Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 20 November, 2018 9:53 AM

To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto)

Subject: FW: Direct Settlement - Accident Involving GBH8029A (OI : EQI - DM18HO02992/JT)

AND SHC8764R (TP: LKK REF - CC3/EQI18019882/K1pa3) on 31/10/2018

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF;

SAS2498461.pdf

Follow Up Flag: Follow up Flag Status: Completed

Categories: HMK

Dear Mei Kwan

OI report as attached.

Conflicting. Please forward us the video footage.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, November 20, 2018 9:45 AM **To:** Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH8029A (OI: EQI - TBA) AND SHC8764R (TP: LKK REF -

CC3/EQI18019882/K1pa3) on 31/10/2018

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 8 November, 2018 7:02 PM
To: Janet Tan <janet.tan@eginsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving GBH8029A (OI: EQI - TBA) AND SHC8764R (TP: LKK REF -

CC3/EQI18019882/K1pa3) on 31/10/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHC 8764R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)