

1552/00

INS. CASE OWNER:

Handwritten: f m z
stacy

CC 4 / AXA1801

Handwritten: 9885, 12 pbj 32

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Handwritten: Taufiqh

DOI:

Handwritten: 12/1/18

Date / Time :

Handwritten: 1/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

Handwritten: G2 5564L

Claim No. :

Handwritten: S8mou1115 / 79080

Name of Insured :

Handwritten: SGV CONSTRUCTION P 11

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A :

Handwritten: 15/8/18

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : %

Final ? Yes / No

Handwritten: JNW 3705



INSRS:
WSP:
Tel:
Liability:
RMKS:

Handwritten: pang scooter



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT
INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>
PRELIMINARY ADVICE Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	
Repair Cost: \$S	(days) Reduction: %	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time:	Confirm with	
Final Liability: %	(Agreed / Assessed) BOLA S/N No. :	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost: \$S		If NO or B 28, Ass. Lia :
Loss of Rental (LOR): \$S	(days)	COPY SENT <i>Handwritten:</i> 0/1/18
Loss of Use (LOU): \$S	(S x days)	
Loss of Income (LOI): \$S	(S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	\$S	
Medical:	\$S	1) Claim status: Normal/Reject/Private Settle (up)
Disbursement:	\$S (e.g. Tow/ Independent)	2) Report Format: TP
Legal Cost	\$S	3) Survey fee: \$2500
Total: \$S	Global Sum \$S:	
FINAL PAYMENT Date/Time:	Confirm with:	
Payee 1: \$S	Name 1:	
Payee 2: (Strike if N.A.) \$S	Name 2:	
Payee 3: (Strike if N.A.) \$S	Name 3:	

TAUGHTM

REF:

AXIA

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

XXXX	
N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 06. days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: 8JNW5705 Yr Regn: 60 / 12
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Yamaha 135 LC cc 135
 Colour: B/blk A/C: Insured / Std / NI / NA
 Sp. Reading: 13376 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 3397EE075487
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 70/90R17
 R: 80/90R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Maxxis
 Front Rear
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. mm L/Bal. mm
 D.O.A. D.O.I. 2/4/18
 Survey held at Pang Sooter
 Des. of Damages Frt Rear O/S N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<p>Submit PIP # 2094.W (Reel \$ 3201/60%) - excluded check item #2605.W</p>	

Date/Time, File Pass to? : Preli. Report : Final Report

1) _____

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3) _____

4) _____

5) _____

6) _____

7) _____

8) _____

9) _____

10) _____

11) _____

12) _____

13) _____

14) _____

15) _____

16) _____

17) _____

18) _____

19) _____

20) _____

21) _____

22) _____

23) _____

24) _____

25) _____

26) _____

27) _____

28) _____

29) _____

30) _____

31) _____

32) _____

33) _____

34) _____

35) _____

36) _____

37) _____

38) _____

39) _____

40) _____

41) _____

42) _____

43) _____

44) _____

45) _____

46) _____

47) _____

48) _____

49) _____

50) _____

51) _____

52) _____

53) _____

54) _____

55) _____

56) _____

57) _____

58) _____

59) _____

60) _____

61) _____

62) _____

63) _____

64) _____

65) _____

66) _____

67) _____

68) _____

69) _____

70) _____

71) _____

72) _____

73) _____

74) _____

75) _____

76) _____

77) _____

78) _____

79) _____

80) _____

81) _____

82) _____

83) _____

84) _____

85) _____

86) _____

87) _____

88) _____

89) _____

90) _____

91) _____

92) _____

93) _____

94) _____

95) _____

96) _____

97) _____

98) _____

99) _____

100) _____

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019885/T1pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 01-11-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GZ 5564L	Veh. Inspected	JNW 3705
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/11/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	15/08/2018	Inspection Date	02/11/2018
Survey held at	PANG SCOOTER SERVICE BLK 1006 BUKIT MERAH LANE 2 #01-06 SINGAPORE 159762		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

◀ Service Request Details

Claim

S8M011H5

Reference

None 

Loss Date

August 15, 2018

Request Date

November 1, 2018

Due Date

November 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*01-11-2018 @ 1pm
Zah veh in
Tunfish*

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

JNW3705

Make

TPVD

Model

TBC

Service Address

...

Primary Contact/Insured

SSV CONSTRUCTION PTE LTD
59 CHAI CHEE ROAD, #09-876, 460059, Singapore
92373096
francisng808@aia.com.sg

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions
NON REPORTED

[Messages](#) [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

[New Message](#)

Catherine Chong (LKK Auto)

From: Pang Scooter <pang_s_s_m@singnet.com.sg>
Sent: Thursday, 1 November, 2018 11:24 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: JNW 3705
Attachments: JNW 3705.pdf

Categories: Pragati

Hi,

SAVE AS TO COSTS

I would like to request for Pre Repair Survey at my workshop.

Here I attach the Estimate Repair Bill & Traffic Result.

Third Party Vehicle: JNW 3705

Insured Vehicle: GZ 5564L

Date Of Accident: 15.08.2018

Please advise.

Thanks & Best Regards:

Izah from PANG SCOOTER SERVICE

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 19 November 2018 8:37 AM
To: motor.doc@axa.com.sg
Cc: Admin A; 'NG Stacey'
Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Sent: Tuesday, 20 November 2018 9:22 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

Insured has not reported yet.

Regards
Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, November 19, 2018 8:37 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

◀ <IA> - S8M011H5

Type

📍 Question

Message

Hi, IA uploaded for your necessary action. Thank you. Hsiao Tong - 24 Nov 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/11/2018

Survey Details:

Date of loss	15-Aug-18
Date of appointment	1-Nov-18
Date of survey	2-Nov-18
Location of survey	PANG SCOOTER SERVICE

Vehicle Details:

Claim Type:	Third party
Vehicle number	JNW 3705
Make and Model	YAMAHA LC135
Date of registration	0/1/1900
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$	5,295.00
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	1,960.00
Check items (estimate)	\$	2,605.00
Labour	\$	310.00
Total	\$	4,875.00
Lump Sum(if applicable)	\$	-

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 24 November 2018 10:35 AM
To: 'KUMAR Shailendra'; motor.doc@axa.com.sg
Cc: Admin A; 'NG Stacey'
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Sent: Tuesday, 20 November 2018 9:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

Insured has not reported yet.

Regards
Shailendra

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, November 19, 2018 8:37 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

Hsiao Tong (LKKAuto)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 26 November 2018 12:37 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 24, 2018 10:35 AM
To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Sent: Tuesday, 20 November 2018 9:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

◀ Re:<Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Type

🔗 Question

Message

insured has not reported.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 February 2019 2:16 PM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; stacey.ng@axa.com.sg
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 26 November 2018 12:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, November 24, 2018 10:35 AM
To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

Hsiao Tong (LKKAuto)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Friday, 8 February 2019 4:10 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 08/02/2019, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, February 08, 2019 2:16 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 26 November 2018 12:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

To: Traffic Police – Deputy Head, Investigations Department
Fax: 6547 4900

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident	15/08/2018
Time of accident	09:00HRS
Place of accident in Singapore	Pioneer Road
Third Party's name	Rajasegaran A/L Ramasamy
Third Party's vehicle number	JNW 3705
Our insured's name	SSV CONSTRUCTION PTE LTD
Our insured's vehicle number	GZ 5564L
Our insured's address	59 CHAI CHEE ROAD #09-876 (S)460059

A registered letter dated 20/11/2018 & 13/12/2018 were sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter (pls cite our reference number CC4/ASM18019885/T1pb3 // S8M011H5).

Name & Address of Insurance Company	<u>AXA Insurance Singapore Pte Ltd</u> <u>No 8 Shenton Way #27-01 AXA Tower</u> <u>Singapore 068811</u>
Contact Person	Chew Hsiao Tong
Contact Number	<u>6742 3197 / Fax: 6741 4108</u>
Date	14 Feb 2019

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 2 March 2019 7:56 AM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; stacey.ng@axa.com.sg; 'chen.xinyou@axa.com.sg'
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Friday, 8 February 2019 4:10 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 08/02/2019, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, February 08, 2019 2:16 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Monday, 26 November 2018 12:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 24, 2018 10:35 AM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent: Tuesday, 20 November 2018 9:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

Insured has not reported yet.

Regards

Shailendra

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, November 19, 2018 8:37 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From: CHEN Xinyou <chen.xinyou@axa.com.sg>
Sent: Saturday, 2 March 2019 9:02 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; NG Stacey
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Hsiao Tong

We refer to your email of 02 Mar 2019.

We are writing to inform that our insured has not reported the matter.

The matter has been escalated to the lawyers. Please let us have your final report and final bill.

Thank you.

Best Regards



Chen Xinyou

Senior Executive, Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: chen.xinyou@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 02/03/2019 7:56 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>; CHEN Xinyou <chen.xinyou@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Friday, 8 February 2019 4:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 08/02/2019, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, February 08, 2019 2:16 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Monday, 26 November 2018 12:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 24, 2018 10:35 AM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Sent: Tuesday, 20 November 2018 9:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Hi,

Insured has not reported yet.

Regards
Shailendra

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, November 19, 2018 8:37 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M011H5 ; Insured Veh: GZ 5564L; Third Party Veh: JNW 3705; DOA: 15/08/2018 *LKK REF: CC4/ASM18019885/T1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this

message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 November, 2018

SSV CONSTRUCTION PTE LTD
59 CHAI CHEE ROAD, #09-876,
Singapore 460059

Dear Sir,

OUR REF : CC4/ASM18019885/T1pb3

YOUR REF : GZ 5564L

**ACCIDENT INVOLVING GZ 5564L & JNW 3705 ON 15/08/2018 ALONG/AT
PIONEER SECTOR 2**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

20 Nov 2018

1st Reminder

SSV CONSTRUCTION PTE LTD
59 CHAI CHEE ROAD
#09-876
SINGAPORE 460059

Dear Madam,

OUR REF : CC4/ASM18019885/T1pb3
YOUR REF : GZ 5564L
ACCIDENT INVOLVING GZ 5564L & JNW 3705 ALONG/AT PIONEER ROAD ON 15/08/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 08 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 28 Nov 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **JNW 3705** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **28 NOV 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

13 DEC 2018

2nd Reminder

SSV CONSTRUCTION PTE LTD
59 CHAI CHEE ROAD
#09-876
SINGAPORE 460059

Dear Madam,

OUR REF : CC4/ASM18019885/T1pb3
YOUR REF : GZ 5564L

ACCIDENT INVOLVING GZ 5564L & JNW 3705 ALONG/AT PIONEER ROAD ON 15/08/2018

We refer to our letters of 08 Nov 2018 and 1st reminder letter dated 20 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 21 Dec 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the **Traffic Police** of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **JNW 3705** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 21 Dec 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6742 3197 at our operating hours 9:00am to 5:30pm or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



14 FEB 2019

FINAL REMINDER

SSV CONSTRUCTION PTE LTD
59 CHAI CHEE ROAD
#09-876
SINGAPORE 460059

Dear Sir,

OUR REF : CC4/ASM18019885/T1pb3
YOUR REF : GZ 5564L
ACCIDENT INVOLVING GZ 5564L & JNW 3705 ALONG/AT PIONEER ROAD ON 15/08/2018

We refer to our letters of 08/11/2018, 20/11/2018 & 13/12/2018 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 14 days, i.e by 01 March 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle JNW 3705 has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **01 March 2019**, we shall refer the third party claim to you for direct handling.

Yours sincerely,

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019885/T1pb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 07-05-2019



ATTN: XINYOU

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GZ 5564L	Veh. Inspected	JNW 3705
Policy No.	GA222119	Coverage (\$)	0.00
Claim No.	S8M011H5	Excess (\$)	0.00
Assign From	XINYOU	Assign Date	01/11/2018

2. Vehicle Particulars & Condition

Make & Model	YAMAHA 135LC	c.c	135
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	PMYKG0540C0075457	Colour	BLACK
Odometer	13376	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	70/90R17	MAXXIS	5 mm
L/H Front Tyre			mm
R/H Rear Tyre	80/90R17	MAXXIS	5 mm
L/H Rear Tyre			mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/08/2018	Inspection Date	02/11/2018
Survey held at	PANG SCOOTER SERVICE BLK 1006 BUKIT MERAH LANE 2 #01-06 SINGAPORE 159762		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. JNW 3705

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FORK ASSY (CONSISTENT)	BENT	385.00	385.00
1	HANDLE BAR (CONSISTENT)	BENT	85.00	85.00
1	HANDLE BRACKET (CONSISTENT)	* CHECK	65.00	-
1	UNDLER BRACKET (CONSISTENT)	* CHECK	185.00	-
1	F PANEL BRACKET (CONSISTENT)	* CHECK	65.00	-
1	STEERING CON (CONSISTENT)	* CHECK	110.00	-
1	F WHEEL RIM (CONSISTENT)	* CHECK	395.00	-
1	F BRAKE DISC (CONSISTENT)	* CHECK	185.00	-
1	F WHEEL SHAFT (CONSISTENT)	* CHECK	35.00	-
1	HEADLIGHT (CONSISTENT)	CRACKED	110.00	110.00
1	METER ASSY (CONSISTENT)	* CHECK	380.00	-
1	SIGNAL LIGHT (CONSISTENT)	CUT	90.00	90.00
1	MIRROR (CONSISTENT)	BROKEN	65.00	65.00
1	BRAKE LEVER (CONSISTENT)	CUT	25.00	25.00
1	RADIATOR COMP (CONSISTENT)	* CHECK	285.00	-
1	RADIATOR FAN (CONSISTENT)	* CHECK	110.00	-
1	EXP ASSY (CONSISTENT)	* CHECK	395.00	-
1	R/H REAR FOOTREST BRACKET (CONSISTENT)	BROKEN	85.00	85.00
1	SWIM ARM ASSY (CONSISTENT)	* CHECK	295.00	-
1	SET SWIM BUSH (CONSISTENT)	* CHECK	65.00	-
1	F FENDER (CONSISTENT)	CRACKED	85.00	85.00
1	HEADLIGHT COVER (CONSISTENT)	CRACKED	65.00	65.00
1	HANDLE COVER (CONSISTENT)	CUT	65.00	65.00
1	FRONT CENTRE PANEL (CONSISTENT)	CUT	110.00	110.00
1	FRONT PANEL (CONSISTENT)	DEFORMED	90.00	90.00
1	L/H SIDE PANEL (CONSISTENT)	CRACKED	95.00	95.00
1	R/H PANEL (CONSISTENT)	CRACKED	95.00	95.00
1	R/H SIDE COVER (CONSISTENT)	CRACKED	150.00	150.00
1	F FOOTREST BAR (CONSISTENT)	BENT	95.00	95.00
1	BRAKE PEDAL (CONSISTENT)	DENTED	65.00	65.00

Report Ref No. CC4/ASM18019885/T1pb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-	-176.00
			4,330.00	1,584.00
	SPECIAL NETT ITEMS			
1	COOLANT (SN) (CONSISTENT)	* CHECK	35.00	-
			35.00	-
	LABOUR			
	PRESS BODY.		350.00	200.00
	TRANSPORT.		80.00	60.00
	LABOUR.		500.00	250.00
			930.00	510.00
	GRAND TOTAL		5,295.00	2,094.00
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$2,605.00 NETT)			2,094.00

Report Ref No. CC4/ASM18019885/T1pb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.