

## Hsiao Tong (LKKAuto)

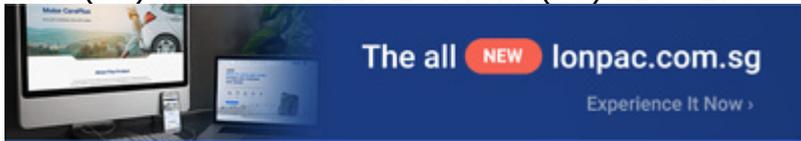
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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 9 January 2019 9:35 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref:18/18/18/VC00/021086

Dear Hsiao Tong

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Sunday, 6 January, 2019 2:04 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Lonpac Ref: **18/18/18/VC00/021086**  
LKK Ref: CC4/LPC18019886/T1pb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver reversed and hit third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CARZ AUTO SERVICES PTE LTD**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$19,809.00	\$ 2,300.50
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$20,216.45</b>	<b><u>\$ 2,707.95</u></b>

\*\*02days recommendation for repair + 1PRS + 1PH = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 8 November 2018 5:22 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLV 6953C at M/s Carz Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 31 October 2018 4:42 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 05/11/2018.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 31 October 2018 3:16 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE Our Ref: TBA

Without Prejudice

Save as to Costs

Dear Allan,

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Dear Catherine/Nivitha

Please follow up.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** LILY KOH  
**Sent:** Wednesday, 31 October, 2018 3:03 PM  
**To:** ONG LI LI; GERALD POH WEE BIN  
**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

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**From:** [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg) [[mailto:allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)]  
**Sent:** Wednesday, 31 October, 2018 2:35 PM  
**To:** LILY KOH  
**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

Dear Miss Lily,

We are the appointed repair workshop of our client bearing car plate SLV6953C, GBE8152S is your insured, please help to send your surveyor for the pre-repair inspection.

Police report had been made , please request your insured to lodge an accident report.

Thank you.

Regards,

Allan

90236692

NO 61,woodlands industrial park E9,  
#04-04,E9 Premium ,s(757047)



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR WAXING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:  
TEL: 9022 2226  
FAX: 9022 2226  
HP: 9022 2226

1 KARL BURST AVE S, #02-26, (AFTERBAY/KARL BURST), SINGAPORE 417883  
1 KARL BURST AVE S, #02-25, (AFTERBAY/KARL BURST), SINGAPORE 417883  
1 KARL BURST AVE S, #03-14, (AFTERBAY/KARL BURST), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584  
EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

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**From:** [allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg) <[allan\\_goh@carzauto.com.sg](mailto:allan_goh@carzauto.com.sg)>  
**Sent:** Wednesday, 31 October 2018 12:27 PM  
**To:** 'bkchew@lonpac.com' <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Subject:** FW: ACCIDENT INVOLVING SLV6953C AND GBE8152S ON 24.10.2018 ALONG SOMME ROAD (PARALLEL PARKING LOT) - HIT AND RUN CASE

To Officer in charge,

We are the appointed repair workshop of our client bearing car plate SLV6953C, GBE8152S is your insured, please help to send your surveyor for the pre-repair inspection.

Police report had been made , please request your insured to lodge an accident report.

Thank you.

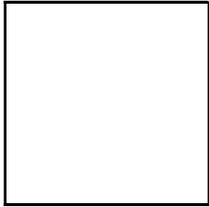
Regards,

Allan

90236692

[Allan\\_goh@carzauto.com.sg](mailto:Allan_goh@carzauto.com.sg)

NO 61,woodlands industrial park E9,  
#04-04,E9 Premium ,s(757047)



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[www.avg.com](http://www.avg.com)