

INS CASE OWNER: Insy | CC 6 /AIG1801 agox, k phay | LK: 11/11/18  
IDAC: 1/10/18

Surveyor: KSC | DOI: 11/11/18 | Date / Time: 11/11/18  
Registered in Merit: 1/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SJK 975K | Claim No.: 269-05466246  
Name of Insured: UN DADANI | Policy No.: 180008410  
Insured Tel No.: 92643322 | HP: 20/10/18 | Make / Model: MY54000H1  
Excess Sec II :SS | D.O.A.: 20/10/18 | Place of Accident: AYE  
Is driver the owner? (YES) / NO | Nature of Accident:                       
If NO: Driver Name / Age:                      | OI GIA REPORT: (YES) / NO | TP GIA REPORT: (YES) / NO  
Driver Tel No.:                      | (V/L: (YES) / NO) | Insured Liability: % | Final ? Yes / No

SLG 38435



INSRS:                       
WSP:                       
Tel:                       
Liability:                       
RMKS:                     



INSRS:                       
WSP:                       
Tel:                       
Liability:                       
RMKS:                     

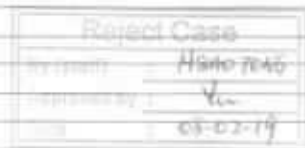


INSRS:                       
WSP:                       
Tel:                       
Liability:                       
RMKS:                     



INSRS:                       
WSP:                       
Tel:                       
Liability:                       
RMKS:                     

Date/ Time	STAGE	DATE/ PIC
<u>11/11/18</u>	Non-Reporting hr (1st):	
<u>11/11/18</u>	Non-Reporting hr (2nd):	
<u>11/11/18</u>	Non-Reporting hr (Final):	
<u>11/11/18</u>	Notification hr (if non-pickup):	
<u>11/11/18</u>	Call OI:	
<u>11/11/18</u>	After call hr to OI:	
<u>11/11/18</u>	Documentation Check List:	
<u>11/11/18</u>	Notification hr (if non-pickup):	
<u>11/11/18</u>	After call hr to OI:	
<u>11/11/18</u>	Authorisation To Act:	
<u>11/11/18</u>	Release Voucher:	
<u>11/11/18</u>	Final Repair Bill:	
<u>11/11/18</u>	Car Rental Invoice:	
<u>11/11/18</u>	Towing Invoice:	
<u>11/11/18</u>	LTA / GIA:	
<u>11/11/18</u>	Medical Bill:	
<u>11/11/18</u>	PIR:	
<u>11/11/18</u>	Mandate/Reject Instruction:	
<u>11/11/18</u>	LOD:	
<u>11/11/18</u>	Payment Breakdown Form:	
<u>11/11/18</u>	Post-Repair Photos:	
<u>11/11/18</u>	Others:	



25/3/19 - File pass to SMC per tel.

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	( days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Cal <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	( days)	
Loss of Use (LOU):	\$S	(S x days)	
Loss of Income (LOI):	\$S	(S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>			
GIA/LTA Search	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent )	
Legal Cost:	\$S		
Total:	\$S	Global Sum \$S:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Cal <input type="checkbox"/>
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: #220.W

REF:

A07

## ASSIGNMENT

From

Date:

02.11.2018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

SLH 3853G

at Workshop n/s

Optima Werkz

at

9A Serangoon North Ave 5

Insured:

Policy No:

Claims No:

Sum Insured:

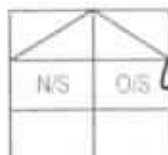
Excess

(Client's Record)

Make of Veh:

10:30am

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

01 days

Res: Yes or No

Lum Sum:

1.B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Veh No:

SLG 3853G

Yr Regn:

09 16

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volkswezen<sup>CA</sup> Polo CC 1187

Colour:

M. Gray A/C Insured / Std / NI / NA

Sp Reading:

16836 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ6RZG4037079

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD / ☐ R/Rim or

Tyre Size

F:

R:

215/45R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal:

9

mm

R/Bal:

9

mm

L/Bal:

9

mm

L/Bal:

9

mm

D.O.A.

26/10/18

D.O.I.

26/11/18

Survey held at

✓

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Fr o/s door mirror

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

5/11 File pass to Catherine

PIP \$ 979 (Reel \$ 60/6%).

Date/Time, File Pass to?

☐

Prel. Report

/1

☐

Final Report

Date/Time, File Return to?

/2

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transporter:

1. S + R + U

2. Thres

3. Other

1:

TOTAL

Report Format:

Lump Sum / I.B.I. \$

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech Insp \$

☐

Weekend \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18019907/Kpb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 01-11-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 975K	Veh. Inspected	SLG 3853G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/11/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	20/10/2018	Inspection Date	02/11/2018
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

# OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 01 November 2018

Third Party Insurer:

AIG

Vehicle No: SLG3853G

Third Party Veh No:

SJK975K

Model: VOLKSWAGEN POLO 1.2 TSI (A)

Date of Accident:

20 October 2018

Chassis: VVWZZZ6RZGU037079

## ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
<del>1SET</del> 1	SIDE MIRROR ASSY COMPLETE RH		<i>Pin</i> \$910.00 ✓
		SUB TOTAL	\$910.00
		Less 10%	-\$91.00
		PARTS TOTAL	\$819.00

## ESTIMATE

### LABOUR CHARGES:

TO REMOVE & RE INSTALL NEW SIDE MIRROR ASSY

\$80.00 ✓

TO RESPRAY SIDE MIRROR COVER

\$80.00 *601*

TO CHECK ALL WIRING RELATED TO SIDEMIRROR

\$60.00 *201*

TOTAL \$220.00

AZMAN

LABOUR TOTAL

\$1,039.00

*Not Acknowledged  
Heavy B & paint  
1 day*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
 Owner ID: 9852B

### Vehicle Details

Vehicle No.: SLG3853G  
 Vehicle to be Exported: Yes  
 Intended Deregistration Date: 02 Nov 2018  
 Vehicle Make: VOLKSWAGEN  
 Vehicle Model: POLO GP 1.2 TSI A/T 6C13EZ SR LED  
 Primary Colour: Grey  
 Manufacturing Year: 2015  
 Engine No.: CJZ788306  
 Chassis No.: WVVZZZ6RZGU037079  
 Maximum Power Output: 66.0 kW (88 bhp)  
 Open Market Value: \$17,316.00  
 Original Registration Date: 28 Sep 2016  
 First Registration Date: 28 Sep 2016  
 Transfer Count: 1  
 Actual ARF Paid: \$7,316.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 27 Sep 2026  
 PARF Rebate Amount: \$5,487.00

### Intended COE Rebate Details

COE Expiry Date: 27 Sep 2026  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 10  
 QP Paid: \$50,000.00  
 COE Rebate Amount: \$39,513.00  
**Total Rebate Amount: \$45,000.00**

The information contained herein is correct as at 02 Nov 2018

OK

## Hsiao Tong (LKKAUTO)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Tuesday, 13 November 2018 5:50 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** CS A Team; Lily Loi OW; Admin A  
**Subject:** Re: Arrange Survey - Accident involving SLG3853G & SJK975K on 20/10/2018 / TP Claim  
**Attachments:** SLG3853G Video - Front.mp4; SLG3853G Video - Rear.mp4

Without Prejudice

Dear Hsiao Tong,

Please refer to the attachment.

Thank you.

Best Regards,

Sharon Ten (Ms)  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD  
Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313  
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+65 6481 1011  
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F:  
+65 6452 9223  
[www.ow.sg](http://www.ow.sg)  
[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

On 12-Nov-18 4:53 PM, Hsiao Tong (LKKAUTO) wrote:

Without Prejudice

Hi Sharon,

We refer to your below email.

We would like to request a copy of video footage as stated in your client's accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Monday, 12 November 2018 3:11 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Lily Loi OW <[Lily.Loi@ow.sg](mailto:Lily.Loi@ow.sg)>

**Subject:** Fwd: RE: Arrange Survey - Accident involving SLG3853G & SJK975K on 20/10/2018 / TP Claim

Without Prejudice

Dear Hsiao Tong,

Please advise on the liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65

6472 1313 F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500

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9919 F: +65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415

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6868 F: +65 6452 9223

[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

----- Forwarded Message -----

**Subject:** RE: Arrange Survey - Accident involving SLG3853G & SJK975K on 20/10/2018 / TP Claim

**Date:** Wed, 7 Nov 2018 02:16:58 +0000

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**To:** 'Sharon' <[sharon@ow.sg](mailto:sharon@ow.sg)>, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**CC:** 'Lily Loi OW' <[Lily.Loi@ow.sg](mailto:Lily.Loi@ow.sg)>, [puiheng.chong@ow.sg](mailto:puiheng.chong@ow.sg) <[puiheng.chong@ow.sg](mailto:puiheng.chong@ow.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Dear Sharon,

Thank you for your email.

Dear Hsiao Tong,

Kindly assist. Our Ref: CC6/AIG18019907/Kpb3

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon [<mailto:sharon@ow.sg>]

**Sent:** Wednesday, 7 November, 2018 10:04 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Lily Loi OW' <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>; [puiheng.chong@ow.sg](mailto:puiheng.chong@ow.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Arrange Survey - Accident involving SLG3853G & SJK975K on 20/10/2018 / TP Claim

Without Prejudice

Dear Catherine,

Please advise on the liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

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[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

On 01-Nov-18 4:25 PM, Admin-D (LKKAuto) wrote:

Dear Sharon,

Thank you for your email.

Dear Shu Pei,

Kindly assist. (new case)

Best Regards,



Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon [<mailto:sharon@ow.sg>]

**Sent:** Thursday, 1 November, 2018 4:17 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>; [puiheng.chong@ow.sg](mailto:puiheng.chong@ow.sg); [azman@ow.sg](mailto:azman@ow.sg)

**Subject:** Arrange Survey - Accident involving SLG3853G & SJK975K on 20/10/2018 / TP Claim

Your Ref: SJK975K

Our Ref: SLG3853G

Dear Katherine,

Please arrange for survey tomorrow (02/11).

Location: 9A Serangoon North Avenue 5

*\*\*Please avoid 1PM - 2PM*

Thank you.

--

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore

159143

T: +65 6472 1313

F: +65 6472

2112

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554500 T: +65 6484 9919 F: +65 6481 1011

Branch : 551 Upp Thomson Road Singapore

574415 T: +65 6452 6868 F: +65 6452 9223

[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 January 2019 6:54 PM  
**To:** 'Foo, Chityan'  
**Subject:** Your Ref: 3692454663SG \*Our Ref: CC6/AIG18019907/Kpb3 [ACCIDENT INVOLVING SJK 975K(OI) & SLG 3853G(TP) ON 20/10/2018]

Your Ref: **3692454663SG**  
Our Ref: CC6/AIG18019907/Kpb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJK 975K(OI) & SLG 3853G(TP) ON 20/10/2018**

We refer to the above matter.

We have uploaded a copy of third party video footage (Front & Rear) in Merimen for your easy reference.

Based on third party video, third party changed lane and collided with our insured who was driving on the right most lane. We are of the view that BOLA S15 is applicable.

In view of this, we are intending to reject third party claim.

For your comments/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Foo, Chityan <Chityan.Foo@aig.com>  
**Sent:** Monday, 21 January 2019 10:00 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: 3692454663SG \*Our Ref: CC6/AIG18019907/Kpb3 [ACCIDENT INVOLVING SJK 975K(OI) & SLG 3853G(TP) ON 20/10/2018]

Hi Hsiao Tong,

We refer to your email dated 14.01.19.

Please proceed to reject third party claim.

Jimmy Foo  
AIG  
Complex Claims Examiner  
AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 14 January, 2019 6:54 PM  
**To:** Foo, Chityan  
**Subject:** Your Ref: 3692454663SG \*Our Ref: CC6/AIG18019907/Kpb3 [ACCIDENT INVOLVING SJK 975K(OI) & SLG 3853G(TP) ON 20/10/2018]

Your Ref: **3692454663SG**  
Our Ref: CC6/AIG18019907/Kpb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJK 975K(OI) & SLG 3853G(TP) ON 20/10/2018**

We refer to the above matter.

We have uploaded a copy of third party video footage (Front & Rear) in Merimen for your easy reference.

Based on third party video, third party changed lane and collided with our insured who was driving on the right most lane. We are of the view that BOLA \$15 is applicable.

In view of this, we are intending to reject third party claim.

For your comments/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 30 January 2019 2:31 PM  
**To:** 'Sharon'  
**Cc:** Lily Loi OW; 'adeline@ow.sg'; Admin A  
**Subject:** <REJECTION> Your Ref: SLG 3853G \*Our Ref: CC6/AIG18019907/Kpb3 [ACCIDENT INVOLVING SJK 975K(AIG) & SLG 3853G ON 20/10/2018]

Your Ref: **SLG 3853G** Without Prejudice  
Our Ref: CC6/AIG18019907/Kpb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJK 975K(AIG) & SLG 3853G ON 20/10/2018**

We refer to the above matter.

Based on both parties report and your client's video footage, we are of the view that your client should exercise greater caution while he was changing lane. Under Motor Accident Guide, vehicle should keep in proper lane and change lane only when it is safe.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2018 <a href="#">Edit Reg</a>		02 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$979.00</b> <a href="#">Edit Estimates</a>	<b>S\$979.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LIN DAOZHI, ID: S8318894D								
Main Claimant:	LIM JIE JUN, ID: S8819852B								
Vehicle Reg. No.:	SLG3853G	Date of Loss:	20/10/2018 09:00 - :59 [24 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3692454663SG	Policy/Cover Note No.:	1800093910 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJK975K	Policy No. (Claimant):	SI18V11307/VPC/R01						
		Excess:							
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/11/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (12/11/2018): Re: Request for OI AMENDED GIA [SJK 975K; DOA: 20/10/2018]</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLG3853G (3692454663SG)  
[SJK975K]  
TP  
LIM JIE JUN  
Oct 20 2018 9:00AM  
[LIN DAOZHI]  
Optima Werkz Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/01/19 18:48	SLG3853G Video - Front	1	Load MP4	
2	14/01/19 18:48	SLG3853G Video - Rear	1	Load MP4	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/01/19 18:47	General View	1	Load JPG	
2	14/01/19 18:47	General View	1	Load JPG	
3	14/01/19 18:47	General View	1	Load JPG	
4	14/01/19 18:47	General View	1	Load JPG	
5	14/01/19 18:47	General View	1	Load JPG	
6	14/01/19 18:47	General View	1	Load JPG	
7	14/01/19 18:47	General View	1	Load JPG	
8	14/01/19 18:47	General View	1	Load JPG	
9	14/01/19 18:47	Odometer Reading	1	Load JPG	
10	14/01/19 18:47	Chassis Number	1	Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/11/18 17:27	TP EST & GIA REPORT	1	Load PDF	
2	05/11/18 19:02	TP ESTIMATE- MARKED	1	Load PDF	
3	30/01/19 14:32	EMAIL FROM AIG DD 210119	1	Load PDF	
4	30/01/19 14:32	EMAIL TO TP_REJECT DD 300119	1	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	02/11/18 09:01	OI GIA REPORT	1	Load PDF	
2	12/11/18 17:01	OI AMENDED GIA REPORT	1	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b> <span style="float: right;"> <a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a> </span>
There are no document checklists configured.
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18019907/KPB3Q2

Date: 26/03/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800093910

Claimant Vehicle No: SLG3853G Insured Vehicle No: SJK975K

Date of Loss: 20/10/2018 Nature of Claim: TP Claim No: 3692454663SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLG3853G**  
 Make & Model: VOLKSWAGEN POLO, 1.2 TSI (A) Engine No: CJZ788306  
 Reg. Date: 28/09/2016 (Man. Year: 2015) Chassis No: WVVZZZ6RZGU037079  
 Colour: Metallic Grey Odometer: 16836 km  
 Engine Capacity: 1197 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/45 R16 Rear Tyre Size: 215/45 R16  
 Front Left Side: Continental 9 mm Rear Left Side: Continental 9 mm  
 Front Right Side: Continental 9 mm Rear Right Side: Continental 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	819.00	819.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	220.00	160.00	60.00	27.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,039.00</b>	<b>979.00</b>	<b>60.00</b>	<b>5.77</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>72.73</b>	<b>68.53</b>	<b>4.20</b>	<b>5.77</b>
<b>Nett Amount (S\$)</b>	<b>1,111.73</b>	<b>1,047.53</b>	<b>64.20</b>	<b>5.77</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 02/11/2018  
 Date Inspected: 02/11/2018 Inspected At: Optima Werkz Pte Ltd (HQ)  
 9A Serangoon North Ave 5  
 Singapore 554500  
 Estimated Period of Repair: 1.0 days



**Adjuster:** KENNETH KONG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIDE MIRROR ASSY COMPLETE RH	Scratched	910.00 FL	*910.00 FL
						<hr/>
Sub Total (\$\$)					910.00	910.00
- List Item Discount on L Items 10.00/10.00% (\$\$)					91.00	91.00
						<hr/>
Total Parts (\$\$)					819.00	819.00
						<hr/>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REINSTALL NEW SIDE MIRROR ASSY	New	80.00	80.00
2	TO RESPRAY SIDE MIRROR COVER	New	80.00	60.00
3	TO CHECK ALL WIRING RELATED TO SIDEMIRROR	New	60.00	20.00
<b>Gross Labour Cost (\$\$)</b>			<b>220.00</b>	<b>160.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >