order not to have any future discrepancies between email amount and surveyor's understanding.

Thank you for your kind understanding

Warmest regards,

Steven/Jo-PA Manager

Thiam Heng Huat Pte Ltd- HP: 8263 6295

(A car workshop in Sin Ming Auto-Care Building)

Address: Blk 176 Sin Ming Drive #05-14, Sin Ming Auto Care Building, Singapore 575721

On Thu, 29 Nov 2018 at 16:08, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Steven,

WITHOUT PREJUDICE

Offer Lump Sum \$1850/- @ 4 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 28 November 2018 3:48 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: GBG 4389 S - ESTIMATE RPT & GIA RPT

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** thiam heng huat [<mailto:thiamhenghuat@gmail.com>]

**Sent:** Wednesday, 28 November 2018 3:42 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** GBG 4389 S - ESTIMATE RPT & GIA RPT

Dear LKK office

Kindly assist to disseminate the attached 2 reports requires by your surveyor who came to our workshop for survey.

Thank you.

*Warmest regards,*

*Steven/Jo-PA Manager*

*Thiam Heng Huat Pte Ltd- HP: 8263 6295*

*(A car workshop in Sin Ming Auto-Care Building)*

*Address: Blk 176 Sin Ming Drive #05-14, Sin Ming Auto Care Building, Singapore 57572136295*

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[www.avg.com](http://www.avg.com)

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*Warmest regards,*

*Steven*

*Thiam Heng Huat Pte Ltd*

*82636295*

--

*Warmest regards,*

*Steven*

*Thiam Heng Huat Pte Ltd*

*82636295*

--

*Warmest regards,*

*Steven*

*Thiam Heng Huat Pte Ltd*

*82636295*

**Veron Chen (LKKAuto)**

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 28 November 2018 3:48 PM  
**To:** SUR  
**Subject:** FW: GBG 4389 S - ESTIMATE RPT & GIA RPT  
**Attachments:** GBG 4389 S=31-10-2018-ESTIMATE RPT.pdf; GBG 4389 S=31-10-2018-DOA-GIA RPT.pdf

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** thiam heng huat [<mailto:thiamhenghuat@gmail.com>]

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[www.avg.com](http://www.avg.com)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS/LPC18019943/Jvbe2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 06-12-2018	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GW 8330R	Veh. Inspected	GBG 4389S	
Policy No.		Coverage (\$)	0.00	
Claim No.	1B/1B/1B/VC00/021092	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	02/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	FIAT DOBLO MAXI	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZFA26300006G87375	Colour	WHITE	
Odometer	50548	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/60 R16	HANKOOK	6 mm	
L/H Front Tyre	195/60 R16	HANKOOK	6 mm	
R/H Rear Tyre	195/60 R16	HANKOOK	6 mm	
L/H Rear Tyre	195/60 R16	HANKOOK	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	31/10/2018	Inspection Date	19/11/2018	
Survey held at	THIAM HENG HUAT PTE LTD 176 SIN MING DRIVE #05-14 SINGAPORE 575721			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 4389S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR RH DOOR "PROFESSIONAL" EMBLEM	NOT NECESSARY	120.00	-
1	REAR RH DOOR "FIAT" EMBLEM	NOT NECESSARY	115.00	-
1	REAR LH DOOR "DOBLO" EMBLEM	NOT NECESSARY	110.00	-
1	REAR LH DOOR "MAXI" EMBLEM	NOT NECESSARY	110.00	-
1	REAR LH DOOR "90" EMBLEM	NOT NECESSARY	100.00	-
1	REAR LH DOOR "MULTIJET" EMBLEM	NOT NECESSARY	120.00	-
1	REAR DOOR FRAME WEATHERSTRIP	NOT NECESSARY	380.00	-
1	REAR BUMPER	DENTED	720.00	720.00
1	REAR BUMPER STEP GARNISH	NECESSARY	240.00	240.00
1	SET REAR BUMPER CLIPS	NECESSARY	60.00	60.00
1	REAR BUMPER RH SIDE REFLECTOR	CRACKED	50.00	50.00
1	REAR BUMPER LH SIDE REFLECTOR	CRACKED	50.00	50.00
1	REAR BUMPER RH TOW COVER	NOT NECESSARY	65.00	-
1	REAR BUMPER RH SIDE RETAINER	NOT NECESSARY	65.00	-
1	REAR BUMPER LH SIDE RETAINER	NOT NECESSARY	65.00	-
1	REAR BUMPER REINFORCEMENT	DENTED	420.00	420.00
1	END PANEL	TO REPAIR SEE LABOUR	580.00	-
	LESS 10% DISCOUNT		-	-154.00
			3,370.00	1,386.00
<b>SPECIAL NETT ITEMS</b>				
1	REAR RH DOOR "6PAX" STICKER (SN)	NOT NECESSARY	15.00	-
1	REAR LH DOOR "70KM/H" STICKER (SN)	NOT NECESSARY	15.00	-
1	SET REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	280.00	-
			310.00	-
<b>LABOUR</b>				
	LABOUR CHARGES ON AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF END PANEL.		800.00	450.00
	PUTTY AND RESPRAY AFFECTED AREA.		1,000.00	550.00
	CHECK WIRING AND LIGHTING SYSTEM.		50.00	30.00
	APPLY RUST PROOFING ON REPLACED AND REPAIRED PANELS.	NOT NECESSARY	60.00	-
	REMOVE AND REPLACE REAR INNER TRIMS AND GARNISH.	NOT NECESSARY	200.00	-

Report Ref No. CS/LPC18019943/Jvbe2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 406933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE AND REPLACE REAR BUMPER REVERSE SENSOR AND WIRE HARNESS.		80.00	50.00
			2,190.00	1,080.00
GRAND TOTAL			5,870.00	2,466.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,000.00

Report Ref No. CS/LPC18019943/Jvbe2

ONG HWEE JIE  
Automotive Assessor

ADRIAN LING WAI PING  
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI  
Licensed Appraiser

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