

Surveyor:

ANK

DOI:

31-10-18

Date / Time:

31-10-18

Registered in Merimen:

Re-assign / CCU / FTE

G04 8029 A

Pan Pacific Van &amp; Truck

Claim No.:

DM18H0029921JT

Insured Vehicle No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II:SS

D.O.A.:

31-10-18

Place of Accident:

CCF Ave 2

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wong Cheung Man

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SHE 8764R



INSRS:

WSP:

Tel:

Liability:

RMKS:

blue loyans



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHE 8764R - NS/IN 14011542/H10613; DOA: 14/6/14

STAGE

DATE / PIC

21/11  
CHY

G04 8029 A - X

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Ct: 14/3/19 CEMIA

After call ltr to Ct: 19/3/19 CEMIA NO-OK

13/3/19

in charge (Liam) not in office - To call back and  
5:30pm

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Ct:

14/3/19

Spoke to Mr. Liam (the main incharge) - Aware of  
NCD affected & TP claim

Authorisation To Act:

Release Voucher:

15/3/19

Send letter to Ct  
- TO GET TP VIDEO EVIDENCE OUTLINE

Final Repair Bill:

Car Rental Invoice:

28/3/19

- DV email to him (Liam)

Towing Invoice:

5/4/19

- Finalise amount accepted by TP - DV not required  
(offer @ \$3200 Global sum)

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

21/11

Sent By:

CHY

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

5/4/19 3:30pm

Confirm with:

Jim Wong

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2951.83

Loss of Rental (LOR):

SS

172.50 (15 days) x \$115.00

Loss of Use (LOU):

SS

- (5 x days)

Loss of Income (LOI):

SS

75 (5 x 15 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/Independent)

Total:

SS

3206.83

Global Sum SS:

3200.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3200.00

Name 1:

Comfort Delano Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY 2/4/19 OK

10/4/19

OK

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

2400.00

CHY 5/4/19

Surveyor: Kelvin

REF:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: \_\_\_\_\_

at Workshop m/s Comfort Delgado Engineering

at \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NS	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lump Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

	P/P = \$2758 to w 2 days

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Veh No: SHC8764R Yr Regn: 2 Jan, 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T.O. / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0 c.c. 1685

Colour: Blue A/C: Ins Ad / Std / NI / NA

Sp. Reading: 331163 T/Radio: Ins Ad / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHLB814M64083374

Gen. Cond: Good / 6 / Poor / Burnt

Steering: Inor 6 / Jammed / Leaked / Burnt or

Brake: Inor 6 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Campion

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 3/10/12 D.O.L. 3/10/12

Survey held at CDGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Front

The UIC / Chassis frame / Body Structure affected due to collision.

EQ  
r/r

R/d = \$618 33 / 18%

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Photos

Others

TOTAL

3206.82



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/EQ118019882/K1pa3

Date: 02/11/2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 8764R**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,377.04
Revised Estimate Amount	: S\$	2,758.72
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,758.72
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
N/S Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

Date/Time: 31.10.2018 14:36 Page : 1

Team: ARC Repair TP(CLSO)1

### JOB CARD

Sales Order:

JC NO.: 305232968

COMER: COMFORT TRANSPORTATION PTE LTD  
COMER NO. 7010045  
ISS: 383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
(R) 65508755 (O)  
(P)  
UNT CARD NO.

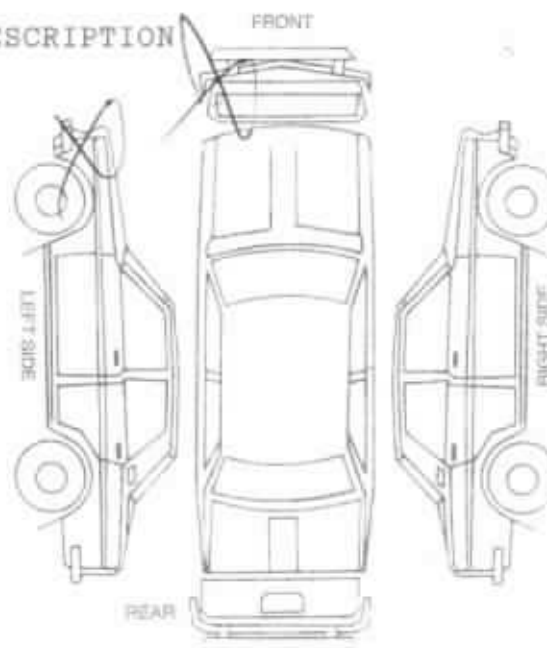
REGN NO:	SHC8764R	MILEAGE
MAKE:	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 31.10.2018 13:20
YR OF MANU	21.01.2016	TARGET DATE
CHASSIS CODE	KMHLB41UMGU083374	COMPLETION DATE/TIME

### JOB DESCRIPTION

Accident Date: 31.10.2018  
NATURE: 3P 31.10.18

S/NO LABOR CODE

DESCRIPTION



KEY & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Damage Slip

Exit Pass

NO: SHC8764R JU EQ

Vehicle No.: SHC8764R

Service Advisor

Signature/Date

Name of Service Advisor

Date

Turned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

EQ

VEHICLE NO : SHC 8764R

DATE 31/10/2018 14:57

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 544.50
	Front Bumper Bracket Top (LH)			\$ 22.40
	Front Bumper Bracket (LH)			\$ 24.60
	Headlamp (LH)			\$ 1,388.00
	Front Fender (LH)			\$ 566.30
	Front Fender Shield (LH)			\$ 175.90
	Front Fender Retainer			\$ 24.60
	<b>SUB TOTAL</b>			<b>\$ 2,746.30</b>
	<b>LESS 20%</b>			<b>\$ 549.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,197.04</b>
	Front Fender Advertisement Logo (LH)			\$ 100.00
				<b>\$ 100.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>400.00</del> 200
	Spray Painting Charge			\$ <del>600.00</del> 400
	Wiring			\$ <del>30.00</del> 20
	Tuff Kote			\$ <del>50.00</del> 20
	<b>TOTAL LABOUR</b>			<b>\$ 1,080.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,377.04</b>

Ka/lin 16/11/18  
 31/10/18 1520 hr  
 2 D/s  
 P/P  
 Before Paint photo

KK Auto Care - Motor Vehicle Body  
 the Repaired of the following:  
 • To reserves before final spray painting  
 • To display damaged parts during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE\*

EQ

VEHICLE NO : SHC 8764R

DATE 31/10/2018 14:57

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 544.50 ✓
	Front Bumper Bracket Top (LH) ?			\$ 22.40
	Front Bumper Bracket (LH) ?			\$ 24.60
	Headlamp (LH) ✓			\$ 1,388.00 ✓
	Front Fender (LH) ✓			\$ 566.30 ✓
	Front Fender Shield (LH) ?			\$ 175.90
	Front Fender Retainer ?			\$ 24.60 ✓
	<b>SUB TOTAL</b>			<b>\$ 2,746.30</b>
	<b>LESS 20%</b>			<b>\$ 549.26</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,197.04</b>
	Front Fender Advertisement Logo (LH) ✓			\$ 100.00 <b>Nett</b>
				<b>\$ 100.00</b>
	<b>Labour Charge</b>			<b>200</b>
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 600.00 <b>400</b>
	Wiring			\$ 30.00 <b>20</b>
	Tuff Kote			\$ 50.00 <b>20</b>
	<b>TOTAL LABOUR</b>			<b>\$ 1,080.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,377.04</b>
<p>Ka luh (UKK)</p> <p>31/10/18 1520h</p> <p>2 D/s</p> <p>P/P</p> <p>Before Paint photo</p> <div data-bbox="831 1523 1395 2016"> <p>UKK Auto Centre</p> <p>the Repaired of the vehicle is subject to the following conditions:</p> <ul style="list-style-type: none"> <li>• To reserves full responsibility for the repair work.</li> <li>• To display damaged parts in a visible manner.</li> <li>• Parts provided are subject to availability.</li> <li>• Third party claims are subject to the insurance company's decision.</li> <li>• No requirement for a written report.</li> <li>• Supercharge is subject to the insurance company's decision.</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305232968

Date : 02/11/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHC8764R

Date of Accident : 31.10.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ --- GBH8029A  
###
- The finalized amount shall be:
 

(a) Spare Parts after List discount		\$2,018.72
(b) Labour Charges	###	\$740.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$2,758.72</b>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: 20%		
<b>Final Lumpsum Repair cost</b>		

- Estimated normal period for repairs: 2 working days

- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

- Thank you for your assistance.


We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 2/11/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.11.2018

## REPAIR ESTIMATE

Time: 16:22:11

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305232968  
REGN NO : SHC8764R  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 21.01.2016  
DATE/TIME IN : 31.10.2018 13:20  
ACCIDENT DATE : 31.10.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1	544.50	20.00	435.60
0002	04-01-0103-0574-A	I40VC PANEL-FENDER LH+	1	566.30	20.00	453.04
0003	04-01-0103-0781-A	I40V2 LAMP ASSY-HEAD LH#	1	1,388.00	20.00	1,110.40
0004	04-01-0103-0639-G	I40VC BRACKET-FR BUMPER S	1	24.60	20.00	19.68

SUB-TOTAL : 2,018.72

## JOB NATURE

0000	L	PANEL BEATING- FRT.	200.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002	17-01	CHECK ALL LIGHTING	20.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0004	20-05	RENEW ADVERTISEMENT STICKER-	100.00

SUB-TOTAL : 740.00



COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.11.2018

REPAIR ESTIMATE

Time: 16:22:11

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305232968  
REGN NO : SHC8764R  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 21.01.2016  
DATE/TIME IN : 31.10.2018 13:20  
ACCIDENT DATE : 31.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,758.72

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## Cecilia Chong (LKK Auto)

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Thursday, 28 March 2019 2:38 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING GBH 8029A & SHC 8764R ON 31/10/2018\*\*(OUR REF: CC3/EQI18019882/K1pa3)

Dear Ms Chong

Please process settlement in sum \$ 3200.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, 27 March 2019 5:17 PM  
**To:** Jim Wong See Pah  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** ACCIDENT INVOLVING GBH 8029A & SHC 8764R ON 31/10/2018\*\*(OUR REF: CC3/EQI18019882/K1pa3)

Your Ref: **SHC 8764R** Without Prejudice  
Our Ref: CC3/EQI18019882/K1pa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH 8029A(EQI) & SHC 8764R ON 31/10/2018**

We refer to the above matter.

We propose settlement at a global sum of **\$3,200.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Our Ref : T 1018 / SHC8764R / JW(st)  
Your ref : \_\_\_\_\_  
Date : 13-Nov-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 188000490

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

Attn : **Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

## ACCIDENT INVOLVING OUR TAXI SHC8764R YOUR INSURED GBH8029A AND OTHER \_\_\_\_\_ ON 31.10.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8764R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBH8029A we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,951.83
2	<u>2</u> days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,189.32</b>

### HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per day	\$ 160.00
<b>Total Claims:</b>		<b>\$ 3,349.32</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : GBH8029A  
c) GIA / Police report/s of : SHC8764R  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI18019882/K1pa3

15 March 2019

**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

66 Loyang Way  
#06-07 Loyang Enterprise Building  
Singapore 508775  
(ATTN: MAS)

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 8029A AND SHC 8764R ON 31/10/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CECILIA CHONG**

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

I 40 SHC8764R , GBH7029A

ON 31-Oct-18 12:10

BLK 276 CHOA CHU KANG AVE 2 SERVICE ROAD CAR PARK

I / We

KOH CHEE KIONG

(Hirer) NRIC No.: S1605474G

and/or

NG KAH HWEE

(Relief) NRIC No.: S0871243C

Taxi Number

SHC8764R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

31-Oct-2018

Name of Hirer

KOH CHEE KIONG

Hirer NRIC

S1605474G

Signature :

Address

277 CHOA CHU KANG AVENUE 2 #1...  
680277

Contact No.

97939948

Name of Relief

NG KAH HWEE

Relief NRIC

S0871243C

Signature :

Address

239 CHOA CHU KANG CENTRAL #01-83  
680239

Contact No.

97636059

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC8764R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
21.01.2016

CHASSIS CODE  
KMHL841UMGU083374

INV. NO/DATE  
91407109 12.11.2018

JOB NO.  
305232968

ODOMETER READING

DATE/TIME IN  
31.10.2018 13:20

Description : 3P 31.10.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0103-2322	1	544.50	20.00	435.60
0002	04-01-0103-0574	1	566.30	20.00	453.04
0003	04-01-0103-0781	1	1,388.00	20.00	1,110.40
0004	04-01-0103-0639	1	24.60	20.00	19.68
SUB-TOTAL :					2,018.72

### JOB NATURE

0001	I.	PANEL BEATING- FRP.	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00

WE warrant the workmanship and materials against fire, theft or accidental damage. The company accepts no responsibility for any loss or damage to the vehicle or its contents.

CUSTOMERS MUST INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN THE WORK ORDER BEFORE LEAVING THE SITE. IF THERE IS ANYTHING TO THE COMPANY OR ANY COMPLAINTS, IT MUST BE REPORTED TO THE COMPANY IMMEDIATELY.

IF THERE IS A PROBLEM WITH THE VEHICLE, IT WILL BE REPAIRED AT A COST TO THE CUSTOMER. IF THE CUSTOMER DOES NOT WANT TO PAY FOR THE REPAIR, THE COMPANY WILL NOT BE RESPONSIBLE FOR THE REPAIR.

IF THERE IS A PROBLEM WITH THE VEHICLE, IT WILL BE REPAIRED AT A COST TO THE CUSTOMER. IF THE CUSTOMER DOES NOT WANT TO PAY FOR THE REPAIR, THE COMPANY WILL NOT BE RESPONSIBLE FOR THE REPAIR.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010325	91407109	2,951.83	

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010325

RO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC8764R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF RFG  
21.01.2016

CHASSIS CDR  
KMHT.R41UMGI083374

INV. NO/DATE  
91407109 12.11.2018

JOB NO.  
305232968

ODIMETER READING

DATE/TIME IN  
31.10.2018 13:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-05	RENEW ADVERTISEMENT STICKER-	100.00		100.00	
		SUB-TOTAL	:			740.00

Items total		2,758.72
Add GST @	7.000 %	193.11
Invoice amount		2,951.83

Issued by : KATHERINETAN 12.11.2018 14:21:57  
Repair type : CL80/57/57  
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELTA

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91407109	2,951.83	



Our Ref: CT18100981

Date: 12 November 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 31/10/2018 @ 12:10 hrs  
ALONG BLK 276 CHOA CHU KANG AVE 2 SERVICE ROAD  
CAR PARK  
INVOLVING GBH8029A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8764R** (the "Taxi"). The Taxi was hired to **KOH CHEE KIONG IC NO S1605474G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING		HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			30	33	42	49		FROM	TO
27	937	15:32	00:35	226	Shw	30	33	42	113	07:10	11:42	
28	087	06:30	15:20	149	MS	33	06	49	307	11:52	23:40	
28	296	15:40	00:42	209	Shw	33	30	65	146	06:40	12:05	
28	480	06:30	14:40	182	MS	33	10	14	249	12:20	23:00	
28	729	15:30	01:33	249	Shw	33	11	29	115	07:00	11:32	
28	833	06:30	11:40	164	Accident	47			2	13:20	-	
29	130	14:38	00:38	297	Repair				007	15:00	-	
29	232	08:42	01:15	102								
29	544	15:18	03:05	312								
29	956	12:20	01:17	412								
30	229	12:00	22:31	273								

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBH8029A	31 Oct 2018 / 12:10:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHC8764



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/04/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBH 8029A (Insd Veh)	Your Ref. No. : DM18HO02992/JT
	SHC 8764R (TP Veh)	Our Ref. No. : CC3/EQI18019882/K1pa3q2
Date of Accident	31/10/2018	

Liability	100%	
Final Repair Cost	: \$ 2,951.83	
Loss of Income	: \$ 75.00	1.5 days
Rental (If any)	: \$ 172.50	1.5 days
Others:	: \$ 7.49	
	: \$	
	3,206.82	
Final Settlement Sum	: \$ 3,200.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,200.00
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ18019882/K1pa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 18-04-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GBH 8029A	Veh. Inspected	SHC 8764R
Policy No.	DMCFHQ18-000183	Coverage (\$)	0.00
Claim No.	DM18HO02992/JT	Excess (\$)	0.00
Assign From		Assign Date	31/10/2018 /

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU083374	Colour	BLUE
Odometer	331163	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	CAMPEON	7 mm
L/H Front Tyre	205/60 R16	CAMPEON	7 mm
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.
---------------------------------------------------------------------------------

**5. General Information**

Accident Date	31/10/2018	Inspection Date	31/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8764R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER COVER	DEFORMED	544.50	544.50
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH)	CRACKED	24.60	24.60
1	HEADLAMP (LH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DENTED	566.30	566.30
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	175.90	-
1	FRONT FENDER RETAINER	SERVICEABLE	24.60	-
	LESS 20% DISCOUNT		-549.26	-504.68
			2,197.04	2,018.72
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING.		30.00	20.00
	TUFF KOTE.		50.00	20.00
			1,080.00	640.00
	<b>GRAND TOTAL</b>		<b>3,377.04</b>	<b>2,758.72</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>2,758.72</b>

Report Ref No. CC3/EQ118019882/K1pa3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 18 April 2019 3:43 PM  
**To:** 'janet.tan@eqinsurance.com.sg'  
**Subject:** TP Direct Settlement - Accident Involving GBH 8029A (OI) and SHC 8764R (TP) on 31/10/2018  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

**JOANNE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933