



INDIA INTERNATIONAL INSURANCE PTE LTD
 C/O LKK Auto Consultants Pte Ltd
 51 Ubi Avenue 1
 #02-25 Paya Ubi Industrial Park
 Singapore 408933

* By Hand - resend
 13.08.19
 vivian

Without Prejudice

SMRT AUTOMOTIVE SERVICES PTE LTD
 6 Ang Mo Kio Street 62
 Singapore 569140
 Tel : 65 6866 2650
 Fax : 65 6368 7421
 www.smrt.com.sg

Your Ref.: CC3/III18019220/Nfb3

Our Ref.: BPS/09/18/3006/KC

Date : 05.07.2019

Dear Sirs,

ACCIDENT INVOLVING PC4955M AND SH9702G ON 27.09.2018

CLAIMS RESPONSE

- We refer to your letter dated _____ and our letter dated _____
- We claim on behalf of _____
- We acknowledge the receipt of your letter/claims dated _____.
- We have forward your claim to our Insurer. They will liaise directly with you.
- We enclose our documents marked "E" in the list below:
- Please give us your documents marked "R" in the list below:

[] Police/SAS report of _____	[E] Discharge Voucher	[] Others :
[] Investigation Results	[] Repair Invoice	_____
[] Photographs	[] Letter of Claims	_____
[] Confirmation of Taxi Rental	[] Survey Report	_____

- We are looking into this matter and will revert to you.
- We disclaim our liabilities. The accident was caused by your driver.
- Without admission of liability, we offer you S\$ _____ all in to settle the case amicably.
- Please quantify your claims
- We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- We have no other alternatives but have to take legal action against you.
- Your offer of S\$ _____ is accepted. Please let us have your Discharge Voucher.
- Your offer of S\$ _____ is rejected. Please increase your offer to S\$ _____
- Please let us have your cheque payable to **BUS PLUS SERVICES PTE LTD**
- Others _____


 Karen Chan
 for Manager, Claims
 Claims Department



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18090770
 Claimant Ref : BPS/09/18/3006/EB

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,890.98 (repair cost), S\$ 450.00 (loss of use/rental), S\$ _____ (search fee), vehicle no. PC 4955M that was damaged pursuant to the accident which occurred on 27/09/2018 (date) at Third Hospital Avenue (location) involving vehicle no. SH 9702G (insured vehicle). This is pursuant to the inspection conducted on 22/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Bus-Plus Services Pte Ltd ("the third party claimant") of vehicle no. PC 4955M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PC 4955M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,340.98 to SMRT Buses Ltd BUS-PLUS SERVICES PTE LTD

Dated this 13 day of August 20 19.

CLAIMANT:

Signature: [Signature]
 Name: Patrick
 NRIC: S16XX253B
 Address: _____
 Nationality: _____
 Occupation: _____

WITNESS:

Signature: _____
 Name: _____
 NRIC: _____
 Address: _____
 Nationality: _____
 Occupation: _____



AUTHORIZATION TO ACT

I, BUS-PLUS SERVICES PTE LTD (the third party claimant") of 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of PC 4955M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no PC 4955M that was damaged pursuant to the accident which occurred on 03/09/2018 (date) along Third Hospital Avenue (location) involving vehicle no/s SH 9702G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of ~~SMRT BUSES LTD.~~ BUS-PLUS SERVICES PTE LTD.



I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of August (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)

