Vic (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 13 November, 2019 3:57 PM

To: Vic (LKKAuto)

Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A

Subject: RE: SME102J, claim TP YM9424L, DOA: 30.10.18 - LKK REF CC4/LPC18019893/R1ha3

Dear Vic,

We are disagree on the offer for LOR at 20 days.

Surveyor recommended 17 days for repair which crossed over 3 weekends of 6 days, total up to 23 days.

Therefore, we are counter offering at:

Cost of Repair (w/gst) \$ 17,921.43

Loss of Rental w/gst (\$107 x 23 days) \$ 2,461.00

TOTAL \$ 20,382.43

Kindly provide DV through email.

Appreciate.

Best Regards,

Loi Ai Ting Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 31 October, 2019 9:33 AM

To: Loi Ai Ting

Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAuto)

Subject: RE: SME102J, claim TP YM9424L, DOA: 30.10.18 - LKK REF CC4/LPC18019893/R1ha3

Importance: High

This email was sent from outside of your organisation

Without Prejudice

Dear Ai Ting,

We refer further to our below email.

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 1 October, 2019 5:24 PM

To: Loi Ai Ting

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAuto)

Subject: RE: SME102J, claim TP YM9424L, DOA: 30.10.18 - LKK REF CC4/LPC18019893/R1ha3

Without Prejudice

Dear Ai Ting,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

 Cost of Repair (w/gst)
 \$ 17,921.43

 Loss of Rental w/gst (\$100 x 20 days)
 \$ 2,140.00

 TOTAL
 \$ 20,061.43

If agreeable, kindly let the owner chop and sign the attached DV and forward the original signed hard copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 27 August, 2019 11:47 AM

To: Loi Ai Ting

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAuto)

Subject: RE: SME102J, claim TP YM9424L, DOA: 30.10.18

Without Prejudice

Dear Ai Thing,

We refer to your below email and the contents were noted.

Please be informed that we are currently seeking for mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]

Sent: Wednesday, 17 July, 2019 12:01 PM

To: Vic (LKKAuto)

Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De

Subject: SME102J, claim TP YM9424L, DOA: 30.10.18

Dear Vic,

We are sending you the LOD for SME102J by registered mail.

You should receive the mail these few days.

Kindly offer for settlement once received.

Our claims is as stated below:

\$ 17,921.43 Repair cost

\$ 2,996.00 (\$107.00 x 28 days) Loss of Rental

\$ 20.917.43

Appreciate your assistance.

Best Regards,

Total

Loi Ai Ting **Customer Service Advisor**



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