

INS. CASE OWNER: Suzuki | CC 4/III1801 9920, NABOBY | LKK: W | IDAC: 27/11/18

Surveyor: Naz | DOI: ASSIGNMENT 22/11/18 | Date/Time: 27/11/18 | Registered in Merimen: 27/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SH 97026
 Name of Insured: UPU
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A.: 27/11/18
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: Wah Wahin Yona
 Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: MU18090770
 Policy No.: MU180019
 Make / Model: HYUNDAI
 Place of Accident: INTRA HOSPITAL AVE
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % Final? Yes / No



INSRS: _____
 WSP: _____
 Tel: SMKT
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

| Date/Time | STAGE | DATE / PIC |
|-----------------|-----------------------------------|--------------------------------------------------------------|
| <u>9/11/18</u> | Non-Reporting Itr (1st): | |
| <u>9/11/18</u> | Non-Reporting Itr (2nd): | |
| <u>9/11/18</u> | Non-Reporting Itr (Final): | |
| <u>10/11/18</u> | Notification Itr (if non-pickup): | |
| <u>12/11/18</u> | Call OI: | |
| | After call Itr to OI: | |
| | Documentation Check List: | Handler Typist |
| | Notification Itr (if non-pickup) | <input type="checkbox"/> <input type="checkbox"/> |
| | After call Itr to OI: | <input type="checkbox"/> <input type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| | Final Repair Bill: | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| | Car Rental Invoice: | <input type="checkbox"/> <input type="checkbox"/> |
| | Towing Invoice: | <input type="checkbox"/> <input type="checkbox"/> |
| | LTA / GIA: | <input type="checkbox"/> <input type="checkbox"/> |
| | Medical Bill: | <input type="checkbox"/> <input type="checkbox"/> |
| | PIR: | <input type="checkbox"/> <input type="checkbox"/> |
| | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| | LOD: | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| | Payment Breakdown Form: | <input type="checkbox"/> <input type="checkbox"/> |
| | Post-Repair Photos: | <input type="checkbox"/> <input type="checkbox"/> |
| | Others: | <input type="checkbox"/> <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: 28/11/2018 Sent By: LSP

FINALIZATION Date/Time: _____ Confirms with: _____ Confirm by: _____

Repair Cost: SS 6,440.16 (days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 13/11/19 Confirm with: Patricia Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: M1
 Repair Cost: SS 6,390.98
 Loss of Rental (LOR): SS _____ (days)
 Loss of Use (LOU): SS 450.00 (\$150.00 x 3 days)
 Loss of Income (LOI): SS _____ (\$ _____ x _____ days)
 LOR only LOU only LOR + LOU LOR + LO [Tick only one]
 GIA/LTA Search: SS _____
 Medical: SS _____
 Disbursement: SS _____ (e.g. Tow/ Independent)
 Legal Cost: SS _____

Total: SS 7,340.98 Global Sum SS: _____

FINAL PAYMENT Date/Time: _____ Confirms with: _____ Email Call

Payee 1: SS 7,340.98 Name 1: Bus- Plus Services Pte Ltd

Payee 2: (Strike if N.A.) SS _____ Name 2: _____
 Payee 3: (Strike if N.A.) SS _____ Name 3: _____

Denise
 waiting for SMKT to accept COP
 - Naz
 22/11/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18019920/fb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 02-11-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------|----------------|------------|
| Insured Veh. | SH 9702G | Veh. Inspected | PC 4955M |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 02/11/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|--------------------------------------------------------------------------------------|-----------------|--|
| Accident Date | 27/09/2018 | Inspection Date | |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 | | |

5a. Remarks

| |
|----------------------------------------------------------------------------------------------------------------------------------------|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|----------------------------------------------------------------------------------------------------------------------------------------|



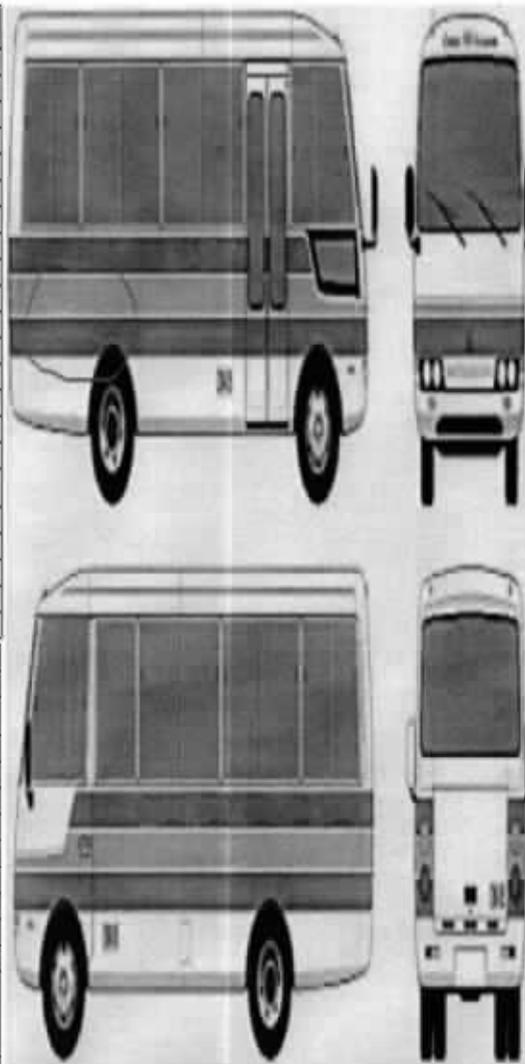
SMRT Accident Vehicle Repair Estimates

| | |
|---------------------------------------------------|--|
| SMRT Automotive Services Pte Ltd | |
| 60 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63665882 | |
| Estimator Telephone Number : 68662623 | |
| Accident Reporting Number : 68662672 | |

Date Generated : 12/11/2018

User ID : PehEngHock

| Section A - Accident Details | |
|-------------------------------------|---------------------------------------------------------------------------|
| Registration Number: | PC4955M |
| Case Reference Number: | BPS/0918/2008 |
| Registration Date: | 5/27/2016 |
| Company Type: | Bus-Plus Services Pte Ltd |
| Make: | MITSUBISHI |
| Model: | MITSUBISHI ROSA BE537 |
| Name of Driver: | Lee See Hock |
| Type of Accident: | Side Swipe |
| Accident Date and Time: | 9/27/2018 11:00 AM |
| Accident Reported Date and Time: | 9/28/2018 10:05 AM |
| Is Surveyor Required? | No |
| Survey by: | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time: | |
| Replacement Vehicle issued? | No |
| Job Card Number: | |
| Special Instruction to ARC, if any: | PC4955M - RIGHT REAR PORTION SH6702G (TP) - COMFORT TAXI INSURED WITH III |
| Prepared Date and Time: | 11/9/2018 4:11 PM |
| Chassis Number: | |
| Mileage: | |
| Work Shop: | |
| Repair Completion Date and Time: | |



| Section B - Summary of Repair Estimates | | |
|-----------------------------------------|--------------------|-------------------------------------|
| Summary of Repair Estimates | | |
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$1,000.00 | \$0.00 |
| Total Spray Cost | \$1,000.00 | \$0.00 |
| Total Spare Part Cost | \$8,900.32 | \$0.00 |
| Total Other Cost | \$150.00 | \$0.00 |
| TOTAL COST | \$8,850.32 | \$0.00 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 4.0 | |
| Prepared / Adjusted By: | Peh Eng Hock | |
| ARC / Surveyor Sign Off Date: | 09/11/2018 4:31 PM | |
| Signature | | |
| Remarks | | |

| Section C - Quotation and Accident Invoice Details | | | |
|----------------------------------------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |



SMRT Accident Vehicle Repair Estimates

| | |
|---------------------------------------------------|--|
| SMRT Automotive Services Pte Ltd | |
| 80 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63685592 | |
| Estimator Telephone Number : 6862623 | |
| Accident Reporting Number : 6862672 | |

Date Generated : 12/11/2018

User ID : PshEngHock

| Section D - Details of Repair Estimates | | | | | | | | | |
|----------------------------------------------------------------------------|---------|--------------------|--------------------------------|----------|-------------------|-------------------------------------|-------------------|--------------------|-------------------|
| Part 1 - Labour Works | | | | | | | | | |
| Job Scope | | Quotation from AR | | | | Adjusted by Surveyor, if applicable | | | |
| TO REMOVE AND REFIX RH PORTION PART | | \$1,000.00 | | | | 500 | | | |
| Total Labour | | \$1,000.00 | | | | | | | |
| Part 2 - Spray Painting & Panel Beating Related Works | | | | | | | | | |
| Job Scope | | Quotation from ARC | | | | Adjusted by Surveyor, if applicable | | | |
| TO PUTTY & RESPRAY | | \$1,000.00 | | | | 600 | | | |
| Total Spray Painting & Panel Beating | | \$1,900.00 | | | | | | | |
| Part 3 - Other Costs - Accident and Accident Repair Related Expense | | | | | | | | | |
| Job Scope | | Quotation from ARC | | | | Adjusted by Surveyor, if applicable | | | |
| TO REMOVE / REFIT SEAT | | \$150.00 | | | | 50X | | | |
| Total Other Costs | | \$150.00 | | | | | | | |
| Part 4 - Spare Parts / Material Usage | | | | | | | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
| | | | REAR BUMPER | 1.00 | 1,400 | 10.00 | \$1,258.00 | Replace | DEF |
| | | | REAR BUMPER SIDE BRACKET RH | 1.00 | 205.15 | 10.00 | \$184.63 | Replace | ? / BT |
| | | | REAR BUMPER REVERSE LAMP RH | 1.00 | 198.45 | 10.00 | \$178.60 | Replace | ? / CRK |
| | | | REAR CORNER PANEL RH | 1.00 | 703.68 | 10.00 | \$633.31 | Replace | DEF |
| | | | REAR SIDE PANEL RH | 1.00 | 3,000.00 | 10.00 | \$2,700.00 | Replace | DEF |
| | | | REAR SIDE PANEL SIGNAL LAMP RH | 1.00 | 221.00 | 10.00 | \$198.96 | Replace | MIS |
| Total | | | | | \$6,555.93 | | \$5,900.32 | | |
| Added Spare Parts / Material Usage After Surveyor Signed off | | | | | | | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
| Total | | | | | | | | | |

NA2 LKK
 22/11/18
 PIP
 3 days
 CHECK ITEMS PHOTOS
 BEFORE PAINT PHOTOS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

SMRT Accident Vehicle Repair Estimates

60 Woodlands Industrial Park

FAX Number : 6365592

Estimator Telephone Number

Accident Reporting Number

Date Generated : 23/11/2018

User ID : TuckFc

Section A - Accident Details

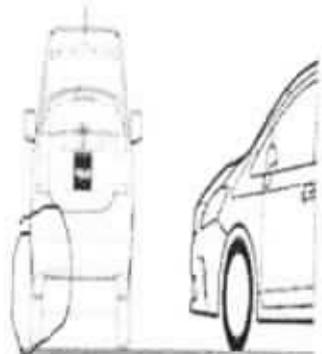
| | |
|------------------------------------|---------------------|
| Registration Number | SHC4198B |
| Case Reference Number | TAX/11/18/2078 |
| Registration Date | 11/1/2017 |
| Company Type | SMRT Taxis Pte Ltd |
| Make | TOYOTA |
| Model | PRIUS4 |
| Name of Driver | KOH CHOON WAH |
| Type of Accident | Head to Rear |
| Accident Date and Time | 11/18/2018 2:40 AM |
| Accident Reported Date and Time | 11/19/2018 12:19 PM |
| Is Surveyor Required? | No |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 24098800 |
| Special Instruction to ARC, if any | DROVE IN |
| Prepared Date and Time | 11/20/2018 7:25 AM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Right / Driver Side



Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|-------------------------------------------------------------------------------------|-------------------------------------|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$338.00 | \$0.00 |
| Total Spray Cost | \$738.00 | \$0.00 |
| Total Spare Part Cost | \$1,494.90 | \$0.00 |
| Total Other Cost | \$360.00 | \$0.00 |
| TOTAL COST | \$2,930.90 | \$0.00 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 3.0 | |
| Prepared / Adjusted By | Kim Ming Chin | |
| ARC / Surveyor Sign Off Date | 20/11/2018 7:34 AM | |
| Signature |  | |
| Remarks | | |



Rear

Left / Rear

Toyota Prius

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |

1-201-1118-1 For SALES ONLY

JJI



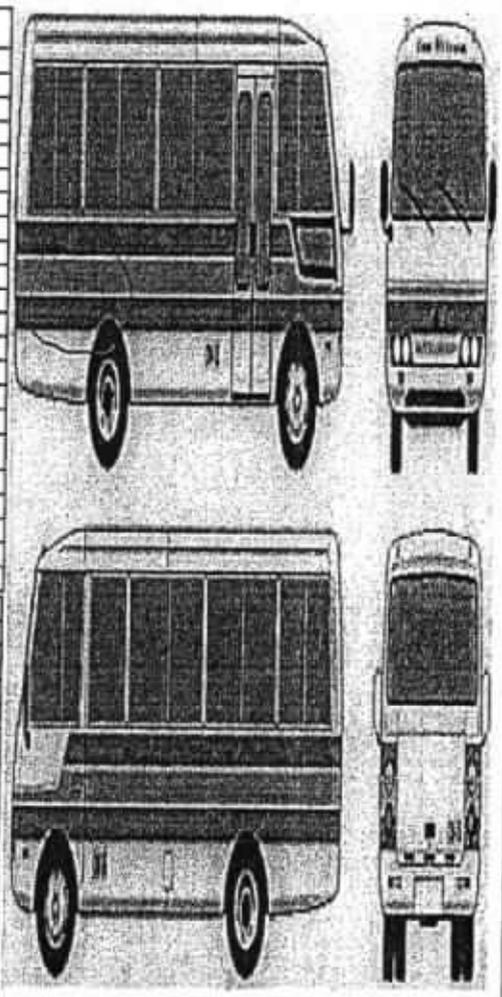
SMRT Accident Vehicle Repair Estimates

MAINTENANCE REPAIR

| |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd |
| 80 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685552 |
| Estimator Telephone Number : 6862623 |
| Accident Reporting Number : 6862672 |

Date Generated : 12/11/2018
User ID : PakEngHock

| Section A - Accident Details | |
|------------------------------------|-----------------------------------------------------------------------------|
| Registration Number | PC4955M |
| Case Reference Number | BPS08/18/3006 |
| Registration Date | 5/27/2018 |
| Company Type | Bus-Plus Services Pte Ltd |
| Make | MITSUBISHI |
| Model | MITSUBISHI ROSA BE837 |
| Name / Driver | Leo Bee Hock |
| Type of Accident | Side Swipe |
| Accident Date and Time | 9/27/2018 11:00 AM |
| Accident Reported Date and Time | 9/28/2018 10:03 AM |
| Is Surveyor Required? | No |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle Issued? | No |
| Job Card Number | |
| Special Instruction to ARC, if any | PC4955M - RIGHT REAR PORTION SH97025 (TP) - COMFORT TAXI INSURED WITH IE |
| Prepared Date and Time | 11/9/2018 4:11 PM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |



| Section B - Summary of Repair Estimates | | |
|-----------------------------------------|--------------------|-------------------------------------|
| Summary of Repair Estimates | | |
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$1,000.00 | \$0.00 |
| Total Spray Cost | \$1,000.00 | \$0.00 |
| Total Spare Part Cost | \$8,900.32 | \$0.00 |
| Total Tax | \$180.00 | \$0.00 |
| TOTAL COST | \$11,080.32 | \$0.00 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 4.0 | |
| Prepared / Adjusted By | Pak Eng Hock | |
| ARC / Surveyor Sign Off Date | 9/27/2018 4:31 PM | |
| Signature | | <i>[Signature]</i> |
| Remarks | | |

| Section C - Quotation and Accident Invoice Details | | | |
|----------------------------------------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |

SMRT Vehicle Repair Estimate

Group : Buses / Taxis / Private Car

Reg. No. : PC 4955 M Ref. No. _____

Make / Model : MITSUBISHI ROSA BE637 Reg. Date : _____

Chassis No. : _____ Mileage : _____

Name of Driver : BUS-PLUS SERVICES PTE LTD Rental/Replacement Vehicle : Yes /

Date/Time of Accident : 9/27/2018 11:00

Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / AIS / Others MSIG : _____

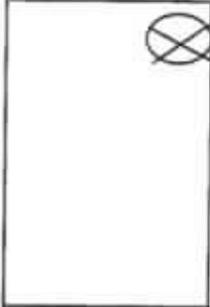
Vehicle is Towed Back ? YES / NO Date / Time : _____

Accident reporting date : 9/28/2018 14:23

e of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any :
INSURANCE LUMP SAM TP

The damages on the vehicle are as indicated in the following diagram :



Signed : _____ Date : _____

Accident Repair Job Card No : _____ Date Prepared : _____

Summary of Repair Estimates Repair Completed : _____

| | Quotation from ARC | Adjusted by Surveyor, if applicable |
|------------------------------------------------|---------------------------|-------------------------------------|
| Total Labour Charges : | \$ <u>1,000.00</u> | \$ <u>-</u> |
| Total Spray Painting Charges : | \$ <u>1,000.00</u> | \$ <u>-</u> |
| <input type="radio"/> Total Material Charges : | \$ <u>7,119.47</u> | \$ <u>-</u> |
| Other Charges : | \$ <u>150.00</u> | \$ <u>-</u> |
| TOTAL : | \$ <u>9,269.47</u> | \$ <u>-</u> |

Lump Sum Repair, if any : _____

No. of Repair Days : [4] days [3] days

Signature : Prepared by: Adjusted by:

QN No. _____ Invoice No. _____

Signed : _____ Date : _____

Part 4 - Spare Parts / Material Usage

To be completed by Service Advisor, ARC

| Part Number | Parts Description | Qty | Cost Price (\$) | COST LESS 10% | Final Price (\$) | Repair (R) Replace (/) | Not Repa Repli |
|-----------------|---------------------------------|-----|-----------------|---------------|------------------|------------------------|----------------|
| | REAR BUMPER <i>51400</i> | 1 | \$ 1,588.59 | 10% | \$ 1,429.73 | | |
| | REAR BUMPER SIDE BRACKET RH | 1 | \$ 410.30 | 10% | \$ 369.27 | | |
| | REAR BUMPER REVERSE LMAP RH | 1 | \$ 198.45 | 10% | \$ 178.61 | | |
| | REAR CORNER PANEL RH | 1 | \$ 703.68 | 10% | \$ 633.31 | | |
| | REAR SIDE PANEL RH <i>61350</i> | 1 | \$ 3,638.97 | 10% | \$ 3,275.07 | | |
| | REAR SIDE PANEL SIGNAL LAMP RH | 1 | \$ 221.09 | 10% | \$ 198.98 | | |
| TOTAL MATERIALS | | | \$ 6,761.08 | - | \$ 6,084.97 | | |

Surveyor Remark:

PARTS \$ 5933.52
 LESS 10% \$ 5340.16
 LABOUR \$ 500
 SPRAY \$ 600
\$ 6440.16 / 3 REPAIR DAYS

SMRT Accident Vehicle Repair Estimates

60 Woodlands Industrial P

FAX Number : \$3685592

Estimator Telephone Num

Accident Reporting Numbe

Date Generated : 23/11

User ID : Tuck

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|------------------------|-------------------|-------------------------------------|
| TO REPAIR REAR PORTION | \$338.00 | |
| Total Labour | \$338.00 | 200.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------------------------------------|--------------------|-------------------------------------|
| TO REPSRAY REAR BUMPER | \$378.00 | |
| TO RESPRAY BUMPER BEAM | \$180.00 | 200.00 |
| TO RESPRAY FILLER RR BUMPER LH | \$180.00 | 100.00? |
| Total Spray Painting & Panel Beating | \$738.00 | x |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-----------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION | \$80.00 | |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM | \$120.00 | 20.00 |
| TO WASH AND VACUUM | \$80.00 | 30.00 |
| TO REPLACE SUNDRY PARTS | \$100.00 | x |
| Total Other Costs | \$360.00 | x |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|--------------|---------|--------------|------------------------------|----------|-------------------|--------------|-------------------|--------------------|-------------------|
| | | 5215947913 | COVER, RR BUMPER ASSY | 1.00 | \$423.90 | 25.00 | \$317.92 | Replace | |
| | | 5246247030 | PAD, RR BUMPER, RH & LH, 1 | 2.00 | \$3.80 | 25.00 | \$5.70 | Replace | deformed |
| | | 5246247020 | PAD, RR BUMPER, RH & LH, 2 | 2.00 | \$3.80 | 25.00 | \$5.70 | Replace | Repair |
| | | 5246247010 | PAD, RR BUMPER, RH & LH, 3 | 2.00 | \$3.80 | 25.00 | \$5.70 | Replace | LH - ? |
| | | 5219147030 | SEAL, RR BUMPER ARM, RH & LH | 2.00 | \$11.00 | 25.00 | \$16.50 | Replace | LH - ? |
| | | 5257547040 | RETAINER, RR BUMPER, RH | 1.00 | \$112.70 | 25.00 | \$84.53 | Replace | LH - ? |
| | | 5245347010 | GUARD, RR BUMPER, LOWER | 1.00 | \$558.30 | 25.00 | \$418.72 | Replace | Repair |
| | | 5216947020 | COVER, GUARD RR BUMPER LOWER | 1.00 | \$14.80 | 25.00 | \$11.10 | Replace | deformed |
| | | 5202347030 | REAR BUMPER REINFORCEMENT | 1.00 | \$318.80 | 25.00 | \$239.10 | Replace | ? |
| | | | SENSOR REVERSE | 1.00 | \$180.00 | 0.00 | \$180.00 | Replace | ? |
| | | 5256647900 | FILLER, RR BUMPER, LH | 1.00 | \$119.90 | 25.00 | \$89.93 | Replace | Signature |
| | | | PIXEL STICKER | 2.00 | \$60.00 | 0.00 | \$120.00 | Replace | Repair |
| Total | | | | | \$1,810.80 | | \$1,494.90 | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|--------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

Etiqa Insurance Pte. Ltd.

OD Claim
Excess : \$ _____
(Authorised / Revert)

TP Claim
(Without Prejudice)

Vehicle No. 5HC 4198 B

Part by Part / ~~Lump Sum~~ Repair

Kindly arrange for surveyor to take before / ~~after~~ painting photos

Number of Repair Days 02

Surveyed by Jacky Kwok (Hp) 81110946

Date of Survey 23.11.18

SMRT Vehicle Repair Estimate

Group : **Buses** / Taxis / Private Car

Reg. No. : PC 4955 M Ref. No. _____

Make / Model : MITSUBISHI ROSA BE637 Reg. Date : _____

Chassis No. : _____ Mileage : _____

Name of Driver : BUS-PLUS SERVICES PTE LTD Rental/Replacement Vehicle : **Yes** /

Date/Time of Accident : 9/27/2018 11:00

Surveyor is Required ? **YES** / NO

If Yes, VICOM / LKK / AIS / Others MSIG : _____

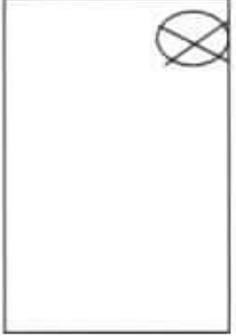
Vehicle is Towed Back ? YES / NO Date / Time : _____

Accident reporting date : 9/28/2018 14:23

Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any :
INSURANCE LUMP SAM TP

The damages on the vehicle are as indicated in the following diagram



Signed : _____ Date : _____

Accident Repair Job Card No. : _____ Date Prepared : _____

Summary of Repair Estimates : _____ Repair Completed : _____

| | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-----------------------------------------|--------------------|-------------------------------------|
| Total Labour Charges : \$ _____ | 1,000.00 | \$ _____ |
| Total Spray Painting Charges : \$ _____ | 1,000.00 | \$ _____ |
| Total Material Charges : \$ _____ | 7,119.47 | \$ _____ |
| Other Charges : \$ _____ | 150.00 | \$ _____ |
| TOTAL : \$ _____ | 9,269.47 | \$ _____ |

Lump Sum Repair, if any : _____

No. of Repair Days : [4] days [3] days

Signature : Prepared by: _____ Adjusted by: _____

QN No. _____ Invoice No. _____

Signed : _____ Date : _____

Part 4 - Spare Parts / Material Usage

To be completed by Service Advisor, ARC

| Part Number | Parts Description | Qty | Cost Price (\$) | COST LESS 10% | Final Price (\$) | Repair (R) / Replace (/) | Not Repair (/) |
|------------------------|--------------------------------|-----|-----------------|---------------|------------------|----------------------------|------------------|
| | REAR BUMPER | 1 | \$ 1,588.59 | 10% | \$ 1,429.73 | | |
| | REAR BUMPER SIDE BRACKET RH | 1 | \$ 410.30 | 10% | \$ 369.27 | | |
| | REAR BUMPER REVERSE LMAP RH | 1 | \$ 198.45 | 10% | \$ 178.61 | | |
| | REAR CORNER PANEL RH | 1 | \$ 703.68 | 10% | \$ 633.31 | | |
| | REAR SIDE PANEL RH | 1 | \$ 3,638.97 | 10% | \$ 3,275.07 | | |
| | REAR SIDE PANEL SIGNAL LAMP RH | 1 | \$ 221.09 | 10% | \$ 198.98 | | |
| TOTAL MATERIALS | | | \$ 6,761.08 | - | \$ 6,084.97 | | |

Surveyor Remark:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 2 November 2018 9:26 AM
To: Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: PC4955M (TP) Repair Estimate, GIA, Accident Photos
Attachments: img-X31165942-0001.pdf; IMG_9814.jpg; IMG_9841.jpg; IMG_9850.jpg; IMG_9860.jpg; IMG_9885.jpg; IMG_9889.jpg; IMG_9891.jpg; IMG_9892.jpg; IMG_9893.jpg; IMG_9894.jpg; IMG_9896.jpg; IMG_9897.jpg; IMG_9899.jpg; IMG_9901.jpg; IMG_9922.jpg; PC4955M (TP) Estimate.xlsx

10:05am @ 2/11/2018
person @ Mr. Peh
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC4955M and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) [mailto:PehEngHock@smrt.com.sg]
Sent: 01 November, 2018 3:30 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PC4955M (TP) Repair Estimate, GIA, Accident Photos

Hi Gabriel,

SMRT prefer LKK Auto Consultants Pte Ltd to conduct PRI

Thank you

Regards
Peh Eng Hock
SMRT Automotive Services Pte Ltd (ARC) Direct : +65 68662673 Mobile : +65 88583566 E-mail :
PehEngHock@smrt.com.sg

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, November 01, 2018 2:21 PM

To: Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: PC4955M (TP) Repair Estimate, GIA, Accident Photos

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- * LKK Auto Consultants Pte Ltd
- * Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) [mailto:PehEngHock@smrt.com.sg]
Sent: 01 November, 2018 1:48 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)) <ChewTuckLoongKelvin@smrt.com.sg>;
Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TeyChorKeng@smrt.com.sg>;
Gerald Tan Chwee Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)) <tanchweehock@smrt.com.sg>; Eileen Bay
Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Subject: Re: PC4955M (TP) Repair Estimate, GIA, Accident Photos

Hi Attention Motor Claim Dept,

Your Ref : SH9702G
Our Ref : PC4955M MSR118125962
D.O.A : 27.09.2018

Re: 3rd Party Claims Against Your Insured's Vehicle : SH9702G

DMC-Singapore General Hospital Pickup Point

Attached is our client's SAS report for our client's vehicle PC4955m for your perusal.

Kindly arrange to survey (we prefer AutoProbe Consultants to conduct the PRI)as the vehicle is currently with owner please let us know in advance so that we can make arrangement with the vehicle owner.

Vehicle to be survey : PC4955m
Date of Accident : 27.09.2018
Date of survey please call me at Tel No: 68662673 (88583566) or 65555556 (Esther)to confirm the date & time as the vehicle currently with owner.
Workshop : SMRT Automotive Services Pte Ltd (ARC)

60, Woodlands Industrial Park E4
Singapore 757705 P I C : Peh Eng Hock

We thank you in advance for your assistance in this matter.

Regards

Peh Eng Hock

SMRT Automotive Services Pte Ltd (ARC) Direct : +65 68662673 Mobile : +65 88583566

E-mail: PehEngHock@smrt.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 12 November 2018 12:13 PM
To: 'PehEngHock@smrt.com.sg'
Cc: 'ChewTuckLoongKelvin@smrt.com.sg'; 'TeyChorKeng@smrt.com.sg'; 'tanchweehock@smrt.com.sg'; 'Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)'; Admin A; Admin-D (LKKAuto)
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9702G AND PC 4955M ON 27/09/2018
Attachments: E-mail.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18019220/fb3
Your Ref: PC 4955M MSR118125962

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9702G AND PC 4955M ON 27/09/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***PC4955M**
[SH9702G]

TP

BUS-PLUS SERVICES PTE LTD
Sep 27 2018 11:00AM

SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/11/2018 08:56 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - PC4955M - Claim Handler: Sherini Pillai

Approved:0.00.

Print Received Message

This mail is associated with :

***PC4955M (MCT18090770)**
[SH9702G]

TP

BUS-PLUS SERVICES PTE LTD
Sep 27 2018 11:00AM

[-]

SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/07/2019 17:26 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7340.98) - PC4955M - Claim Handler: Sherini Pillai

Approved:7340.98.

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Wednesday, 15 May 2019 11:49 AM
To: Admin A; CS A Team
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: LOD - ACCIDENT INVOLVING PC4955M AND SH9702G ON 27/09/2018 AT SGH
Attachments: img-515113953-0001.pdf; PC4955M.PDF

Categories: clear

Our Ref: BPS/09/18/3006/EB

Dear Sir / Madam,

We claim on behalf of **BUS-PLUS SERVICES PTE LTD**, owner of the vehicle Reg. No.: **PC4955M**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$6,890.98 |
| Loss of Use | \$450.00 (3 days x \$150.00) |
| Total | \$7,340.98 |

We enclose the following documents:

- 1) Repair Invoice
- 2) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **BUS-PLUS SERVICES PTE LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



AUTHORIZATION TO ACT

I, BUS-PLUS SERVICES PTE LTD (the third party claimant") of 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of PC 4955M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no PC 4955M that was damaged pursuant to the accident which occurred on 27/09/2018 (date) along Third Hospital Avenue (location) involving vehicle no/s SH 9702G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT-BUSES LTD.



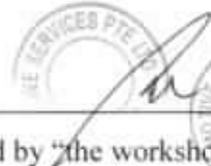
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

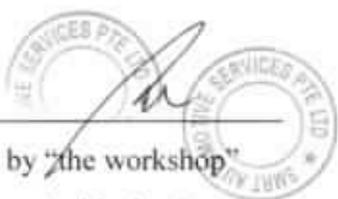
Dated this 13 (day) of August (month) 20 19 (year)





Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18090770
 Claimant Ref: BPS/09/18/3006/EB / PC 4955M

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,890.98 (repair cost), S\$ 450.00 (loss of use/rental), S\$ _____ (search fee), vehicle no. PC 4955M that was damaged pursuant to the accident which occurred on 27/09/2018 (date) at Third Hospital Avenue (location) involving vehicle no. SH 8702G (insured vehicle). This is pursuant to the inspection conducted on 22/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Bus-Plus Services Pte Ltd ("the third party claimant") of vehicle no. PC 4955M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PC 4955M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,340.98 to SMRT Buses Ltd

Dated this 13 day of August 20 19

CLAIMANT:

Signature: [Signature]
 Name: Patrick
 NRIC: S16XX253B
 Address: _____
 Nationality: _____
 Occupation: _____

WITNESS:

Signature: [Signature]
 Name: LKK Auto Consultants Pte Ltd
 NRIC: _____
 Address: 51 NBT Ave 1 #01-25
Paya NBT Ind park (S) 40897
 Nationality: _____
 Occupation: _____





Customer Code: 3000010

BUS PLUS SERVICES PTE LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500129
Date : 09.05.2019
Vehicle No. : PC4955M
Your Ref No. : BPS/09/18/3006
Our Ref No. : 24100348
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|-------------------------------------|------|-----------|----------|-------------------|--------------------|
| Parts | | | | | |
| REAR BUMPER | 1.00 | \$1400.00 | (10.00) | \$ 140.00 | \$ 1260.00 |
| REAR SIDE PANEL RH | 1.00 | \$3000.00 | (10.00) | \$ 300.00 | \$ 2700.00 |
| REAR BUMPER SIDE BRACKET RH | 1.00 | \$ 410.30 | (10.00) | \$ 41.03 | \$ 369.27 |
| REAR BUMPER REVERSE LAMP RH | 1.00 | \$ 198.45 | (10.00) | \$ 19.84 | \$ 178.61 |
| REAR CORNER PANEL RH | 1.00 | \$ 703.68 | (10.00) | \$ 70.37 | \$ 633.31 |
| REAR SIDE PANEL SIGNAL LAMP RH | 1.00 | \$ 221.09 | (10.00) | \$ 22.11 | \$ 198.98 |
| | | | | Sub-Total | \$ 5340.17 |
| Labour | | | | | |
| TO REMOVE AND REFIX RH PORTION PART | 1.00 | \$ 500.00 | 0.00 | \$ 0.00 | \$ 500.00 |
| Others | | | | | |
| TO PUTTY & RESPRAY | 1.00 | \$ 600.00 | 0.00 | \$ 0.00 | \$ 600.00 |
| TOTAL BEFORE GST | | | | | \$ 6,440.17 |
| ADD GST @ 07 % | | | | | \$ 450.81 |
| GRAND TOTAL | | | | | \$ 6,890.98 |

Remark :

Make/Model : MITSUBISHI ROSA BE63
Accident Date : 27.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-----------------------------------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 03 Jun 2019 Edit Reg | | 02 Nov 2018 00:00 Edit Adj Rpt | \$56,440.17 Edit Estimates | \$56,440.17 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: - | | | | | | | | |
| Main Claimant: | BUS-PLUS SERVICES PTE LTD , Co. Reg. No.: 199403524H | | | | | | | | |
| Vehicle Reg. No.: | PC4955M | Date of Loss: | 27/09/2018 11:00 - :59 [28 Months From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MCT18090770 | Policy/Cover Note No.: | MCOM0015 | | | | | | |
| Vehicle Reg. No. (Insured): | SH9702G | Policy No. (Claimant): | D-18090224MFBP | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai] | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 14/11/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> III_SG (03/07/2019): Alert - Adj Mandate Approved (\$7340.98) - PC4955M - Claim Handler: Sherini Pill... III_SG (12/11/2018): Alert - Adj Mandate Approved (\$40.00) - PC4955M - Claim Handler: Sherini Pillai | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*PC4955M (MCT18090770)
[SH9702G]
TP
BUS-PLUS SERVICES PTE LTD
Sep 27 2018 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

| Upload Documents | | | Upload Photos | | | Compose New Letter | | | View | View in Browser |
|----------------------|-----------------|--------------------------------------------|---------------|-----------|-------------------------------------|--------------------|--|--|------------|-------------------------------------|
| Photos/Images | | | | | | | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print | | | | | |
| 1 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 2 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 3 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 4 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 5 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 6 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 7 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 8 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 9 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 10 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 11 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 12 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 13 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 14 | 27/05/19 16:59 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 15 | 27/05/19 16:59 | Chassis Number | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 16 | 27/05/19 16:59 | Chassis Number | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 17 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 18 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 19 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 20 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 21 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 22 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| 23 | 27/05/19 17:03 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | |
| Documentation | | | | | | | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print | | | | | |
| 1 | 02/11/18 10:50 | EMAIL FROM III DD 02112018 | | Load PDF | | | | | | |
| 2 | 02/11/18 10:50 | TP GIA REPORT | | Load PDF | | | | | | |
| 3 | 28/11/18 19:27 | TP ESTIMATE- MARKED | | Load PDF | | | | | | |
| 4 | 03/06/19 16:56 | WORKSHOP INVOICE | | Load PDF | | | | | | |
| 5 | 03/06/19 16:56 | LOD | | Load PDF | | | | | | |
| 6 | 30/08/19 10:33 | AUTHORISATION TO ACT FORM | | Load PDF | | | | | | |
| 7 | 30/08/19 10:33 | DISCHARGE VOUCHER | | Load PDF | | | | | | |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | | Thumbnail | Print | | | | | |
| 1 | 05/11/18 10:27 | Singapore Accident Statement | | Load PDF | | | | | | |

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019920/NWB3Q2
Date: 30/08/2019

REFERENCE

| | | | |
|---------------------------------------------------------|-----------------------------|----------|-----------------------|
| Handling Insurer: India International Insurance Pte Ltd | Policy No: | MCOM0015 | |
| Claimant Vehicle No : PC4955M | Insured Vehicle No : | SH9702G | |
| Date of Loss: 27/09/2018 | Nature of Claim: | TP | Claim No: MCT18090770 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|-----------------------------------|-------------|--------------|
| Reg No: | PC4955M | Engine No: | 4P10C01748 |
| Make & Model: | MITSUBISHI ROSA, 4.2 D BE437 (M) | Chassis No: | BE641JK30133 |
| Reg. Date: | 27/05/2016 (Man. Year: 2015) | Odometer: | 0 km |
| Colour: | White | | |
| Engine Capacity: | 2998 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|----------------|------------------|----------------|
| Front Tyre Size: | 7.00 R16 | Rear Tyre Size: | 7.00 R16 |
| Front Left Side: | West Lake 6 mm | Rear Left Side: | West Lake 6 mm |
| Front Right Side: | West Lake 6 mm | Rear Right Side: | West Lake 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--------------------------------------------------|-----------------------------|-----------------|-----------------|--------------|
| Parts | 6,761.08 | 5,340.17 | 1,420.91 | 21.02 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,150.00 | 1,100.00 | 1,050.00 | 48.84 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 8,911.08 | 6,440.17 | 2,470.91 | 27.73 |
| + GST 7.00/7.00% (S\$) | 623.78 | 450.81 | 172.97 | 27.73 |
| Nett Amount (S\$) | 9,534.86 | 6,890.98 | 2,643.88 | 27.73 |
| + Loss of Use (3.0 x S\$150.00/day) (S\$) | | 450.00 | | |
| | Nett Liability (S\$) | 7,340.98 | | |

INSPECTION

| | | |
|-----------------------------|------------|----------------------------------------------------------------------------------------------------------------------|
| Date of Assignment: | 02/11/2018 | |
| Date Inspected: | 22/11/2018 | Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705 |
| Estimated Period of Repair: | 3.0 days | |

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Reference | | |
| Part Source: | (Last Synchronised: 03 Jun 2019) | |
| Parts: | N/A | MITSUBISHI ROSA 4.2 D BE437 (M) (Model not available in database) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for PC4955M) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------------------|-----------|------------|--------------|
| 1 | 1 | | *REAR BUMPER | Deformed | 1,588.59 F | *1,400.00 FL |
| 2 | 1 | | *REAR BUMPER SIDE BRACKET RH | Bent | 410.30 F | *410.30 FL |
| 3 | 1 | | *REAR BUMPER REVERSE LAMP RH | Cracked | 198.45 F | *198.45 FL |
| 4 | 1 | | *REAR CORNER PANEL RH | Deformed | 703.68 F | *703.68 FL |
| 5 | 1 | | *REAR SIDE PANEL RH | Deformed | 3,638.97 F | *3,000.00 FL |
| 6 | 1 | | *REAR SIDE PANEL SIGNAL LAMP RH | Missing | 221.09 F | *221.09 FL |

F=Franchise part. L=ListItemDisc.

| | | |
|---------------------------------------------------|-----------------|-----------------|
| Sub Total (S\$) | 6,761.08 | 5,933.52 |
| - List Item Discount on L Items 0.00/10.00% (S\$) | 0.00 | 593.35 |
| Total Parts (S\$) | 6,761.08 | 5,340.17 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|-------------------------------------|----------|-----------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE AND REFIX RH PORTION PART | New | 1,000.00 | 500.00 |
| 2 | TO PUTTY & RESPRAY | New | 1,000.00 | 600.00 |
| 3 | TO REMOVE/REFIT SEAT | New | 150.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,150.00 | 1,100.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >