

Hsiao Tong (LKKAUTO)

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Thursday, 16 January 2020 9:05 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Janice Goh
Subject: RE: Direct Settlement - Accident Involving GBH2600P (OI : EQI - DM18HO02973/SG) AND SHD4979J (TP : LKK REF - CC3/EQI18019932/K1pb3) on 31.10.2018

Hi Hsiao Tong,

New OIC is Janice and she is not in office

Agree with 50/50 settlement. Please inform insured accordingly on our finding.

Regards,

Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Thursday, 16 January 2020 8:27 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH2600P (OI : EQI - DM18HO02973/JT) AND SHD4979J (TP : LKK REF - CC3/EQI18019932/K1pb3) on 31.10.2018

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that both parties changed lane and liability is 50/50.

Kindly let us have your comments/instruction after review the matter.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Wednesday, 21 November 2018 9:35 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBH2600P (OI : EQI - DM18HO02973/JT) AND SHD4979J (TP : LKK REF - CC3/EQI18019932/K1fb3) on 31.10.2018

Dear Shu Pei

OI report attached. Liability not cleared.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, November 2, 2018 12:16 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH2600P (OI : EQI - TBA) AND SHD4979J (TP : LKK REF - CC3/EQI18019932/K1fb3) on 31.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4979J at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)