

Our Ref: SME 102 J
Your Ref: CC4/LPC18019893/R1ja3

Date: 12th July 2019

Mr Vic Alpeh (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SME102J (DOA: 30.10.2018)

Kindly be informed that our customer, Mr Heng Wah Heng, owner of vehicle registration no. SME102J (insured with NTUC) holds vehicle registration no. YM9424L which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 17,921.43
Loss of Rental	:	\$ 2,996.00 (\$107.00 x 28 days)
Total	:	<u>\$ 20,917.43</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER
SERVICE OPERATIONS – PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
HENG WAH HENG	Cust No/Name	/HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date	SME102J / 27/07/2018
#03-397	Date In/Mileage	07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package	MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No	3A92UGT7415
07/11/	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE BOOT LID, REAR END PANEL, REAR BUMPER, RH REAR FENDER, LH REAR FENDER, RH REAR TAILLAMP PANEL, REPAIR LH REAR TAILLAMP PANEL, REAR FLOOR, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								3850.00
E PNT88000 TRANSFER BOOT LID TRIMS, MECHANISMS, AND ALL OTHER ATTACHMENTS TO NEW PANEL								275.00
E PNT88000 TRANSFER REAR PARKING SENSOR TO NEW PANEL								60.00
E PNT88000 REMOVE AND REINSTALL REAR END PANEL TRIM, REAR FENDER TRIMS, REAR SEAT, AND ALL OTHER ATTACHMENTS TO FACILITATE REPAIR								275.00
E PNT88000 REMOVE AND REINSTALL REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST								240.00
E PNT98000 RESPRAY REAR BUMPER, REAR BOOT LID, REAR END PANEL, REAR FLOOR, BOTH REAR FENDERS, BOTH REAR TAILLAMP PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME								2940.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								200.00
M SUNDRY APPLY ANTI COROSSION ON AFFECTED AREAS								60.00
M SUNDRY APPLY BODY SEALANT ON AFFECTED AREAS								150.00
M SUNDRY APPLY REAR WINDSCREEN GLASS SEALANT								80.00
M SUNDRY SUPPLY C&C LOGO								50.00
M SUNDRY SUPPLY MIVEC LOGO								50.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
HENG WAH HENG	Cust No/Name	/HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date	SME102J / 27/07/2018
#03-397	Date In/Mileage	07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package	MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No	3A92UGT7415
07/11/	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M SUNDRY								20.00
SUNDRIES								
S SPECIALISTJOB								50.00
SUPPLY & REPLACE REAR LICENSE PLATE WITH PLASTIC FRAME								
A 13900099								275.00
REMOVE AND REINSTALL FUEL TANK TO FACILITATE REPAIR								
S SPECIALISTJOB								220.00
SUPPLY ONE SET OF REVERSE SENSOR								
E PNT88000								1100.00
REPLACE LH REAR FENDER, LH REAR TAIL LAMP HOUSING PANEL								
X	BRACKET,RR BUMPER,LH				1.00	27.00	00.00	27.00
X	BRACKET,RR BUMPER,RH				1.00	27.00	00.00	27.00
X	FACE,RR BUMPER				1.00	740.00	00.00	740.00
X	CLIP,FR BUMPER				10.00	3.00	00.00	30.00
X	BODY KIT, ATTRAGE, A66				1.00	740.00	00.00	740.00
X	PANEL,RR END				1.00	421.00	00.00	421.00
X	TRIM,RR END				1.00	65.00	00.00	65.00
X	BOARD,TRUNK ROOM FLOOR				1.00	193.00	00.00	193.00
X	DUCT,RR VENTILATOR				1.00	30.00	00.00	30.00
X	BUZZER,KEYLESS OPERATIO,RR				1.00	90.00	00.00	90.00
X	ANT,KEYLESS OPERATION,RR				1.00	84.00	00.00	84.00
X	HINGE,TRUNK LID,LH				1.00	201.00	00.00	201.00
X	HINGE,TRUNK LID,RH				1.00	201.00	00.00	201.00
X	WEATHERSTRIP,TRUNK LID				1.00	155.00	00.00	155.00
X	PANEL,TRUNK LID				1.00	865.00	00.00	865.00
X	LATCH,TRUNK LID				1.00	216.00	00.00	216.00
X	MARK,ATTRAGE				1.00	21.00	00.00	21.00
X	MARK,THREE-DIA				1.00	45.00	00.00	45.00
X	GARNISH,RR END PANEL				1.00	332.00	00.00	332.00
X	PANEL,QTR,OTR LH				1.00	748.00	00.00	748.00
X	PANEL,RR COMB LAMP HSG,LH				1.00	60.00	00.00	60.00
X	LAMP ASSY,COMB,RR LH				1.00	332.00	00.00	332.00
X	PANEL,QTR,OTR RH				1.00	756.00	00.00	756.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
HENG WAH HENG	Cust No/Name	/HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date	SME102J / 27/07/2018
#03-397	Date In/Mileage	07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package	MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No	3A92UGT7415
07/11/	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	LAMP ASSY, COMB, RR RH				1.00	332.00	00.00	332.00
X	STOPPER, WINDSHIELD GLASS				2.00	3.00	00.00	6.00
X	SPACER, RR WINDOW				3.00	9.00	00.00	27.00
X	PANEL, RR COMB LAMP HSG, RH				1.00	60.00	00.00	60.00
X	STRIKER, TRUNK LID LATCH				1.00	20.00	00.00	20.00
Z	TEXT							
	TP CLAIM LONPAC YM9424L							
	DOA : 30.10.18							
	SURVEYOR RASUL LKK 05.11.18							
	REPAIR 13 DAYS							

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	6,824.00	Nett	16,749.00
Labour	9,245.00	7% GST on	1172.43
Standard Menu	0.00		
Specialist Job	270.00	Total Payable	17,921.43
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	410.00	Total Due	17,921.43
Total (w/o GST)	16,749.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

HENG WAH HENG

SINGAPORE

ATTN: ACCOUNTS PAYABLE

INVOICE : AR1812-0174
DATE : 13/12/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201811-0042

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SJW9033G 2,800.00
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 05/11/2018 To 03/12/2018
Period : 28 days
Rental Rate : S\$ 107.00 Per Day (Including GST)
Reference No : SME102J

AMOUNT : S\$

TWO THOUSAND NINE HUNDRED NINETY-SIX
DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 2,800.00
GST 7% : 196.00
TOTAL S\$: 2,996.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only


Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

HA 201811-0042

Hirer's Name Heng Wah Heng		Date of Birth 16/1/47	Passport/ Nric No. [REDACTED]	Nationality
Address BTK 102 Lengkok Tiga		Occupation	Driving Licence No. As Above	Date of Expiry Life.
#03-397	Postal Code 1441	Contact No	Mobile Phone No. 97392685	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

CHECK OUT

CHECK OUT	Date	5.11.18	Time	3.05pm	Mileage		
						KM	E  1/4 1/2 3/4 F
CHECK IN	Date	31/12/18	Time	4.30pm	Mileage		
						KM	Remarks TP: LonPac Insur.

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2800 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	28	@	100 + GST	7.2800.00
DISCOUNT				
GST @ 7%				196.00
TOTAL				2996.00
EXTENSION				
Cycle/Tay				
SME102J				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hand

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONS ENTERPRISE**

VEHICLE NO. SJW9033G	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

AUTHORIZATION TO ACT

I, Heng Wah Heng ("the third party claimant")
of BK-102, Leng Kong Tegg, #03-397, S(410/02) (address), owner of
Sme 102J (vehicle no.) hereby authorize

Cycle & Carriage Automobile Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. Sme 102J
that was damaged pursuant to the accident which occurred on 30/10/18
(date) along Traffic light at Eunos Link Junction opposite of B11C634
(location) Involving vehicle no/s Ym 9424L
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 day of Oct (month) 2018 (year)

Heng Wah Heng

Signed by "the third party claimant"

[Signature]



Signed by "the workshop"

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5102238867

Cover : drivo PREMIUM

1. Index mark and Registration Number of Vehicle : **SME102J**
Chassis Number : **MMB5TA13AJH001994**
2. Name of Policyholder : **HENG WAH HENG**
3. Effective Date of Insurance : **27 Jul 2018**
4. Expiry Date of Insurance : **26 Jul 2019**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: N/A
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: YES
INSURE WITH COE	: YES
NCD PROTECTION	: YES
TRANSPORT ALLOWANCE	: YES
EXCESS WAIVER	: YES
PRIMARY DRIVER	: HENG WAH HENG
NAMED DRIVER (1)	: HENG SOK AI ALICE
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

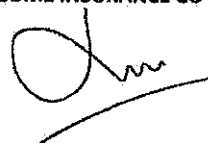
Agency : PAY AI LEE (BAI AILI) (00000317191)
Date of Issue : 13 Jul 2018 10:45 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

REPUBLIC OF SINGAPORE DRIVING LICENSE

License Number: [REDACTED]
Name: HENG WAH HENG

Birth Date: 16 Jan 1947
Issue Date: 27 Dec 2002

1000063278E

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. [REDACTED]

HENG WAH HENG
王华兴

CHINESE
Date of Birth: 16-01-1947 Sex: M
Country of Birth: SINGAPORE

0342889

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors, the weight of which unladen does not exceed 2500 kilograms

PASS DATE: 06 Jan 1963

NP 428A

License No. [REDACTED]

FOR C&C USE ONLY

0342889

[REDACTED]

[REDACTED]

Blood Group: A+ Date of issue: 12-05-1992

Address: APT BLK 102 LENGKONG TIGA #03-997 SINGAPORE 1441