

## Hsiao Tong (LKKAuto)

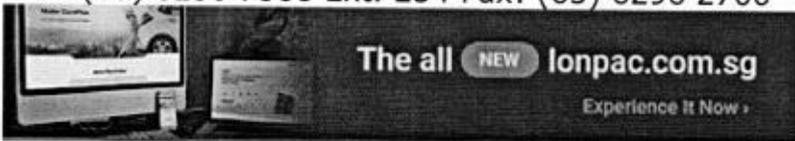
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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 9 January 2019 9:35 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref:18/18/18/VC00/021086

Dear Hsiao Tong

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Sunday, 6 January, 2019 2:04 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Lonpac Ref: **18/18/18/VC00/021086**  
LKK Ref: CC4/LPC18019886/T1pb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver reversed and hit third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CARZ AUTO SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$19,809.00	\$ 2,300.50
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$20,216.45</b>	<b>\$ 2,707.95</b>

\*\*02days recommendation for repair + 1PRS + 1PH = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 8 November 2018 5:22 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLV 6953C at M/s Carz Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 31 October 2018 4:42 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 05/11/2018.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 31 October 2018 3:16 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Without Prejudice

Save as to Costs

Dear Allan,

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	<input type="checkbox"/>
2	Xing Guo Qiang	<input type="checkbox"/>
3	Mohamad Taufikh	<input type="checkbox"/>
4	Bryan Ang	<input type="checkbox"/>
5	Adrian Ling	<input type="checkbox"/>
6	Mohammed Rasul	<input type="checkbox"/>
7	Marcus Chua	<input type="checkbox"/>
8	Kenneth Kong	<input type="checkbox"/>
9	Muhammad Nazril Bin Abdullah	<input type="checkbox"/>
10	Sathya Sai Kathirrasen	<input type="checkbox"/>

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Dear Catherine/Nivitha

Please follow up.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** LILY KOH

**Sent:** Wednesday, 31 October, 2018 3:03 PM

**To:** ONG LI LI; GERALD POH WEE BIN

**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

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**From:** [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg) [[mailto:allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)]

**Sent:** Wednesday, 31 October, 2018 2:35 PM

**To:** LILY KOH

**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

Dear Miss Lily,

We are the appointed repair workshop of our client bearing car plate SLV6953C, GBE8152S is your insured, please help to send your surveyor for the pre-repair inspection.

Police report had been made , please request your insured to lodge an accident report.

Thank you.

Regards,

Allan

90236692

NO 61,woodlands industrial park E9,

#04-04,E9 Premium ,s(757047)



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR REPAIRING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:  
TEL: 6292 2000  
FAX: 6292 2001  
HP: 9022 2226

1 KARI BLISS AVE #, #02-26, (CAUTIONARY@KARI BLISS), SINGAPORE 617002  
1 KARI BLISS AVE #, #02-26, (CAUTIONARY@KARI BLISS), SINGAPORE 617002  
1 KARI BLISS AVE #, #02-26, (CAUTIONARY@KARI BLISS), SINGAPORE 617002  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
219 MANUPHOSOM ROAD, (SMART SPEED SERVICE STATION), SINGAPORE 680084  
EMAIL: [SALES@CARZAUTO.COM.SG](mailto:sales@carzauto.com.sg)  
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/carzautoservices)  
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

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**From:** [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg) <[allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)>

**Sent:** Wednesday, 31 October 2018 12:27 PM

**To:** 'bkchew@lonpac.com' <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>

**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

To Officer in charge,

We are the appointed repair workshop of our client bearing car plate SLV6953C, GBE8152S is your insured, please help to send your surveyor for the pre-repair inspection.

Police report had been made , please request your insured to lodge an accident report.

Thank you.

Regards,

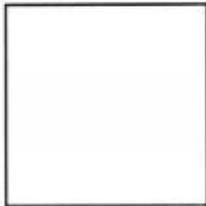
Allan

90236692

[Allan\\_goh@carzauto.com.sg](mailto:Allan_goh@carzauto.com.sg)

NO 61,woodlands industrial park E9,

#04-04,E9 Premium ,s(757047)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



## CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM)

#04-04 Singapore 757047

Tel: 65 6493 1924 Fax: 65 6493 1928

Email: alex@carzauto.com.sg

24.12. 2018

Our Ref: SLV6953C

### LONPAC INSURANCE BHD

#### Motor Claims Department

300, BEACH ROAD, #17-04/07

THE CONCOURSE

S(199555)

### BY POST

Dear Sir/Mdm

**ACCIDENT INVOLVING SLV6953C / GBE8152S  
ON 24.10.2018**

**ALONG SOMME ROAD (PARALLEL PARKING LOTS)**

Please refer to the above mentioned accident.

We are writing in on the behalf of **MR ONG WAI LEK** the registered owner of motor vehicle number **SLV6953C** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **GBE8152S** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

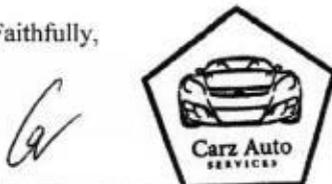
1. Cost of Repair ( <b>Agree with Surveyor</b> )	\$ 2,300.50 (Included 7%GST)
2. Loss of Rental (4days)	\$ 400.00
3. LTA Search	\$ 7.45
<b>TOTAL AMOUNT</b>	<b><u>\$ 2,707.95</u></b>

We enclsloed hereby the following documents for your consideration :

- A) Final Repair Bill
- B) Letter of Authority and Indemnity
- C) Satisfaction Voucher
- E) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Yours Faithfully,



Mr Allan Goh

Marketing manager

Mobile: 65 90236692

Email: allan\_goh@carauto.com.sg



## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLV 6953C AND GBE8152S  
AT/ALONG Somme Road (Parallel parking lots)  
ON 24 DAY 10 MONTH 2018 YEAR

- I/We, the owner of vehicle no. SLV6953C hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 24 day 10 month 2018 year

Signature : [Signature]  
Name : ONG WAI LEIC  
NRIC/ROC No. : S 7708741 I  
Address : BLK 23, Punggol Field  
Wallc, #10-18  
S (828750)

Company Stamp



# LONPAC INSURANCE BHD



CLAIM NO : 18/18/18/VC00/021086  
DATE : 21 JAN 2019

## DISCHARGE VOUCHER

I/We, Ong Wai Lek confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBE8152S the sum of Singapore Dollar Two Thousand Seven Hundred Seven and Cents Ninety Five Only (\$2,707.95) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLV6953C and GBE8152S on 24 Oct 2018 along Somme Road (Parallel Parking Lots).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ FAITH ELECTRICAL SERVICES AND/OR TAN LAI SOON**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CARZ AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

Ong Wai Lek 7/3/2019.  
.....  
Name of vehicle owner /Date



## CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM)

#04-04 Singapore 757047

Tel: 65 6493 1924

Fax: 65 6493 1928

Email: alex@carzauto.com.sg

### FINAL REPAIR BILL

Date : 24.12.2018

Vehicle Number : SLV6953C  
Make/Model : MERCEDES E250  
Date of Accident : 24.10.2018

LONPAC INSURANCE BHD  
Motor Claims Department  
300, BEACH ROAD, #17-04/07  
THE CONCOURSE  
Singapore 199555

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#### REPAIR COST

(Lumpsum Repair to its pre-accident Condition)

\$ 2,150.00

7% GST \$ 150.50

**GRAND TOTAL** \$ 2,300.50

ISSUED BY



Mr Allan Goh  
Marketing Manager  
Mobile: 65 9023 6692  
Email: allan\_goh@carzauto.com.sg

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Oct 2018 / 11:02:58

Receipt Date/Time : 31 Oct 2018 / 11:02:58

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-181031-000633

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBE8152S

As at 24 Oct 2018/21:20:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - GBE8152S  
Enquiry Fee  
20181031110140693429

7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

xxxxxxxxxxxx5986	Credit Card: Visa/MasterCard	7.45
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<b>Total</b>			7.45
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<b>Cash Change</b>			0.00
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<b>Tendered Amount</b>			7.45
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<b>Excess Refundable Amount</b>			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.