

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 May 2019 8:36 AM
To: 'Claims Dept of CTI'
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN3312K (OI: SNM18D05132C02/2) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$10,950.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 May 2019 12:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN3312K (OI: SNM18D05132C02/2) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

LKK REF - CC6/CTI18019888/Upb3
CTI REF - SNM18D05132C02/2 (YN3312K)

Dear Hsiao Tong

We refer to your email of 4 February 2019 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$10,967.00.

p/s Catherine Thia no longer in service in Claim Department

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 4 February, 2019 10:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving YN3312K (OI: SNM18D05132C02/2) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Your ref : **SNM18D05132C02**
Our ref : CC6/CTI18019888/Upb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN3312K(OI) / YP3723Y((TP) / OTHERS ON 27/10/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and hit onto third party. After the accident happened, insured driver intend to reverse his lorry, however he lost control and collided with GBH 7120A. We are of the view that liability is not in our insured driver's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$10,967.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 29,145.73	\$ 10,165.00
2. Loss of Use (10days x \$85.00)	\$ 850.00	\$ 800.00(10days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,997.73	<u>\$ 10,967.00</u>

**09days recommendation for repair + 1Sunday = 10days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 December 2018 2:17 PM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN3312K (OI : CTI - SNM18D05132C02) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 2 November 2018 2:44 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN3312K (OI : CTI - SNM18D05132C02) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 2 November, 2018 12:23 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YN3312K (OI : CTI - TBA) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 3723Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

**1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883**

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 20.11.2018

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: YP 3723Y / YN 3312K ON 27.10.2018

We are the authorized repair workshop for the owner of motor vehicle no: **YP 3723Y**, which was involved in the captioned accident with your insured vehicle no: **YN 3312K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	10,165.00
2) Loss Of Use (9 days X 1 Sun \$ 85)	\$	850.00
3) GIA Search Result	\$	2.00
	\$	11,017.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- b) I/C & Driving License
- c) GIA Report / GIA Search Result
- d) Insurance Certificate
- e) Vehicle Registration Log Card
- f) Letter of Authorisation, etc...

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
FASTECH AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE I, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563564 FAX : (065) 62564315

Our Ref: CC6/CTI18019888/Upb3

14 NOV 2018

LIAN LEE HENG TRADING CO
5 SOON LEE STREET
#01-31
SINGAPORE 627607
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING YN 3312K / YP 3723Y/ OTHERS ON 27/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YP 3723Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he changed lane and collided with third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

DATE : 27.10.2018
TO : China Taiping Insurance Singapore Pte Ltd
RE : ACCIDENT INVOLVING VEHICLE NO. YP 3723Y and
YN 3312K ONLY
ALONG _____
ON 27.10.2018

I/We, KIM TIONG HUAT CONTRACTOR PTE LTD
of (NRIC No./ROC No.) 198803260C
of #01-208, 9006 Tampines Street 93 (S)528840

owner of vehicle no. YP 3723Y in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle YP 3723Y at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner : J. Robert Sunday

Name of Owner : KIM TIONG HUAT CONTRACTOR PTE LTD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3033931803 Claim No : SNM18D05132/C01/2
Claimant : KIM TIONG HUAT CONTRACTORPTE LTD
Amount : **S\$10,950.00**
Singapore Dollars TEN THOUSAND NINE HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YP3723Y
Insured Vehicle No. : YN3312K

Date of Loss : 27/10/2018
Place of Accident : SUNGEI KADUT ST 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIAN LEE HENG TRADING CO
Driver Name : CHIA POEY NGOH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 10,950.00
	=====
TOTAL	S\$ 10,950.00
	=====



Claimant Name : _____ * NRIC No : 1988032604

Signature : *[Handwritten Signature]* Date : 30.05.2019

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20665

Date : 20.11.2018

Vehicle No : YP 3723Y

Make/Model : ISUZU NHR85

Chassis/Eng# :

Accident Date : 27.10.2018

Claim No : 1018- 20665

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

9,500.00

E. & O. E.

Total : S\$ 9,500.00

GST @ 7% : S\$ 665.00

Amount Due : S\$ 10,165.00

FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-166970

Date of Request: 29/10/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. YN3312K
Accident Date 29/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN3312K	China Taiping Insurance (Singapore) Pte. Ltd.	06/06/2018-05/06/2019	6389 6111

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-166970

Date of Request: 29/10/2018

Your Ref No: Online Purchase

 Kim Chwee Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48
 AutoBay@Kaki Bukit
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date 29/10/2018
 Enquiry By Jason Tang Jun Zhong
 TP Vehicle No. YN3312K
 Accident Date 29/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque