

Hsiao Tong (LKKAuto)

From: CHEN Xinyou <chen.xinyou@axa.com.sg>
Sent: Saturday, 2 March 2019 9:02 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; NG Stacey
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Hsiao Tong

We refer to your email of 02 Mar 2019.

We are writing to inform that our insured has not reported the matter.

The matter has been escalated to the lawyers. Please let us have your final report and final bill.

Thank you.

Best Regards



Chen Xinyou

Senior Executive, Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: chen.xinyou@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 02/03/2019 7:56 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>; CHEN Xinyou <chen.xinyou@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Friday, 8 February 2019 4:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 08/02/2019, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, February 08, 2019 2:16 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Monday, 26 November 2018 12:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 24, 2018 10:35 AM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Sent: Tuesday, 20 November 2018 9:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

Insured has not reported yet.

Regards
Shailendra

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, November 19, 2018 8:37 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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