

D'S. CASE OWNER

CC 3, 111 180 19912,

ed3

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

1-11-18

Registered in Merimen:

1-11-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 39402

Name of Insured:

Confort Delgro bus plc

Insured Tel No.:

HP:

Excess Sec II :\$:

D.O.A.:

27/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKN 9938 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

pmm



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

%

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/10/2018 12:24
Date Of Accident	27/10/2018 13:25
Exact Location Of Accident	COMPUTING DRIVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN9938G ✓
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM YUN NA RACHEL
NRIC No	S1801052F
Email Address	RACHELTAN2006@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96877853
Alternative Phone No	OTHERS-96877853

### Vehicle Particulars

Manufacturer	BMW
Model	316
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

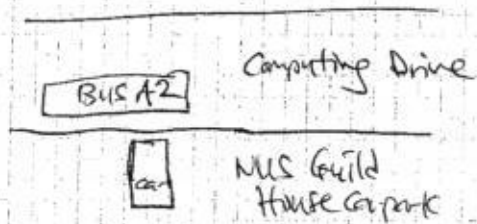
### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B27588965SMP
Cover Note Number	

### Driver

Name of Driver	ALFRED TAN WEI RU
NRIC No	S1745707A
Date Of Birth	08/05/1966
Occupation	INDOOR
Date Of Driving Pass	13/10/1984
Driving Experience	34 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97601328
Fax Number	
Contact Number	OTHERS-96877853
Email Address	TANBOX2002@YAHOO.COM.SG

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

at 1:25pm

On 27 Oct 2018, I was driving out of NUS Guild House carpark. I saw a orange NUS internal bus A2 on the road outside the carpark. I stopped my car and waited for him to pass. Halfway through passing my stationary car, I heard a scrapping sound. I came out of my car and saw my front number plate on the road, and the front of my car (SKN9938, white BMW 316) scrapped and paint-off. I saw the shuttle bus stopped and the bus assistant came down. The bus' left back half had a large scratch mark running towards its rear. The bus driver came down and we exchanged details. He is a driver with Comfort Delgo and he identified himself as Mr Peh Hock Gwee.

This happened at Kent Ridge NUS Guild House, turning out to Computing Drive, off Kent Ridge Drive

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature

Date &amp; Time:

29 Oct 2018  
1130am

  
Driver's Signature

(If driver is not the policyholder)  
Date & Time:

GARY HOON  
Performance Motor Limited  
303 Alexandra Road  
Singapore Performance Centre  
Singapore 119967

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

29/10/18  
11:20

Address	28 DALVEY ESTATE #03-30
Postcode	259548
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC3940L ✓
Vehicle Make/Model/Colour	VOLVO B9L / ORANGE (NUS) (COMFORT DELGRO)
Details Of Properties	
Vehicle Category	BUS
Name of Driver	PEH HOCK SIEW
NRIC/Passport Number	S0227227Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	LEFT
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

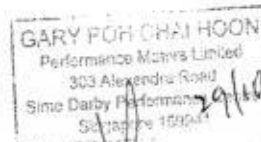
29 Oct 2018  
1130am



Driver's Signature

(If driver is not the policyholder)

Date & Time:



GARY POH CHAI HOON  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance  
Singapore 159961

29/10/18  
11:30

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



# Status of Driving Licence

## Qualified Driving Licence

### Qualified Driving Licence Number

S0227227Z

### Status of Qualified Driving Licence

Valid

### Class(es) of Qualified Driving Licence

3,4,5

### Expiry Date

Valid for life unless revoked,suspended or disqualified

## Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

SGSECURE (<https://www.police.gov.sg/sgsecure>)

I-WITNESS (<https://www.police.gov.sg/iwitness>)

COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)

RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubefeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>) . © 2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

## Print Received Message

This mail is associated with :

**\*SKN9938G (MC2018/2896)**  
**[PC3940L]**

TP  
LIM YUN NA RACHEL  
Oct 27 2018 1:00PM  
[COMFORTDELGRO BUS PTE LTD]  
Performance Motors Limited

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 20/11/2018 15:30 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SKN9938G - Claim Handler: Lalitha Krishnan

Maintained: We agree with your views you may deny liability

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 23 November 2018 2:22 PM  
**To:** PBSP  
**Cc:** Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKN9938G & PC3940L (INDIA) ON 27/10/2018 \*\*\* LKK REF: CC3/III18019912/ea3  
**Attachments:** OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit from the minor road and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 20 November 2018 11:35 AM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKN9938G & PC3940L (INDIA) ON 27/10/2018 \*\*\* LKK REF: CC3/III18019912/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Caroline,

Thank you for the email,.

Dear Asher,

Kindly assist CC3/III18019912/ea3

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]

**Sent:** Tuesday, 20 November, 2018 11:30 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKN9938G & PC3940L (INDIA) ON 27/10/2018 \*\*\* LKK REF: CC3/III18019912/ea3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Sent:** Monday, 12 November 2018 10:53:00 AM

**To:** PBSP

**Subject:** Automatic reply: REQUEST FOR DIRECT SETTLEMENT - SKN9938G & PC3940L (INDIA) ON 27/10/2018 \*\*\* LKK  
REF: CC3/III18019912/ea3

Hi,

Thank you for your email.

I will be back on 14 November.

I will look into your email when I am back.

For urgent matters, please contact Ms. Thin Thin at 6841-2360 or write to [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)

Thank you.

Vivian