

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 25 November, 2019 3:03 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: SME102J - DIRECT SETTLEMENT [External Confidential]
Attachments: 25112019150111.pdf

Lonpac External - Confidential

Dear Vic,

Kindly see attached and proceed.

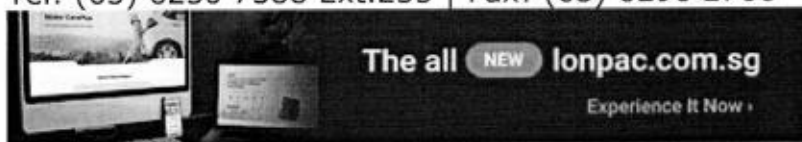
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

GERALD POH WEE BIN

From: Vic (LKKAuto) [vicalpeh@lkkauto.com]
Sent: Wednesday, 13 November, 2019 4:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: <RESEEK MANDATE> RE: ACCIDENT INVOLVING SME102J & YM9424LL ON 30/10/2018 [External Confidential] - LKK REF CC4/LPC18019893/R1ha3
Attachments: RE: SME102J, claim TP YM9424L, DOA: 30.10.18 - LKK REF CC4/LPC18019893/R1ha3

Dear Gerald,

We refer further to the below email.

Please be informed that offer to TP repairer as per mandate for LOR @ 20 days was rejected and TP repairer proposed below amount (see attached email from TP).

TP COUNTER PROPOSED	
Cost of Repair (w/gst)	\$ 17,921.43
Loss of Rental w/gst (\$100 x 23 days)	\$ 2,461.00
TOTAL	\$ 20,382.43

Breakdown of days is as follows:

Our surveyor's recommended days to repair	17 days
Weekends / Downtime	6 days
TOTAL	23 days

The above is for your approval and/or further instructions please.

Thank you.

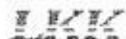
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 1 October, 2019 5:05 PM
To: Vic (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SME102J & YM9424LL ON 30/10/2018 [External Confidential]

Lonpac External - Confidential

Dear Vic,



CYCLE & CARRIAGE
Exceptional Journeys

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 · Fax +65 6565 1240
Company No. 197701469G

Our Ref : SME 102 J
Your Ref: CC4/LPC18019893/R1ja3

Date: 12th July 2019

Mr Vic Alpeh (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SME102J (DOA: 30.10.2018)

Kindly be informed that our customer, Mr Heng Wah Heng, owner of vehicle registration no. SME102J (insured with NTUC) holds vehicle registration no. YM9424L which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 17,921.43
Loss of Rental	:	\$ 2,996.00 (\$107.00 x 28 days)

Total	:	\$ 20,917.43

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD


MANAGER
SERVICE OPERATIONS - PG

AUTHORIZATION TO ACT

I, Heng Wah Heng ("the third party claimant")
of Blk. 102, Lengkong Tegg, #03-397, S(410102) (address), owner of
Sme 102J (vehicle no.) hereby authorize
Cycle & Carriage Automotive Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. Sme 102J
that was damaged pursuant to the accident which occurred on 30/10/18
(date) along Traffic light at Eunos Link Junction opposite of B11-634
(location) Involving vehicle no/s Ym 9424L
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 day of OCT (month) 20 18 (year)

Heng

Signed by "the third party claimant"

[Signature]



Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/021091
DATE : 25 NOVEMBER 2019


DISCHARGE VOUCHER


I/We, **HENG WAH HENG** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **YM 9424L** the sum of Singapore Dollars Twenty Thousand Three Hundred Eighty Two and Cents Forty Three Only (\$20,382.43) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SME 102J** on **30 OCTOBER 2018** along **EUNOS LINK JUNCTION OPP BLOCK 634.**

I/We hereby agree to indemnify and keep indemnify (**SUN-UP BEAN FOOD MFG PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CYCLE & CARRIAGE AUTOMOTIVE PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 26/11/19
.....
Signature of vehicle owner/Date


.....
Name of vehicle owner/Date

27th November 2019

LKK Ref: CC4/LPC18019893/R1ha3

Mr Vic Alpeh (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir,

Discharge Voucher for Accident Involving Vehicles SME102J and YM9424L on
30/10/2018

Attached is the signed Discharge Voucher.

Kindly process for payment to, Cycle & Carriage Automotive Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,



Loi Ai Ting
Senior Officer-Admin

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
HENG WAH HENG	Cust No/Name /HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date SME102J / 27/07/2018
#03-397	Date In/Mileage 07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No 3A92UGT7415
07/11/	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876
Description of Goods / Services						Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE BOOT LID, REAR END PANEL, REAR BUMPER, RH REAR FENDER, LH REAR FENDER, RH REAR TAILLAMP PANEL, REPAIR LH REAR TAILLAMP PANEL, REAR FLOOR, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME						3850.00
E PNT88000 TRANSFER BOOT LID TRIMS, MECHANISMS, AND ALL OTHER ATTACHMENTS TO NEW PANEL						275.00
E PNT88000 TRANSFER REAR PARKING SENSOR TO NEW PANEL						60.00
E PNT88000 REMOVE AND REINSTALL REAR END PANEL TRIM, REAR FENDER TRIMS, REAR SEAT, AND ALL OTHER ATTACHMENTS TO FACILITATE REPAIR						275.00
E PNT88000 REMOVE AND REINSTALL REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST						240.00
E PNT98000 RESPRAY REAR BUMPER, REAR BOOT LID, REAR END PANEL, REAR FLOOR, BOTH REAR FENDERS, BOTH REAR TAILLAMP PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME						2940.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE						200.00
M SUNDRY APPLY ANTI COROSSION ON AFFECTED AREAS						60.00
M SUNDRY APPLY BODY SEALANT ON AFFECTED AREAS						150.00
M SUNDRY APPLY REAR WINDSCREEN GLASS SEALANT						80.00
M SUNDRY SUPPLY C&C LOGO						50.00
M SUNDRY SUPPLY MIVEC LOGO						50.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
HENG WAH HENG	Cust No/Name	/HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date	SME102J / 27/07/2018
#03-397	Date In/Mileage	07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package	MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No	3A92UGT7415
07/11/	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M SUNDRY								20.00
SUNDRIES								
S SPECIALISTJOB								50.00
SUPPLY & REPLACE REAR LICENSE PLATE WITH PLASTIC FRAME								
A 13900099								275.00
REMOVE AND REINSTALL FUEL TANK TO FACILITATE REPAIR								
S SPECIALISTJOB								220.00
SUPPLY ONE SET OF REVERSE SENSOR								
E PNT88000								1100.00
REPLACE LH REAR FENDER, LH REAR TAIL LAMP HOUSING PANEL								
X	BRACKET,RR BUMPER,LH				1.00	27.00	00.00	27.00
X	BRACKET,RR BUMPER,RH				1.00	27.00	00.00	27.00
X	FACE,RR BUMPER				1.00	740.00	00.00	740.00
X	CLIP,FR BUMPER				10.00	3.00	00.00	30.00
X	BODY KIT, ATTRAGE, A66				1.00	740.00	00.00	740.00
X	PANEL,RR END				1.00	421.00	00.00	421.00
X	TRIM,RR END				1.00	65.00	00.00	65.00
X	BOARD,TRUNK ROOM FLOOR				1.00	193.00	00.00	193.00
X	DUCT,RR VENTILATOR				1.00	30.00	00.00	30.00
X	BUZZER,KEYLESS OPERATIO,RR				1.00	90.00	00.00	90.00
X	ANT,KEYLESS OPERATION,RR				1.00	84.00	00.00	84.00
X	HINGE,TRUNK LID,LH				1.00	201.00	00.00	201.00
X	HINGE,TRUNK LID,RH				1.00	201.00	00.00	201.00
X	WEATHERSTRIP,TRUNK LID				1.00	155.00	00.00	155.00
X	PANEL,TRUNK LID				1.00	865.00	00.00	865.00
X	LATCH,TRUNK LID				1.00	216.00	00.00	216.00
X	MARK,ATTRAGE				1.00	21.00	00.00	21.00
X	MARK,THREE-DIA				1.00	45.00	00.00	45.00
X	GARNISH,RR END PANEL				1.00	332.00	00.00	332.00
X	PANEL,QTR,OTR LH				1.00	748.00	00.00	748.00
X	PANEL,RR COMB LAMP HSG,LH				1.00	60.00	00.00	60.00
X	LAMP ASSY,COMB,RR LH				1.00	332.00	00.00	332.00
X	PANEL,QTR,OTR RH				1.00	756.00	00.00	756.00

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
HENG WAH HENG	Cust No/Name /HENG WAH HENG
BLK 102 LENGKONG TIGA	Reg No/Reg Date SME102J / 27/07/2018
#03-397	Date In/Mileage 07/11/2018/ 7437
SINGAPORE 410102	Chassis/Package MMBSTA13AJH001994 /CS5P
Contact No Mobile: 97392685	Engine No 3A92UGT7415
07/11/	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim A06 / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	27/05/2019/ 14:27	TLT	260 / AiTing	32640	41434876

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X LAMP ASSY,COMB,RR RH	1.00	332.00	00.00	332.00
X STOPPER,WINDSHIELD GLASS	2.00	3.00	00.00	6.00
X SPACER,RR WINDOW	3.00	9.00	00.00	27.00
X PANEL,RR COMB LAMP HSG,RH	1.00	60.00	00.00	60.00
X STRIKER,TRUNK LID LATCH	1.00	20.00	00.00	20.00
Z TEXT				
TP CLAIM LONPAC YM9424L				
DOA : 30.10.18				
SURVEYOR RASUL LKK 05.11.18				
REPAIR 13 DAYS				
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!				

Parts	6,824.00	Nett	16,749.00
Labour	9,245.00	7% GST on	1172.43
Standard Menu	0.00		
Specialist Job	270.00	Total Payable	17,921.43
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	410.00	Total Due	17,921.43
Total(w/o GST)	16,749.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan'swww.chans.com.sg**TAX INVOICE****HENG WAH HENG**

SINGAPORE

ATTN : ACCOUNTS PAYABLE

INVOICE : AR1812-0174
DATE : 13/12/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201811-0042

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SJW9033G 2,800.00
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 05/11/2018 To 03/12/2018
Period : 28 days
Rental Rate : S\$ 107.00 Per Day (Including GST)
Reference No : SME102J

AMOUNT : S\$**TWO THOUSAND NINE HUNDRED NINETY-SIX
DOLLARS ONLY**

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 2,800.00
GST 7% : 196.00

TOTAL S\$: 2,996.00Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

HA 201811-0042

CHECK OUT	Date	5.11.18	Time	3.05pm	Mileage						
CHECK IN	Date	3/12/18	Time	4.30pm	Mileage	KM	E	1/4	1/2	3/4	F
						KM	Remarks	TP: Lonpac Insur.			

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	28	@	100 + GST	2800.00
DISCOUNT				
GST @ 7%				196.00
TOTAL				2996.00
EXTENSION				
Cycle/Tay				
SME102J				
DEPOSIT (refundable) \$S				
CHANGED OVER FROM VEH.			DATE	

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONS ENTERPRISE**

VEHICLE NO. SJW9033G	MODEL
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM, SATURDAY 8.30AM TO 12.00PM, CLOSED ON SUNDAY & PUBLIC HOLIDAY