

Hsiao Tong (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 8 May 2019 12:14 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN3312K (OI: SNM18D05132C02/2) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

LKK REF - CC6/CTI18019888/Upb3
CTI REF – SNM18D05132C02/2 (YN3312K)

Dear Hsiao Tong

We refer to your email of 4 February 2019 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$10,967.00.

p/s Catherine Thia no longer in service in Claim Department

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 4 February, 2019 10:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving YN3312K (OI: SNM18D05132C02/2) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Your ref : **SNM18D05132C02**
Our ref : CC6/CTI18019888/Upb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN3312K(OI) / YP3723Y((TP) / OTHERS ON 27/10/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and hit onto third party. After the accident happened, insured driver intend to reverse his lorry, however he lost control and collided with GBH 7120A. We are of the view that liability is not in our insured driver's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$10,967.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 29,145.73	\$ 10,165.00
2. Loss of Use (10days x \$85.00)	\$ 850.00	\$ 800.00(10days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,997.73	<u>\$ 10,967.00</u>

**09days recommendation for repair + 1Sunday = 10days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 December 2018 2:17 PM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN3312K (OI : CTI - SNM18D05132C02) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 2 November 2018 2:44 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN3312K (OI : CTI - SNM18D05132C02) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

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Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 2 November, 2018 12:23 PM

To: Claims Dept of CTI

Cc: Catherine Thia; Lucas Lee; Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YN3312K (OI : CTI - TBA) AND YP3723Y (TP : LKK REF - CC6/CTI18019888/Upb3) on 27.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 3723Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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