# Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 7 December, 2018 9:13 AM

To: richard

Cc: Admin A; mandy@ltm.sg; mandy@ltm.sg; Vic (LKKAuto)

Subject: RE: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A

AND GBB3237E ON 29/10/2018 LKK REF: CC4/AIG18019903/Khb3

#### WITHOUT PREJUDICE

Dear Richard,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, we are prepared to settle your client's claim on a 50/50 basis as your client had also failed to observe safety before moving off.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

#### Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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**From:** richard [mailto:richard@ltm.sg]

Sent: Wednesday, 5 December, 2018 11:40 AM

To: Vic (LKKAuto)

Cc: Admin A; mandy@ltm.sg; mandy@ltm.sg

Subject: RE: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 LKK REF: CC4/AIG18019903/hb3

Importance: High

# WITHOUT PREJUDICE

Our ref LTP102018/085 (GBB 3237 E)

Dear Vic,

In reference to our earlier tele-conversation, please revert with liability soonest.

Thank you and regards,

# Richard Ang

Claims Executive Lim Tan Motor Pte Ltd

# www. LTM.sg

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BLK 176 SIN MING DRIVE SIN MING AUTOCARE #03-09/10/06 SINGAPORE 575721

MAIN OFFICE / WORKSHOP

BUX 9 SECTOR C #01-38/40/42 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644

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From: richard [mailto:richard@ltm.sg] Sent: Saturday, 1 December 2018 3:30 PM To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com >

Cc: 'Admin A' <admin-a@lkkauto.com'>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 LKK REF: CC4/AIG18019903/hb3

Importance: High

### WITHOUT PREJUDICE

LTP102018/085 (GBB 3237 E) Our ref

Dear Vic,

In reference to our email to you dated 13<sup>th</sup> November 2018, please revert with liability urgently.

Thank you and regards,



Claims Executive Lim Tan Motor Pte Ltd

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From: richard [mailto:richard@ltm.sg] Sent: Tuesday, 13 November 2018 8:56 AM To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com> Cc: 'mandy@ltm.sg' < mandy@ltm.sg>

Subject: RE: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 LKK REF: CC4/AIG18019903/hb3

Importance: High

# WITHOUT PREJUDICE

Our ref LTP102018/085 (GBB 3237 E)

Dear Vic,

We understand that you are the case handler to the above matter.

We shall appreciate if you could advise on liability as instructed by our client.

We appreciate your early revert soonest.

Thank you and regards,



Claims Executive Lim Tan Motor Pte Ltd

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BUX 9 SECTOR C #01-38/40/42

TEL: +65 6452 2135 FAX: +65 6452 2159

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 13 November 2018 8:51 AM

To: richard@ltm.sg

Cc: mandy@ltm.sg; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: FW: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

ATTERPRINEUR & SAME BISAFE,

29/10/2018 Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref Officer in c	harge
----------------------	-------

# To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard < richard@ltm.sg>

**Sent:** Tuesday, 13 November 2018 8:36 AM **To:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Cc: mandy@ltm.sg

Subject: RE: Checking Liability - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 Importance: High

### **WITHOUT PREJUDICE**

Our ref : LTP102018/085 (GBB 3237 E)

Dear Shu Pei / Mei Kwan,

In reference to the above survey conducted by Mr Kenneth yesterday, 12/11/2018, please advised liability as instructed by our client.

We appreciate your early revert soonest.

Thank you and regards,

# Richard Ang

Claims Executive Lim Tan Motor Pte Ltd

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From: richard [mailto:richard@ltm.sg]

Sent: Thursday, 1 November 2018 10:57 AM

To: 'Azlan, Syazairdina' < <a href="mailto:Syazairdina.Azlan@aig.com">Syazairdina.Azlan@aig.com</a>

Cc: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 Importance: High

### WITHOUT PREJUDICE

LTP102018/085 (GBB 3237 E) Our ref

Hi Azlan,

In reference to the above matter, we select Mr Kenneth Kong from LKK Auto Consultants to conduct the survey to our client's vehicle.

Thank you and regards,

# Richard Ang

Claims Executive Lim Tan Motor Pte Ltd

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From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]

Sent: Thursday, 1 November 2018 10:12 AM

To: richard@ltm.sg

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang

<ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan,

Yoke Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7656A AND GBB3237E ON

29/10/2018 Importance: High





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