22/03/2002 ASS. REC. BY:	REF: (\$3 /C71/80)	19916/G	Collepecial Instructi	ion:
Surveyor:	ASSIGNMEN	TT (Office)		
From (Person)	I went Tay of CT		Date/Time	01.11.2018 453 pm
1		DIII (0)		
	STTP RES / OD RES / EVA / INV / MV / CS			
To Inspect Ve	hicle No: GBC 1010 D		Insured:	GBD 2293M
at Workshop 1	m/s Ann Joo mutur		Tel: 6455	0747
of	10 0111 111111 01110	#02-17		
Policy No:	0WCA3M30033J1800	Claim No:	SMM182	005177 CO.
Sum Insured:		Excess:		
Make of Veh: (Client's Record			D.O.A	28.10.2018
CA / REV /	REP. / REV 24 HRS WO	A-11-2018@	after 3 pm	ndorsement:
Date/Time;	02-11-1018 1026am Person Contacted:	YiWen	Vehicle_IN	LOUP
Date/Time	Action/Instruction ( X ) Estimate  GD(11010) - X			
	(IED ) M3m - X			
7.7				

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status	
Main	31 Oct 2018		01 Nov 2018 16:53 Assign					New Ass Cancel C	ignment ase
	Main	Re	ference		Claim Details		Documer	nts	Show All
LAIM SU	IBFOLDER DE	TAILS				[Creat	ed by insurer]		
nsured:									
Main Claimant:	TE YOU S	EAFOOD SUPPLI	ES						
Vehicle Re	GBG1010D				Date of Loss:	28/10/2	2018 00:00 - :59		
Claim Type	rpe: TP / SNM18D05177C02 Policy/Cover Note No.: DMCVSN3003:				N3003321800	003321800			
Vehicle Re No. (Insured):	GBD2293	вм			Policy No. (Claimant):				
					Excess:	5\$0.00			
Repairer:	Ann Joo l	Motor Pte Ltd (H	Q) Blk 176 Sin N	ling Drive #1	02-17, Singapore	e 575721	, 575721 Sin Ming	- Tel: 64510	747
Handling Insurer:							ndled by Irene Ta	y Hui Ping -	638986192]
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Final Rpt	due 13	/11/2018]		
Adj Asg. Remarks:	NO EST, C	ASE W/O SJE.							
ASSOCIA	TED MAIL RE	CEIVED						View All	Compose Case M
There are	no mail for this	s case.							
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Due Da	te Priority	Type Task	Group Sub	ject Han	ıdler Assigi	ned By	Completed C	n Crea	ted On Don
No results		1000000		Transition (Carlotte					

# CROSSBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref:

AJ.tk.AnnJoo (GBG1010D)

Your Ref:

GBD2293M

30 October 2018

China Taiping Insurance (Singapore) Pte. Ltd.

d.

BY FAX: 6224 7478 & EMAIL

3 Anson Road

#16-00 Springleaf Tower Singapore 079909

Attn: Motor Claims Department

URGENT

MAIN OFFICE 133 NEW BRIDGE ROAD #23-03/04/05 CHINATOWN POINT SINGAPORE 059413 TEL: 6438 1323 FAX: 6438 2313

BRANCH OFFICE 1 JALAN BERSEH #03-12 NEW WORLD CENTRE SINGAPORE 209037

PLEASE SEND ALL CORRESPONDENCES TO THE MAIN OFFICE

WE DO NOT ACCEPT SERVICE BY FAX

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: TE YOU SEAFOOD SUPPLIES

TRAFFIC ACCIDENT ON 28 OCTOBER 2018 AT 14:20 HRS ALONG JUNCTION OF WOODLANDS INDUSTRIAL PARK E4 AND E9 INVOLVING VEHICLES NO. GBG1010D & GBD2293M & FBM2201G

We are instructed by Te You Seafood Supplies to notify you of a road accident on 28 October 2018 at about 14:20 hrs along Junction of Woodlands Industrial Park E4 and E9 involving our clients' vehicle registration number GBG1010D and vehicle registration number GBD2293M driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue:

Ann Joo Motor Pte Ltd

Address:

176 Sin Ming Drive

#02-17 Sin Ming Autocare

Singapore 575721

Contact:

Khim (6451 0747)

Please liaise with the above workshop directly.

Yours faithfully

Crossborders IIC

Email: corene@crossbordersllc.com /

huiting@crossbordersllc.com

encs

PLEASE LET US KNOW THE DATE OF THE PRE-REPAIR INSPECTION

CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CROSSBORDERS LLC

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars Owner ID Type:	Business
Owner ID:	1477W
Vehicle Details	
Vehicle No.:	GBG1010D
Vehicle to be Exported:	No
ntended Deregistration Date:	08 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE 3.0 DX DIESEL TURBO MT 2WD LGV
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	1KD2695905
Chassis No.:	KDH2010219006
Maximum Power Output:	-
Open Market Value:	\$28,274.00
Original Registration Date:	01 Jun 2017
First Registration Date:	01 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$1,414.00
ntended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$14,245.00
COE Rebate Amount:	\$12,196.00

The information contained herein is correct as at 08 Nov 2018

OK

E-FILE

(Draft)

MLHM18140798 / Lai Hual (Meng Kee) Motor Pte Ltd - Sin Ming ENTRY DATE & TIME 30:10/2018 14:21 SUBMITTED BY: [To Be Confirmed]

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wiful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Date Of Report

30/10/2018 14:21

Date Of Accident

28/10/2018 14:20

**Exact Location Of Accident** 

JUNCTION OF WOODLANDS IND PARK E4 AND E9

Country/State of Loss

SINGAPORE

Vehicle Registration Number

GBG1010D

Insured/Policyholder

Name Of Registered Owner

TE YOU SEAFOOD SUPPLIES

Co Reg No

53051477W

Email Address

YWENZI13@GMAIL.COM

Mobile Phone No

Alternative Phone No.

Office-86613131

Vehicle Particulars

Manufacturer

TOYOTA

Model

HIACE

Exact Purpose for which vehicle was being used at time of

accident

WORK PURPOSE

Are you claiming under your own insurance policy for

repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

DMCVSN1739311801

Cover Note Number

Driver

Name of Driver

SIM KOK HENG

NRIC No

S1446782C

Date Of Birth

01/01/1961

Occupation

OUTDOOR

Date Of Driving Pass

02/10/1981

**Driving Experience** 

37 YEARS AND 0 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-86613131

Fax Number

Contact Number

**EMail Address** 

YWENZI13@GMAIL.COM

Address

BLK 230 ANG MO KIO AVE 3

#06-1260

10/30/2018

E-FILE

Postcode

Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

CHAIN COLLISION

General Information of the Accident

Type Of Accident Weather Conditions

AFTER RAIN

Road Surface

WET

560230

OWNER

NO

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

3

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

Name

SIM YI CHUAN

Gender: Male

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Vehicle Registration Number Vehicle Make/Model/Colour

GBD2293M TOYOTA DYNA

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

LAI CHEE WAH

NRIC/Passport Number

S2672075C

Contact Number

Address

Postcode

Insurance Company Name

Vehicle Registration Number

Vehicle Make/Model/Colour

Nature Of Damage

No. Of Passenger (Including Driver)

FBM2201G

HONDA

**Details Of Properties** 

Vehicle Category

MOTORCYCLE

Name of Driver

HUSSIN RAHIM

10/30/2018

E-FILE

NRIC/Passport Number

Contact Number

97974625

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

TE YOU SEAFOOD SUPPLIES

Blk 230 Ang Mo Kio Ave 3 #06-1260 Singapore 560230 Tel: 9234 3949

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Firth kurse Choc Name: NRIC/FIN No : S LL 5834

14: 21 NA

14-2MP

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TO PEL AT AND JOU MOTOR PIE-LIP
FOLOR ATION.

30/10/2013.

TE YOU SEAFOOD SUPPLIES
BIK 230 Ang Mo Kio Ave 3
#06-1260 Singapore 560230

Tel: 9234 3949

Erizer's Eignature

lit driver is not the collepholder) Date 5 Time:

Reporting Centre Personnel's Signature Name: Tool First Clark

Fulls, Notice its 5 gnature Date & Times

Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBI	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status			
Main	31 Oct 2018		01 Nov 2018 16:53 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case			
	Main	R	eference	Claim De	tails	Documents	Show All			
CLAIM SU	BFOLDER DI	ETAILS			[Created	by insurer]				
Insured:	-, Co. Re	g. No.: -								
Main Claimant:	TE YOU S	EAFOOD SUPPLI	ES							
Vehicle Reg No.:	GBG101	.0D		Date of		8 00:00 - :59 s and <b>27</b> Days Fro	m LTA Reg Date (Man Yr)]			
Claim Type	TP / SNI	M18D05177C02		Policy/C Note No		DMCVSN3003321800				
Vehicle Reg No. (Insured):	GBD2293	м		Policy N (Claima						
				Excess:	S\$0.00					
Repairer:	Ann Joo I	Motor Pte Ltd (H	Q) Blk 176 Sin Ming	Drive #02-17, Sing	apore 575721, 57	5721 Sin Ming - Te	el: 64510747			
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	td. (HQ) - Tel: 638	9 6111 [Handle	d by Irene Tay H	ui Ping - 638986192]			
Adjuster:	LKK Auto	<b>Consultants Pte</b>	Ltd (HQ) - Tel: 62	56-3561 [Handle	d by XING GUO	[Final] [Final	<b>Rpt</b> due 13/11/2018]			
Adj Asg. Remarks:	NO EST, C	ASE W/O SJE.								
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There are n	o mail for this	case.								
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#### Claim Documents

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139	13/11/18 10:34	Photographs of Damaged Parts	0	Load JPG	<b>V</b>
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## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/CTI18019916/GCBE2

Date:

14/11/2018

REFERENCE

Handling Insurer:

China Taiping Insurance (Singapore) Pte. Ltd.

Policy No:

No:

DMCVSN3003321800

Claimant Vehicle

GBG1010D

Insured Vehicle

GBD2293M

No: Date of Loss:

28/10/2018

Nature of Claim: TP

Claim No:

SNM18D05177C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GBG1010D

Make & Model:

TOYOTA HIACE, 3.0 (A)

Engine No:

1KD2695905

Reg. Date: Colour: 01/06/2017 (Man. Year: 2017)

Chassis No: Odometer: KDH2010219006 0 km

Engine Capacity:

Silver

Market Value/New Car Price: N/A

2982 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

o Pre-accident Condition:

.

**CONDITION OF TYRES** 

Front Tyre Size:

195/80 R15

Rear Tyre Size:

195/80 R15

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

01/11/2018

Date Inspected:

07/11/2018

Inspected At:

Ann Joo Motor Pte Ltd (HQ)

Blk 176 Sin Ming Drive #02-17

Singapore 575721

Estimated Period of Repair:

12.0 days

Adjuster: XING GUO QIANG

Manager:

**CELINE FONG** 

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen... 14/11/2018

Adjuster Report Page 3 of 5

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$10,000.00 -\$12,000.00

Adjuster Report

Page 4 of 5

## REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 14 Nov 2018)

Parts: N/A TOYOTA HIACE 3.0 (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GBG1010D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Adjuster Report Page 5 of 5

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >