Surveyor			ASSIGNN	IENT (Office)				
From (Person):	Jusey	Loh	of	FWD	Da	nte/Time: _	01-11-2018	423
Estimated Cost		10230		Bill to:				
OD (TP)/WS	TTP RES /	OD RES/EV				Λη	0/25/12	6
To Inspect Vel	iicle No:		त्र ३३५६०)	_ Insured; _		R6256B	10
at Workshop n	Vs	CUAS	Carried Codesing and American Control		Tel:	785	7 9615	
of		BIK 3018A	Usi Rd	1 # DI-33			0121-011-1	
Policy No:				Claim No: _	PNPV:	1018-0	10HF000	
Sum Insured:				Excess:				
Make of Veh:					D	.O.A.	30-102018	5
(Client's Record)			03.01.2019	@ monio	Ц		
CA / REV /	REP. / R	EV 24 HRS 'V	P'	03 01-20(1		LO.D. End	lorsement:	-
Date/Time;	02.11.10	8 1058am P	erson Contacte	dmr.Col	n Ve	hicle IN/	OUT	
Date/Time	Action/in	struction (×	() Estimo	te				
		1		18/112748/11		908	1. 17U4 JUU	в
	SJR 6			00 4818 /Vg	- 45h too 5		A: 2012201	
-	2711 0	AND (AIN AUTIE	00 4010 7 00	8 .		CALL COL	
	-	100g 3K-		cepa, days 1	1 min	oten		
Commission of the same	The state of the s	100000000000000000000000000000000000000						

Catherine Chong (LKK Auto)

From:

josey.loh@fwd.com

Sent:

Thursday, 1 November, 2018 4:23 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

motorclaims.sg@fwd.com

Subject:

FW: ACCIDENT ALONG AYE ON 30.10.18 INVOLVING GT2345D & SJR6256B (Our

Ref: LWP/QAS/4128/18/wt) (FWD Ref: PNPV2018-00007401)

Attachments:

4128.pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: Josey Loh Kah Wai - SGUser

Sent: Thursday, 1 November, 2018 4:13 PM

To: 'wanting@lawrencelee.com.sg' Cc: Motor Claims SG - SG Common

Subject: RE: ACCIDENT ALONG AYE ON 30.10.18 INVOLVING GT2345D & SJR6256B (Our Ref: LWP/QAS/4128/18/wt)

(FWD Ref: PNPV2018-00007401)

WITHOUT PREJUDICE

Dear Wanting,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle, GT2345D. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: wanting@lawrencelee.com.sg [mailto:wanting@lawrencelee.com.sg]

Sent: Thursday, 1 November, 2018 3:02 PM

To: Motor Claims SG - SG Common

Subject: RE: ACCIDENT ALONG AYE ON 30.10.18 INVOLVING GT2345D & SJR6256B (Our Ref: LWP/QAS/4128/18/wt)

(FWD Ref: PNPV2018-00007401)

Dear Josey,

We refer to your email below.

Please be informed that our clients object to the motor surveyors proposed by you.

Our clients propose to use one of the 8 motor surveyors below to conduct the joint pre-repair survey as the single joint expert:

Jayson Liaw	Fong Kok Heng

Chuah Poh Siong Gary	Dave Chang	
Michael Yap	Danny Ho	
Teo Liak Hoo	Dennis Yap	

Kindly revert within two (2) working days by fax or email to wanting@lawrencelee.com.sg.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-05 Chinatown Point Singapore 059413 tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>

Sent: Thursday, 1 November 2018 1:41 PM

To: wanting@lawrencelee.com.sg
Cc: motorclaims.sg@fwd.com

Subject: RE: ACCIDENT ALONG AYE ON 30.10.18 INVOLVING GT2345D & SJR6256B (Our Ref: LWP/QAS/4128/18/wt)

(FWD Ref: PNPV2018-00007401)

WITHOUT PREJUDICE

Dear Wanting,

We refer to your letter dated 01 November 2018 of the PRI Notice of your client's vehicle GT2345D.

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. Appraisals Associates Pte Ltd
- 5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: wanting@lawrencelee.com.sg [mailto:wanting@lawrencelee.com.sg]

Sent: Thursday, 1 November, 2018 12:31 PM

To: Motor Claims SG - SG Common

Subject: ACCIDENT ALONG AYE ON 30.10.18 INVOLVING GT2345D & SJR6256B (Our Ref: LWP/QAS/4128/18/wt)

Dear Sirs,

We refer to the above matter.

Please see attach herewith the Notice of Accident of even date for your attention.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-05 Chinatown Point Singapore 059413 tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	31/10/2018 14:56
Date Of Accident	30/10/2018 10:15
Exact Location Of Accident	AYE (JURONG TOWN HALL)
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GT2345D
Insured/Policyholder	
Name Of Registered Owner	RENTOKIL INITIAL SINGAPORE PRIVATE LIMITED
Co Reg No	195900145N
Email Address	FLORENCE.LEE@RENTOKIL-INITIAL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-63478112
Vehicle Particulars	
Manufacturer	тоуота
Model	HIACE-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN100862487
Cover Note Number	
Driver	

Name of Driver VERY KURNIAWAN BIN RIDUAN

 Passport No/FIN
 G6896487W

 Date Of Birth
 07/04/1990

 Occupation
 OUTDOOR

 Date Of Driving Pass
 24/07/2012

Driving Experience 6 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-82288144

Fax Number Contact Number

EMail Address NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 3. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and for the Authorised Driver
- 3 information provided must be as truthful and accurate as possible. Any wilful missepresentation or withholding of material. facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any take reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- By the loggment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 5. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, edinowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ["GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of a
 - [i] processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail peckages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing froud, regulators, law enforcement and government agencies is reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Date & Time

Oriver's Signiatur

(If driver is not the policyholder). Date & Time:

Reporting Centre Personnel's Signature Marrier

NRIC/FIN No.

Rentokil Initial Singapore Pte Ltd 16 & 18 Jalan Mesin Singapore 368815

1: 6347 8138 Fax: 6347 8105

Rentokil Initial Singapore Pte Ltd 16 & 18 Jalan Mesin Singapore 368815

1 1: 6347 8138 Fax: 6347 8105

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	0145N	
Vehicle No.;	GT2345D	
Vehicle to be Exported:	No	
Intended Deregistration Date:	04 Jan 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	HIACE DIESEL	
Primary Colour:	White	
Manufacturing Year:	2000	
Engine No.:	5L4955217	
Chassis No.:	LH1620010761	
Maximum Power Output:	3	
Open Market Value:	\$24,673.00	
Original Registration Date:	11 Aug 2000	
First Registration Date:	11 Aug 2000	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$1,234.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	10 Aug 2020	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
PQP Paid:	\$30,960.00	
COE Rebate Amount:	\$4,951.00	
Total Rebate Amount:	\$4,951.00	

The information contained herein is correct as at 04 Jan 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case- 1	Votified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	abmitted	Ins Auth'ed	Status		
(08 Jan 2019 15:37 Edit Reg		01 Nov 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estima	S\$0.0	Rpt		Pending Report Cancel	g for Sur Case	vey
М	lain	Re	ference		Claim Details		Docume	nts] [Show All
CLAIM SUB	FOLDER DE	TAILS		Salara Salar		[Creat	ted by adjuster]		STATE OF THE PARTY	
Insured:	-, Co. Re	g. No.: -								
Main Claimant:	RENTOKI	L INITIAL SING	PORE PRIVAT	E LIMITED,	Co. Reg. No	.: 1959001	145N			
Vehicle Reg. No.:	GT2345	D			Date of Los		2018 10:00 - :59 fonths and 19 Day	s From LTA	Reg Date	(Man Yr)]
Claim Type:	TP				Policy/Cove Note No.:	r				
Vehicle Reg. No. (Insured):	SJR6256	В			Policy No. (Claimant)					
Repairer:	One Auto	Pte Ltd - Ubi (H	0) 3018A LIBT D	OAD 1 #01-3	Excess:	i - Tel: 674	12 9983			
Handling Insurer:		papore Pte. Ltd. (***************************************		, 100/11 01					
Adjuster:	15/01/2	Consultants Pte 019]	Ltd (HQ) - Tel:	6256-3561	[Handled b	у МОНО Т	AUFIKH BIN HAN	41D] [Fi	nal Rpt	due
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compose	Case Mai
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	SKS ⁻				View	All Search Tasks	Create N	ew Task	Complete
Due Date	Priority	Type Task	Group Sub	ject Han	dler Ass	gned By	Completed C	n Cre	ated On	Done

Claim Documents

*GT2345D [SJR6256B] TP

RENTOKIL INITIAL SINGAPORE PRIVATE LIMITED Oct 30 2018 10:00AM

[-] Qas Auto Pte Ltd - Ubi

Pho	otos/Images		3 per p	page v	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	07/01/19 14:35	General View	6	Load JPG	•
2	07/01/19 14:35	General View	0	Load JPG	•
3	07/01/19 14:35	General View	0	Load JPG	•
4	07/01/19 14:35	General View	0	Load JPG	•
5	07/01/19 14:35	General View	0	Load JPG	•
6	07/01/19 14:35	General View	0	Load JPG	•
7	07/01/19 14:35	General View	0	Load JPG	•
8	07/01/19 14:35	General View	0	Load JPG	•
9	07/01/19 14:35	General View	0	Load JPG	•
10	07/01/19 14:35	General View	0	Load JPG	•
11	07/01/19 14:35	General View	0	Load JPG	•
12	07/01/19 14:35	General View	0	Load JPG	
13	07/01/19 14:35	General View	0	Load JPG	•
14	07/01/19 14:35	General View	0	Load JPG	•
15	07/01/19 14:35	General View	0	Load JPG	•
16	07/01/19 14:35	General View	0	Load JPG	•
17	07/01/19 14:35	General View	0	Load JPG	•
18	07/01/19 14:35	General View	0	Load JPG	•
19	07/01/19 14:35	General View	0	Load JPG	Ø
20	07/01/19 14:35	General View	0	Load JPG	•
21	07/01/19 14:35	General View	0	Load JPG	•
22	07/01/19 14:35	General View	0	Load JPG	•
23	07/01/19 14:35	General View	0	Load JPG	•
24	07/01/19 14:35	General View	0	Load JPG	•
25	07/01/19 14:35	General View	0	Load JPG	•
26	07/01/19 14:35	General View	0	Load JPG	•
27	07/01/19 14:35	General View	0	Load JPG	2
28	07/01/19 14:35	General View	0	Load JPG	€

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/FWD18019930/T1CBS2

Date:

08/01/2019

REFERENCE

Handling Insurer: Claimant Vehicle FWD Singapore Pte. Ltd.

Policy No:

Insured Vehicle No:

SJR6256B

Date of Loss:

No:

GT2345D 30/10/2018

Nature of Claim:

TP

Claim No:

N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GT2345D

Make & Model:

TOYOTA HIACE, 3.0 (A) 11/08/2000 (Man. Year: 2000) Engine No: Chassis No: Odometer:

5L4955217 LH1620010761

569969 km

Reg. Date: Colour:

Blue

2986 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

185 R16

Rear Tyre Size:

185 R16

Front Left Side:

Toyo 6 mm

Rear Left Side:

Toyo 6 mm

Front Right Side:

Toyo 6 mm

Rear Right Side:

Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		0.00	0.00	0.00	
Miscellaneous Items		0.00	0.00	0.00	
Labour		0.00	0.00	0.00	
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date Inspected:

Date of Assignment:

01/11/2018

03/01/2019

Inspected At:

Qas Auto Pte Ltd - Ubi (HQ)

3018A UBI ROAD 1 #01-23

Singapore 408711

Estimated Period of Repair:

5.0 days

Adjuster:

MOHD TAUFIKH BIN HAMID

Manager:

CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference

(Last Synchronised: 08 Jan 2019) Part Source:

TOYOTA HIACE 3.0 (A) (Model not available in database) Parts: N/A

(Price-denominated Standard List) Repairer's Labour:

Print Code: (Unsubmitted, no print-code for GT2345D)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >